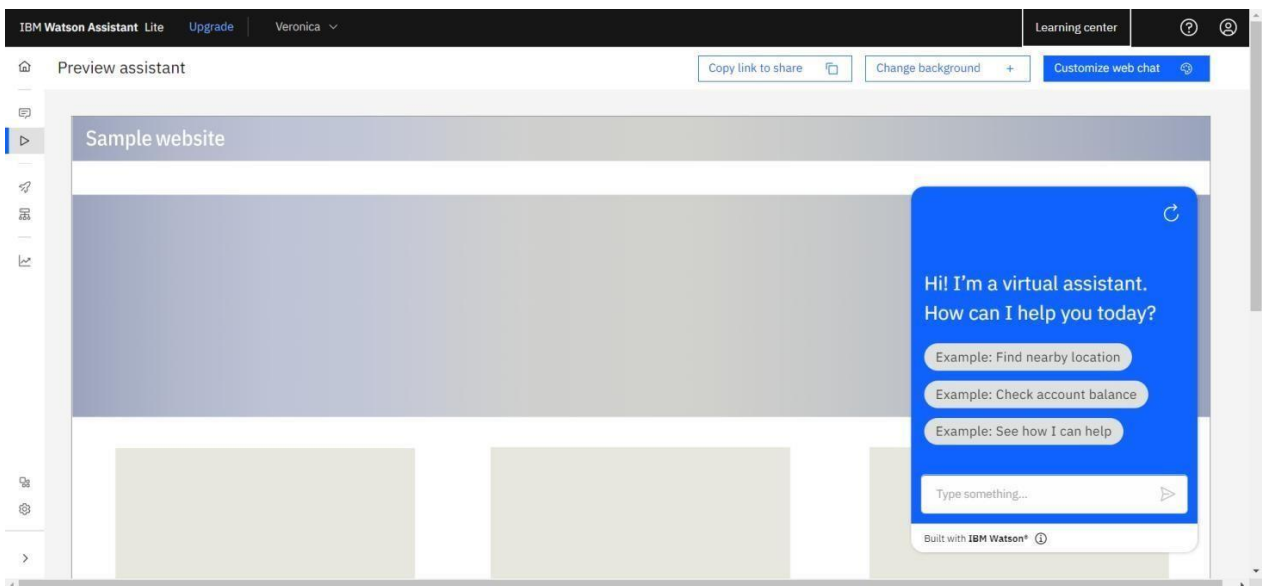
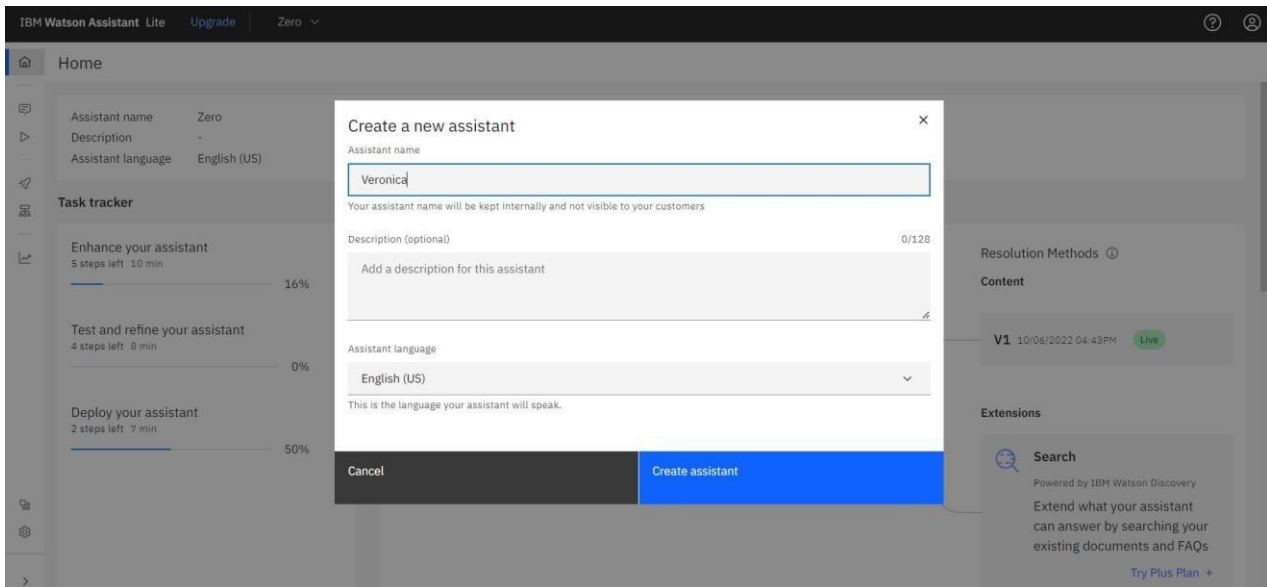


