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Getting started



Find your voice on Twitter

01

Establish guardrails

Define the general guidelines for your Tweets. This will help create a safe space for your creativity.

Copy

Words, phrases, and topics NOT to incorporate (Competitor names? Old company taglines?)

Media

Things NOT to include in images or video (Licensed material? Is the interior of a bar okay, but someone drinking too much?)

Emojis

Emojis that are NOT okay to use (Weapons? Gender representation?)

Words, phrases, and topics NOT to incorporate (Competitor names? Old company taglines?)

Things NOT to include in images or video (Licensed material? Is the interior of a bar okay, but someone drinking too much?)

Emojis that are NOT okay to use (Weapons? Gender representation?)

Spice-o-meter:







This worksheet is available for download at business.twitter.com/downloads.html



Find your voice on Twitter

Create a persona
Fill in the blanks below to start envisioning your brand in its most human form. After all, brands don't Tweet — people do!

If your brand was a per	son			
Its favorite restaurant would be				
Their go-to outfit would be				
Their catchphrase would be				
Their most-used emoji would be				
In their high school yearbook, they won to	he award for most likely to		<u> </u>	
Their coffee shop order would be				
The background image on their laptop w	ould be			
Their most-called phone number is their		_'s.		
Their pet would be a name				
Their most-played album would be				
Narrowing in				
After people interact with our brand they	should feel	<u> </u>		
Three words I think of when I think of that	t feeling are	,		, and
A brand that makes me feel that way is _				
That brand's tone is	and			
Draw a portrait				
If your brand was a person, what would it look like?				

This worksheet is available for download at business.twitter.com/downloads.html



#ProTips



Refresh your profile

Keeping your profile up to date shows your audience what's happening with your brand



Create lists

Custom timelines with Tweets from the accounts you wish to include

Leverage Twitter tools

Incorporate rich media

Images, GIFs, or short videos drive

Drive more engagement with Threads, Polls or Go Live

higher engagement rates



Actionable, always-on tips to use to adapt, refine and grow your presence on Twitter



Use Website Cards

Drive more organic clicks compared to a simple url within a Tweet



Don't assume one-size fits all, different audiences engage with different Tweets





Target creatively

Broaden your targeting strategy by expanding your reach

Test different CTAs

Help your Tweets stand out





Test & optimise

Play around. Test what works for you and your campaigns

Video campaigns

Make your message more memorable by adding video





Monthly planning





Objectives	
How to achieve them	

Goals & results

	Tweets	Impressions	Profile visits	Mentions	New followers
Target					
Results					

Go to Account home in Ads Manager





Mon	Tue	Wed	Thu	Fri	Sat	Sun
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Create your calendar of key events and occasions.

For inspiration check out the 2021 Marketing Calendar at business.twitter.com

Get in on the fun of award season (we see you, #GoldenGlobes and #Grammys) with some 'awards' of your own.

Use Twitter Polls to have followers vote for their favorites — this could be research driven, like their favorite type of content or something purely fun, like their favorite emojis



Monday 28th Dec **#Priorities** Tuesday 29th Dec Wednesday 30th Dec #ToDo Thursday 31st Dec Friday 1st Jan #Ideas Saturday Sunday 2nd Jan 3rd Jan



Monday 4th Jan **#Priorities** Tuesday 5th Jan Wednesday 6th Jan #ToDo Thursday 7th Jan Friday 8th Jan #Ideas Saturday Sunday 9th Jan 10th Jan



Monday 11th Jan **#Priorities** Tuesday 12th Jan Wednesday 13th Jan #ToDo Thursday 14th Jan Friday 15th Jan #Ideas Sunday Saturday 16th Jan 17th Jan



Monday 18th Jan **#Priorities** Tuesday 19th Jan Wednesday 20th Jan #ToDo Thursday 21st Jan Friday 22nd Jan #Ideas Saturday Sunday 23rd Jan 24th Jan



Monday 25th Jan **#Priorities** Tuesday 26th Jan Wednesday 27th Jan #ToDo Thursday 28th Jan Friday 29th Jan #Ideas Saturday Sunday 30th Jan 31st Jan





Objectives	
How to achieve them	

Goals & results

	Tweets	Impressions	Profile visits	Mentions	New followers
Target					
Results					

Go to Account home in Ads Manager



20 Feb

Mon	Tue	Wed	Thu	Fri	Sat	Sun
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

Create your calendar of key events and occasions.

