```
DROP TABLE IF EXISTS [Smurf.Comment]
DROP TABLE IF EXISTS [Smurf.Sign]
DROP TABLE IF EXISTS [Smurf.Response]
DROP TABLE IF EXISTS [Smurf.Review]
DROP TABLE IF EXISTS [Smurf.Resident]
DROP TABLE IF EXISTS [Smurf.Reviewer]
DROP TABLE IF EXISTS [Smurf.Lease]
DROP TABLE IF EXISTS [Smurf.OwnerPhone]
DROP TABLE IF EXISTS [Smurf.UnitUtilities]
DROP TABLE IF EXISTS [Smurf.Unit]
DROP TABLE IF EXISTS [Smurf.Owner]
CREATE TABLE [Smurf.Owner](
      ownerId CHAR(3) NOT NULL,
      ownerFName VARCHAR(50),
      ownerMInit VARCHAR(20),
      ownerLName VARCHAR(20),
      CONSTRAINT PK_Owner_ownerId PRIMARY KEY (ownerId)
)
CREATE TABLE [Smurf.Unit](
      unitId CHAR(3) NOT NULL,
      unitName VARCHAR(50),
      unitStreet VARCHAR(30),
      unitCity VARCHAR(30),
      unitState CHAR(2),
      unitZipCode VARCHAR(50),
      unitType VARCHAR(30),
      unitDistance DECIMAL(4,2),
      ownerId CHAR(3),
      CONSTRAINT PK_Unit_unitId PRIMARY KEY (unitId),
      CONSTRAINT FK_Unit_ownerId FOREIGN KEY (ownerId)
                  REFERENCES [Smurf.Owner] (ownerId)
                  ON DELETE CASCADE ON UPDATE CASCADE);
CREATE TABLE [Smurf.UnitUtilities](
      unitId CHAR(3) NOT NULL,
      unitUtilities VARCHAR(30) NOT NULL,
      CONSTRAINT PK_UnitUtilities_unitId_unitUtilities PRIMARY KEY (unitId,
unitUtilities),
      CONSTRAINT FK_UnitUtilities_unitId FOREIGN KEY (unitId)
                  REFERENCES [Smurf.Unit] (unitId)
                  ON DELETE CASCADE ON UPDATE CASCADE);
CREATE TABLE [Smurf.OwnerPhone](
      ownerId CHAR(3) NOT NULL,
      ownerPhone CHAR(10) NOT NULL,
      CONSTRAINT PK_OwnerPhone_ownerId_ownerPhone PRIMARY KEY (ownerId,
ownerPhone),
      CONSTRAINT FK_OwnerPhone_ownerId FOREIGN KEY (ownerId)
                  REFERENCES [Smurf.Owner] (ownerId)
                  ON DELETE CASCADE ON UPDATE CASCADE);
```

```
CREATE TABLE [Smurf.Lease](
      leaseId CHAR(3) NOT NULL,
      leaseDuration int,
      leaseArea DECIMAL(5,1),
      leasePrice DECIMAL(5,1),
      leaseBedroom int,
      leaseBathroom int,
      CONSTRAINT PK_Lease_leaseId PRIMARY KEY (leaseId),
)
CREATE TABLE [Smurf.Reviewer](
      reviewerId CHAR(3) NOT NULL,
      reviewerFName VARCHAR(50),
      reviewerMInit VARCHAR(20),
      reviewerLName VARCHAR(50),
      CONSTRAINT PK_Reviewer_reviewerId PRIMARY KEY (reviewerId),
)
CREATE TABLE [Smurf.Resident](
      residentId CHAR(3) NOT NULL,
      residentFName VARCHAR(20),
      residentMInit VARCHAR(20),
      residentLName VARCHAR(20),
      residentGender CHAR(1),
      residentAge int,
      residentCitizenShip VARCHAR(30),
      CONSTRAINT PK_Resident_residentId PRIMARY KEY (residentId),
)
CREATE TABLE [Smurf.Review](
      reviewId CHAR(3) NOT NULL,
      reviewRate DECIMAL(2,1),
      reviewContent VARCHAR(2500),
      CONSTRAINT PK_Review_reviewId PRIMARY KEY (reviewId),
)
CREATE TABLE [Smurf.Response](
      reviewId CHAR(3) NOT NULL,
      responseId CHAR(3) NOT NULL,
      responder VARCHAR(20),
      responseContent VARCHAR(2000),
      replyDate DATE
      CONSTRAINT PK_Response_reviewId_responseId PRIMARY KEY (reviewId,
responseId),
      CONSTRAINT FK_Response_reviewId FOREIGN KEY (reviewId)
                  REFERENCES [Smurf.Review] (reviewId)
                  ON DELETE CASCADE ON UPDATE CASCADE);
CREATE TABLE [Smurf.Sign](
      residentId CHAR(3) NOT NULL,
      leaseId CHAR(3),
      unitId CHAR(3),
```

```
signDate DATE
      CONSTRAINT PK_Sign_residentId PRIMARY KEY (residentId),
      CONSTRAINT FK_Sign_residentId FOREIGN KEY (residentId)
                  REFERENCES [Smurf.Resident] (residentId)
                  ON DELETE NO ACTION ON UPDATE CASCADE,
      CONSTRAINT FK Sign leaseId FOREIGN KEY (leaseId)
                  REFERENCES [Smurf.Lease] (leaseId)
                  ON DELETE NO ACTION ON UPDATE NO ACTION,
      CONSTRAINT FK_Sign_unitId FOREIGN KEY (unitId)
                  REFERENCES [Smurf.Unit] (unitId)
                  ON DELETE NO ACTION ON UPDATE NO ACTION);
CREATE TABLE [Smurf.Comment](
      reviewId CHAR(3) NOT NULL,
      unitId CHAR(3),
      reviewerId CHAR(3),
      commentDate DATE
      CONSTRAINT PK_Comment_reviewId PRIMARY KEY (reviewId),
      CONSTRAINT FK Comment reviewId FOREIGN KEY (reviewId)
                  REFERENCES [Smurf.Review] (reviewId)
                  ON DELETE CASCADE ON UPDATE CASCADE,
      CONSTRAINT FK_Comment_unitId FOREIGN KEY (unitId)
                  REFERENCES [Smurf.Unit] (unitId)
                  ON DELETE CASCADE ON UPDATE CASCADE,
      CONSTRAINT FK_Comment_reviewerId FOREIGN KEY (reviewerId)
                  REFERENCES [Smurf.Reviewer] (reviewerId)
                  ON DELETE CASCADE ON UPDATE CASCADE);
INSERT INTO [Smurf.Owner] VALUES
      ('001', 'Willow Wick Residential', NULL, NULL),
      ('002', 'Scion', NULL, NULL),
                   'Southern Management Companies', NULL, NULL),
      ('003',
      ('004', 'Graduate Gardens', NULL, NULL),
      ( '005',
                   'Greystar', NULL, NULL),
                  'Vie Management', NULL, NULL), 'Cardinal Group', NULL, NULL),
      ('006',
      ('007',
      ('008',
                   'BHOM Student Living', NULL, NULL),
      ('009',
                   'UDR', NULL, NULL),
      ('010',
                   'Dolben', NULL, NULL),
      ('011',
                  'Paul', NULL, 'Swerdlow'),
      ('012', 'Live ParkSide Apartment', NULL, NULL)
INSERT INTO [Smurf.Unit] VALUES
      ('U01', 'The Alloy', '4700 Berwyn House Road', 'College Park', 'MD', '20740',
            , 0.1, '001'),
'Apartment',
      ('UO2', 'University View', '8204 Baltimore Avenue', 'College Park', 'MD',
'20740<sup>'</sup>, 'Apartment', 0.08, '002'),
('U03', 'Graduate Hills', '3424 Tulane Drive', 'Hyattsville', 'MD',
'20783', 'Apartment', 0.1, '003'),
                  'Graduate Garden', '4318 Rowalt Dr', 'College Park', 'MD',
      ('U04',
'20740', 'Apartment', 0.5, '004'), ('U05', 'The Varsity', '8150 Baltimore Ave', 'College Park', 'MD',
'20740', 'Apartment', 0.2, '005'),
                  'Vie Tower', '6515 Belcrest Rd', 'Hyattsville', 'MD', '20782',
      ('U06',
      'Apartment', 1.3, '006'),
                  'Landmark', '4500 College Avenue', 'College Park', 'MD', '20740',
      ('U07',
```

```
'Apartment', 0.1, '007'),
('U08', 'Terrapin Row', '4300 Hartwick Rd.', 'College Park', 'MD',
       ('U08', 'Terrapin Row', 45')', 'Apartment', 0.5, '008'),
'20740'
                       'Domain', '3711 Campus Dr', 'College Park', 'MD', '20740',
       ('U09',
'Apartment', 0.0, '009'),
       ('U10',
                       'Campus Garden', '2200 Phelps Road, #101, Adelphi', 'Hyattsville',
       '20783', 'Apartment', 1.1, '003'),
('U11', 'Verde', '8010 Greenbelt Station Parkway', 'Greenbelt', '20770', 'Apartment', 1.6, '010'),
                       'College Park Wood', '9223 Saint Andrews place', 'College Park',
       ('U12',
                       'House', 1.0, '011'),
'MD',
       '20740',
       ('U13',
                       'Parkside', '8125 48th Ave', 'College Park', 'MD', '20740',
        'Apartment', 0.3, '012')
INSERT INTO [Smurf.UnitUtilities] VALUES
       ('U01', 'fitness center'),
       ('U01', 'swimming pool
('U01', 'club room'),
('U01', 'study room'),
                 'swimming pool'),
       ('U01', 'parking lot'),
       ('U01', 'courtyard'),
       ('U01',
                  'on-site maintenance'),
       ('U01', 'controlled access'),
('U01', 'business center'),
('U02', 'fitness center'),
('U02', 'swimming pool'),
       ('U02', 'club room'),
       Ì'U02',
                  'study room'),
       ('U02',
                  'parking lot'),
       Ù'U02',
                  'UMD shuttle bus'),
       ('U02',
                  'courtyard'),
       (˙U02˙,
                 'on-site maintenance'),
       ὶ'U02',
                  'controlled access'),
       Ì'U02',
                  'business center'),
                  'parking lot'),
         'U03',
        ('U03',
                  'public laundry area'),
       ('U03',
                  'volleyball playground'),
       ('U03', 'basketball playground'),
       ('U03',
                 'UMD shuttle bus'),
                 'community garden'),
       ('U03',
       ('U04',
                  'parking lot'),
       Ù'U04',
                  'public laundry area'),
       ('U04',
                  'playground'),
       Ù'U04',
                  'UMD shuttle bus'),
       (˙U05˙,
                 'fitness center'),
       ('U05', 'game room'),
        ('U05', 'study room'),
       (˙U05˙,
                  'courtyard'),
       ('U05',
                  'on-site maintenance'),
       ('U05', 'controlled access'), ('U05', 'business center'), ('U06', 'fitness center'), 'cwimming pool'),
                  'controlled access'),
       ('U06', 'swimming pool'),
       ('U06', 'swimming pool'),
('U06', 'parking lot'),
('U06', 'UMD shuttle bus'),
('U06', 'ATM'),
('U06', 'on-site maintenance'),
       ('U06', 'on-site maintenance' ('U06', 'controlled access'),
```

```
'U08',
                      'controlled access'),
         ('U08',
('U08',
                      'spray tanning'),
         ('U08', 'game room vol'
('U08', 'study room'),
('U08', 'parking lot'),
('U08', 'business center'),
                                               volleyball court'),
          (ˈU09ˈ, ˈfitness centerˈ),
           'U09',
                       'controlled access'),
         ('U09', 'package lockers'),
('U09', 'swimming pool'),
('U09', 'club room'),
('U09', 'business center'),
          (ˈU10ˈ, ˈplaygroundˈ),
         ('U10', 'parking lot'),
           'U10', 'emergency maintenance'),
         ('U10',
                      'controlled access'),
         ('U10', 'swimming pool'),
('U10', 'business center'),
          ('U11', 'swimming pool'),
          ('U11', 'courtyard'),
         ('U11',
                       'club room'),
         ('U11', 'club room'),
('U11', 'fitness center'),
('U11', 'parking lot'),
('U12', 'UMD shuttle bus'),
('U12', 'public laundry area'),
('U13', 'parking lot'),
         ('U13', 'fitness center'),
('U13', 'study room'),
('U13', 'controlled access'),
         ('U13', 'public laundry area')
INSERT INTO [Smurf.OwnerPhone] VALUES
         ('001', '3016180990'),
         ('002',
                    '3016374385'),
         ('003', '7039029555'),
('004', '3019270109'),
('005', '3017612620'),
('006', '3017612620'),
         ('000', '3017612020'),
('007', '3017612575'),
('008', '8666621372'),
('009', '2405818653'),
('010', '8556959690'),
('011', '2026432651'),
('012', '3016631367')
INSERT INTO [Smurf.Lease] VALUES
         ('L01', 12, 900.0, 1489, 2, 2),
         ('L02', 12, 900.0, 1489, 2, 2),
         ('L03',
                             12, 1079.0, 2235, 2, 2),
         ('L04',
                             12, 738.0, 1805, 1, 1),
         ('L05',
                            12, 939.0, 1350, 2, 2),
         ('L06',
                             12, 1162.0, 750, 7, 4),
                            12, 1232.0, 3250, 2, 2),
         ('L07',
         ('L08',
                            12, NULL, 1025, 2, 2),
         ('L09',
                            12, 1056.0, 2640, 2, 2),
         ('L10',
                            12, 700.0, 1375, 2, 2),
```

