

# Summary

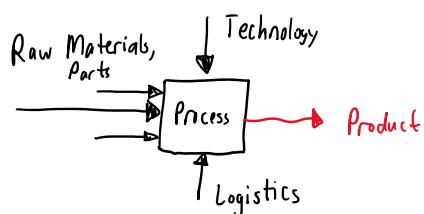
Wednesday, April 10, 2024 3:20 PM

Tools available to the Industrial Engineer

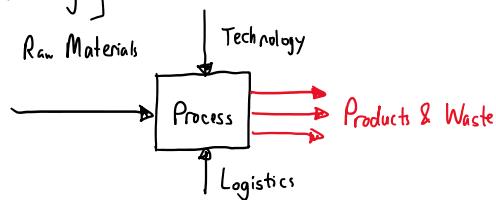
- > Management
- > Quality
- > Logistics
- > Information
- > Timing
- > Technology
- > Quantity

## Systems

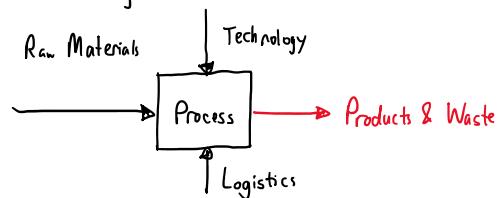
Mass converging



Mass Diverging



Mass Conserving



Industrial Engineer — Requires more management than other engineering disciplines



## Organisations

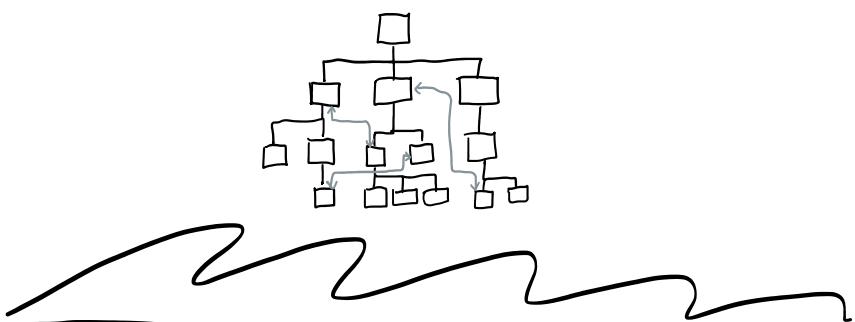
- General Guidelines
  - > Clear Objectives
  - > Logical Work Division
  - > Unitary Command
  - > Work Delegation
  - > Well-Defined Responsibilities
  - > Two-Way Communications

## Vision & Purpose

- Vision — Ultimate goal
- Purpose — Plans to achieve the vision

## Informal Organisation

- must exist in a formal situation



## Manufacturing Systems

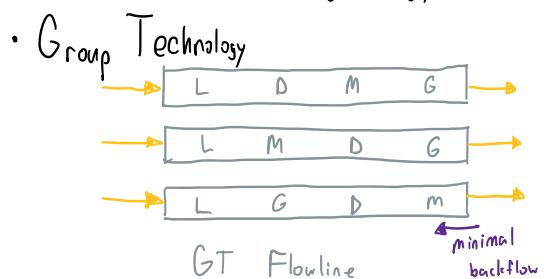
- Job-Shop (J) — rely on technician's skill, machine shop, general machinery
- Batch (B) — higher production rate, for 'seasonal' companies
- Mass (M) — One product produced en-masse

	J	B	M	
Production quantity	Low	High	Higher	
Production rate	Low	High	Higher	
Workforce skill	Very High	High	Lower	
Equipment	General-purpose	General-purpose	Special-purpose	
Tooling	General-purpose	Special-purpose	Special-purpose	
Plant Layout	Functional	Functional/Group	Line	
Automation	Low	High	Higher	

## Layouts

- Fixed Position
- Functional (Old System)
  - any part will be transported all over factory — increasing energy consumption

L L	M M	
L L	M M	
D D	G G	
D D	G G	



L D	L D	
M G	M G	
L D	L D	
M G	M G	

GT

	Functional	Group	Line
Specialisation	By process	By component	By component
Material flow b/w machines	In batches	In batches ~ nearly continuum	Continuous
Material throughput thru time	long	short	shorter
Stocks for work-in-progress	high	low	lower
Responsibility for quality	many persons/part	one person/part	one person/part
Responsibility for delivery by due date	many persons/part	one person/part	one person/part
Investment in special tooling	high: one set / operational/part	low: one set/tooling family	high: One set / line
Investment in buildings	high	low	lower
Control of material flow	complex	simple	simpler
Workforce Skill	high	high	low
Job satisfaction	medium - high	high	low
Flexibility	high	medium - high	very low



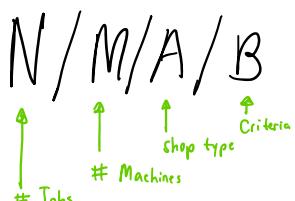
## Sequencing & Scheduling

- Sequencing → A, B, C, D
- Scheduling → Item A at 2:00, Item B at 2:15, ...