For inspiration check out the 2021 Marketing Calendar at business.twitter.com

Like valentines themselves, Tweets are often best when short and sweet. As you draft up your February and future Tweets, here are some things to keep in mind:

- Condense your Tweet copy to its core message or hook
 - Limit yourself to 1-2 hashtags
 - Keep videos between 6-15 seconds



Monday 1st Feb **#Priorities** Tuesday 2nd Feb Wednesday 3rd Feb #ToDo Thursday 4th Feb Friday 5th Feb #Ideas Saturday Sunday 7th Feb 6th Feb



Monday 8th Feb **#Priorities** Tuesday 9th Feb Wednesday 10th Feb #ToDo Thursday 11th Feb Friday 12th Feb #Ideas Saturday Sunday 13th Feb 14th Feb



Monday 15th Feb **#Priorities** Tuesday 16th Feb Wednesday 17th Feb #ToDo Thursday 18th Feb Friday 19th Feb #Ideas Saturday Sunday 20th Feb 21st Feb



Monday 22nd Feb **#Priorities** Tuesday 23rd Feb Wednesday 24th Feb #ToDo Thursday 25th Feb Friday 26th Feb #Ideas Saturday Sunday 27th Feb 28th Feb





Objectives
How to achieve them

Goals & results

	Tweets	Impressions	Profile visits	Mentions	New followers
Target					
Results					

Go to Account home in Ads Manager



20 **Mar**

Mon	Tue	Wed	Thu	Fri	Sat	Sun
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Create your calendar of key events and occasions.

For inspiration check out the 2021 Marketing Calendar at business.twitter.com

You may not be attending this month's events in person, but it doesn't mean you can't attend in Tweet. Use Event targeting within Twitter Ads to target an event's relevant audience.



Monday 1st Mar **#Priorities** Tuesday 2nd Mar Wednesday 3rd Mar #ToDo Thursday 4th Mar Friday 5th Mar #Ideas Saturday Sunday 7th Mar 6th Mar



Monday 8th Mar **#Priorities** Tuesday 9th Mar Wednesday 10th Mar #ToDo Thursday 11th Mar Friday 12th Mar #Ideas Saturday Sunday 13th Mar 14th Mar



Monday 15th Mar **#Priorities** Tuesday 16th Mar Wednesday 17th Mar #ToDo Thursday 18th Mar Friday 19th Mar #Ideas Saturday Sunday 20th Mar 21st Mar



Monday 22nd Mar **#Priorities** Tuesday 23rd Mar Wednesday 24th Mar #ToDo Thursday 25th Mar Friday 26th Mar #Ideas Saturday Sunday 27th Mar 28th Mar



Monday 29th Mar **#Priorities** Tuesday 30th Mar Wednesday 31st Mar #ToDo Thursday 1st Apr Friday 2nd Apr #Ideas Saturday Sunday 3rd Apr 4th Apr



#Reflect Q1

Grab a cuppa and take some time to reflect on the past quarter

What worked?	
What didn't work so well?	
Learnings & opportunities	





Objectives
How to achieve them

Goals & results

	Tweets	Impressions	Profile visits	Mentions	New followers
Target					
Results					

Go to Account home in Ads Manager





Mon	Tue	Wed	Thu	Fri	Sat	Sun
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

Create your calendar of key events and occasions.

For inspiration check out the 2021 Marketing Calendar at business.twitter.com

Internal research has shown Tweets with GIFs gained 55% more engagement than Tweets without them.

(Added bonus: they're free, easy, and fun.)

Consider using GIFs not only as outbound Tweets, but as replies — joining a popular conversation can be just as effective as starting your own.

