# Shelly J. Wonder

My Portfolio My Github



Shelly@WonderWebDev.com (402) 807-3293 Omaha, Nebraska

# **EDUCATION**

#### **CODER FOUNDRY BOOTCAMP**

Kernersville, NC .NET 6 Full-Stack Web Development (Expected graduation Mar 2022)

#### **UNIVERSITY OF NEBRASKA AT OMAHA**

Omaha, Nebraska Bachelor of Science (May 2008)

# **TECH SKILLS**

Front End Presentation: HTML 5, CSS 3

and Bootstrap 5

Languages: Javascript and C#

Back End Development: MVC, ASP.NET

and SQL

Technologies: VS Code, Visual Studio, PostgresSQL, and CI/CD (Netlify and

Heroku)

## **SOFT SKILLS**

Proven ability to quickly learn new technologies and adapt to new environments

Extensive experience transforming concepts into deliverables

Experience working in team environments resulting in eventual rise into leadership

## **EXPERIENCE**

#### **CLASS MANAGER**

Omaha Plumbing Classes Jan 2013 - Oct 2021

- Created and updated content on class website
- Enrolled students, maintained class rosters, attendance and payment records
- Addressed student requests, questions and concerns
- Created original electronic course content via Adobe Captivate

#### **PROGRAM TEAM LEADER**

Munroe Meyer Institute, AmeriCorps, Oct. 2008 - September 2010

- Collaborated with faculty, staff and AmeriCorps members to develop inter-intuitional programming and community outreach projects serving over 3,500 people
- Mentored and advised AmeriCorps members by providing basic job skills coaching
- Analyzed organizational data deficits and developed systems to address the unmet needs
- Provided grant writing services to MMI faculty, staff and disability related organizations
- Compiled, tracked and reported grant-required data for MMI AmeriCorps to state and national officials
- Utilized internet technology to create new member management tools and improve inter-program communication streams

#### **CUSTOMER RELATIONS MANAGER**

ADT Security Services Oct 2003 - Jul 2007

- Handled and resolved thousands of customer concerns
- Near perfect accuracy in concern documentation
- Relied upon to handle the most sensitive issues for ADT leadership - cited countless times by customers and management as a superior, caring, and professional manager

## **REFERENCES**

References available upon request