- Heuristics Rules

- Shortest Processing Time First (SPTF)
- First Come First Serve (FCFS)

- Classification



Shop Type:

- F flow shop
- P permutation shop
- G general shop

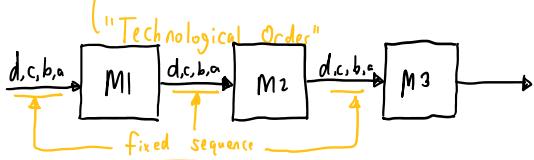


### Shop Types

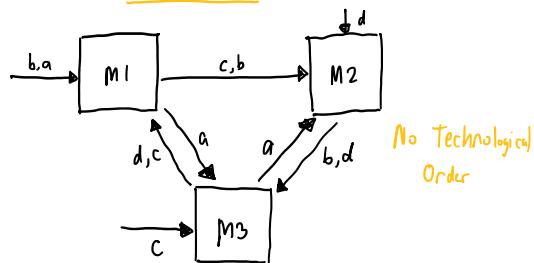
- Flow (F)



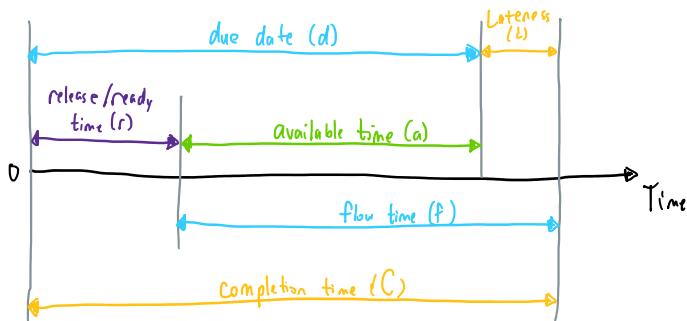
- Permutation (P)



- General (G)



- Standard Scheduling Terms



- Johnson's n-job 2-machine algorithm ( $n/2/P/C_{max}$ )

### Processing Times

	M1	M2
a	3	2
b	1	4
c	5	6
d	4	7
e	5	6

① (4/5) (4/5) ③ ①

a c e d b [M1] [M2]

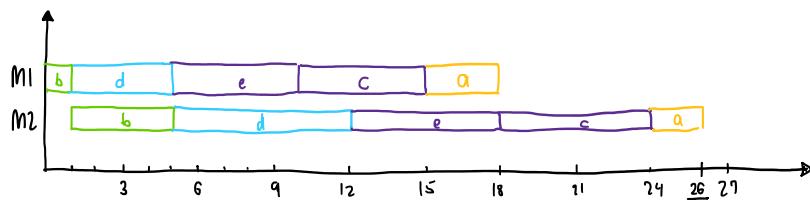
① Shortest time. Front b/c M1 goes first

② Next shortest. Back b/c M2 goes last

③ Next shortest. Second from front b/c value is for M1

④/5 A tie



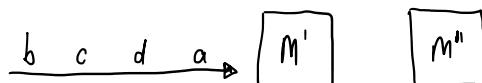


$$\rightarrow 5/2/P/C_{\max}$$

- Johnson's n-job 3-machine algorithm ( $n/3/P/C_{\max}$ )

Job ID	M1	M2	M3		Job ID	M'	M''
a	3	1	6		a	4	7
b	5	4	5		b	9	9
c	4	2	8		c	6	10
d	2	3	7		d	5	10

- Apply Johnson's n-job 2-machine algorithm



\* Condition :

> Smallest processing time on  $M_1$  must be greater than or equal to processing times on  $M_2$

>  $||$        $||$        $||$        $||$        $M_3$        $||$        $||$        $||$        $||$        $||$        $||$        $||$        $||$        $||$        $M_2$

- If either conditions not satisfied, solution may be sub-optimal, but still good

- Johnson's n-job 2-machine algorithm ( $n/2/G/C_{\max}$ )

- Group jobs into 4 sets:

{ A B }       $M_1 \rightarrow M_2$

{ R A }       $M_2 \rightarrow M_1$

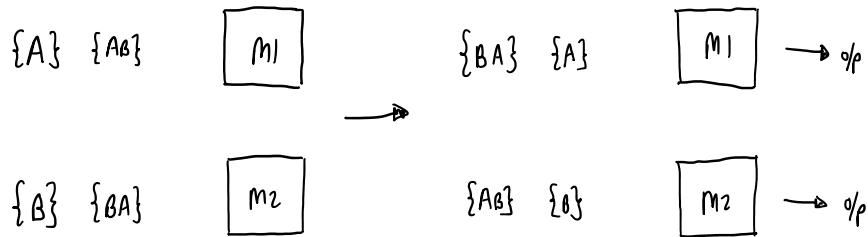
$$\{AB\} \quad M_1 \rightarrow M_2$$

$$\{BA\} \quad M_2 \rightarrow M_1$$

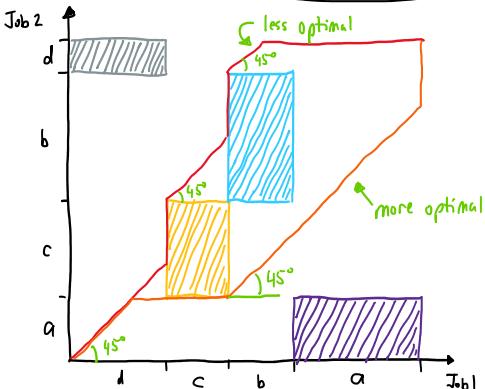
$$\{A\} \quad M_1 \text{ only}$$

$$\{B\} \quad M_2 \text{ only}$$

- Apply Johnson's to  $\{AB\}$  and  $\{BA\}$



### Aker's Graphical Solution ( $2/m/z/F_{\max}$ )



- Completion Time

$C = \text{Total processing time of job 1} + \text{time job 1 waits \& job 2 is processed} \quad (\text{sum of vertical lines})$

$C = \text{Job 1 processing time} + \text{Job 1 waiting time} + \text{Job 2 processing time} \quad (\text{sum of horizontal lines})$

### Number of Schedules by Brute Force

Job Shop	# Schedules
G, no conditions	$>(n!)^m m!$
F, all machine orders	$(n!)^m m!$
F, one machine order	$(n!)^m$
P, all machine orders	$(n!)(m!)$
P, one machine order	$(n!)$

$n = \text{jobs}$

$m = \text{machines}$

## Assumptions

- Each job is a single entity throughout passage through machines
- No pre-emption
- No cancellation
- Processing times independent of sequence used
- Machines don't break down

:



## Best Equipment Arrangement

### To-From Ratio

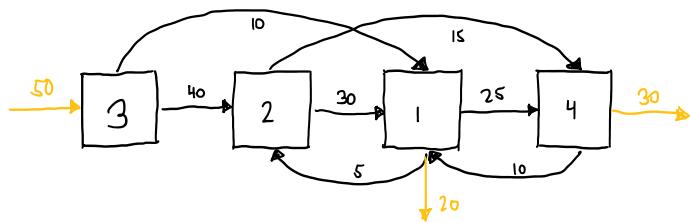
From \ To	1	2	3	4	Sum
1	0	5	0	25	30
2	30	0	0	15	45
3	10	40	0	0	50
4	10	0	0	0	10
Sum	50	45	0	40	

To-From Ratios	
1	50/30 $\rightarrow 1.67$
2	45/45 $\rightarrow 1.00$
3	0/50 $\rightarrow 0.00$
4	40/10 $\rightarrow 4.00$

lowest

highest

3  $\rightarrow$  2  $\rightarrow$  1  $\rightarrow$  4



## Forecasting

- Coefficient of Correlation

$$r = \sqrt{1 - \frac{\text{Regression sum of squares}}{\text{Total sum of squares}}} = \sqrt{1 - \frac{\sum_{i=1}^n (y_i - \hat{y}_i)^2}{\sum_{i=1}^n (y_i - \bar{y})^2}}$$

$y_i$  =  $i^{th}$  observed point

$\hat{y}_i$  = regressed value for  $i^{th}$  data point

$\bar{y}$  = average of observed data point

- Analysis of Forecast Errors

$$e = y_t - \hat{y}_t$$

- Mean Squared Error (MSE)

$$MSE = \frac{\sum_{t=1}^n (y_t - \hat{y}_t)^2}{n}$$

- Mean Absolute Deviation (MAD)

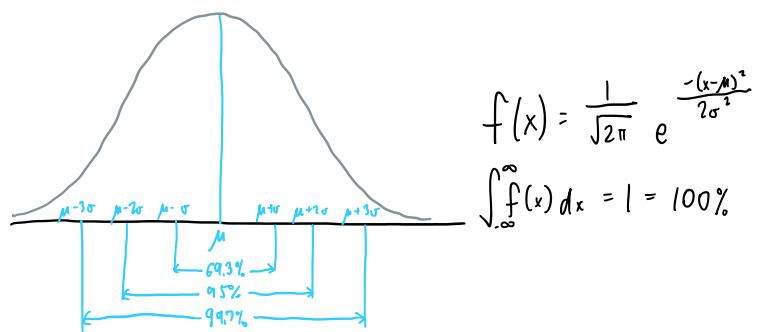
$$MAD = \frac{\sum_{t=1}^n |y_t - \hat{y}_t|}{n}$$

- Mean Absolute Percentage Error (MAP)

$$MAP = \frac{100}{n} \sum_{t=1}^n \left| \frac{y_t - \hat{y}_t}{y_t} \right|$$

## Quality Control

- Normal Distribution



- Statistical Quality Control

- Variables : anything that gives measurable quantity

- Attributes

- Defectives : A diode or two in a batch of 100 diodes

- Defects : # scratches here & there, otherwise useable

$$\bar{X} = \frac{\sum_{i=1}^N \bar{x}_i}{N} = \mu$$

$$\bar{R} = \frac{\sum_{i=1}^N R_i}{N} = d_2 \sigma$$

$$\sigma_R = d_3 \sigma \quad \sigma_{\bar{x}} = \frac{\sigma}{\sqrt{n}}$$

