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Pleasant Grove, UT 84062 US

SKILLS

HTML & CSS

JavaScript

jQuery

Node.js

Problem Solving

Organization

Attention to Detail

Responsibility

Collaboration

CERTIFICATIONS

77-727 Excel 2016

Certiport

Microsoft Office Specialist Certification for Excel 2016

77-731 Outlook 2016

Certiport

Microsoft Office Specialist Certification for Outlook 2016

Shianne Taylor

Full-Stack Web Developer

WORK EXPERIENCE

GMetrix

(April 2017 -)

Technical Support / Content Developer

- Provides technical support over phone and email to many students and instructors across the US.
- Assists instructors with preparing their students to practice for Industry Certifications.
- Exudes patience, strong customer services skills and the willingness to go above and beyond for users.
- Writes validation code for various practice exams.

Target

(November 2007 - December 2011)

Cashier

- Processed customer transactions by cash, check, credit or debit.
- Swiftly scanned and bagged groceries with care.
- Routinely assisted with keeping cashier stations stocked with supplies.
- Ensured aisles were clean, stocked, and free of safety hazards.
- Cross trained in multiple departments to assist with covering shifts and breaks. (Guest Services, Sales Floor, Cafe, Guest Services Team Lead)

EDUCATION

University of Utah

(February 2020 - August 2020)

Full Stack Web Development Bootcamp

Currently enrolled in the Full Stack Web Development Bootcamp through University of Utah.

Utah Valley University

(2010 - 2012)

3.8

East Shore High School

(2005 - 2006)