**Book free health check**

**Preconditions:**

- Member has a valid SheffieldWellness membership
- Member can access a GP clinic which offers the health check by SheffieldWellness
- Member has access to their SheffieldWellness online account
- There is an available date and time for member's health check
- Member has not had their free annual health check yet.

**Actor:** Member

Scenario (normal course)

1. Member logs in to their SheffieldWellness online account using their login ID and password.
2. System validates member's login ID and password.
3. Member completes two-factor authentication.
4. Member presses "book a free health check".
5. Member chooses a GP clinic for their health check.
6. Member chooses a date and time for their health check.
7. Member completes the booking.
8. Member receives confirmation of their health check to their email address and phone number.

Alternate course: At step 2, the login ID the member enters does not match the login ID of the member in the system

2.1. Member presses "reset login ID"

2.2. Member resets their login ID

2.3. System updates member's old login ID to their new login ID

2.4. Member receives confirmation of their login ID change to their email and phone number

2.5. Member logs in again using their new login ID

Alternate course: At step 2, the password the member enters does not match the password of the member in the system.

2.1. Member presses "reset password"

2.2. Member resets their password

2.3. System updates member's old password to their new password

2.4. Member receives confirmation of their password change to their email address and phone number

2.5.  Member logs in again using their new password

Alternate course: At step 3, member is unable to complete two-factor authentication using their chosen method

3.1. Member chooses another method to complete two-factor authentication

3.2. Member completes two-factor authentication using their newly chosen method

Alternate course: At step 4, there is no option to "book a free health check" as member has already had their free health check for that year

4.1. Member chooses "book an additional health check"

4.2. Member pays fee for additional health check using a credit/debit card or another online payment option

4.3. Member receives confirmation of their payment through their email address and phone number.

Alternate course: At step 6, there is no date or time available as they have been fully booked

6.1. System shows a list of other nearby GP clinics which have health check slots available

6.2. Member chooses another GP clinic

6.3. Member chooses available date and time for a health check

Alternate course: At step 8, member does not receive confirmation of their health check to their email address or phone number

8.1. Member contacts SheffieldWellness to confirm their health check