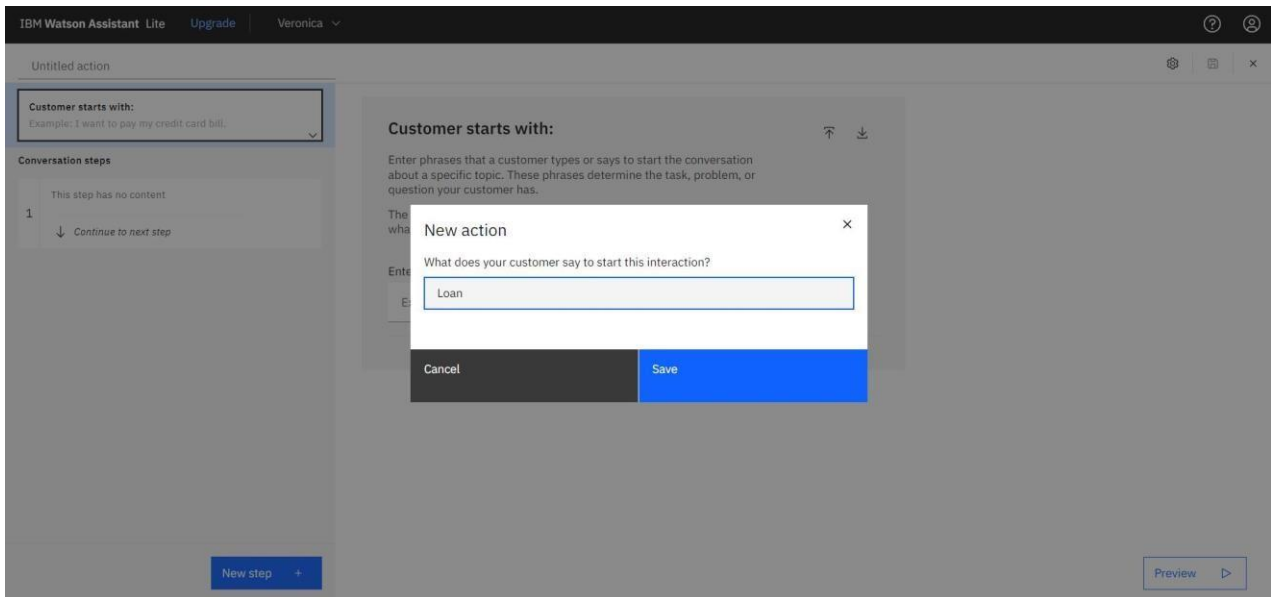


# Project Development Phase

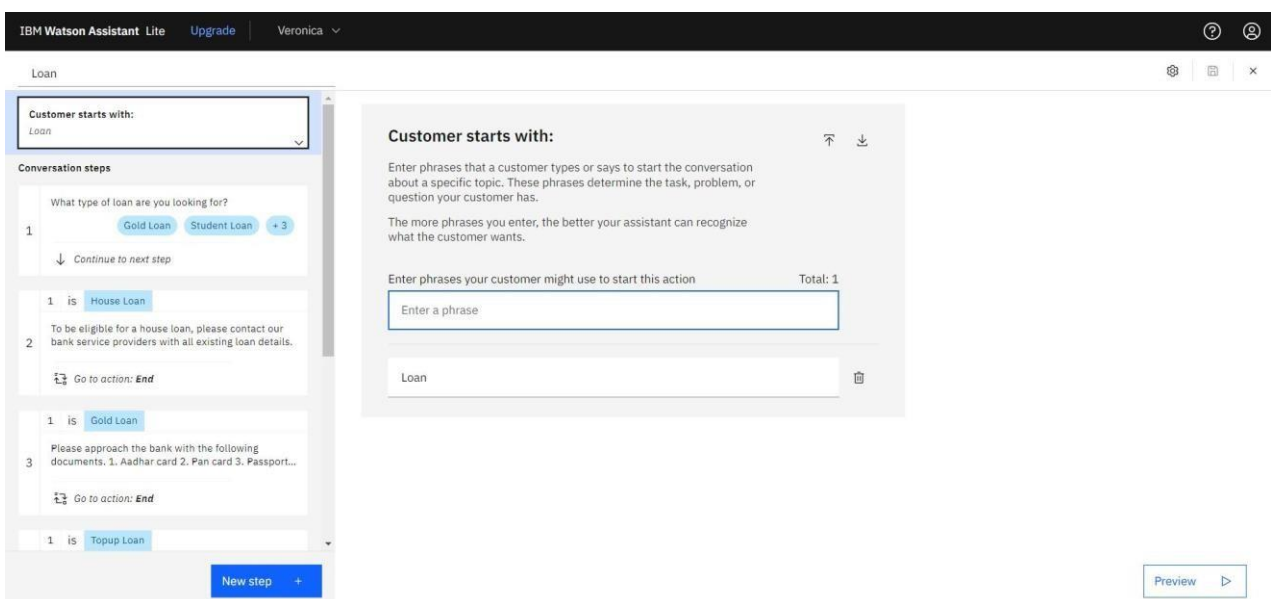
## Delivery of Sprint - 2

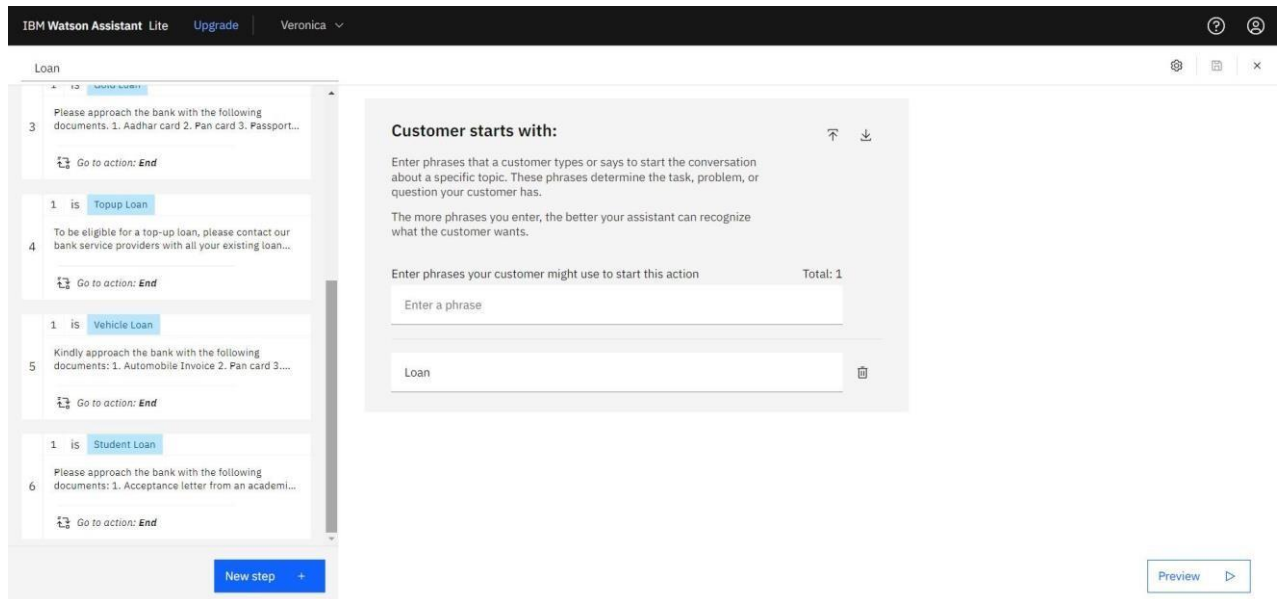
### Creating LoanAction

Create a new Loan Action Skill



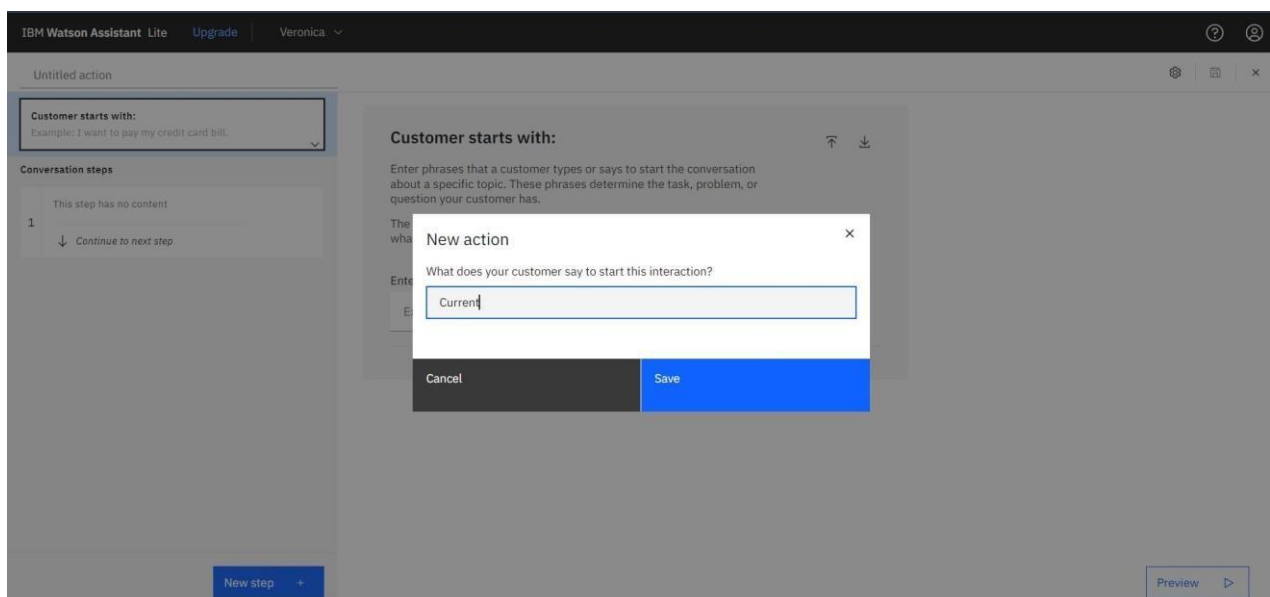
Adding steps in loan action to handle customer queries regarding Housing loan, Gold loan, Top-up loan, Student loan, and Vehicle loan.





## Creating Current Account Action

Create a new action skill Current, for the current account action.



Adding steps in Current action to handle customer queries regarding Partnership and Proprietorship account creation.

IBM Watson Assistant Lite Upgrade Veronica

Current

Customer starts with:  
Current Account

Conversation steps

1

What is your company type?

Partnership Proprietorship

Continue to next step

1 is Proprietorship

2 Please take the following documents and approach the nearest branch 1. Income tax returns of the propieto...

Go to action: End

1 is Partnership

3 Please take the following documents and approach the nearest branch. 1. Income tax returns of the partners...

Go to action: End

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 2

Enter a phrase

Current

Current Account

Preview