Twitter Internal data: Based on study of 3.7M accounts



Monday 29th Mar **#Priorities** Tuesday 30th Mar Wednesday 31st Mar #ToDo Thursday 1st Apr Friday 2nd Apr #Ideas Saturday Sunday 3rd Apr 4th Apr



Monday 5th Apr **#Priorities** Tuesday 6th Apr Wednesday 7th Apr #ToDo Thursday 8th Apr Friday 9th Apr #Ideas Saturday Sunday 10th Apr 11th Apr



Monday 12th Apr **#Priorities** Tuesday 13th Apr Wednesday 14th Apr #ToDo Thursday 15th Apr Friday 16th Apr #Ideas Saturday Sunday 17th Apr 18th Apr



Monday 19th Apr **#Priorities** Tuesday 20th Apr Wednesday 21st Apr #ToDo Thursday 22nd Apr Friday 23rd Apr #Ideas Saturday Sunday 24th Apr 25th Apr



Monday 26th Apr **#Priorities** Tuesday 27th Apr Wednesday 28th Apr #ToDo Thursday 29th Apr Friday 30th Apr #Ideas Saturday Sunday 2nd May 1st May





Objectives
How to achieve them

Goals & results

	Tweets	Impressions	Profile visits	Mentions	New followers
Target					
Results					

Go to Account home in Ads Manager



20 **May**

Mon	Tue	Wed	Thu	Fri	Sat	Sun
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

Create your calendar of key events and occasions.

For inspiration check out the 2021 Marketing Calendar at business.twitter.com

Conversation targeting allows you to target people who are interacting with a particular topic. You can choose from 25+categories and 10,000+ topics. When it comes to fun days like #StarWarsDay, consider using conversation targeting to promote your relevant Tweets to members of your audience already showing interest in that day.



Monday 26th Apr **#Priorities** Tuesday 27th Apr Wednesday 28th Apr #ToDo Thursday 29th Apr Friday 30th Apr #Ideas Saturday Sunday 1st May 2nd May



Monday 3rd May **#Priorities** Tuesday 4th May Wednesday 5th May #ToDo Thursday 6th May Friday 7th May #Ideas Saturday Sunday 8th May 9th May



Monday 10th May **#Priorities** Tuesday 11th May Wednesday 12th May #ToDo Thursday 13th May Friday 14th May #Ideas Saturday Sunday 15th May 16th May



Monday 17th May **#Priorities** Tuesday 18th May Wednesday 19th May #ToDo Thursday 20th May Friday 21st May #Ideas Saturday Sunday 22nd May 23rd May



Monday 24th May **#Priorities** Tuesday 25th May Wednesday 26th May #ToDo Thursday 27th May Friday 28th May #Ideas Saturday Sunday 29th May 30th May



Monday 31st May **#Priorities** Tuesday 1st Jun Wednesday 2nd Jun #ToDo Thursday 3rd Jun Friday 4th Jun #Ideas Saturday Sunday 5th Jun 6th Jun





Objectives
How to achieve them

Goals & results

	Tweets	Impressions	Profile visits	Mentions	New followers
Target					
Results					

Go to Account home in Ads Manager





Mon	Tue	Wed	Thu	Fri	Sat	Sun
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Create your calendar of key events and occasions.

For inspiration check out the 2021 Marketing Calendar at business.twitter.com

Going on a summer holiday? Don't stop engaging with your audience. You can schedule your Tweets at Twitter.com, in the app or by visiting ads.twitter.com



Monday 31st May **#Priorities** Tuesday 1st Jun Wednesday 2nd Jun #ToDo Thursday 3rd Jun Friday 4th Jun #Ideas Saturday Sunday 6th Jun 5th Jun



Monday 7th Jun **#Priorities** Tuesday 8th Jun Wednesday 9th Jun #ToDo Thursday 10th Jun Friday 11th Jun #Ideas Saturday Sunday 12th Jun 13th Jun



Monday 14th Jun **#Priorities** Tuesday 15th Jun Wednesday 16th Jun #ToDo Thursday 17th Jun Friday 18th Jun #Ideas Saturday Sunday 19th Jun 20th Jun



