

## DNS Records...

The screenshot shows a web-based DNS management interface. On the left, there's a sidebar with links for Website, Email, Permissions, and Billing. The main area displays a table of DNS records. Below this, there's a section for 'Custom records' with an 'ADD RECORD' button. A table below shows various DNS records with columns for Host, Type, Priority, TTL, and Data. Some data is redacted with black bars.

HOST	TYPE	PRIORITY	TTL	DATA
@	A	0	4 hrs	[REDACTED]
www	CNAME	0	4 hrs	[REDACTED]

HOST	TYPE	PRIORITY	TTL	DATA
@	MX	0	1 hr	[REDACTED]
@	TXT	N/A	1 hr	[REDACTED]
autodiscover	CNAME	N/A	1 hr	[REDACTED]
remote	CNAME	N/A	1 hr	[REDACTED]
remote2	A	N/A	1 hr	[REDACTED]
@	TXT	N/A	1 hr	[REDACTED]

## DNS setup...

The screenshot shows the Microsoft 365 admin center interface. The left sidebar contains navigation links for Home, Copilot, Users, Teams & groups, Marketplace, Billing, Setup, and Customize navigation. The main content area is titled 'Get your custom domain set up' and includes a 'Manage' button and a 'Completed' status indicator. Below this, there's a 'User impact' section and an 'About connecting domains' section. The 'About connecting domains' section provides a step-by-step guide for connecting a domain to Microsoft 365.

**Get your custom domain set up**

If you have a website, you have a domain. It's the part of your URL after the 'www.' and the part of your email address after the '@'. Connecting your domain to Microsoft 365 can help build credibility and recognition for your brand.

[Manage](#) Completed

**User impact**

If you don't connect your domain to Microsoft 365, your users will sign in to their apps and use email with their default "shg182.onmicrosoft.com" domain.

It's easiest to add a custom domain before you add your users. Otherwise, you'll need to update your users' username when you connect your domain.

**About connecting domains**

There are a few steps to set up your domain. First, you'll sign in to the website that hosts your domain to verify that you own it.

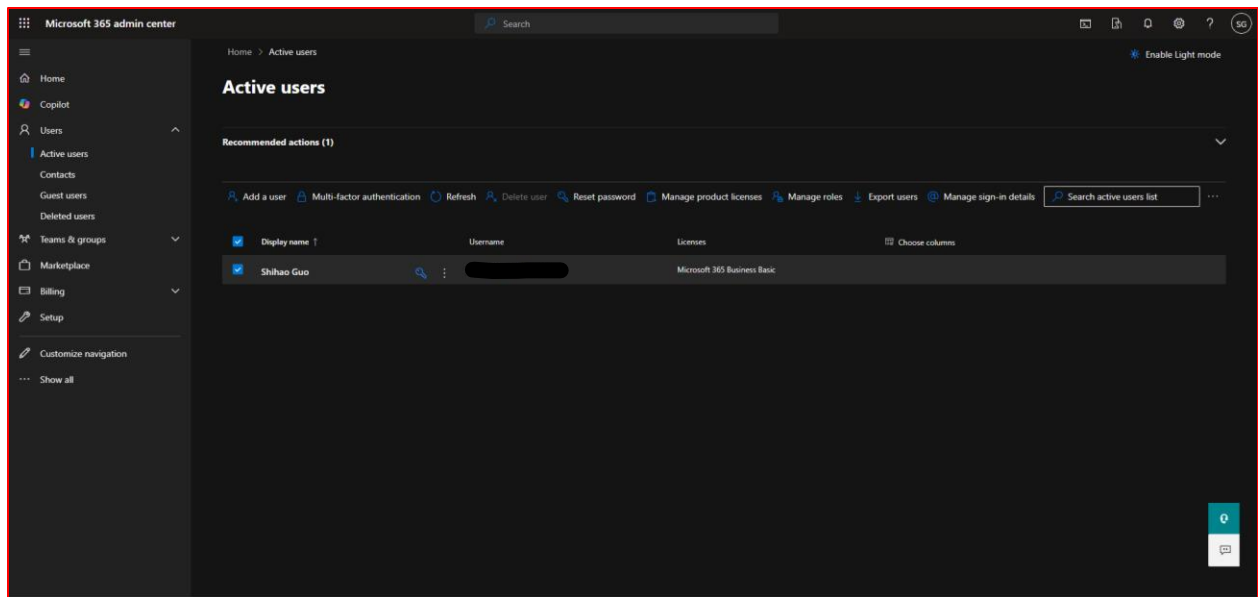
Next, you'll add all the people in your organization who need to use the services that your subscription includes, like Teams and email. You'll set up their usernames and email addresses to include your custom domain.

Last, you'll connect the domain to those services by changing its record settings. Sometimes we can make those changes for you, automatically, otherwise we'll guide you through it, step by step.

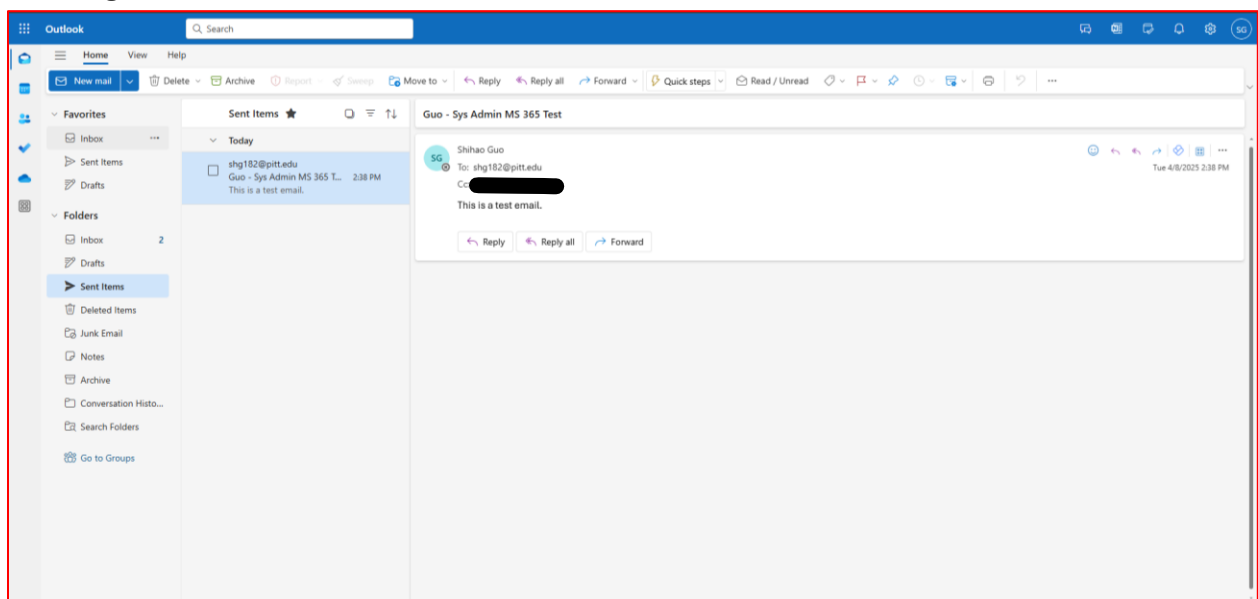
When you're done, email will be routed to your custom domain through Microsoft 365.