Project Development Phase

Delivery of Sprint - 1

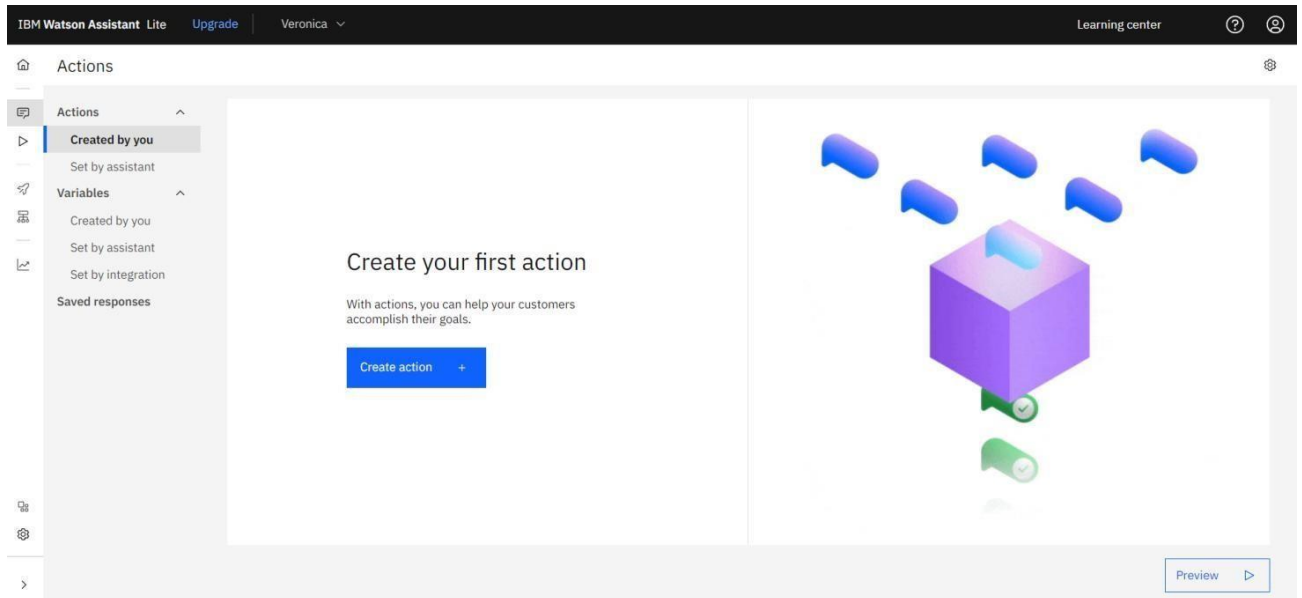
Creating IBM Watson Service

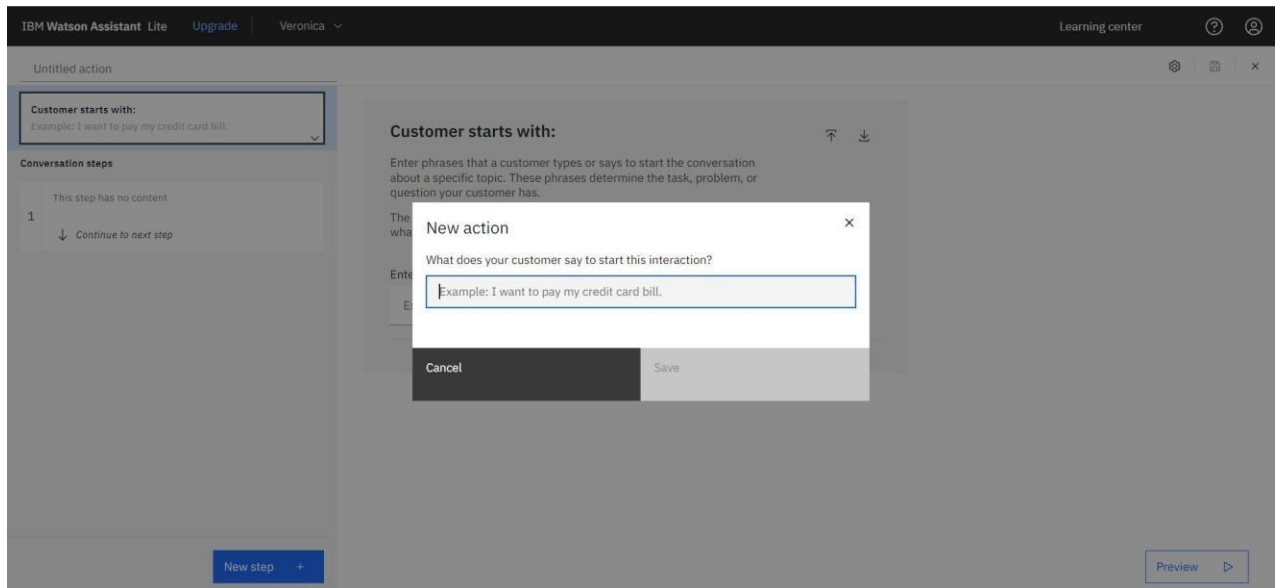
In this activity, we are creating the necessary IBM Watson Service.



