

# AI BASED DISCOUSE FOR BANKING

## Creating Skills And Assistant For ChatBot:

### Creating Loan Enquiry Action:

The screenshot displays the IBM Watson Assistant interface for configuring a skill named 'Loan Enquiry'. The interface is divided into several sections:

- Header:** Includes 'IBM Watson Assistant Lite', 'Upgrade', 'banking bot', and 'Learning center'.
- Left Panel (Conversation steps):** A list of steps for the skill. Step 1 is highlighted and shows a prompt 'WHAT TYPE OF LOAN ARE YOU LOOKING FOR?' with buttons for 'HOME LOAN' and 'STUDENT LO...', and a '+ 3' button. Below the prompt, there is a 'Continue to next step' button. Step 2 shows a prompt 'PLEASE APPROACH THE BANK WITH THE FOLLOWING DOCUMENTS: 1.Aadhar card 2.PAN...' and a 'Tr Free text' button. Step 3 shows a prompt 'TO BE ELIGIBLE FOR A HOME LOAN,PLEASE CONTACT OUR BANK SERVICE PROVIDERS WITH...' and a 'Tr Free text' button. A 'New step +' button is at the bottom.
- Main Panel (Step 1 configuration):** Shows the configuration for Step 1. It includes a 'Step 1 is taken' dropdown set to 'without conditions'. Below this, the 'Assistant says' section contains a text area with the prompt 'WHAT TYPE OF LOAN ARE YOU LOOKING FOR?'. Below the text area, there is a 'Choose an option' dropdown, and buttons for 'Edit response' and 'Edit validation'. At the bottom, the 'And then' section shows a 'Continue to next step' button.
- Right Panel:** A 'Preview' button with a play icon.