[Learn more about domains](#)

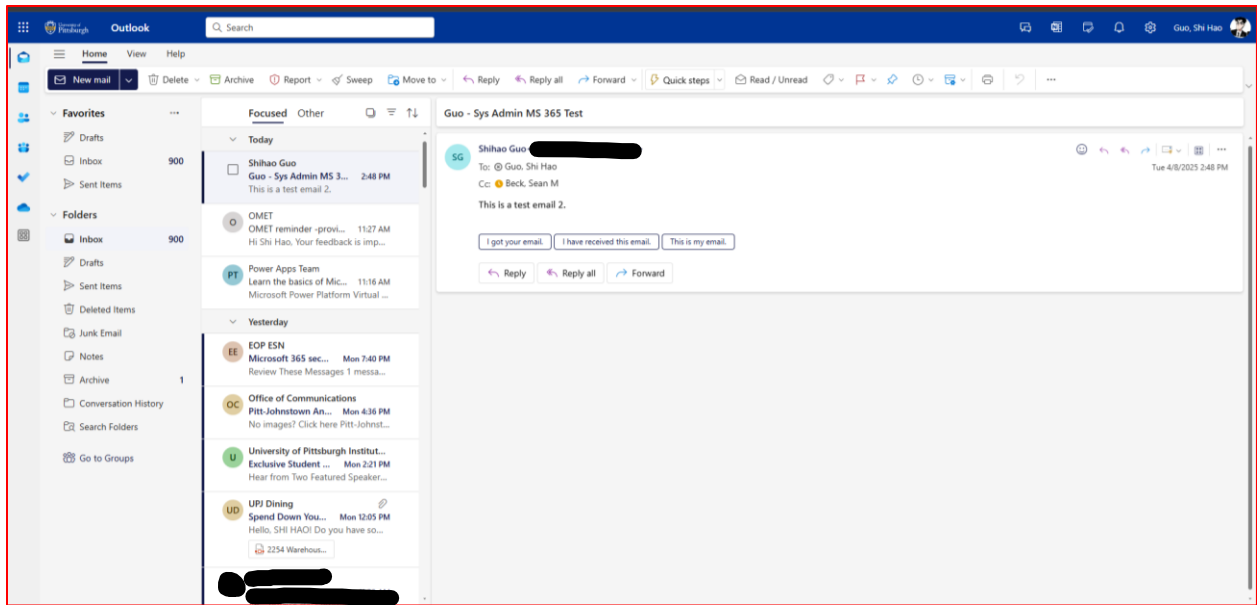
## Changing to custom domains...



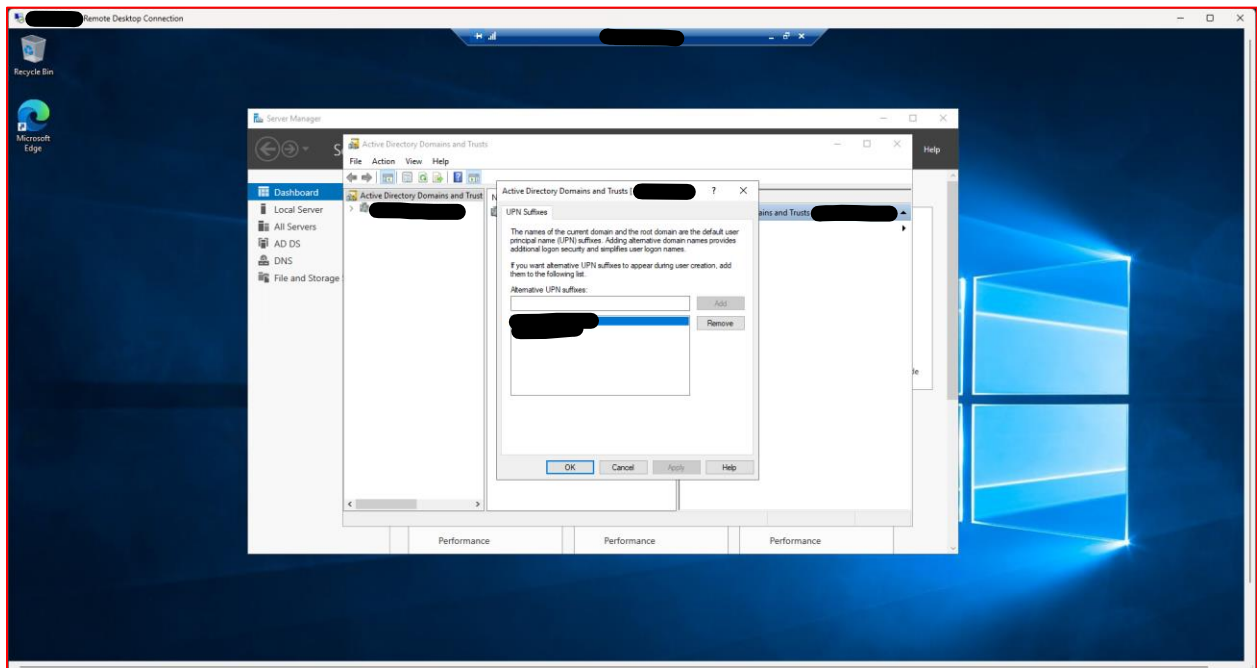
Sending a test email...



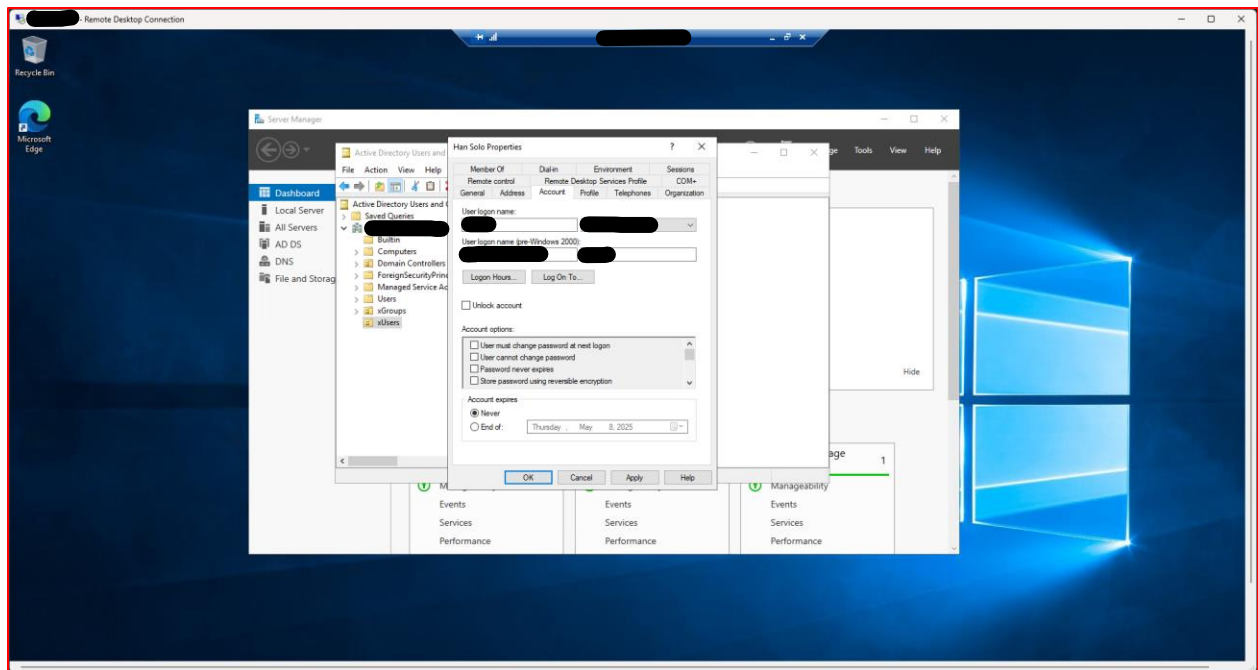
Test email received...



