



Says

What have we heard them say?
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?



Feels

What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?



Does

What behavior have we observed?
What can we imagine them doing?



Sheyamala

Abinaya
Angammal
Gayathiri
Jayashreya
Nivetha

Where
should i
start doing
this project?

How long it
will take to
finish the
project?

In what area
im lacking

Expecting
something
different

Which
design suits
well

Is it easy to
do changes
in the
design ?

How long i
have to wait
for the final
output?

why i'm
afraid

Excitement

fear

Anxious

confused

satisfaction

Choose
unique
templates

Finding best
designs like
pictures and
graphics to
create effect

Accept
team-mates
ideas and
thoughts

Asks
Suggestions
from friends