

AI BASED DISCOUSE FOR BANKING

Creating Skills And Assistant For ChatBot:

Creating NetBanking Action:

The screenshot displays the IBM Watson Assistant interface for configuring a skill named 'NET BANKING'. The interface is divided into several sections:

- Header:** Includes 'IBM Watson Assistant', 'Life', 'Upgrade', 'banking bot', and a 'Learning center' link.
- Left Panel (Conversation steps):**
 - Customer starts with:** 'NET BANKING'.
 - Conversation steps:**
 - Step 1:** Triggered by 'WHAT QUERIES DO YOU HAVE REGARDING NET BANKING?'. It includes a 'FACING ERR...' button and a '+ 2' button. Below the step, it says 'Continue to next step'.
 - Step 2:** Triggered by 'WHAT IS NET BANKING?'. The response is 'The facility offered by the bank allows customers to use banking services over the internet. Customers...'. It includes a 'Free text' button.
 - Step 3:** Triggered by 'HOW DO I REGISTER FOR NET BANKING?'. It says 'Go to action: End'.
 - Buttons:** 'New step' and '+ 2'.
- Main Panel (Assistant says):**
 - Step 1 is taken:** 'without conditions'.
 - Assistant says:** A large text area containing 'WHAT QUERIES DO YOU HAVE REGARDING NET BANKING?'. Below this, there are several suggested responses: 'WHAT IS NET BANKING?', 'HOW DO I REGISTER FOR NET BANKING?', 'WHAT ARE THE FEATURES OF NET BANKING?', and 'FACING ERRORS IN NET BANKING?'. There are also 'Edit response' and 'Edit validation' buttons.
 - And then:** 'Continue to next step'.
 - Buttons:** 'Preview' and a play button.