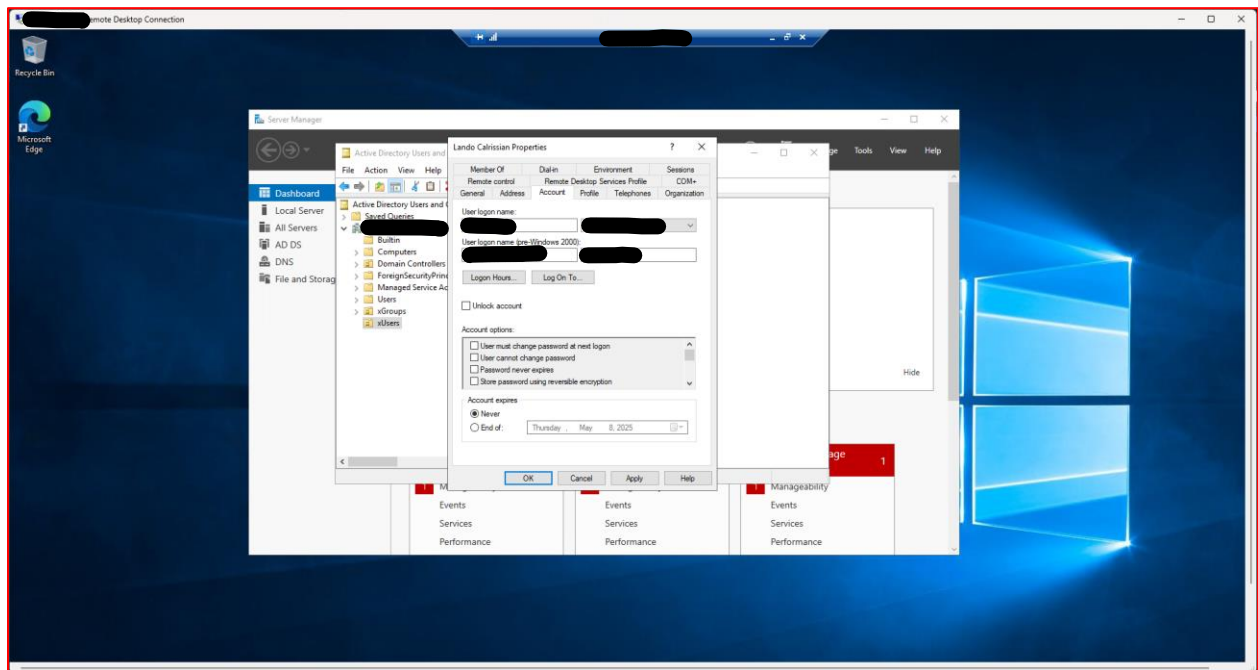
Added UPN Suffix...



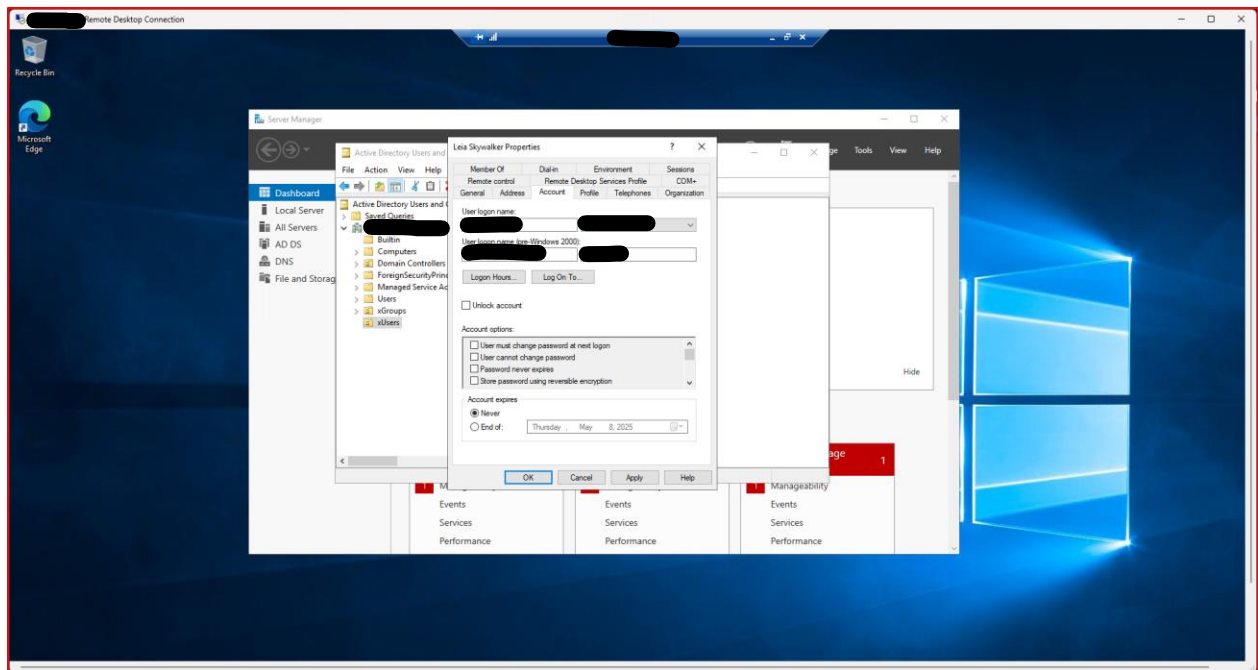
Han Solo...



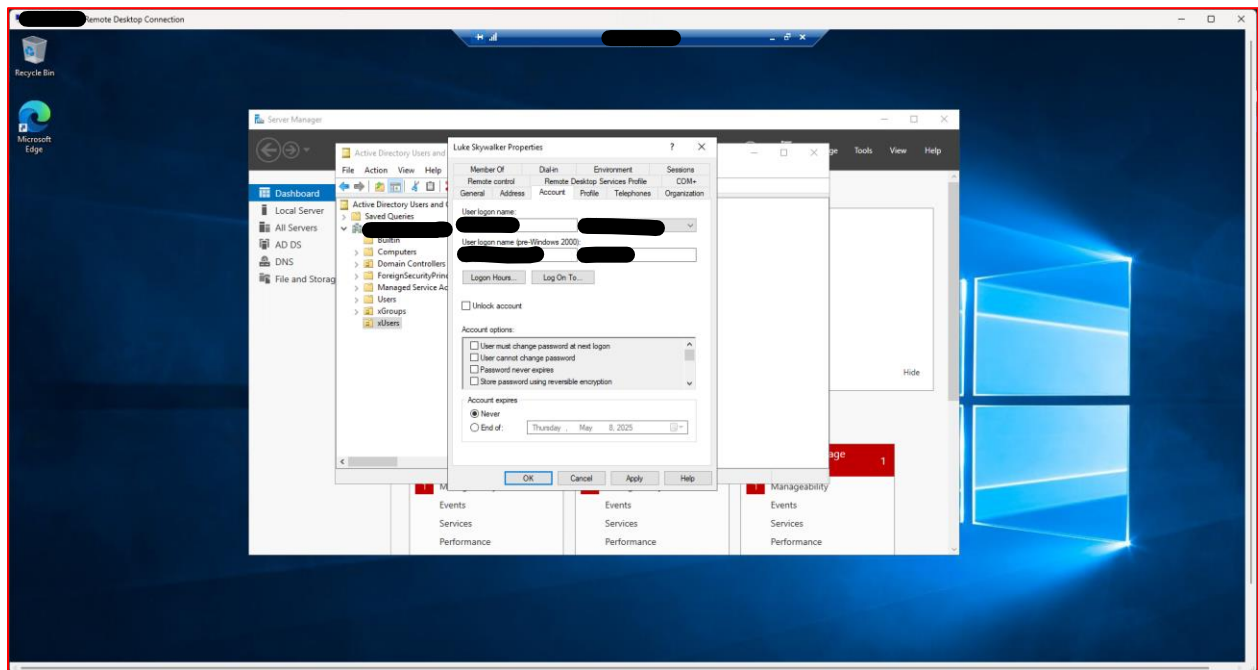
Lando Calrissian...



