

NAME

Shelsie Fernandez

Your project's topic

Customer Service

List at least three things that your project does well:

Will ask customers questions.

Will help customers find like minded individuals,

Will help the owners fix any problems they have with their services.

Add more than three if appropriate. List at least three things that your project doesn't do as well as it could:

Right now my project just has the question, still not sure what the problems I can run into are.

Add more than three if appropriate. List the names of all the people you talked to about this particular project, and the URLs (or other references) for all the other sources you consulted. For each item, describe the information you got (e.g., How to respond to a button click) and the amount of detail that the information contained (e.g, general idea with no code, about 5 lines of code, about 30 lines of code, etc.).

```
import 'package:flutter/material.dart';
```

```
void main() => runApp(MyApp());
```

```
class MyApp extends StatelessWidget {  
  @override  
  Widget build(BuildContext context) {  
    return MaterialApp(  
      home: Material(  
        child: SafeArea(  
          child: SingleChildScrollView(  
            child: Column(  
              children: [  
                Text(  
                  'What is your name?',
```

```
    textScaleFactor: 3,
  ),
  Text(
    'What is your age?',
    textScaleFactor: 3,
  ),
  Text(
    'What is your gender?',
    textScaleFactor: 3,
  ),
  Text(
    'Which do you prefer; quick and convenient or detailed and customized?',
    textScaleFactor: 3,
  ),
  Text(
    'Do you use free trials/coupons/offers?',
    textScaleFactor: 3,
  ),
  Text(
    'How did you find us?',
    textScaleFactor: 3,
  ),
  Text(
    'How long have you been a customer?',
    textScaleFactor: 3,
  ),
  Text(
    'What made you want to try us?',
    textScaleFactor: 3,
  ),
  Text(
    'Did you use a competitor before us?',
    textScaleFactor: 3,
  ),
  Text(
    'How often do you use our service?',
    textScaleFactor: 3,
  ),
  Text(
    'Is there anything you miss about the previous services?',
    textScaleFactor: 3,
  ),
  Text(
    'Were your expectations met, unmet, or exceeded?',
```

```
        textScaleFactor: 3,
      ),
      Text(
        'How would you describe your experience in our store?',
        textScaleFactor: 3,
      ),
      Text(
        'On a scale of zero (unlikely) to ten (very likely), how likely would you be to recommend us to friends or family?',
        textScaleFactor: 3,
      ),
      Text(
        'What would you change about your experience?',
        textScaleFactor: 3,
      ),
      Text(
        'How has our service made an impact on your lifestyle?',
        textScaleFactor: 3,
      ),
      Text(
        'What is your favorite thing about our service?',
        textScaleFactor: 3,
      ),
    ],
  ),
),
)),
);
}
```