

SHERIN SAJAN

PROFILE

Detail-oriented ERP Support and Application Development professional with over eight years of experience in ERP implementation, technical support, workflow improvements, and hardware engineering.



PROJECT & DEVELOPMENT

- Recruitment Web Application (Paper-Free Hiring Automation) – Built end-to-end digital hiring workflow with candidate tracking, document uploads, and automated notifications, reducing manual recruitment time.
- Employee Self-Service Portal (Web + Mobile) – Developed ESS platform for leave, attendance, pay slips, reimbursement and approvals with WhatsApp API and automated email reminders.
- Legal Documents Tracker – Implemented centralized contract tracking system with expiry-based mail alerts to ensure compliance and timely renewals.
- Ticketing & Complaints Tracker Software – Designed ticketing module for logging, assigning, escalating and resolving complaints with SLA monitoring and dashboards.
- Spectacles Fitting Tracker App – Automated retail optical workflow with order stage tracking and WhatsApp status notifications for customers.
- Finance & MIS Report Development (ERP DB) – Designed financial dashboards and automated reports using ERP database to support reconciliation, revenue analysis and AR/AP management.
- Incentive Software (Automated KPI-Based Incentive Processing) – Built performance-based incentive calculation system with rules engine, attendance/sales sync, workflow approvals and payout statements.

EXPERIENCE

- Assistant Manager – ERP Support and Application Development The Eye Foundation, Coimbatore – December 2024 to Present
ERP support and troubleshooting
Workflow customization and enhancements
Feature development and testing
- Assistant Manager – ERP Implementation GoodBooks Technologies – February 2020 to December 2024
Full-cycle ERP project delivery
Requirement analysis and module configuration
Integration support and end-user training
- Assistant Manager – Business Development Akiva Technologies – March 2018 to February 2020
Client acquisition and opportunity development
Promotion of ERP and IT solutions
- Technical Support Executive – Seeltron Digital Systems, Bangalore – 2016 to 2017
Hardware and networking support
- Technical Service Engineer – Seeltron Digital Systems, Cochin – 2015 to 2016
Chip-level servicing and IT infrastructure setup
- Marketing Executive – Impulse Marketing Company – 2012 to 2014
Sales, field marketing and customer engagement

CONTACT

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SKILLS

PHP
JavaScript
AJAX
HTML
SQL
MS SQL Server
Database Administration
ERP Implementation
Software Design
IIS
Apache
XAMPP
SaaS
SSIS
Capacitor JS
Node.js
React.js
Express
CSS,
ODBC,
Web service,
Software Design,
Software Texting,
Web development,
API Integration.

Language Known
English, Malayalam, Tamil, Hindi

EDUCATION AND CERTIFICATION

IBM – Software Engineering, 2025 IBM – Cloud Computing, 2025

IBM – HTML, CSS and JavaScript, 2025

IBM – Developing Front-End Apps with React, 2025 IBM – Getting Started with Git and GitHub, 2025 Oracle Certified Foundations Associate, 2025

PostgreSQL Bootcamp – Udemy, 2022

Modern Angular Bootcamp – Udemy, 2022

HTML, CSS, JavaScript and jQuery – Udemy, 2022 Blockchain Fundamentals – Udemy, 2022

Data Science – IIT Madras Online, Ongoing

Advanced Diploma in Internetwork Engineering – 2017 Laptop Chip-Level Hardware Engineering – 2014 to 2015

Bachelor of Economics – SD College Alappuzha – 2009 to 2012