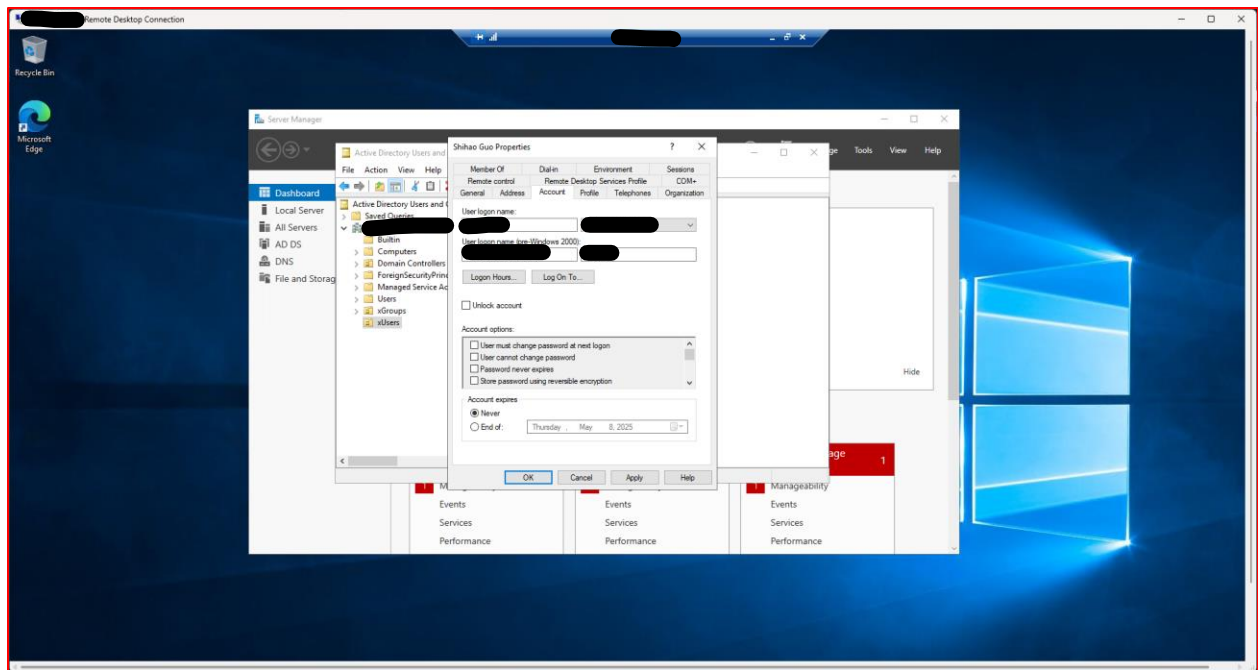
Leia Skywalker



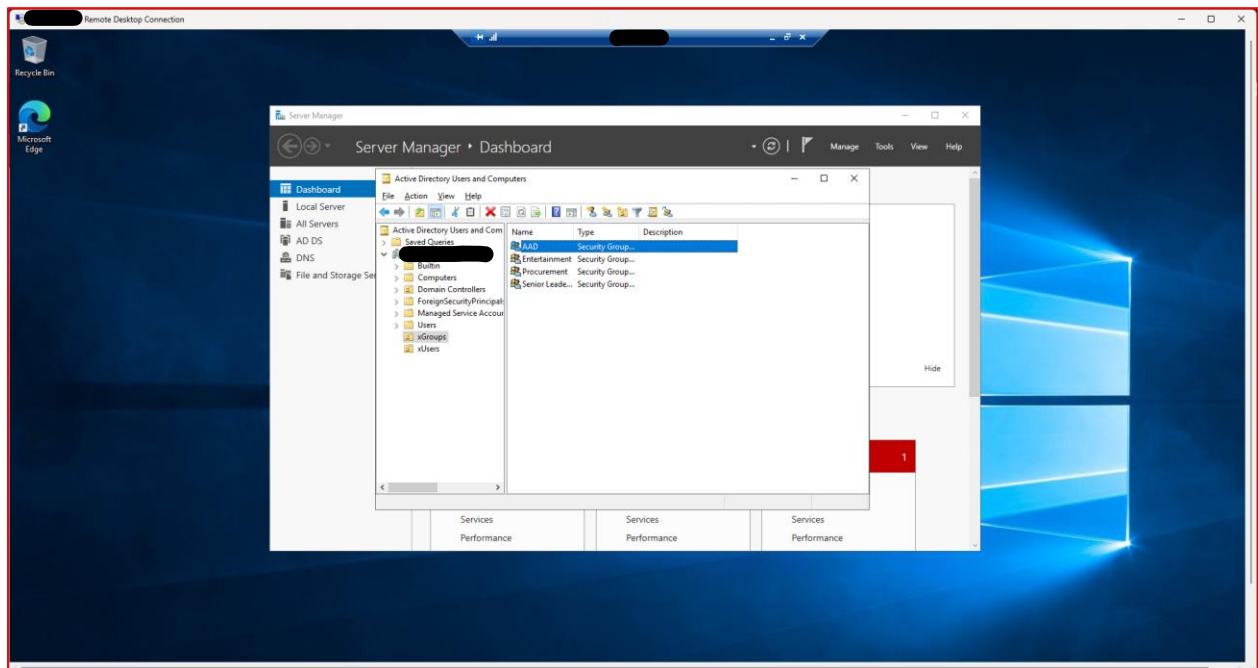
Luke Skywalker...



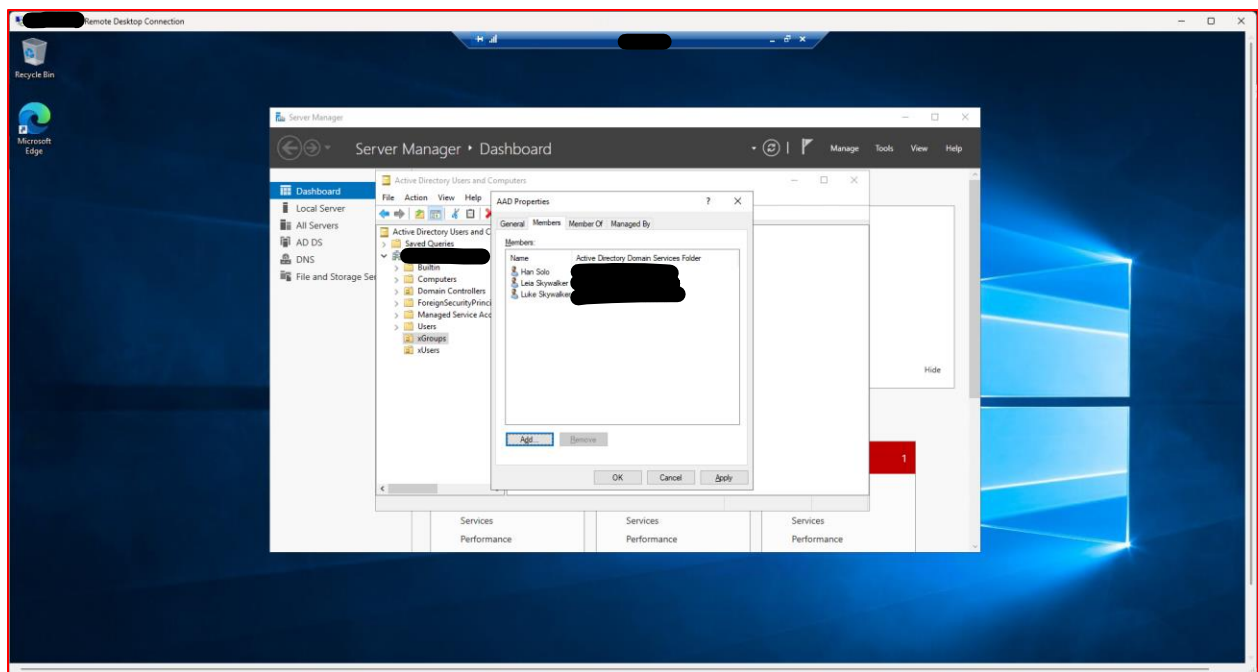
Myself...



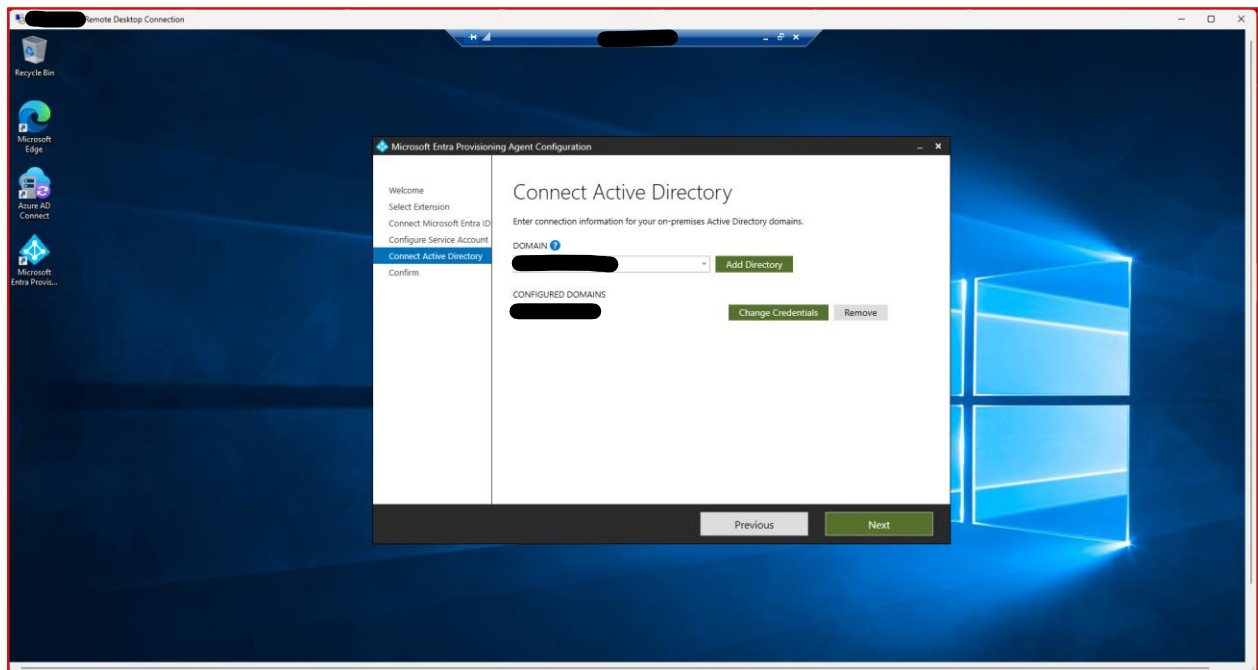
Created the “AAD” security group...