Monday 21st Jun **#Priorities** Tuesday 22nd Jun Wednesday 23rd Jun #ToDo Thursday 24th Jun Friday 25th Jun #Ideas Saturday Sunday 26th Jun 27th Jun



Monday 28th Jun **#Priorities** Tuesday 29th Jun Wednesday 30th Jun #ToDo Thursday 1st Jul Friday 2nd Jul #Ideas Saturday Sunday 3rd Jul 4th Jul



#Reflect Q2

Grab a cuppa and take some time to reflect on the past quarter

What worked?	
What didn't work so well?	
Learnings & Opportunities	





Objectives
How to achieve them

Goals & results

	Tweets	Impressions	Profile visits	Mentions	New followers
Target					
Results					

Go to Account home in Ads Manager





Mon	Tue	Wed	Thu	Fri	Sat	Sun
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Create your calendar of key events and occasions.

For inspiration check out the 2021 Marketing Calendar at business.twitter.com

As the summer of sport continues to build, so does the conversation on Twitter. Consider embracing the themes of teamwork and competition with a Tweet challenge of your own.



Monday 28th Jun **#Priorities** Tuesday 29th Jun Wednesday 30th Jun #ToDo Thursday 1st Jul Friday 2nd Jul #Ideas Saturday Sunday 3rd Jul 4th Jul



Monday 5th Jul **#Priorities** Tuesday 6th Jul Wednesday 7th Jul #ToDo Thursday 8th Jul Friday 9th Jul #Ideas Saturday Sunday 10th Jul 11th Jul



Monday 12th Jul **#Priorities** Tuesday 13th Jul Wednesday 14th Jul #ToDo Thursday 15th Jul Friday 16th Jul #Ideas Saturday Sunday 17th Jul 18th Jul



Monday 19th Jul **#Priorities** Tuesday 20th Jul Wednesday 21st Jul #ToDo Thursday 22nd Jul Friday 23rd Jul #Ideas Saturday Sunday 24th Jul 25th Jul



Monday 26th Jul **#Priorities** Tuesday 27th Jul Wednesday 28th Jul #ToDo Thursday 29th Jul Friday 30th Jul #Ideas Saturday Sunday 31st Jul 1st Aug





Goals & results

	Tweets	Impressions	Profile visits	Mentions	New followers
Target					
Results					

Go to Account home in Ads Manager





Mon	Tue	Wed	Thu	Fri	Sat	Sun
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Create your calendar of key events and occasions.

For inspiration check out the 2021 Marketing Calendar at business.twitter.com

Internal research has shown that Tweets with video attract 10X more engagement. As you plan out your video strategy, remember: videos don't have to be a heavy lift! There's a lot you can do with slideshows, image animation apps, and your very own smartphone.

Twitter Internal data: Based on study of 3.7M accounts



Monday 26th Jul **#Priorities** Tuesday 27th Jul Wednesday 28th Jul #ToDo Thursday 29th Jul Friday 30th Jul #Ideas Saturday Sunday 31st Jul 1st Aug



Monday 2nd Aug **#Priorities** Tuesday 3rd Aug Wednesday 4th Aug #ToDo Thursday 5th Aug Friday 6th Aug #Ideas Saturday Sunday 7th Aug 8th Aug



Monday 9th Aug **#Priorities** Tuesday 10th Aug Wednesday 11th Aug #ToDo Thursday 12th Aug Friday 13th Aug #Ideas Saturday Sunday 14th Aug 15th Aug



Monday 16th Aug **#Priorities** Tuesday 17th Aug Wednesday 18th Aug #ToDo Thursday 19th Aug Friday 20th Aug #Ideas Saturday Sunday 21st Aug 22nd Aug



Monday 23rd Aug **#Priorities** Tuesday 24th Aug Wednesday 25th Aug #ToDo Thursday 26th Aug Friday 27th Aug #Ideas Saturday Sunday 28th Aug 29th Aug



Monday 30th Aug **#Priorities** Tuesday 31st Aug Wednesday 1st Sept #ToDo Thursday 2nd Sept Friday 3rd Sept #Ideas Saturday Sunday 4th Sept 5th Sept





Objectives	
How to achieve them	

Goals & results

	Tweets	Impressions	Profile visits	Mentions	New followers
Target					
Results					

Go to Account home in Ads Manager



20 Sept

Mon	Tue	Wed	Thu	Fri	Sat	Sun
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

Create your calendar of key events and occasions.