('U06', 'business center'),

```
12, 967.0, 1364, 2, 2),
              ('L11',
               Ì'L12',
                                           12, 700.0, 1375, 2, 2),
               ('L13',
                                           6, 578.0, 1500, 2, 1),
               ('L14',
                                           12, 1085.0, 1404, 2, 2),
               ('L15',
                                           12, 980.0, 340, 2, 1),
               ('L16',
                                           12, 2500.0, 525, 2, 2),
               ('L17'
                                           11, 700.0, 720, 2, 1),
                                           12, 725.0, 2400, 1, 1),
               ('L18'
                                           12, 766.0, 1300, 2, 2),
               ('L19'
                                           12, 1390.0, 2450, 2, 2),
               ('L20',
               ('L21',
                                           1, 1410.0, 500, 2, 1),
              ('L22',
                                           12, 1820.0, 1350, 4, 4),
              ('L23',
                                           12, 1820.0, 1375, 4, 4)
INSERT INTO [Smurf.Resident] VALUES
                                 'Justin', NULL, 'Lin', 'M', 24, 'Taiwan'),
'Bercy', NULL, 'Hsu', 'M', 27, 'Taiwan'),
'Wen', NULL, 'Chen', 'F', 23, 'China'),
'Junqi', NULL, 'Du', 'M', 22, 'China'),
              ('D01',
              ('D02',
              ('D03',
             ('D04', 'Junqi', NULL, 'Du', 'M', 22, 'China'),
('D05', 'Yingchao', NULL, 'Zhang', 'F', 23, 'China'),
('D06', 'Cheng', NULL, 'Liu', 'M', 23, 'Taiwan'),
('D07', 'Shawn', NULL, NULL, 'M', 31, 'Taiwan'),
('D08', 'Yun Jung', NULL, 'Fan', 'F', 26, 'Taiwan'),
('D09', 'Chia-Lin', NULL, 'Tsai', 'F', 29, 'Taiwan'),
('D10', 'Hsin Yu', NULL, 'Tsai', 'F', 24, 'Taiwan'),
('D11', 'Bharath Kumar', 'Kumar', 'Routhu', 'M', 23, 'India'),
('D12', 'Yun-Rong', NULL, 'Hsieh', 'F', 25, 'Taiwan'),
('D13', 'Wei-Yu', NULL, 'Jen', 'F', 27, 'Taiwan'),
('D14', 'sowmya', 'E', 'murukuti', 'F', 23, 'United States'),
('D15', 'Maitri', 'Dinesh', 'Patel', 'F', 23, 'India'),
('D16', 'Chiao-Yi', NULL, 'Wang', 'F', 27, 'Taiwan'),
               Ù'D16',
                                  'Chiao-Yi', NULL, 'Wang', 'F', 27, 'Taiwan'),
             ( D10 , 'CH1AO-Y1', NULL, 'Wang', 'F', 27, 'Taiwan'), ('D17', 'Qian', NULL, 'Zheng', 'M', 24, 'China'), ('D18', 'Nan', NULL, 'Wen', 'F', 23, 'China'), ('D19', 'Muzi', NULL, 'Zhang', 'M', 22, 'China'), ('D20', 'Saswati', NULL, 'Mohanty', 'F', 22, 'India'), ('D21', 'Renjhe', NULL, 'Chung', 'F', 23, 'Taiwan'), ('D22', 'Ray', NULL, 'Ya', 'M', 24, 'Taiwan'), ('D23', 'Xin', NULL, 'Su', 'M', 25, 'Korean')
INSERT INTO [Smurf.Reviewer] VALUES
              ('C01', 'Steve', NULL, NULL),
              ('C02',
                                  'Melanie', NULL, 'McKibbin'),
              ('C03',
                                  'Shih Siang', NULL, 'Lin'),
              ('C04', 'Po Ching', NULL, 'Hsu'),
('C05', 'Stephanie', NULL, 'Ratajczak'),
                                 'Meghan', NULL, 'Curtis'),
'Aaron', NULL, 'Lancaster'),
'Hiyab', NULL, 'Asfaha'),
'Josh', NULL, 'Verma'),
               ('C06',
               `'C07',
               ('C08',
               ('C09',
               ('C10',
                                 'Victor', 'D', NULL),
              ('C11', 'Navee', NULL, 'Sidhu'),
              ('C12', 'Dean', NULL, 'Edmundson'),
('C13', 'Sammie', 'J', 'Music'),
('C14', 'Andrew', NULL, 'Siegand'),
('C15', 'Antonio', NULL, 'Caraway'),
('C16', 'Kendra', 'E', NULL),
('C17', 'Morgan', NULL, 'Small')
              ('C16', 'Kendra', 'E', NULL),
('C17', 'Morgan', NULL, 'Small'),
```

```
('C18',
           'Jonathan', NULL, 'Chen'),
           'Tabriz', NULL, 'Bumpas'),
 'C19'
('C20',
           'Kristopher', NULL, 'Anderson'),
           'Yue', NULL, 'Chang'),
'Tri', NULL, 'Hoang'),
'Wen', NULL, 'Chen'),
('C21',
('C22',
Ċ'C23',
           'Junqi', NULL, 'Du'),
('C24',
           'Yang', NULL, 'Fu'),
('C25',
           'Sylvia', NULL, 'Ratliff'),
('C26',
('C27'
           'Cassandra', NULL, 'Duncan'),
('C28',
           'Beth', NULL, 'Jackelen'),
('C29',
           'Keisha', NULL, 'Gilmore'),
           'Althea', NULL, 'Eli'),
'Hadiya', NULL, 'Presswood'),
'Pualette', NULL, NULL),
('C30',
('C31'
Ċ'C32',
           'Child of God', NULL, NULL),
ί'C33',
           'Jielle', NULL, 'Denton'),
('C34',
           'John', NULL, 'Giel'),
('C35',
('C36',
           'Esteban', NULL, 'Arguedas'),
Ċ'C37',
           'Shira', NULL, 'Panitch'),
           'Jenna', NULL, NULL),
'Kavon', NULL, 'Badie'),
'Laurie', NULL, 'Shea'),
('C38'
ι̇̀'c39',
('C40',
('C41',
           'Ram', NULL, 'Gupta'),
('C42',
           'Dondiva', NULL, 'Davis'), 'Robert', NULL, 'Meloni'),
('C43',
           'Shama', NULL, 'N.'),
'Yang', NULL, 'Jiao'),
('C44'
('C45',
ὶ'C46',
            'Anousheh', NULL, 'Gholami'),
           'Dalia', NULL, 'Ornelas'),
'Mahsid', NULL, 'Noorani'),
('C47',
('C48',
           'Rohan', NULL, 'Mishra'), 'Sahar', NULL, 'Hemmati'),
ὶ'C49',
('C50',
           'Amit', NULL, 'D'),
'Nhung', NULL, 'Nguyen'),
('C51'
ὶ'C52',
 'C53',
            'Poorvaja', NULL, 'Ganesan'),
           'Sarah D', NULL, 'D'),
'Jazzmin', NULL, 'Penn'),
'Benjamin', NULL, 'Birnbach'),
ϊ'C54',
('C55',
('C56',
('C57'
           'Evan', NULL, 'Yagel'),
           'Hailey', NULL, 'Chaikin'),
'Allison', NULL, 'Siegel'),
('C58'
('C59',
('C60',
           'Jess', NULL, 'Rubin'),
('C61',
           'Shannon', NULL, 'G'),
('C62',
           'Kylie', NULL, 'Giardano'),
('C63',
           'Kimberly', NULL, 'Sief'),
           'Jaime', NULL, 'McCann'), 'Wei-Yu', NULL, 'Jen'),
('C64',
           'Wei-Yu', NULL, 'Jen'),
'Abigail', NULL, 'Morgan'),
('C65',
('C66',
           'Peter', NULL, 'Finn'),
ὶ'C67',
           'Ann', NULL, 'Heter'),
('C68',
           'Mary', NULL, 'Lynn'),
'John', NULL, 'Devor'),
('C69',
('C70',
           'David', NULL, 'Guten'),
'Adam', NULL, 'Henry'),
'Sujin', NULL, 'Goel'),
'Andrew', NULL, 'Pitt')
('C71',
('C72',
ὶ'C73',
('C74',
('C75',
           'Jonathan', NULL, 'Russ'),
('C76', 'Steven', NULL, 'Voir'),
```

```
('C77',
            'Natalie', NULL, 'Selvin'),
(
('C78',
            'Rose', NULL, 'Elley'), 'Emma', NULL, 'Rigby'),
('C79',
            'Yingchao', NULL, 'Zhang'),
('C80',
Ċ'C81',
            'Cheng', NULL, 'Liu'),
('C82',
            'Shawn', NULL, NULL),
           'Yun Jung', NULL, 'Fan'),
'Chia-Lin', NULL, 'Tsai'),
'Hsin Yu', NULL, 'Tsai'),
'Bharath Kumar', NULL, 'Routhu'),
ὶ'c83',
('C84',
('C85',
('C86',
('C87',
            'Yun-Rong', NULL, 'Hsieh'),
('C88', 'sowmya', NULL, 'murukuti'),
('C89', 'Maitri', NULL, 'Patel'),
('C88',
('C90', 'Chiao-Yi', NULL, 'Wang'),
('C91', 'Qian', NULL, 'Zheng'),
('C92', 'Nan', NULL, 'Wen'),
('C93', 'Muzi', NULL, 'Zhang'),
('C93', 'Muzi', NULL, 'Zhang'),
('C94', 'Saswati', NULL, 'Mohanty')
```

