Shianne Taylor

Full-Stack Web Developer

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SKILLS

HTML & CSS

JavaScript

jQuery

Node.js

Problem Solving

Organization

Attention to Detail

Responsibility

Collaboration

CERTIFICATIONS

77-727 Excel 2016

Certiport

Microsoft Office Specialist Certification for Excel 2016

77-731 Outlook 2016

Certiport

Microsoft Office Specialist Certification for Outlook 2016

WORK EXPERIENCE

GMetrix

Technical Support / Content Developer

(April 2017 -)

- Provides technical support over phone and email to many students and instructors across the US.
- Assists instructors with preparing their students to practice for Industry Certifications.
- Exudes patience, strong customer services skills and the willingness to go above and beyond for users.
- Writes code for grading the Microsoft Office Specialist Practice Exam questions.
- Tests code thoroughly and ensures it works correctly for every method available to complete the question.

Target

Cashier

(November 2007 - December 2011)

- Processed customer transactions by cash, check, credit or debit.
- Swiftly scanned and bagged groceries with care.
- Routinely assisted with keeping cashier stations stocked with supplies.
- Ensured aisles were clean, stocked, and free of safety hazards.
- Cross trained in multiple departments to assist with covering shifts and breaks. (Guest Services, Sales Floor, Cafe, Guest Services Team Lead)

EDUCATION

University of Utah

Full Stack Web Development Bootcamp

(February 2020 - August 2020)

Currently enrolled in the Full Stack Web Development Bootcamp through University of Utah.

Utah Valley University

3.8
(2010 - 2012)

East Shore High School

(2005 - 2006)