For inspiration check out the 2021 Marketing Calendar at business.twitter.com

In the #BackToSchool spirit, consider serving up some educational content of your own. Some ideas:

- Tweet a video tutorial
- Use a Tweet thread to answer FAQs
 - Host a webinar or Periscope
- Sharing a little #WednesdayWisdom



Monday 30th Aug **#Priorities** Tuesday 31st Aug Wednesday 1st Sept #ToDo Thursday 2nd Sept Friday 3rd Sept #Ideas Saturday Sunday 4th Sept 5th Sept



Monday 6th Sept **#Priorities** Tuesday 7th Sept Wednesday 8th Sept #ToDo Thursday 9th Sept Friday 10th Sept #Ideas Saturday Sunday 11th Sept 12th Sept



Monday 13th Sept **#Priorities** Tuesday 14th Sept Wednesday 15th Sept #ToDo Thursday 16th Sept Friday 17th Sept #Ideas Saturday Sunday 18th Sept 19th Sept



Monday 20th Sept **#Priorities** Tuesday 21st Sept Wednesday 22nd Sept #ToDo Thursday 23rd Sept Friday 24th Sept #Ideas Saturday Sunday 25th Sept 26th Sept



Monday 27th Sept **#Priorities** Tuesday 28th Sept Wednesday 29th Sept #ToDo Thursday 30th Sept Friday 1st October #Ideas Saturday Sunday 2nd Oct 3rd Oct



#Reflect Q3

Grab a cuppa and take some time to reflect on the past quarter

What worked?	
What didn't work so well?	
Learnings & opportunities	





Objectives	
How to achieve them	

Goals & results

	Tweets	Impressions	Profile visits	Mentions	New followers
Target					
Results					

Go to Account home in Ads Manager



20 Oct

Mon	Tue	Wed	Thu	Fri	Sat	Sun
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Create your calendar of key events and occasions.

For inspiration check out the 2021 Marketing Calendar at business.twitter.com

'Tis the season for planning! As you begin to outline your Q4 content, here are some ideas to consider:

- Gift guides
- Product spotlights
- Campaigns that give back
 - How-to videos
 - Pre-order campaigns



Monday 27th Sept **#Priorities** Tuesday 28th Sept Wednesday 29th Sept #ToDo Thursday 30th Sept Friday 1st October #Ideas Saturday Sunday 2nd Oct 3rd Oct



Monday 4th Oct **#Priorities** Tuesday 5th Oct Wednesday 6th Oct #ToDo Thursday 7th Oct Friday 8th Oct #Ideas Saturday Sunday 10th Oct 9th Oct



Monday 11th Oct **#Priorities** Tuesday 12th Oct Wednesday 13th Oct #ToDo Thursday 14th Oct Friday 15th Oct #Ideas Saturday Sunday 16th Oct 17th Oct



Monday 18th Oct **#Priorities** Tuesday 19th Oct Wednesday 20th Oct #ToDo Thursday 21st Oct Friday 22nd Oct #Ideas Saturday Sunday 23rd Oct 24th Oct



Monday 25th Oct **#Priorities** Tuesday 26th Oct Wednesday 27th Oct #ToDo Thursday 28th Oct Friday 29th Oct #Ideas Saturday Saturday 30th Oct 31st Oct





Objectives
How to achieve them

Goals & results

	Tweets	Impressions	Profile visits	Mentions	New followers
Target					
Results					

Go to Account home in Ads Manager



20 **NOV**

Mon	Tue	Wed	Thu	Fri	Sat	Sun
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

Create your calendar of key events and occasions.

For inspiration check out the 2021 Marketing Calendar at business.twitter.com

Twitter moves fast. Leverage this energy with flash sales, special offers, and urgent language such as "limited time only" and "buy now".

#ProTip: when offering discounts, express them as a percentage, not a number.



