

# Shelley Jellinghaus

Seattle, Washington | [linkedin.com/in/shelley-jellinghaus](https://www.linkedin.com/in/shelley-jellinghaus)

## Education

*Master of Health Informatics and Health Information Management, School of Public Health  
University of Washington* *expected graduation 03/2025*

## Certifications & Awards

Project Management Professional (PMP), Microsoft Office Specialist: Microsoft Excel 2016,  
SAS Certified Programming Associate, HIMSS WA Graduate Scholarship, 07/2023

## Work Experience

*Intern, Center for Data Modernization and Analytics  
Washington State Department of Health | Washington State* *07/2024 - Present*  
Part of a public health data modernization initiative to evaluate and improve Tribal data-sharing practices.

- Documented Tribal data-sharing practices, identifying areas for strategic improvement.
- Engaged stakeholders to enhance collaboration on policy and technology.
- Advised leadership on process improvements for data-sharing.

*Operations Manager, Corporate Wellness Division  
Dreamclinic Massage | Seattle, Washington* *01/2020 - 04/2021*  
Navigated pandemic challenges to maintain workplace wellness services across multiple states.

- Streamlined communications and scheduling with Asana, cutting admin time by 30%.
- Delivered clinician training aligned with public health guidelines to build trust.
- Launched in-home massage service, recapturing 20% of lost corporate wellness revenue.

*Field Manager / Supervisor, Puget Sound  
Dreamclinic Massage | Seattle, Washington* *05/2019 - 01/2020*  
Led a team of 30+ therapists to expand corporate wellness services.

- Boosted team capacity by 40% through optimized hiring and digitized onboarding.
- Expanded service contracts, increasing regional revenue potential by 3%.
- Streamlined inventory audits and supply fulfillment to improve efficiency.

*Massage Therapist, Yoga Instructor, and Primary Caregiver  
Multiple companies, Independent* *04/2008 - 09/2018*  
My interest in health and wellness grew from supporting my family through medical challenges. As a caregiver, yoga instructor, and massage therapist, I gained valuable insight into healthcare from both sides, inspiring my path in health information management.

*Project Manager / Data Analyst  
Monster / Tickle, Inc. (acq. 2004) | San Francisco, California* *02/2002 - 04/2008*  
Project-managed R&D for online personality tests with 150 million users. Analyzed data using SQL and SAS to deliver personalized insights, enhancing engagement and product success.

## Volunteering & Leadership

Board Member, Digital Fundraising, Ryther Child Center League | 09/2023 - Present  
Student Epidemic Action Leaders (SEAL), Epidemiology Dept., UW | 01/2024 - Present  
Mentorship Coordinator, HIMSS Washington Chapter | 01/2023 - 06/2023