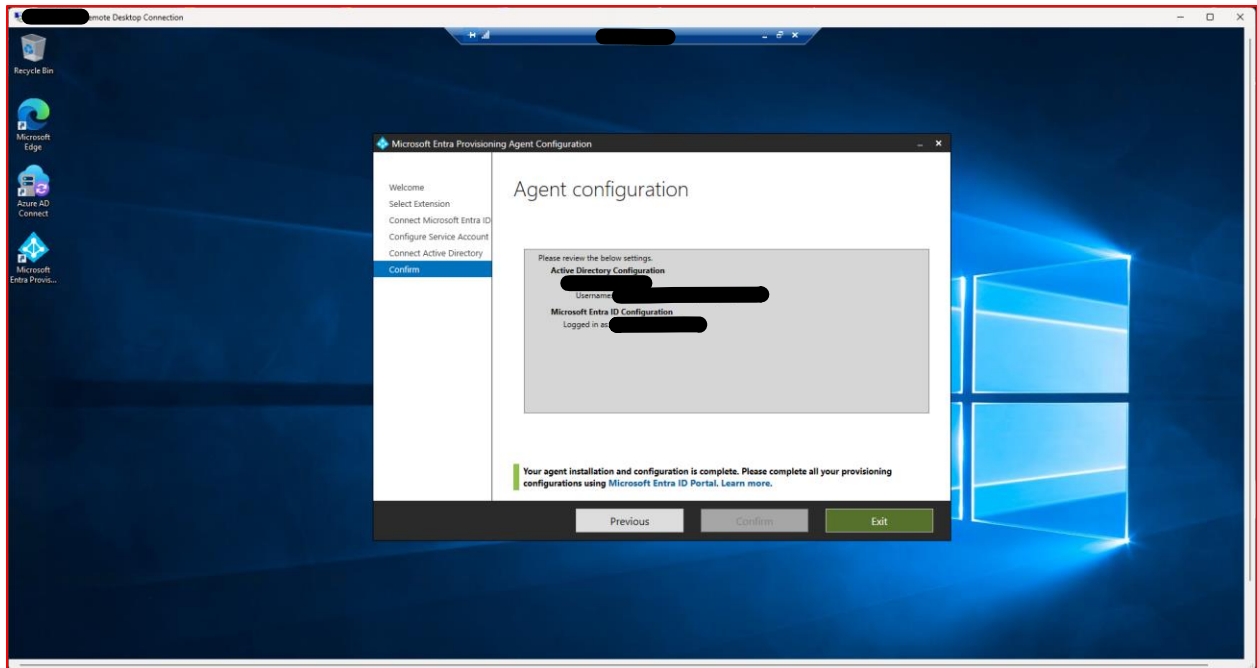
Added users to the AAD group...



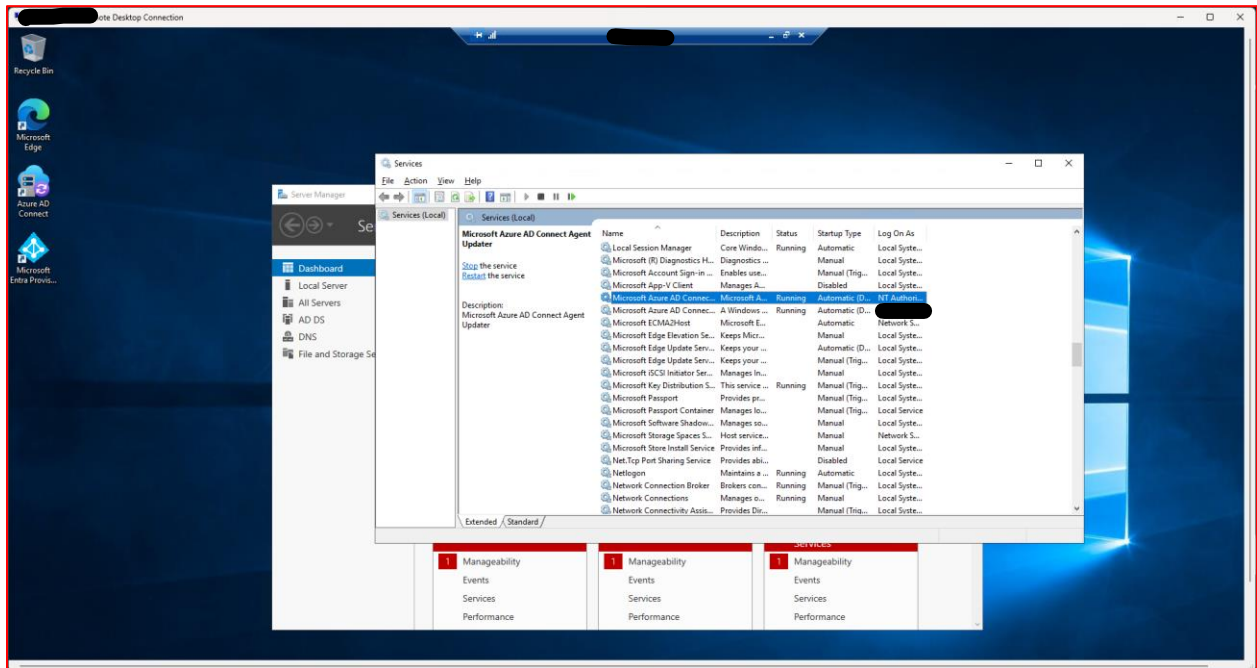
## MS Entra Provisioning Agent Config...



Agent config complete...



Verify the agent on the local server...



New cloud sync configuration...

Home > Microsoft 365 > Microsoft 365 Admin Center > Microsoft 365 Admin Center > Cloud sync > Cloud sync > Configurations >

## New cloud sync configuration

Microsoft Entra ID

Create a Microsoft Entra Connect cloud sync configuration by completing the setup below with default parameters. You will be able to perform advanced configuration later in the setup. Read the [configuration guide](#) and [supported mappings](#) for setting up the configuration.

Which Azure Directory domain would you like to sync? (Note: We only show domains that have a reachable agent and have not been configured yet.)

[See a list of active agents](#) [Add a new agent](#)

☒ Enable password hash sync [Learn more](#)

**Next steps:**  
After creating your configuration with default parameters, you will be taken to the configuration details page to manage advanced settings.

