

SHIELA B. DELACION

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ABOUT ME

I am a fresh graduate of Bachelor of Science in Information Technology with experience in internet installation, basic web development (HTML, CSS, PHP), and strong skills in Microsoft Office applications. I am knowledgeable in troubleshooting, software installation, networking, and data entry. I also have experience in assisting customers and promoting products online through social media content creation, affiliate marketing, and basic digital strategies. I am hardworking, adaptable, and excited to bring my skills, creativity, and willingness to learn into a dynamic and growth-oriented work environment.

EDUCATION

2021-2025 Mindoro State University Bongabong Campus Bachelor of Science in Information Technology 2019 - 2021 Mindoro State University Bongabong Campus Science, Technology, Engineering and Mathematics

2015 - 2019 Labasan National High School

2008 - 2015 Moises Abante Memorial Elementary School

EXPERIENCE

2024-2025 **OJT Trainee**

Sorosoro Ibaba Development Cooperative Batangas City

- Hands-on experience in Fiber Internet Installation and basic troubleshooting
- · Assisted in setting up modems and routers in client locations
- Familiar with cable management and installation tools
- Exposure to field and office coordination

2023-2025

Small Business

Home Based Printing Business

- · Advanced in Microsoft Office Applications: Excel (formulas, formatting, inventory sheets), Word PowerPoint
- File management, data entry, and basic photo editing
- Knowledgeable in Internet applications, troubleshooting, and basic networking
- Familiar with installation of software and drivers
- · Effective communication and customer service skills, experienced in assisting and coordinating with different types of customers

2023-2025

Product Affiliate

Affiliate Marketing

- Experienced in online product and service promotion, including affiliate links and referrals
- Skilled in content creation for social media platforms such as TikTok, Facebook, and Messenger
- Capable of making engaging short-form video content (e.g., TikTok reels) to boost product visibility and audience reach

SKILLS

PERSONAL ABILITY

- Software and Driver Installation
- Microsoft Office (Word, Excel, PowerPoint)
- Basic web development (HTML, CSS, PHP)
- Affiliate marketing
- · File management and data entry

- Willing to learn new things
- · Adaptable to different tasks
- Responsible and reliable
- · Works well with others
- Fast learner

REFERENCES

John Edgar S. Anthony

Dean Collage of Computer Studies Phone: 09177169707 Mindoro State University - Victoria **Email:** Jeanthony73@gmail.com Sorosoro Ibaba Development **Email:** jeddavalos@gmail.com Main Campus

Jayson Edward Davalos

Fiber TV Supervisor Phone: 09917634261 Cooperative