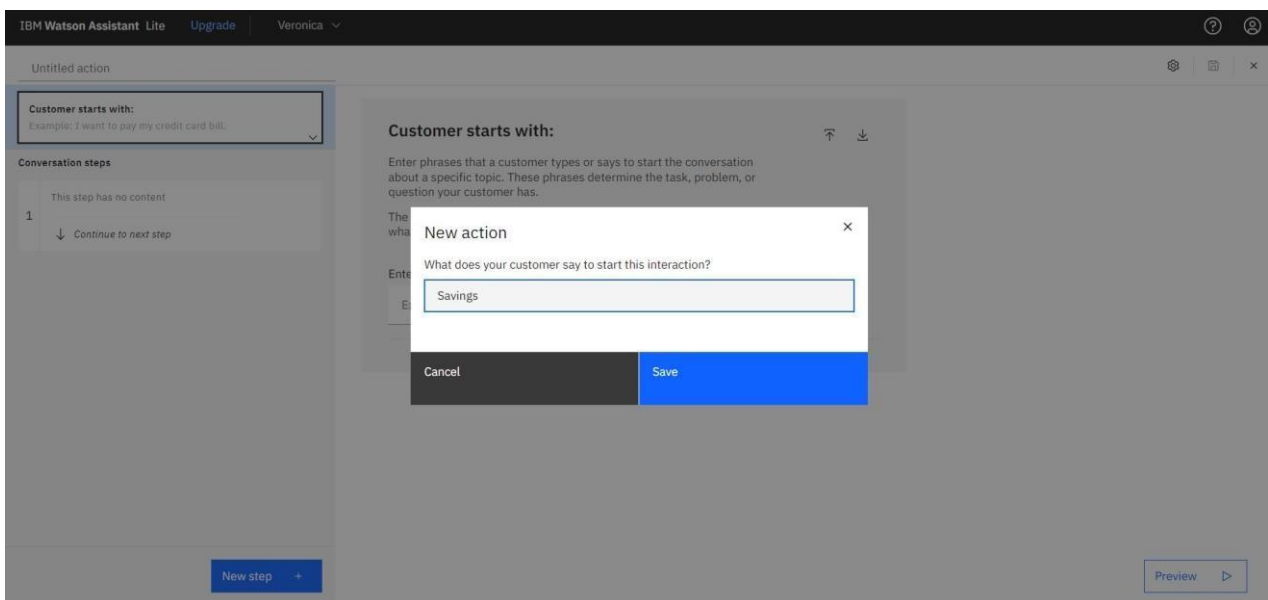
Creating Action Skills

Skills are nothing but actions and steps. Steps are the subset of actions where conversations are built and the assistant is integrated with these skills.





Creating Savings Action



In this step, we are adding steps in Savings Action to handle customer queries regarding Regular Savings Account, Kids Savings Account and Zero - Balance Account creation.

Savings

Customer starts with:
Savings

Conversation steps

Which type of savings account do you want to create?

1 Kids saving A... Regular savin... + 1

Continue to next step

1 is Regular savings Account

2 Great! Please take the following documents and head towards the nearest branch. 1. Aadhar card 2...

Go to action: End

1 is Kids saving Account

3 Awesome! Please take the following documents and head towards the nearest branch. 1. Aadhar card 2...

Go to action: End

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1

Enter a phrase

Savings

Preview