Monday 1st Nov **#Priorities** Tuesday 2nd Nov Wednesday 3rd Nov #ToDo Thursday 4th Nov Friday 5th Nov #Ideas Saturday Sunday 6th Nov 7th Nov



Monday 8th Nov **#Priorities** Tuesday 9th Nov Wednesday 10th Nov #ToDo Thursday 11th Nov Friday 12th Nov #Ideas Saturday Sunday 13th Nov 14th Nov



Monday 15th Nov **#Priorities** Tuesday 16th Nov Wednesday 17th Nov #ToDo Thursday 18th Nov Friday 19th Nov #Ideas Saturday Sunday 20th Nov 21st Nov



Monday 22nd Nov **#Priorities** Tuesday 23rd Nov Wednesday 24th Nov #ToDo Thursday 25th Nov Friday 26th Nov #Ideas Saturday Sunday 27th Nov 28th Nov



Monday 29th Nov **#Priorities** Tuesday 30th Nov Wednesday 1st Dec #ToDo Thursday 2nd Dec Friday 3rd Dec #Ideas Saturday Sunday 4th Dec 5th Dec





Objectives
How to achieve them

Goals & results

	Tweets	Impressions	Profile visits	Mentions	New followers
Target					
Results					

Go to Account home in Ads Manager



20 **Dec**

Mon	Tue	Wed	Thu	Fri	Sat	Sun
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Create your calendar of key events and occasions.

For inspiration check out the 2021 Marketing Calendar at business.twitter.com

December is a month of events — and a month of travel. If there's content you want people to read or listen to, consider framing, or even creating your content as a way to pass time en-route.



Monday 29th Nov **#Priorities** Tuesday 30th Nov Wednesday 1st Dec #ToDo Thursday 2nd Dec Friday 3rd Dec #Ideas Saturday Sunday 4th Dec 5th Dec



Monday 6th Dec **#Priorities** Tuesday 7th Dec Wednesday 8th Dec #ToDo Thursday 9th Dec Friday 10th Dec #Ideas Saturday Sunday 11th Dec 12th Dec



Monday 13th Dec **#Priorities** Tuesday 14th Dec Wednesday 15th Dec #ToDo Thursday 16th Dec Friday 17th Dec #Ideas Saturday Sunday 18th Dec 19th Dec



Monday 20th Dec **#Priorities** Tuesday 21st Dec Wednesday 22nd Dec #ToDo Thursday 23rd Dec Friday 24th Dec #Ideas Saturday Sunday 25th Dec 26th Dec



Monday 27th Dec **#Priorities** Tuesday 28th Dec Wednesday 29th Dec #ToDo Thursday 30th Dec Friday 31st Dec #Ideas Happy New Year!



#Reflect Q4

Grab a cuppa and take some time to reflect on the past quarter

What worked?	
What didn't work so well?	
Learnings & opportunities	



Helpful resources



A month of Tweets

We've outlined some ideas to get you started — use the extra space to add your notes.

Monday	Tuesday	Wednesday	Thursday	Friday
FAQ	Retweet	Pro-tip	Retweet with comment	Behind-the-scenes pic
# MotivationMonday	Key piece of content	GIF GIF	Statistic	Meme
Twitter poll	Ask a question	# WednesdayWisdom	Successful past Tweet	Shout out
Positive brand news	UGC	Video	Go live!	One-liner



Creative best practices

Make your creatives stand out

Strong Tweet copy:

- · Is concise and to the point
- Includes a call-to-action (CTA)
- Is human and conversational
- · Gives discounts by % (not a dollar amount)
- Creates a sense of urgency (i.e. "limited time only")
- · Avoids distracting hashtags

Strong Tweet images:

- Are clear and not pixelated
- Have minimal text
- Have a central focus
- Catch the eye with bright colours, a human element, or display of movement or emotion

Strong Tweet videos:

- Are 15 seconds or less
- Open with a product
- Have captions or another sound-off strategy
- · Have clear logo placement throughout
- Have branding present for more than half of the video

Stat: On Twitter specifically, we've seen a 62% year-over-year increase in daily video views and a 72% year-over-year increase in watch time.