INSERT INTO [Smurf.Review] VALUES

('R01', 1.0, 'I ve had experiences with various student apartment rentals in college park. In my opinion the view is the worse so far. Even though the view appears to be competitive in terms of rent, they will nickel and dime you for so many other expenses. The cost for utilities every month just adds up. Also at the end of year they will gouge you for expenses that should qualify as normal wear and tear. They tried to charge us for dust that was on the floor saying it would require significant cleaning. Give me a break! Call them and they will remove some of the charges but others such as marks on the wall they will say require a full painting of the room. Are you telling me that a mark on the wall is not considered to be normal wear and tear? It s ridiculous. My son stayed at another apartment rental and had similar marks and was not charged at all. Save yourself some money and headache and look elsewhere.'),

('R02', 1.0, 'Apparently the Management at University View do not know what a ratified lease is...they keep sending my Son a bill for a lease he never had. If I get any further harassment from them, I will take this to court for recovery of stress and harassment by the staff at UView for same amount they are trying to bill my Son. I have 40 years in property management and ownership of rental properties. Bring it...I have never lost a court case and this would be an easy one.'),

('R03', 5.0, 'The security guards do a fantastic job at their jobs. Just came by to drop something off, but they handled an entire group of people with different needs quickly and politely. Props to them!'),

('R04', 5.0, 'The University View cares greatly for its residents. The staff is friendly and answers all questions with detail. George is a great, friendly package guy who automatically knows where your package is by your first and last name. The package room is extremely organized and super easy to navigate. In addition, it is very secure and I don not have to worry about my package being lost or stolen. I love all of the Instagram giveaways as well as random surprise treats!'),

('R05', 4.0, 'Based on the current rental market in College Park, this View is centrally located next to UMD with great access to plenty of things up and down the route 1 corridor. The rental rates are more than reasonable when you look at all the amenities the View offers. Highly recommend.'),

('R06', 3.0, 'The apartments and staff are nice but the plumbing is so bad. The pipes make the loudest drilling sound and I can hear it coming from other apartments too. It wakes me up all the time, very annoying.'),

('R07', 5.0, 'Ive lived at the view the past two years and i can say it is definitely one of the best places to live in college park. The rent is cheaper than most other apartments and the proximity to campus is great. Another thing is that

the package pickup process is very easy, secure, and fast. Most other places I ve lived in have had delays when receiving packages, but the View always processes them quickly which I appreciate. Highly recommend.'),

