**5Ws + How analysis for the 6 entities in WalStore Operations**

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|  | **Supplier** | **Warehouse Transporter** | **Warehouse** | **Warehouse-to-store transporter** | **Store** | **Customer** |
| **What?** | What products do supplier supplies?    What are the types of contracts they have? | Which vehicles are used for transportation? | What is Warehouse Capacity? | What is the easiest/short route? | What is the size of the buffer supply area?    What is the maximum footfall time ? | What Products they supply?  What Products Attracts More Customers? |
| **How?** | How they supply before deadline of delivery? | How the products loaded? | How all staff coordinates with eachother ? | How are the schedules arrived at? | How stores know their amount of stock remaining?    How store is handling the operations? | How is the store layout optimized? |
| **Who?** | Who are the customers? | Who are the transporters? |  | Who is handling the transport operations? |  | Who are giving on time delivery? |
| **When?** |  | When do they fail to reach warehouse on time? | When do the warehouses receive goods from the transporters? | When is more Demand? | When the stores get more customers? | When do they visit the store? |
| **Where?** | Where are the suppliers located? |  | Where is the locations of stores and warehouse? |  | Where is the billing counter located in the store? |  |
| **Which?** |  | Which prominent routes are used by the transporters for navigating between the suppliers and the warehouses? | Which city is having warehouse? | Which cities are there? |  |  |