Source: Internal Twitter research, 2019-2020

Home The Barista Bar 💿 @baristabar Today only! Get 20% off all brewing equipment. Shop the sale baristabar.com Q 0 M



Tweet ideas

Put your pen to paper before putting your Tweet on Twitter

@	@
○ t1 □ ■	○ tì ♡ ☑
@	@
O tì ♡ ☑	♥ tì ♥ ☑
@	@
○ tì ♡ ☒	♥ tì ♥ ₪
@	@



Website Card ideas

Put your pen to paper before putting your Tweet on Twitter



24/7 hashtags

Planning your content calendar? Create Tweets that use popular, reoccurring hashtags. Use our ideas for inspiration. Then craft your own uses for the hashtag in the blank space.

#SundayFunday Final weekend thoughts Weekend activities **#MondayMotivation** Uplifting content Productivity tips Well wishes for the work week ahead #TransformationTuesday Prand evolution over time Programme Before and after stories from customers #WednesdayWisdom Best practice about your product or brand Weekend activities (ThrowbackThursday) Important firsts for your company Fun facts about your company's past #FridayFeeling Your plans for the weekend Fun GIFs **#Caturday** Office pets UGC of customer's pets with

This worksheet is available for download at business.twitter.com/downloads.html

your product



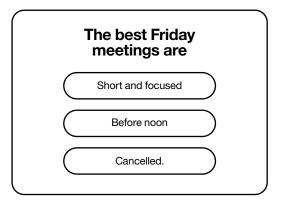
Twitter Poll ideas

Engage with your audience in creative ways and show a different side to your brand

Get feedback on your account

What kind of content do you want to see from our account? Thought leadership Pro tips Behind the scenes

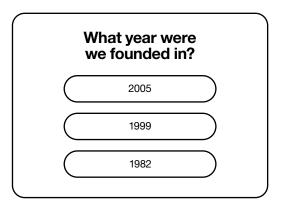
Add humour



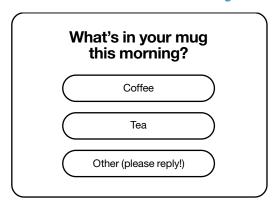
Tap into trends



Make a quiz



Create community





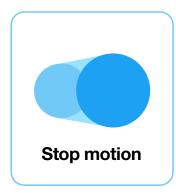
Thought starters: Video types

Get the most from your video with these thought starters



























Twitter Ads targeting

Looking to find your audience on Twitter? Twitter's targeting options can help you reach the right people at the right time.

Eiret	the	haei	00

The options in this section work together using "AND" logic. This means you will be targeting people who match all of the input criteria. Ex: People who live in Canada AND speak French AND use Mobile-Android devices.

Demographics

Gender Any Men Women	Age	Location	Language
Devices Mobile - iOS Mobile - Android Desktop Other mobile All	Other device characteristics (Carriers, device models)	s	

Great! These basic parameters will be applied to the rest of your selections, which we will fill out now.

This last section uses "OR" logic, meaning you'll target people who match any of the input criteria.

Ex. People who belong to a custom audience OR have a specific interest OR match a specific conversation topic.

Custom audiences

Use Audience Manager to upload CRM lists and manage audiences collected from your website or mobile app.



Campaign optimisation

Remember your ABCs of campaign optimisation

Audience 💁

- Combine Targeting Options
 - Understand your audience
 - Remove similar audiences

Bid -s-

- Adjust bid amount regularly
 - Use small increments
 - Monitor performance

Creative

Refresh creative regularly

Test on broad campaigns

Experiment with different components

Signals **2**



- Not reaching daily budgets
 - Daily budgets spending too fast
 - High costs
 - Low campaign reach
 - Low engagement or click rates



Create your Twitter Ads

Create your Twitter ads at ads.twitter.com

We add new resources to business.twitter.com regularly

Our blog publishes new marketing and Twitter-focused posts nearly every day. It's at business.twitter.com/en/blog.html

Have questions? Contact our dedicated Customer Success team. Email AdvertiserHelp@twitter.com