- ('R08', 5.0, 'Definitely the best apartment options in the College Park area. I am super excited for the renovations of my unit so we can have hardwood floors. The staff explained the whole process of the renovations and kept me updated on changes.'),
 - ('R09', 4.0, 'Nice place but expensive'),
- ('R10', 4.0, 'The university view is a wonderful establishment. I have had a great time living here, really enjoy talking to that girl with the brown hair. She®s a very hard worker.'),
- ('R11', 4.0, 'The Alloy is a wonderful place to live. The rent is a bit pricey compared to other apartments in College Park, and unfortunately leases are conjoined and not separated by room, but I feel as if it is worth the splurge. As a young woman living in a college town, I prioritized safety and feeling comfortable where I live, and at the Alloy I do feel safe. I eve only lived there for about a month, but I have enjoyed it thus far plus the amenities are great! I do recommend this place to any of my friends!'),
- ('R12', 4.0, 'Alloy is conveniently located near UMD, yet affordable and enclosed with solid security. My wife and I have lived here for five months now and have experienced helpful management, great amenities, and great apartment appliances. I especially appreciate the help the management and maintenance teams give. It is not perfect, as no apartment complex is, but it is better than anything else around town in my experience.'),
- ('R13', 5.0, 'the tour was absolutely wonderful gorgeous Mallory was my guide she was so wonderful she was very knowledgeable and the property is amazing her customer service made my experience so much more better.'),
- ('R14', 5.0, 'Great location! The staff is nice and super accommodating. My boyfriend lives here and love coming to visit to use the amenities'),
- ('R15', 1.0, 'I would prefer to give it 0 stars. They towed my car even though I was parked in a visitor $\hat{\mathbf{g}}$ s space. The visitor $\hat{\mathbf{g}}$ s spaces are obviously a lie and not to be trusted.'),
- ('R16', 3.0, 'Nice apartment overall and great location, but empty lease promises from management. They promised us a gift card and it was also written in lease but never paid us and refuse to respond to our email inquiries. Disappointed about this aspect :/'),
- ('R17', 2.0, 'Great place to live. Best apartment in the college park area in my opinion. After talking to Shary and Okeze, I can tell the staff really cares about their residence. The amenities are amazing.'),
- ('R18', 5.0, 'I recently contacted Alloy by Alta this past weekend & Jennifer was amazing. She made sure she answered all my questions. She went above & beyond. She was very helpful. I look forward to meeting her and touring the apartment community.'),
- ('R19', 5.0, 'Mainly rate for Marquita Wiggins! She always gives me a kind assistance and every time I see her, she greets me positively which makes me a good mood.'),
- ('R20', 4.0, 'Great amenities, friendly staff, rooms are very spacious. Hallways smell a bit weird though'),
- ('R21', 5.0, 'Nice apartment to live in! The neighbor is beautiful. The apartment has free parking for residence which is very convenience. The apartment has great lobby with comfortable meeting places and excellent gyms. The leasing apartment try the best to assist the need of the residences. It is a good experience of living at Verde.'),
- ('R22', 5.0, 'I have been living at Verde for over 4 years. I LOVE IT HERE! The covered parking space on my floor is wonderful. Most of what I need on a regular basis is on one floor and in my unit, like the stacked washer/dryer. I love the space in my unit. I wish there were more closets and a third bedroom, though. I d move into one of those! units! The neighborhood is quiet, clean and I feel safe. I really enjoy the Verde parties, even when they re virtual. Leasing Center staff

makes sure the parties are fun and entertaining. There is always good food, too! It is nice to meet people that live in other buildings or finding out that someone lives above or below you. Maintenance staff is courteous and responsive to my needs. Having a GYM and AMAZON HUB on site is AWESOME!! Having a trash collection service 5 days a week at my door is very convenient! This neighborhood is near great shopping and restaurants, parks, hiking/biking trails and lots of nature.'),

('R23', 4.0, 'Verde at Greenbelt Station is a great place to live. My daughter and I feel safe and it is really quiet. If you are thinking a beautiful and safe place to live, reach out to the leasing office. Tina K. is awesome!'),

('R24', 4.0, 'The Verde is located in a community of Condo s and Townhomes. It has plenty of walking areas, plus a wonderful nature trail to walk as well. Their service to residents (work orders, etc) has been quick, thorough and friendly. They have complied with all Covid protocols as well. We completely enjoy our balcony space along with a fireplace during the winter. The space we have, two bedrooms plus a loft space is just perfect for our needs. The one item I would like them to improve upon is some of the appliances. I would appreciate a kitchen faucet that has a sprayer, plus a flat cook top. The electric burners are not even, so they don not alway cook evenly. Their claim is luxury living, but some of the appliances are not luxury. Overall, The Verde at Greenbelt Station is a wonderful place to hang our hat:)'),

('R25', 5.0, 'I recently put in my notice at my current complex and started researching apartments in the Greenbelt area. I came across Verde and scheduled a tour. The property was very accommodating and the customer service was top notch. I felt comfortable with their current safety measures and their cleanliness. The apartments were also really beautiful. The staff made me feel like I was already home- will definitely be putting in an application.'),

('R26', 1.0, 'I would not recommend this place as a place to live in AT ALL. Especially if this is your first apartment. Management is consistently unprofessional and uncaring. They only care about money and rent increases each year. They offered no support or services during the pandemic but made sure to charge us even though there were no amenities open at the time. Security guards sleep on the job and let anyone walk-in and out. All the bathrooms flooded in my unit (and in most of the units on the south side) and they offered no compensation! They took weeks to get it all fixed and in that time I could not shower or use the bathroom in my own room! They offered me \$70 off rent which doesn@t even completely cover parking. This is one of many problems with this building.'),

('R27', 5.0, 'I had a good experience moving into Vie Towers. Philip gave a nice tour of the property and helped me get settled. I had an issue with my bathroom and he called maintenance for me right away, and the maintenance man came to fix it soon after. So far, everything has been pleasant.'),

('R28', 5.0, 'We are thrilled to have our son at Vie Towers! The entire process from inquiry to move in was seamless. Everyone was so nice, professional and welcoming! The apartments are fantastic, the location is excellent and we are very happy the building has 24 hour security. Exceeded our expectations!'),

('R29', 4.0, 'I am happy to report I was able to speak and work with the office manager, Melanie Harvey, to resolve issues with the ledger of the resident portal as well as unsubstantiated billing after my daughter s move-out. Melanie was extremely professional, immediately corrected the invoice, and admitted there are areas of opportunity she is trying to work through with her staff and accounting. My daughter was charged for cleaning expenses as the result of another tenant that moved out AFTER my daughter. My daughter was released from the cleaning bill because we took pictures of all the areas we cared for upon the move-out (pics of floors, inside cabinets, wall space, closets, tub, counter tops ,etc). My advise to young people, is CYA (cover your a..) this can be done by keeping good records of your payments, document conversations (i.e. followup phone conversations with emails), and take detailed pictures when you leave the unit. This will eliminate headaches and difficult conversations later. I will say outside of the administrative issues, my daughter truly enjoyed her stay at Vie Towers.'),

('R30', 1.0, 'Personally, living at Vie Towers and having it be my first

apartment, I wouldnot recommend it to anyone else. The mailroom is a mess and definitely needs more than just 1 worker at a time. I understand that ites not his fault, but that of management because they are the ones responsible for making sure everything runs smoothly. As of late, the electric bill has been insanely high which doesnot make sense because we now have one less roommate but it has nearly tripled since. Vie never has a clear answer when we ask about our electric bill and there $oldsymbol{arrho}$ s no itemized list for us to look at. There $oldsymbol{arrho}$ s no reason why we went from paying \$12 each to \$50+. Some of my friends are paying \$91 (this is a 4 person suite which means \$300+ for their unit). Lastly, the \$300 transfer fee has not only affected me, but my friend who believes their living situation is taking a toll on their mental and emotional health and would like to switch units. Vie told both of us that this fee is so they can clean it before we move in, however, as they are essentially playing the role of a landlord, it is their job to prepare housing for tenants to move into. Why should we pay to clean the room when it should be expected that the room isnot going to be vacant forever and it should be cleaned anyway. There $\hat{\mathbf{e}}$ s no reason why we should be paying a transfer fee in a pandemic. This place has no heart and the people who run it are extremely money hungry and take advantage of the fact that were college students with little options of where to live.'),

('R31', 1.0, 'Nickled and Dimed once again. Just like package lockers used to to free here (now 5 dollars a month) guest parking was also free. Unfortunately those days are gone. Domain will charge you 7 dollars a day for guest parking. Both receiving packages and guest parking are free at the previous 10 apartments my fianc? and I have lived in collectively. This is becoming absurd and is a clear cash grab, disappointing Domain.'),

('R32', 5.0, 'Great place!!! So far best experience in USA since 2014. Totally worth it.'),

('R33', 5.0, 'I moved here after experiencing the worst management in the world at Terrapin Row. I have now experienced two absolute ends of the spectrum in management. The Domain has the best customer service and most respectful staff. They learned my name within one day. I toured here two years before living here and Miguel remembered me! They answer maintenance requests within 1-2 days and are responsive to all concerns. I love this place so much and it saddens me deeply to be moving. The price is high but you absolutely get what you pay for. The gym is one of the nicest gyms in the area with every possible piece of equipment you could want. Wish i could use the pool but covid :('),

('R34', 4.0, 'The office staff were friendly and always helpful. The building is nice and has great amenities. They are dog-friendly which is also a plus.'),

('R35', 5.0, 'Moved from domain to terrapin row to have my own room and i honestly regret it. Domain is a top notch place to live and a great community'),

('R36', 5.0, 'Thank you Keanu for being so helpful with the leasing process and answering all of our questions. All the staff we have spoken to have been great! It says a lot about the management of the Varsity and how the living experience will be.'),

('R37', 1.0, 'Honestly worst apartments you could possibly stay at for attending UMD. The elevators hardly ever work, the construction is so terrible you can not sleep most nights, wifi is atrocious, gym has a whole floor for treadmills but only one of them work. Honestly disgusting that we we pay such high rent for the worst apartments. Highly recommend looking elsewhere.'),

('R38', 5.0, 'Looney is awesome. The food is great and the customer service is even better. This is my go to spot when everything else is closed. Full of college kids but I am also still a kid at heart. The trivia games are awesome. I experienced Karaoke for the 1st time the other night and will definitely participate next time. I have taken so many dates here I am sure the staff has their thoughts but who cares, lol. It is all fault your food is so good and the vibe is so amazing!!'),

('R39', 4.0, 'In general, the Varsity is definitely above other apartments I@ve seen in College Park. But, there are some parts that I don@t like.

