

Airport System Questionnaire

Please fill in the blanks or place an X or check mark next to the word or phrase that best matches your response.

Date:

Note that:

This questionnaire is designed only for people who work in the company.

What is your gender?

<input type="checkbox"/>	Male
<input type="checkbox"/>	Female

What is your age?

<input type="checkbox"/>	Under 16
<input type="checkbox"/>	17 – 25
<input type="checkbox"/>	26 – 35
<input type="checkbox"/>	36 – 50
<input type="checkbox"/>	51 – 65
<input type="checkbox"/>	Over 65

What is your marital status?

<input type="checkbox"/>	Married
<input type="checkbox"/>	Widowed
<input type="checkbox"/>	Separated
<input type="checkbox"/>	Divorced
<input type="checkbox"/>	Living with Partner
<input type="checkbox"/>	Single
<input type="checkbox"/>	Prefer not to say

How many children are there in your family?

<input type="checkbox"/>	0
<input type="checkbox"/>	1 – 2
<input type="checkbox"/>	3 – 4
<input type="checkbox"/>	5 – 6
<input type="checkbox"/>	More than 6

How many times have you traveled?

<input type="checkbox"/>	Never traveled
<input type="checkbox"/>	One time
<input type="checkbox"/>	2-4 times
<input type="checkbox"/>	5-9 times
<input type="checkbox"/>	10-20 times
<input type="checkbox"/>	20-40 times
<input type="checkbox"/>	More than 40 times
<input type="checkbox"/>	Prefer not to say

What is your highest level of education?

<input type="checkbox"/>	Attended high school but did not finish
<input type="checkbox"/>	High School Diploma
<input type="checkbox"/>	Attended college but did not finish
<input type="checkbox"/>	Vocational/Technical degree or certificate
<input type="checkbox"/>	Associates Degree
<input type="checkbox"/>	Bachelor's Degree
<input type="checkbox"/>	Master's Degree
<input type="checkbox"/>	Doctorate Degree

What is your current position?

<input type="checkbox"/>	Manager
<input type="checkbox"/>	Pilot
<input type="checkbox"/>	Consultant
<input type="checkbox"/>	Security
<input type="checkbox"/>	IT
<input type="checkbox"/>	Accountant
<input type="checkbox"/>	Secretary
<input type="checkbox"/>	Hostess

What are the downsides of the current system?

<input type="checkbox"/>	Complex
<input type="checkbox"/>	Ugly user interface
<input type="checkbox"/>	Bad Performance
<input type="checkbox"/>	Unexpected results
<input type="checkbox"/>	Not maintainable

How much do you use the system in a daily basis? Rate the current system in a scale from 1-5?

<input type="checkbox"/>	Rarely.
<input type="checkbox"/>	A lot.
<input type="checkbox"/>	Sometimes.

<input type="checkbox"/>	1
<input type="checkbox"/>	2
<input type="checkbox"/>	3
<input type="checkbox"/>	4
<input type="checkbox"/>	5

How comfortable are you using a computer?

<input type="checkbox"/>	Very comfortable (Professional)
<input type="checkbox"/>	Somewhat comfortable
<input type="checkbox"/>	Not very comfortable
<input type="checkbox"/>	Completely uncomfortable

How many years of experience do you have?

<input type="checkbox"/>	Less than 1 year
<input type="checkbox"/>	1 – 2 years
<input type="checkbox"/>	3 – 4 years
<input type="checkbox"/>	More than 4 years

Do your managers explain to you the system updates?

<input type="checkbox"/>	Never
<input type="checkbox"/>	Rarely
<input type="checkbox"/>	Several times

Do you think you need a training to use the system?

<input type="checkbox"/>	Yes
<input type="checkbox"/>	No
<input type="checkbox"/>	Don't Know

Do you think the system would need to be updated yearly?

<input type="checkbox"/>	Yes
<input type="checkbox"/>	No
<input type="checkbox"/>	Don't Know

What is the most important thing do you wish to see in the new system?

<input type="checkbox"/>	Nice Interface
<input type="checkbox"/>	Long term storage
<input type="checkbox"/>	Simple functionality implementation
<input type="checkbox"/>	More utilities

How much do you expect the system would cost?

<input type="checkbox"/>	\$5000 – \$10000
<input type="checkbox"/>	\$15000 – \$25000
<input type="checkbox"/>	\$40000 – \$50000
<input type="checkbox"/>	Over \$50000

Do you think that the current system slows down the work flow?

<input type="checkbox"/>	Sometimes
<input type="checkbox"/>	Yes, Always
<input type="checkbox"/>	No

In a scale from 1-5, how much do you think passengers are satisfied with your services?

<input type="checkbox"/>	1
<input type="checkbox"/>	2
<input type="checkbox"/>	3
<input type="checkbox"/>	4
<input type="checkbox"/>	5

In a scale from 1-5, how much do you think your managers are satisfied with your performance?

<input type="checkbox"/>	1
<input type="checkbox"/>	2
<input type="checkbox"/>	3
<input type="checkbox"/>	4
<input type="checkbox"/>	5

Do your job includes making reports?

<input type="checkbox"/>	Never
<input type="checkbox"/>	Rarely
<input type="checkbox"/>	Occasionally
<input type="checkbox"/>	Often
<input type="checkbox"/>	Very Frequently

Thank You, we really appreciate your opinions!