

Sergio Berrocal Fuentes

Student | Junior Web &
Software Developer

About Me

I am a student passionate about continuous learning and the exploration of new technologies. I actively seek opportunities that allow me to grow professionally and apply my knowledge in web development, programming, cloud and cybersecurity.

Contact

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🌐 www.giocaltes.com

Skills

- Object-Oriented Programming (OOP)
- JavaScript, CSS y HTML
- C++, Python, C#, Java, .Net
- Databases: Microsoft SQL Server, MySQL
- Web Development and Graphic Design
- Google Cloud Platform, Docker
- Cibersecurity, Cisco Packet Tracer
- Jupyter Notebook
- Customer Service

Languages

- Spanish (Native)
- English (Advanced)

Education

- Universidad de Costa Rica (UCR)
Bachillerato en Física
2020
- Universidad Autónoma de Centro América
Bachillerato en Ingeniería en Sistemas
January 2023 – February 2026

Work Experience

Macoy Distribuidora

Web Developer, Graphic Designer, Customer Service
Dec 2023 – Present

- Designing and developing a commercial website independently, enhancing the company's online presence.
- Creating digital marketing and branding materials to improve customer engagement with products.
- Managing customer inquiries and providing technical support, resolving issues and ensuring client satisfaction.

Macoy Distribuidora

Customer Service, Warehouse Associate, Delivery Assistant
Feb 2023 – Dec 2023

- Supervised inventory and streamlined order processing, optimizing logistics and reducing response times.
- Designed and implemented a SQL Server database, automating data management and improving operational efficiency. The database was later used as a reference for the development of inventory management software.
- Managed deliveries and payment collection, fostering strong client relationships and trust in the brand.
- Provided technical support for internal applications, boosting team productivity.

Certifications

- Google Digital Academy
 - Google Cloud Computing Foundations Dec 2023
- IBM
 - Introduction to Quantum Computing Course Oct 2020
- Universidad Fidélitas
 - Principios de Ciberseguridad Sep 2024 | Ethical Hacking Sep 2024 | Criptografía Sep 2024 | Informática Forense Sep 2024
- Instituto Nacional de Aprendizaje (INA)
 - Network Defense Jul 2024 | Endpoint Security May 2024 | Cyber Threat Management Sep 2024
- Colegio de Profesionales en Informática y Computación (CPIC)
 - Fundamentos de Ciberseguridad Feb 2024