First, upon move in, it was clear that there was no attempt to clean the apartment after the previous tenants moved out. Second, the WiFi is awful. Especially during peak times, it is difficult to even watch a video. But, other than these two complaints, the apartment is very nice. After I ve done several deep cleanings, I no longer feel gross walking around. It definitely does not feel like a dorm, and there is plenty of storage and space.'),

('R40', 4.0, 'The apartments are spacious and conveniently located to campus, coffee shops, Target etc. However, there is ongoing construction from Route 1 possibly until 2022. Keep this in mind, if you work from home or have class. Unfortunately, other apartments in the area were much more accommodating about this inconvenience.'),

('R41', 1.0, 'It took more than a month for our new roommate to be able to sign the lease. We kept emailing and calling the lease center and resident service office but couldn''t get a new resident account to work. In addition, the AC system is poor as in other posts. They turn if off every year around late April and early May. During this period of time I couldn''t fall asleep for several days because of the hot weather.'),

('R42', 2.0, 'I am very lucky to live in a GG apartment with no roach/mice issues so far. But the cooling system is awful! We''re not able to even breath for weeks now and the cooling system will start to operate in ten days! The rent is going to increase while there is no noticeable change in the community or service, except for an extra pet fee, \$20 per month per cat, which is obviously a new perfect income stream for the management. This place is seriously overpriced!'),

('R43', 1.0, 'I lived here for three years and the apartments are ok. It is close to the university and it is affordable. I didn''t find the cooling/heating central system that annoying. Management is responsive to maintenance and fix issues in a timely manner. Tiara Logan from residence services is extremely rude and ill-mannered with international students. Not sure why she is even allowed to work in customer service.'),

('R44', 5.0, 'I have moved to Graduate-Hills for a few month now. The maintenance work-orders can be submitted online through a user-friendly web-page. The maintenance staff have been very responsive and have provided great service.'),

('R45', 4.0, 'Great place to live, especially if you''re a graduate student. Really helpful staff, who respond to any maintenance requests at the earliest. Any water cuts, though very rare, are notified well in advance. Well connected to the main college park campus, as well as to the nearby metro stations. If you''re looking for a place to live, go ahead with these apartments.'),

('R46', 1.0, '3 years I have lived in this community and there has been no summer with on time cooling system! They always get SURPRISED by the hot weather in JUNE! How hard is it to get it running just two weeks earlier, so that you don''t turn the residents into pieces of fried meat!!!'),

('R47', 4.0, 'Nice place to live if you''re a student at the University of Maryland. The university shuttles have three stops here, and the community is full of students. It''s pretty difficult to get into this place though - there''s always a queue months ahead.'),

('R48', 4.0, 'The management and maintenance people are nice and responsive. I rent a one-bedroom apartment. The price is affordable (\$1200, grad student discount) with utilities and internet included. It is 15 minutes walking distance to school and about 8 mins by bike. The down sides are that they don''t have dishwashers and the laundry units are not in the apartment. But they are usually just within 5-min walk. Also they only can turn on the heater or air-conditioner at a time and usually it is late into the season. Quite inconvenient sometimes.'),

('R49', 5.0, 'Compact apartments. The flats have 2 bedrooms and a one shared bath. The kitchen is a bit narrow. The hall and dining are big and comfortable. Affordable price for students.'),

('R50', 4.0, '@ve enjoyed living at Landmark for almost two years. The location is very convenient for school and metro access. The addition of a Dunkin@in the lobby has been wonderful, especially for ease during the pandemic. The staff is always very friendly and willing to help! The biggest downside has been dealing

with certain maintenance issues, but they ve all eventually gotten resolved.'), ('R51', 5.0, 'Landmark is a great place to live! Wonderful staff and so close

to campus. Love this place and taco Tuesday@s'),

('R52', 1.0, 'If this apartment was anywhere else the prices would be halved. Fine, but no where near the value of the price. They fine and bill you for everything possible in order to follow the terms of the lease, but they don their end when it comes to wifi, keeping non-residents out of the gym, staffing the building, answering the phone, and maintenance requests.'),

('R53', 1.0, 'The management of this place is absolutely terrible. There are never workers in the leasing office and the security guards are never there. You get charged for every little thing and adds up to hundreds of dollars. Great location but awful place to live and you will end up paying so much more than your actual rent.'),

('R54', 5.0, 'Good! Love the living here. Met Ty!'),

('R55', 4.0, 'I really enjoy the amenities that Landmark offers. The gym is properly maintained and cleaned. I appreciate the convenience of the Dunkin'' Donuts in the lobby which allows me to get coffee and snacks at my leisure. Sometimes I wish that there was more security at the front desk at night time. I love that they offer recycling and trash but composting would also be very nice.I especially love the courtyard with hammocks which allow me to relax and enjoy the weather.'),

('R56', 4.0, 'Landmark Apartments definitely has its perks like it®s location, the Dunkin® in the lobby, and the study rooms, but the monthly costs are way too high. Especially when a lot of things like the wifi and laundry machines tend to break, it doesn®t justify the high rent.'),

('R57', 5.0, 'Living at Landmark has been a great experience so far! My favorite memories of living here are meeting friends at the Dunkin in the lobby for coffee. I can@t wait to live here again next year!'),

('R58', 4.0, 'Great place to live ites close to everything so thates a plus. The gym is also the best gym in college park. Only downside is the process of retrieving your packages is somewhat tedious and could be set up much more efficiently.'),

('R59', 4.0, 'I recently moved into Landmark, and so far I have really enjoyed it! I love that there is a Target located conveniently nearby, and it is in a great location near the UMD campus. Maintenance is also super receptive. There was a problem with our washer, and someone was here the next morning to fix it.'),

('R60', 5.0, 'I love landmark! Its so convenient that there''s a Dunkin'', a gym, and a tanning bed in the building. The wifi is not the best though'),

('R61', 1.0, 'NEVER EVER RENT HERE!! SOUTHERNMANAGEMENT IS LITERALLY THE WORST EXPERIENCE YOU CAN GET ON EARTH. I had moved out more than one year ago and the issues with them never got addressed. When I moved out, they said there is damage in my carpet (where doesn''t exists! I have colored photos proved that while they provided a black and grey photo and claim there is unwashed damage. Excuse me ??) that I need to pay \$394. I argued with them but eventually, I thought it doesn''t worth it for this amount of money to waste time. So I paid in full and received the paid in full letter one month after I moved out. That is Mar 2020. BUT, THEY STILL PUT THE UNADDRESSED AMOUNT ON MY CREDIT! And now, when I apply for a new apartment, they always say I have owing to the southernmanagement some amount. And I have to provide the paid in full receipt (thank god I still keep it, couldn''t imagine if I don''t) to get approval. But that''s still on my credit report. THEY are so arrogant, disrespectful, ignorant and unprofessional. Even the front desk, he will refuse to direct your call if you call more than three times. But what can you do? NOBODY ever returned your call even if you left a message. And also the lady named Kaisor Brown, never listens only repeat what she thought. I paid the due amount with her via phone, I had the email with her saying " the payment is paid in full and account is now clear." but this year when I have issues with this amount, she doesn''t care she only yells that the renting history will always be there no matter you paid or not. But last year when she emails me, she said before it going on credit she wants me to pay it and I did. All in all, never

ever rent with southernmanagement.'),

('R62', 5.0, 'I will give an A++ to the maintenance staff here. I ran into many times of awkwardness, sometimes out of my own reasons, but I have received assistance every time in trouble. Last week my car ran out of battery because I forgot to turn off my inner light, then the staff Gerrell passed by and learned about my situations. He drove his own car to help recharge my car. I was extremely grateful for this, especially it was not in the scope of the community maintenance service. I was helped by Gerrell so many times in different scenarios, he always tries his best to find a solution for us. Thank Gerrell for these!!'),

('R63', 4.5, 'Every time I encounters an maintenance emergency, the community serviceman Gerrell would visit promptly to check the problem. He always pay much attention and patience in fixing my problem. Give great acclaim to Gerrell and Grad Hill community!'),

('R64', 4.5, 'Hi, I had an issue with the sink. The pipe had a leak and the water was coming out. JAIME was so quick in fixing it. He finished his job in 10 minutes. Really appreciate his work. Please give him credits for his work. KUDOS'),