[Create](#) [Cancel](#)

## Scoping filters...

Home > Cloud sync > Configurations > [Configuration Name] > Scoping filters

[Save](#)

**Overview**

- Provision on demand
- Manage
- Scoping filters**
- Attribute mapping
- Expression builder
- Monitor
- Troubleshoot

**Scoping filters**

☐ All users

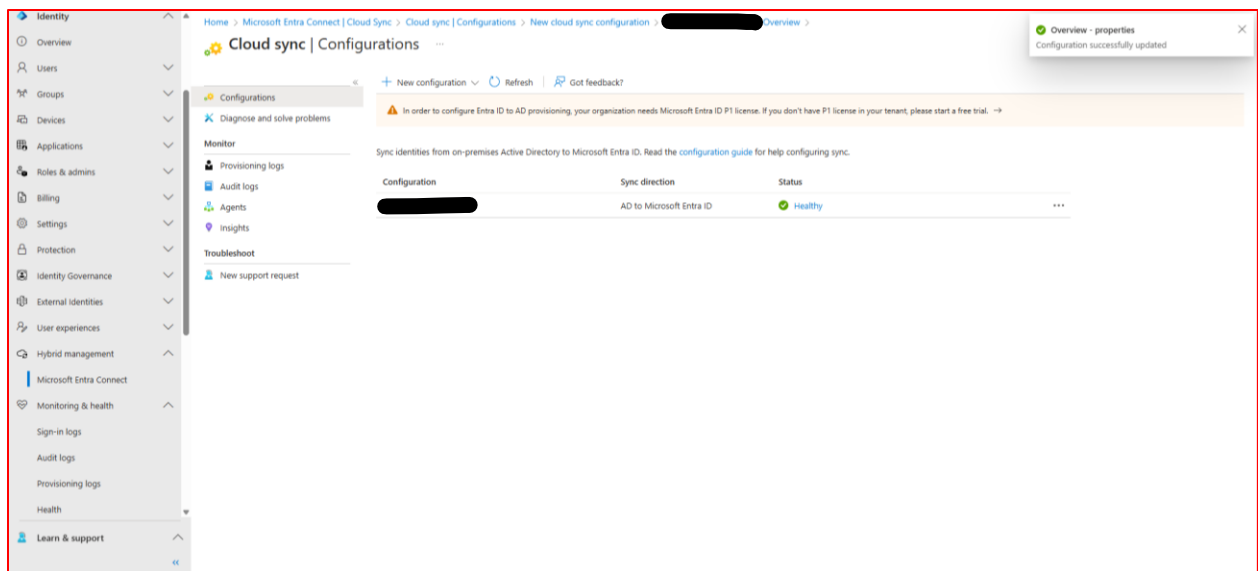
☒ Selected security groups

☐ Selected organizational units

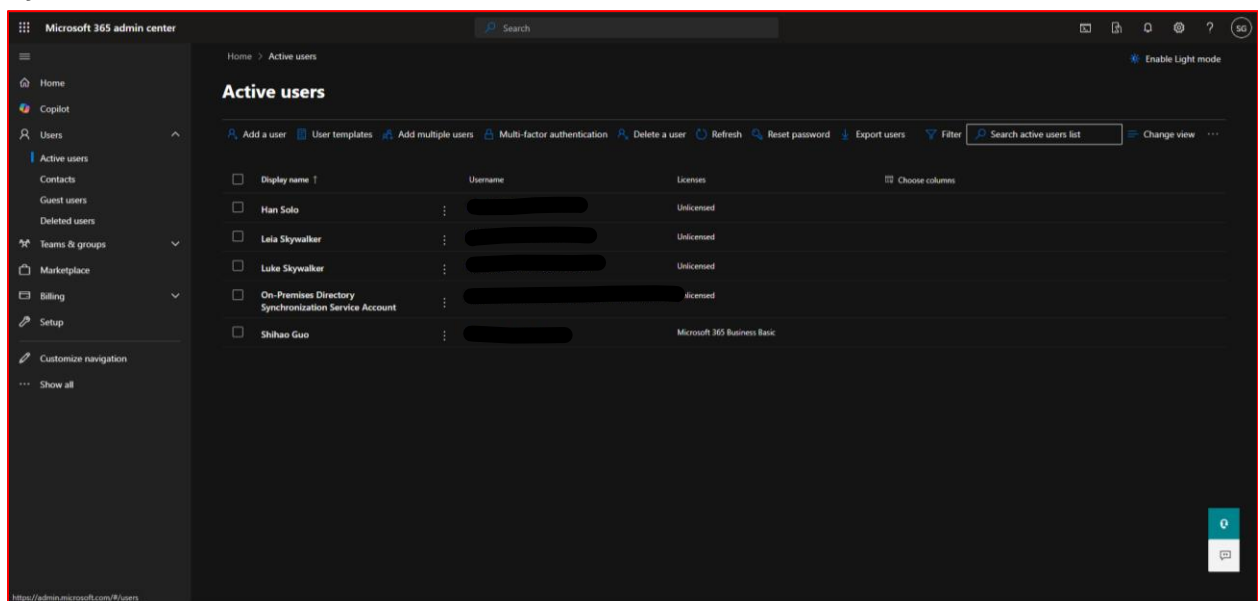
[Add](#)

Distinguished name	Remove
[Redacted]	<a href="#">Remove</a>

Healthy...



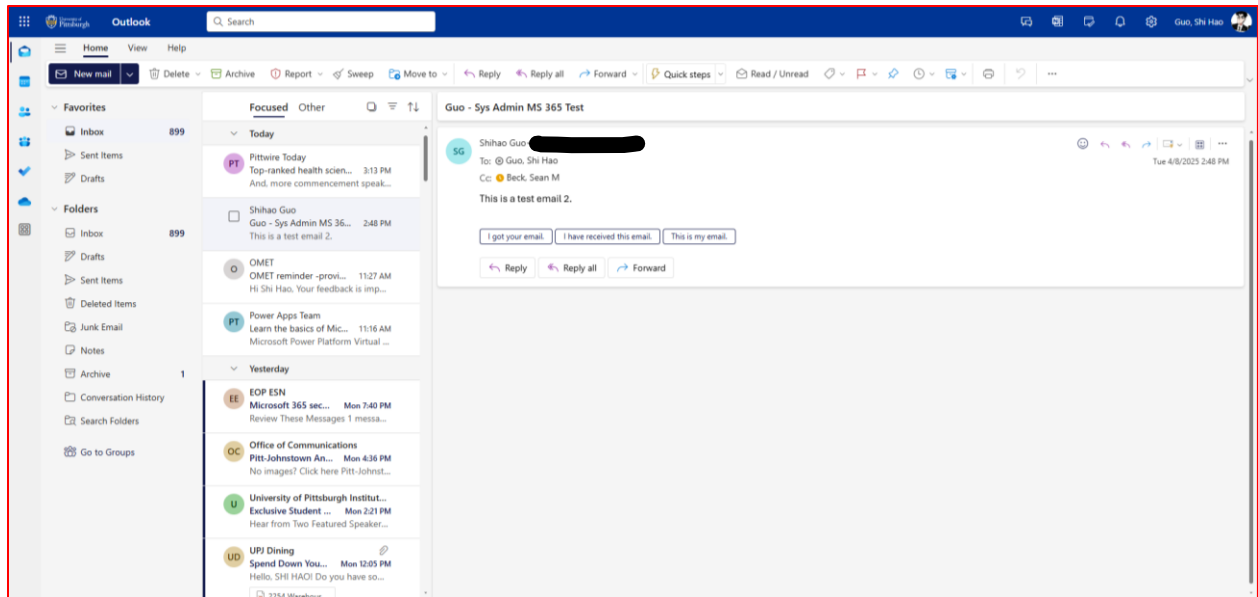
Synced users...



