

BALAGANI GANESH

Software Engineer

📞 7780489772 @ ganeshbalagani8@gmail.com 🔗 www.linkedin.com/in/balagani-ganesh-892158232
📍 Vijayawada, Andhra Pradesh 🇮🇳 Indian

SUMMARY

Results-driven Java Developer with 4 years of experience designing, developing, and supporting enterprise-scale applications in Spring Boot, REST APIs, and Microservices architecture. Proficient in Java 8+, JPA/Hibernate, and SQL. Adept at debugging production issues, optimizing code performance, and collaborating in Agile environments. Seeking to leverage backend development expertise to build scalable, high-performance Java solutions

EXPERIENCE

Software Engineer

HCLTech

📅 2024 - Present 📍 Vijayawada

Global IT services company providing technology and consulting services

- Developed and enhanced modules for a large-scale Disney enterprise application using Core Java, Spring Boot, and REST APIs.
- Implemented more than 25 feature enhancements and bug fixes, improving application stability and performance.
- Designed and optimized API endpoints integrating with MariaDB using Spring Data JPA and Hibernate.
- Automated deployment and testing workflows through Jenkins pipelines, reducing manual deployment time by 30%.
- Created and maintained JUnit and Mockito test cases, ensuring over 90% code coverage.
- Utilized AWS services for application monitoring and troubleshooting with Splunk dashboards.
- Actively participated in Agile ceremonies and code reviews to ensure adherence to best practices.

Software Engineer

HCLTech

📅 10/2022 - 12/2023 📍 Vijayawada, Andhra Pradesh

Global IT services company providing technology and consulting services

- Actively handled P1 and P2 critical production incidents, ensuring minimal business impact and fast service restoration.
- Performed end-to-end incident management, including identification, diagnosis, escalation, resolution, and closure.
- Monitored applications and infrastructure through application logs, database logs, OS health checks, URLs, and alerting tools.
- Acted on real-time alerts generated via Zabbix, performing immediate triage and corrective actions.
- Conducted root cause analysis (RCA) for recurring incidents and logged problem tickets until permanent resolution.
- Coordinated with application vendors, Linux, Wintel, Active Directory, and security teams for issue resolution.
- Managed ServiceNow tickets, maintaining accurate documentation and resolution notes to enrich the knowledge base.
- Adhered to strict Change Management processes, including raising change requests, participating in CAB reviews, and executing production deployments.
- Supported SIT, UAT, DR drills, and production releases, ensuring operational stability.
- Assisted in vulnerability fixes and security remediation in collaboration with product vendors and security teams.
- Performed weekly alert trend analysis and implemented actions to reduce noise and recurring incidents.

SKILLS

Languages

Java, SQL

Frameworks

SpringBoot, Spring MVC, JPA

Tools & DevOps

Git, Jenkins, AWS (EC2, S3 basics), Splunk, Docker

Concepts

RESTful API Development, Microservices, CI/CD Pipelines, Agile/Scrum

EDUCATION

B.Sc. Design & Computing

Bits-Pilani

📅 10/2021 - 03/2025

📍 Vijayawada, Andhra Pradesh

GPA

8.23 / 10

Intermediate (M.P.C)

Narayana Junior College

📅 01/2017 - 03/2019

📍 Vijayawada, Andhra Pradesh

GPA

9.46 / 10

KEY ACHIEVEMENTS



Spot Award for Performance

Played a major role in solving P1 incidents and received a spot award as an appreciation



Value Creations

Submitted value creation ideas that were reviewed and shortlisted as part of internal innovation initiatives. Recognized for proactively identifying efficiency and quality improvement opportunities beyond assigned development tasks.

STRENGTHS



Personal Strengths

Confidence, dedication, and a desire to learn at every stage of my career



Personal Strengths

Obedient, responsible, and quickly adaptable to new environments



Personal Strengths

Positive attitude, self-confidence, and belief in hard work