('R65', 5.0, 'Maintainance are extremely professional, quick-to-response, timely repairs, with great manners! Always give the resident a heads-up before coming to our home and leave with everything fixed and cleaned up. Great work!'),

- ('R66', 1.5, 'If you are an AMERICAN with decent health and living standards, I would HIGHLY recommend searching for an apartment North and East of this location (unless you want to live in the -----). Below is a breakdown of my experience living here (from July 2017 to October 2018) Pros: - Close to UMD (within walking distance) - Access to four UMD shuttles (108, 111, 113, and 118) - Rent is affordable (but not worth the price) Cons: - Endless cockroaches even if you keep your apartment clean (both American and German species) - Rampant and reoccurring mold issues (all year-round allergies) - Service technicians are allowed to enter your apartment at ANY TIME within 48 hours of a maintenance request (even if you try to schedule through the manager) - Most service technicians only knock once and wait a measly two seconds before entering your locked apartment (they have entered my place four times when my wife was either sleeping or in the shower, then were reluctant to leave) - Resident services often fail to schedule maintenance requests (even after reporting major water damage from above me) - Water is shut off up to twice a week (sometimes with no warning since they "forgot to send an email") -Abrasive management that fights you on every complaint (especially with regards to pest control) - Air conditioning barely works (80F or above temps inside during summer) - Heating and cooling gets switched on too late in season, leading to uncomfortable temperatures during the early spring and fall. - Constant noise of car horns and emergency sirens will disrupt your studying and sleep - Apartment complex unsafe due to high crime surroundings - UMCP likely doesn''t keep a police officer stationed at Graduate Hills (I''ve knocked on the office door on four separate ocasions with no response) - Many neighbors smell strong of BO and litter all over the complex - Hallways smell like a mix of cigarettes and curry seasoning - Some of their staff (mainly the sub-contractors) consistently stare at and harass female residents - The complex is very difficult and dangerous to enter or leave in your vehicle - As a pedestrian, crossing Adelphi Road to campus is dangerous (since motorists drive carelessly through the crosswalk even when activated) - Parking spaces are tightly spaced and in short supply (Good luck getting a spot after 9PM) I hope this review saves at least ONE person from experiencing the horror of living here!'),
- ('R67', 0.5, 'Besides close proximity to UMD, there''s nothing good about this place. The management is worst. They look for ways to impose fines with no substantial proof of resident''s fault. Horrible place to live.'),
- ('R68', 1.0, 'If you love rampant pests, terrible management, broken central air in 90 degree heatwaves, shady maintenance people who show up and come into your private apartment without your consent and constant water shutoffs, often without warning, move here!'),
- ('R69', 4.5, 'I must say that Graduate Hills is the best, especially the warm and professional staff! Leidy helps me a lot!!! It was my first time to use e-check

and I made a mistake when I did my online payment. Because of my mistake, I had to pay return fees and late fees. When I was so confused, I went to find help. Leidy explained every step to me clearly and waived my extra fees. I am so appreciate the help from that beautify and patient madam.'),

('R70', 4.0, 'Domain is a well-maintained community with gorgeous apartments. If you have a car, you''re just minutes from plenty of great restaurants and bars, plus Target, IKEA, and other places. The staff was friendly and reliable. I only have two major complaints; the first is the noise. The walls are thin, and the doors are even thinner. If you go to bed early on the weekends (or hell, any time before 3AM), you''ll probably be woken up by loud groups of people laughing and stumbling down the halls. My other complaint is the college kids. (Get off my lawn!) They congregate in the common areas and are loud, rude, and inconsiderate. A lot of them don''t even live there but spend their evenings hanging out regardless. Keycards are required to get in the building, and kids who obviously aren''t residents will hang out by the entrances, playing with their phones, waiting for you to open the door so they can sneak in - they don''t even pretend to be sly about it. I would just rush in and slam the door in their faces. Other than that, Domain College Park is a great community and I enjoyed my year of living there.'),

('R71', 1.5, 'This apartment is great for being in a fun, social community, office staff is helpful and sweet, and the gym is nice. Those are the only positives in my opinion. Management changes frequently and so does utility prices. They will fine you if your apartment is louder than conversation level, so don''t play any music, laugh loudly, or watch loud tv. Only quiet activities in an apartment that is smaller than most closets. Don''t expect to pay around what your rent is in the lease, there are so many hidden fees especially during move out. The mail room is unreliable and so many people have lost their packages. Building 1 and 2 have pests. Building 3 is quieter but frequently has broken stuff. I lived on the top floor and the ceiling leaked dirty brown liquid on my roommates bed when it rained and the drywall literally slid off the wall because of what I assumed was water damage. Maintenance staff was hit or miss, and we ended up avoiding calling them because of a couple rude experiences. Final verdict? don''t expect the high price point is because of quality. You are (over) paying for amenities that, because of covid, are unreliably available to you. You''re better off with that same price point at landmark, or you can get the same quality of apartment for way less at CP towers. (Lived in a 4x4 in building 3 for reference)'),

('R72', 1.0, 'If there were zero stars, I''d choose that one. They will scam you and find all types of reasons to nickel and dime you. Where do I start? They will not fix anything that breaks. The electric bill is based on a projected amount, rather than actual usage. In the hottest and coldest months of the year, our electric bill for a 3,800 SQ ft house was \$250 but here at Terrapin Row, we were consistently charged \$80 x 4 = \$320 for a \$1,200 apartment. Upon move out, they will find any excuse they can to charge outrageous charges. We were charged \$550 for replacing a carpet for a tiny room, only because ONE SINGLE THREAD was lose. They claimed the entire carpet needs to be replaced. They charged \$75 for cleaning the bathroom, because there was a yellow stain in the bottom part of the toilet hole. They charged \$125 for three tiny holes from where picture frames were hung and were also patched and ready to be painted. And charged \$75 for common area cleaning because under the kitchen sink had marks from where they had kept the trays. Now multiply all of this by 4 because they charged the others in the unit the same way. Don''t they already have cleaners come in before the new tenants move in? Our cleaner charges only \$120 to clean out a 3,800 sq ft house. If you multiply \$75x4.. they are claiming \$300 for a small unit that was already cleaned, in a great shape, and needs to be professionally cleaned by their crew anyways. Stay away from these money thristy place. like I said, they will find any excuse to charge you and nickel and dime you and give you nothing in return. OH, the best part? during COVID when all their units were empty from March - AUGUST, they gave each paren \$1.25 off of the \$1,260 rent. Basically, they waived the payment processing fee of \$1.25. And each month they would send an email saying, "we''re doing our part to help you during this difficult time (By giving us \$1.25 off)".

How insulting is that? I think you can get the full picture about the type of people they are just from that.'),

('R73', 4.0, 'Nice property and Great staff! Really happy with my move here, office staff very professional. I spoke to a young lady named Tana and she was extremely helpful. Maintenance staff always there if anything comes up. Keep up the great work!'),

('R74', 3.5, 'Imm moving into the Varsity this fall and I was a bit apprehensive and had many questions about my lease and the Varsity in general. I spoke with Tana on the phone and she helped to ease my nerves away! A very sweet young lady who was very well informed. She was able to answer all the questions I had and reassured my decision in living at the Varsity this year. I can to move in now! Would definitely recommend speaking with Tana!'),

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('R75', 4.0, 'Close to the business school'),
       ('R76', 4.0, 'Good'),
       ('R77', 3.0, NULL),
('R78', 4.0, NULL),
('R79', 4.0, 'Good quality but overpriced.'),
       ('R80', 5.0,
                        NULL),
       ('R81', 4.0, 'So far soo good'),
       ('R82', 5.0,
                         NULL),
       ('R83', 5.0, 'The apartment is quite new and the indoor decoration,
especially for bathroom and kitchen, is really great. There are also some fancy public area here that I enjoy a lot. The only thing I would like to complain about
The Alloy is that the rent is really high. '),
       ('R84', 4.0, NULL),
       ('R85', 5.0, NULL),
       ('R86', 4.0, 'It will be better if the washer and dryer are in unit.'),
       ('R87', 5.0, NULL),
('R88', 4.0, NULL),
('R89', 5.0, NULL),
       ('R90', 5.0,
                        'Amazing place to live')
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INSERT INTO [Smurf.Response] VALUES

('R01', 'S01', 'UV Owner', 'Hi Steve, were sorry to see your negative review. We would like to reach out to you if you have the time to speak to one of our team members. You can reach out to us at live@uviewapts.com or 301-304-6500.', '09/16/2021'),

('R02', 'S02', 'UV Owner', 'Hi Melanie, thank you for bringing your concerns to our attention. A copy of the signed Housing Agreement was provided to the resident at the time of signing, however, a copy can be shared with you upon request. We would be more than happy to discuss this with you further, please give us a call at (301) 304-6500 or email us at live@uviewapts.com.', '10/16/2021'),

('R03', 'S03', 'UV Owner', 'Hi Stephanie, thank you for taking the time to leave us a review. Were happy to hear youve enjoyed your experience with our team. As always, please let us know if we can do anything for you.','09/16/2021'),