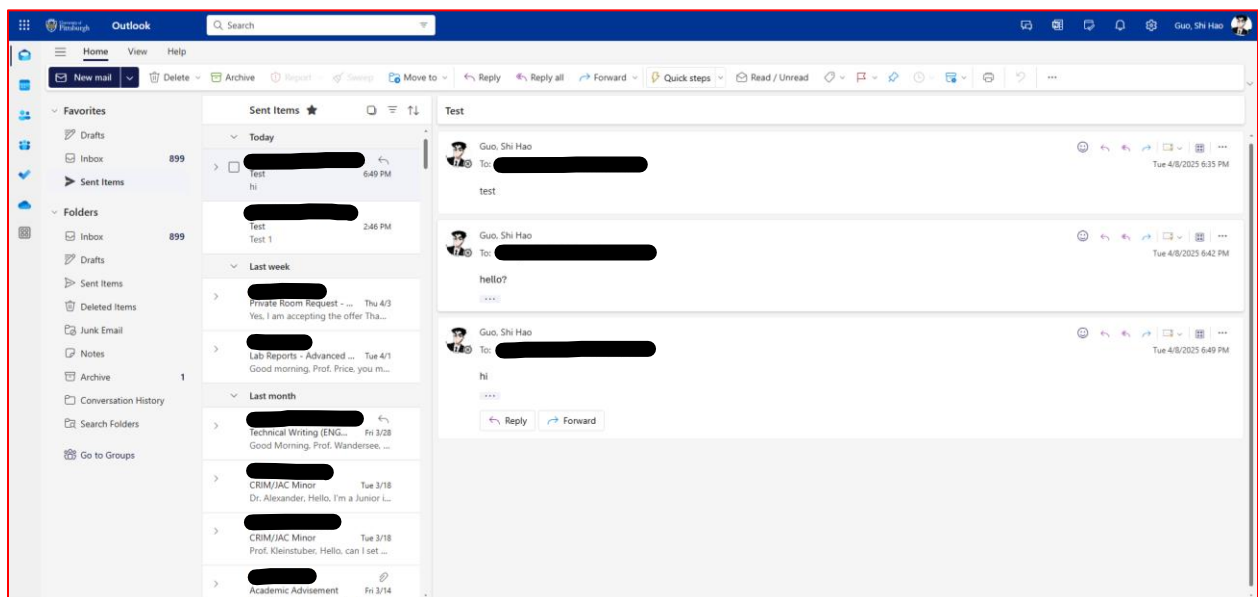
**Why did the AD user Lando Calrissian not sync over to AAD?** This is because the AD user Lando Calrissian is not added to the AAD security group on the Domain Controller.

I TRIED TO SEND THE TEST EMAIL TO MY PITT EMAIL, BUT MY PITT EMAIL DID NOT GET ANYTHING. I HAVE NO IDEA WHY.

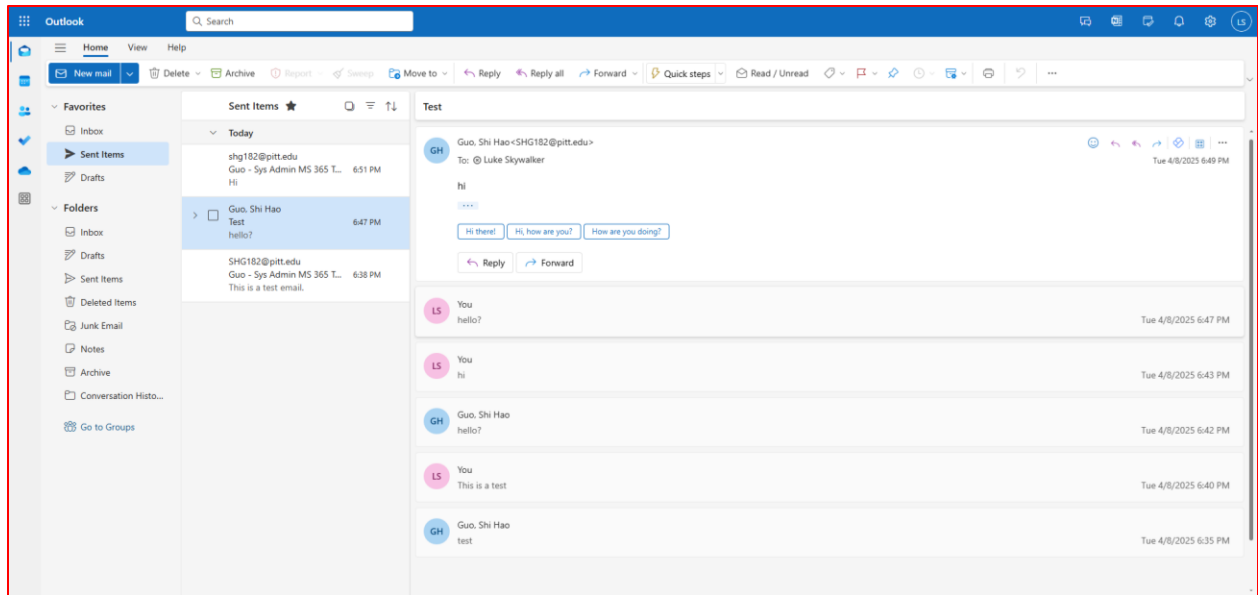
This is my Pitt Email, nothing for Luke Skywalker (The one shown in the picture is not it):



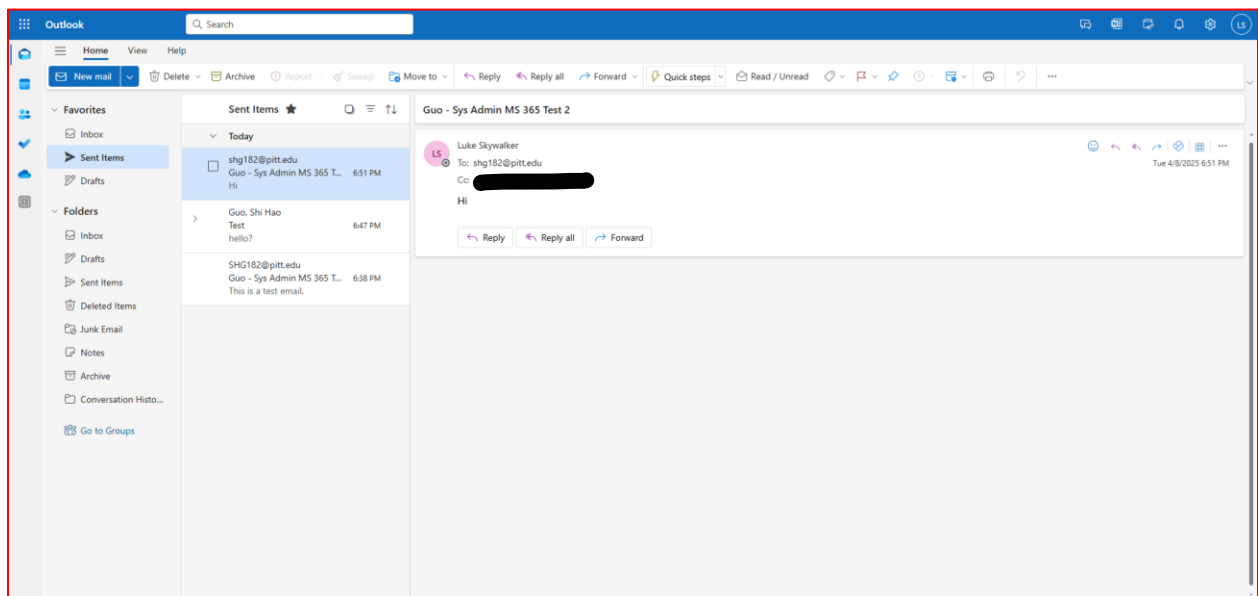
Also, in my Pitt email, I sent/reply email to Luke Skywalker:

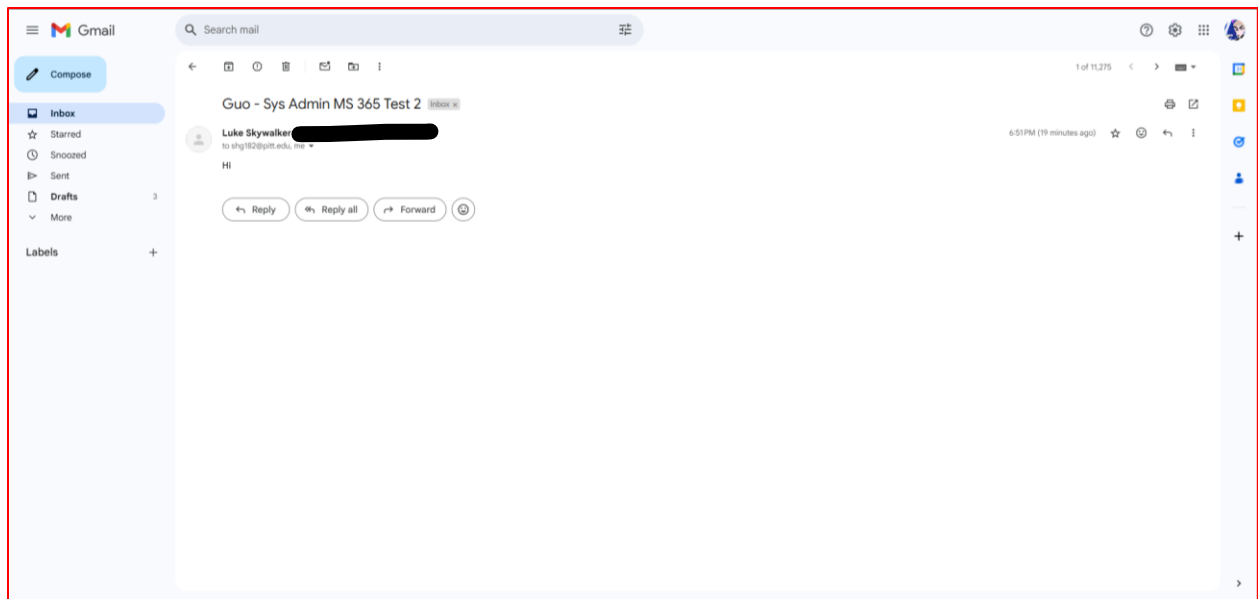


This is Luke Skywalker's email. I got the test emails sent from my Pitt email, but when I sent/reply to the emails, nothing shows up in my Pitt email shown above:

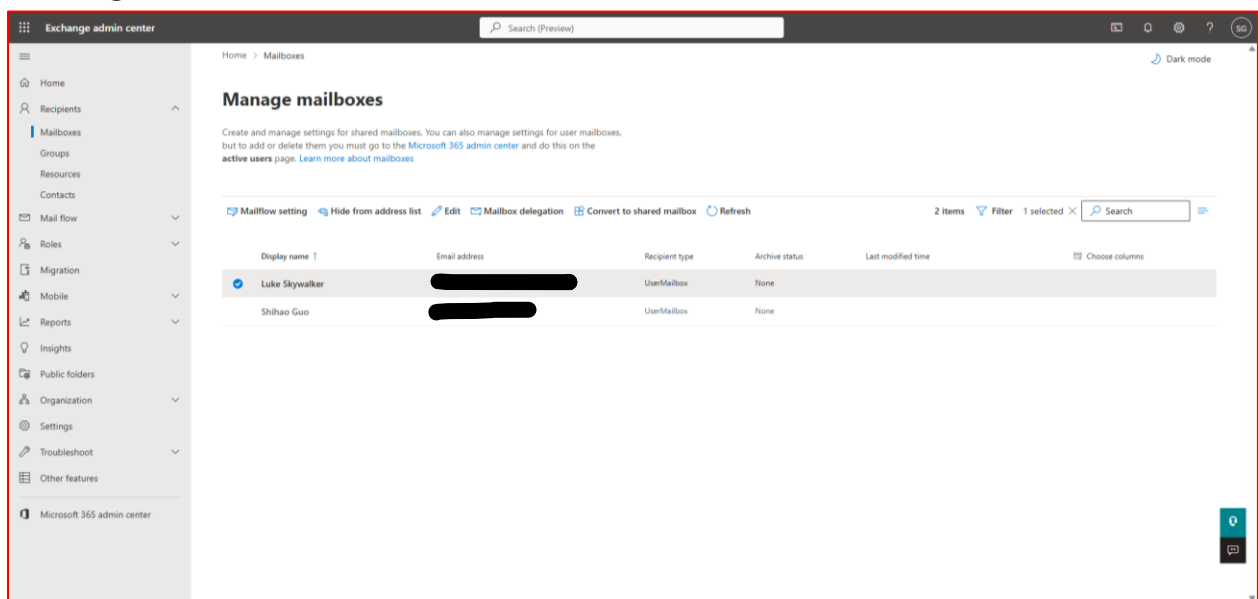


I tried to use my personal email; it works just fine sending back and forth, still nothing on my Pitt email:





Exchange admin center...



Sales account created...

Exchange admin center

Home > Mailboxes

### Manage mailboxes

Create and manage settings for shared mailboxes. You can also manage settings for user mailboxes, but to add or delete them you must go to the [Microsoft 365 admin center](#) and do this on the [active users](#) page. [Learn more about mailboxes](#)

[Delete](#) [Mailflow setting](#) [Hide from address list](#) [Edit](#) [Mailbox delegation](#) [Convert to regular mailbox](#) [Refresh](#)

Display name	Email address	Recipient type	Archive status
Luke Skywalker	[REDACTED]	UserMailbox	None
<input checked="" type="checkbox"/> Sales	[REDACTED]	SharedMailbox	None
Shihao Guo	[REDACTED]	UserMailbox	None

**Sales**  
Shared mailbox  
[Hide mailbox](#) [Email forwarding](#) [Send on behalf](#)

General Organization Delegation Mailbox Others

#### Contact information

First name	Last name
Display name	Alias
Sales	sales
User ID	Mobile phone

[Manage contact information](#)

**Hide from global address list (GAL)**  
No  
[Manage hide from GAL](#)

**Email addresses**  
[Manage email address types](#)

**Mailbox Usage: 0.00 MB/49.5 GB**  
0.00% used  
Last Logon: Mailbox not logged in yet  
[Learn more about mailbox usage](#)

**Email apps & mobile devices**  
Default settings for Outlook on the web, IMAP, POP3, MAPI applied  
[Manage email apps settings](#)  
[Manage mobile devices](#)

Added Luke Skywalker to both “Send as” and “Read & Manage”

Exchange admin center

Home > Mailboxes

### Manage mailboxes

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Display name	Email address	Recipient type	Archive status
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Shihao Guo	[REDACTED]	UserMailbox	None

**Sales**  
Shared mailbox  
[Hide mailbox](#) [Email forwarding](#) [Send on behalf](#)

General Organization **Delegation** Mailbox Others

#### Send as (1)

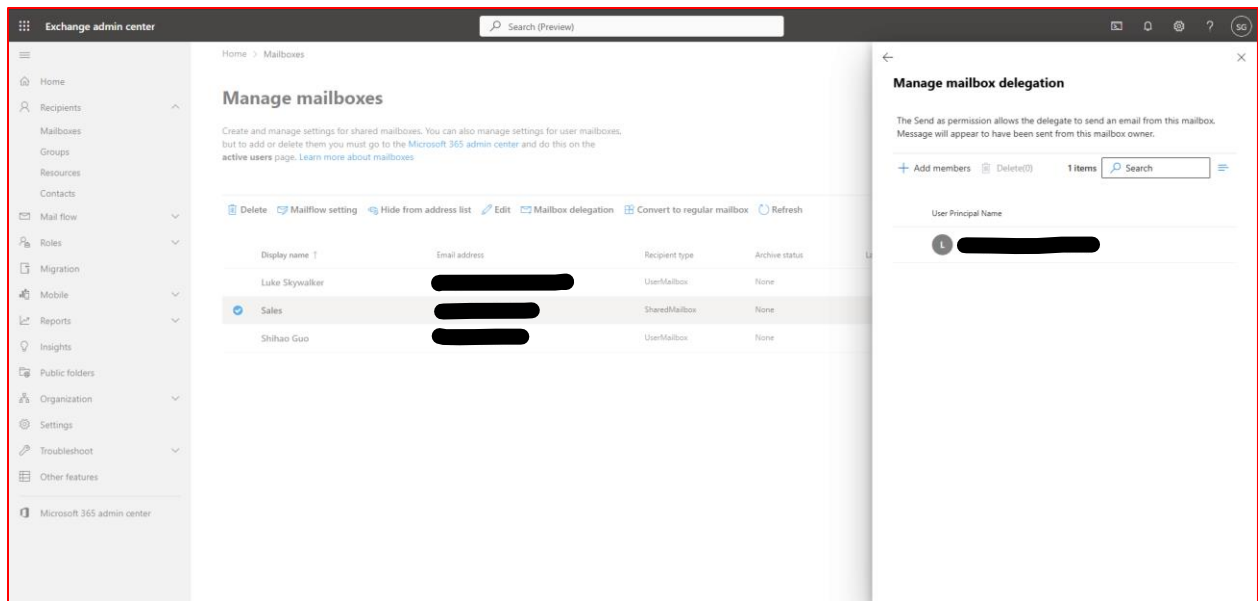
The Send as permission allows the delegate to send an email from this mailbox. Message will appear to have been sent from this mailbox owner.

[Edit](#)

#### Read and manage (Full Access) (1)

The Full Access permission allows a delegate to open this mailbox and behave as the mailbox owner.

[Edit](#)



Email sent from my Pitt email and received by Sales...