('R04', 'S04', 'UV Owner', 'Hi Meghan, thank you for taking the time to leave us a review. We re happy to hear youve enjoyed your experience with our staff and the package pick-up system. As always, please let us know if we can do anything for you. Thank you!', '06/16/2021'),

('R05', 'S05', 'UV Owner', 'Hi Aaron, thank you so much for taking the time

('R05', 'S05', 'UV Owner', 'Hi Aaron, thank you so much for taking the time to leave us a review. Were so happy to hear that you enjoy our location and amenities. As always, please let us know if you need anything.','01/16/2021'),

('R06', 'S06', 'UV Owner', 'Hi Hiyab, were happy to hear youve enjoyed your experience with our staff and the community. We ve scheduled a time for our maintenance team to come by and make sure that the pipes are working properly in an effort to reduce noise. Thank you for taking the time to leave us a review, and please dont hesitate to reach out if you need anything!', '06/16/2021'),

('R07', 'S07', 'UV Owner', 'Hi Josh, thanks for your review! We re so happy

- to hear that youve enjoyed your experience with us.','11/16/2020'),
- ('R08', 'S08', 'UV Owner', 'Hi Victor, thank you so much for taking the time to leave us a review. We are thrilled to hear you are enjoying your apartment upgrades. As always, please let us know if we can assist you with anything. Thank you.', '11/16/2020'),
- ('R09', 'S09', 'UV Owner', 'Hi Meghan, thank you for taking the time to leave us a review. Were happy to hear you enjoy University View, if you would like to discuss anything in further detail please send us an email to live@uviewapts.com.', '09/16/2021'),
- ('R10', 'S10', 'UV Owner', 'Hi Dean, thanks for the review! We ll let Jenna know you gave her a shout out! Please let us know if theres anything we can do to improve your experience.', '11/16/2020'),
- ('R11', 'S11', 'Alloy Owner', 'Sammiej Music, thank you for sharing your positive experience! Your recommendation means so much to us and we re so happy to have earned it. Thank you again for taking the time to let the world know about your positive experience. Have a great day!', '08/16/2021'),
- ('R12', 'S12', 'Alloy Owner', 'Hi Andrew Siegand, we are very happy to have provided you with such a positive experience! Thank you so much again for your feedback! We hope you have a great day!', '05/16/2021'),
- ('R13', 'S13', 'Alloy Owner', 'Antonio Caraway, we are glad we could help! We re glad to hear we delivered such a great experience. If theres anything further we can do for you, we are happy to help!', '06/16/2021'),
- ('R14', 'S14', 'Alloy Owner', 'Thank you again for taking the time to let us know how we did. We cant wait to see you again, have a great day!', '04/16/2021'),
- ('R15', 'S15', 'Alloy Owner', 'Hi Morgan Small, thank you for taking the time to let us know about your recent experience. We are disappointed to hear that you are not satisfied with your visit. We actually additional signage to our garage gate, as well as sent out multiple correspondences to our residents to ensure that everyone is familiar with our parking and visitor policies. We are sorry to hear of your experience and always suggest reaching out to the office at 301-618-0090 to clarify any policies we may have regarding parking.', '12/16/2020'),
- ('R16', 'S16', 'Alloy Owner', 'Hi Jonathan, we're disappointed to see your review. We would love to find a time for you to come by our office or chat over the phone to clarify some of the above criticisms, as these do not align with our policies. We can be reached by email at thealloy@greystar.com or phone at 301-618-0990. We look forward to speaking with you.', '11/16/2020'), ('R17', 'S17', 'Alloy Owner', 'Hi Tabriz, thanks for your review! We re so
- happy to hear that youve enjoyed your experience with us.', '11/16/2020'),
- ('R18', 'S18', 'Alloy Owner', 'Hello Kristopher, We appreciate your positive feedback about your experience. We take pride in serving our customers and hope to
- see you again soon!', '11/16/2019'),

 ('R19', 'S19', 'Alloy Owner', 'Hello Yue, We appreciate your positive
 feedback about your experience. We take pride in serving our customers and hope to
- recent experience with us! We cant wait to see you again, have a great day.', '07/16/2021'),
- ('R21', 'S21', 'Verde Owner', 'Thank you for your review. We re happy to hear that you are enjoying our community. Our goal is to provide excellent customer service and make sure our residents are enjoying our community.', '11/08/2021'),
- ('R22', 'S22', 'Verde Owner', 'Sylvia! Thank you for your review. We are so glad to hear that you are having a great experience and enjoying your home. We are so happy to hear you enjoy the parties and getting to know the great residents here.', '04/08/2021'),
- ('R23', 'S23', 'Verde Owner', 'Thank you for your feedback, Cassandra. We are happy to hear you have had a great experience living at our community so far, and we hope you continue to enjoy your home. Please let us know if there is anything we can do to improve.', '04/10/2021'), ('R24', 'S24', 'Verde Owner', 'Hello Beth, we thank you for taking the time

of expressing your concerns. Please reach out to us directly so we can discuss any other issues you may have. We are here for our residents. Have a great day! Your Verde at Greenbelt Station management team.', '05/15/2021'),

('R25', 'S25', 'Verde Owner', 'Thank you for leaving us a review! We are glad you are enjoying our community. We pride ourselves on our amazing staffing, we are happy to hear you are loving the grounds and the apartment homes here. If you have any other feedback, please contact us. Thanks again!', '11/15/2020'),

('R26', 'S26', 'Vie Towers Owner', 'We truly appreciate your honest feedback, and regret to hear that your experience with us was not a more positive one. We d like the opportunity to discuss this with you. Please reach out to us at (301) 637-5552 at your earliest convenience to discuss how we can turn your experience into a positive one.', '07/15/2021'),

('R27', 'S27', 'Vie Towers Owner', 'Hadiya Presswood, thank you for the high star rating! Glad to hear we delivered such a great experience. We always strive to provide top quality service to every guest, and are pleased to hear that you enjoyed your move in experience here at Vie Towers! Thank you so much again for your feedback! We hope you have a great day!', '06/15/2021'),

('R28', 'S28', 'Vie Towers Owner', 'Hi Paulette, we are glad to hear we delivered such a great experience. If theres anything further we can do for you, we are happy to help!','09/15/2021'),

('R30', 'S30', 'Vie Towers Owner', 'We truly appreciate your honest feedback Please contact us at (301) 779-2727 when you have an opportunity, and we will be more than happy to try and turn your experience around.', '05/15/2021'),

('R31', 'S31', 'Domain Owner', 'Thank you for the review. Were disappointed to see that youve rated our community just 1 star. We charge for guest parking to ensure that our parking facilities are not being abused by non-residents. We understand that the change may have caused an inconvenience to our residents, however we did make this change in the best interests in our community. We hope that you see the value in the services our community offers. We strive to provide a 5 star living experience for all of our residents and will use your feedback to improve. If there is anything else we can do to make your experience better, please dont hesitate to reach out.', '05/15/2021'),

('R32', 'S32', 'Domain Owner', 'Hello Esteban, We re so happy you re enjoying your home!', '11/15/2020'),

('R33', 'S33', 'Domain Owner', 'Shira, thanks so much for the great review! We ll miss you. Keep us in mind in the future.', '11/15/2020'),

('R34', 'S34', 'Domain Owner', 'Hi Jenna, Thank you for the great review!', '11/15/2019'),

('R35', 'S35', 'Domain Owner', 'Thank you for the amazing review Kavon. We re always here if you d like to consider moving back in.', '11/15/2020'),

('R36', 'S36', 'Varsity Owner', 'Laurie Shea, thanks for your praise and kind comments about our team. We cant wait for the Varsity to be your home!', '11/01/2021').

'11/01/2021'),
 ('R37', 'S37', 'Varsity Owner', 'Ram Gupta, we regret to hear that you had a negative experience with us, but would appreciate the chance to turn your experience around. Your feedback helps us improve and we would like to learn more about how we can make this better. Please contact us at (301) 446-3790 so we can work with you to make this right.', '11/08/2021'),

('R38', 'S38', 'Varsity Owner', 'Dondiva Davis, thank you for your kind review; we are happy to pass along your comments to the Looneys Pub team! You can also reach them at (240) 542-4510. Have a great day!', '10/15/2021'),

('R39', 'S39', 'Varsity Owner', 'Robert M., your satisfaction is our top priority. Thank you for taking the time to leave us this feedback. If there is anything else we can do to assist you, please let us know!', '10/15/2021'),

- ('R40', 'S40', 'Varsity Owner', 'Thank you again for taking the time to let us know how we did. We hope you have a great day!', '6/15/2021'),
- ('R41', 'S41', 'Graduate Hills Owner', 'Thank you, Yang, for sharing your experience with Graduate Hills Apartment Homes. We appreciate you taking the time to leave a review and are so sorry to hear that you are not enjoying your experience living in our community. We strive to make sure all of our residents are comfortable and enjoy our apartment homes. Please, contact our Resident Relations Department at residentrelations@smcmail.com to address your concerns.', '04/30/2021'),
- ('R42', 'S42', 'Graduate Hills Owner', 'Thank you, Anoushe, for sharing your experience with Graduate Hills Apartment Homes. We appreciate you taking the time to leave a review and are so sorry to hear that you are not enjoying your experience living in our community. We strive to make sure all of our residents are comfortable and enjoy our apartment homes. Please, contact our Resident Relations Department at residentrelations@smcmail.com to address your concerns.', '06/29/2021'),
- ('R43', 'S43', 'Graduate Hills Owner', 'Dalia O., thank you so much for your honest feedback. I apologize you did not have a pleasant experience with one of our team members at Graduate Hills. We will definitely review this information and work on making continual improvements to the customer service we offer to our residents.','03/30/2021'),
- ('R44', 'S44', 'Graduate Hills Owner', 'Thank you, Mahshid, for sharing your experience with Graduate Hills Apartment Homes. We appreciate you taking the time to leave a review and are so sorry to hear that you are not enjoying your experience living in our community. We strive to make sure all of our residents are comfortable and enjoy our apartment homes. Please, contact our Resident Relations Department at residentrelations@smcmail.com to address your concerns.', '06/28/2021'),
- '06/28/2021'),
 ('R45', 'S45', 'Graduate Hills Owner', 'Great place to live, especially if youre a graduate student. Really helpful staff, who respond to any maintenance requests at the earliest. Any water cuts, though very rare, are notified well in advance. Well connected to the main college park campus, as well as to the nearby metro stations. If youre looking for a place to live, go ahead with these apartments.','10/30/2021'),
- ('R46', 'S46', 'Graduate Hills Owner', 'I sincerely apologize for any inconvenience this is causing you. Our onsite Management Team is fully aware of the issue and has been working diligently to address this concern. if you would like to discuss this further, please call 703-902-2000.', '10/28/2021'),
- ('R47', 'S47', 'Graduate Hills Owner', 'Thank you, Amit, for sharing your experience with Graduate Hills Apartment Homes. We appreciate you taking the time to leave a review', '09/25/2021'),
- to leave a review', '09/25/2021'),

 ('R50', 'S48', 'Landmark owner', 'Thank you, Sarah! We love hearing that you enjoy living with us, and we love that you are here at Landmark!! We appreciate your feedback. It is our goal to provide the best possible service. Our team is always happy to speak with you and resolve any issues you are having.', '06/30/2021'),
- ('R51', 'S49', 'Landmark owner', 'hank you for the kind words, Jazzmin! We love hearing that you enjoy living the Landmark lifestyle.', '08/30/2021'),
- ('R52', 'S50', 'Landmark owner', 'Benjamin, thank you for your feedback. It is our goal is to provide the best possible service and we are truly sorry that your experience was less than satisfactory. Our team would be happy to speak with you and resolve any issues you are having. Please contact Birhane at 301-798-5990 at your earliest convenience.', '05/30/2021'),
- ('R53', 'S51', 'Landmark owner', 'Evan, thank you for your feedback. It is our goal to provide the best possible service and we are truly sorry that your experience was less than satisfactory. Our office hours are from 9 AM 6 PM Monday Friday and 12PM -5 PM Saturday and Sunday. If you wouldnt mind, please contact our Community Manager, Birhane at 301-798-5990 with the exact time that we missed you and we d be happy to look further into the matter and resolve any issues you

- may be having at your earliest convenience.', '08/30/2021'),
- ('R54', 'S52', 'Landmark owner', 'Thank you for your feedback Hailey! Glad to hear you are loving the Landy lifestyle and our team. Ty says "Hi!":)', '10/29/2021').
- ('R55', 'S53', 'Landmark owner', 'Allison, thank you for leaving this detailed feedback about your experience with Landmark. Thank you very much for sharing these comments.', '10/29/2021'),
- ('R57', 'S55', 'Landmark owner', 'Thank you, Shannon! We love hearing that you enjoy living with us, and we love that you are here at Landmark & will be back with us next year!!', '04/30/2021'),
- with us next year!!', '04/30/2021'),

 ('R58', 'S56', 'Landmark owner', 'Kylie, thank you for leaving this detailed feedback about your experience with Landmark. Thank you very much for sharing!', '1/30/2021'),
- ('R59', 'S57', 'Landmark owner', 'Thank you, Kimberly! We love hearing that you enjoy living with us, and we love that you are here at Landmark!!', '10/29/2021').
- '10/29/2021'),

 ('R60', 'S58', 'Landmark owner', 'Thank you, Abigail! We love hearing that you enjoy living with us, and we love that you are here at Landmark!! It is our goal is to provide the best possible service and we are truly sorry that your experience was less than satisfactory with the wifi. Our team would be happy to speak with you and resolve the issues you are having. Please contact Birhane at 301.798.5990 at your earliest convenience', '03/30/2021'),
- ('R64', 'S60', 'Graduate Hills Owner', 'Thank you, so much, for the feedback. We ll definitely let Jaime know!', '1/30/2020'),
- ('R65', 'S61', 'Graduate Hills Owner', 'Great feedback Thank you, so much, for the positive review!', '11/27/2019'),
- ('R66', 'S62', 'Graduate Hills Owner', 'Thank you for sharing your thoughts and sentiments with us. Please accept our sincere apologies for any negative experiences you might have had. You may contact the Resident Services Center so that we can address any concerns you feel were overlooked. We strive to communicate effectively and what you describe is certainly not the impression that we want create. Alternatively, you may contact our Community Relations Department at (800) 900-9439 or by email: communityrelations@smcmail.com. Best regards, Alicia Martin', '10/22/2019'),
- ('R67', 'S63', 'Graduate Hills Owner', 'We are so sorry to here that your experience has not been pleasant at Graduate Hills and Gardens. It is never what we want for residents. If you would like, you can contact us at our Community Relations department, and we could certainly review any concerns or charges assessed. Southern Management, Community Relations (703) 902-2000. Regards, Jessica', '5/29/2019'),
- ('R68', 'S64', 'Graduate Hills Owner', 'Thank you for sharing your experience at Graduate Hills & Gardens Apartment Homes. I apologize for any negative experience you may have had. What youve described are unusual scenarios at our community as we strive to provide a great place that our residents are happy to call home. We could not come across any information to substantiate claims alluded to in your review, however, you may contact our Community Relations Department at (800) 900-9439 or by email: communityrelations@smcmail.com to discuss any further questions, concerns and/or suggestions. Best regards, Alicia Martin', '5/8/2019'),
 - ('R69', 'S65', 'Graduate Hills Owner', 'Hello Ann, Our teams do their best to

provide a great living experience at our communities. Thank you so much for taking time to share yours at Graduate Hills. Leidy will be delighted when she reads this! Regards, Tera', '4/11/2019'), ('R70', 'S66', 'Domain Owner', 'Thank you for the amazing review Mary. We re

always here if you d like to consider moving back in.', '5/11/2018'),

('R71', 'S67', 'Terrapin Row Owner', 'We truly appreciate your honest feedback, and regret to hear that your experience with us was not a more positive one. We d like the opportunity to discuss this with you. Please reach out to us at (301) 566-7772 at your earliest convenience to discuss how we can turn your experience into a positive one.', '11/11/2020'),

('R73', 'S68', 'Varsity Owner', 'Thank you for your kind review; we are happy to pass along your comments to the team here at The Varsity! If you ever need anything else from us, please feel free to give us a call or stop by. Have an awesome day!', '9/1/2021'),

('R74', 'S69', 'Varsity Owner', 'we are very happy to have provided you with such a positive experience! If you have any further questions, please give us a call. We re always happy to help!', '8/28/2021'),

('R75', 'S70', 'UV Owner', 'Hi Umdparent, thank you for taking the time to let us know about your recent experience. We are disappointed to hear that you are not satisfied with your visit. Our manager would really like to speak with you more regarding this matter. Please reach out to us at (301) 220-0951. We look forward to

hearing from you.', '4/24/2018'), ('R76', 'S71', 'UV Owner', 'Jonathan, we re happy you ve enjoyed your experience here at University View. Thank you again for leaving us this response!', '4/17/2018'),

('R77', 'S72', 'UV Owner', 'Thanks for the recommendation Stevenli10. We appreciate your feedback!', '11/9/2017'),

('R78', 'S73', 'Landmark owner', 'Thank you for your feedback; it is greatly appreciated, Welcome Home! Thank You Diane R General Manager', ' 7/27/2015'),

('R79', 'S74', 'Landmark owner', 'I am glad to hear such positive feedback; we thank you for taking the time to write your review!!! Thank You Diane R General Manager', '7/27/2015')

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                            'U11',
                    'L04',
      ('D04',
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      ('D21',
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'U09',
                    'L06',
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      ('R90',
DROP VIEW IF EXISTS [Smurf.unitAvgRate]
CREATE VIEW [Smurf.unitAvgRate] AS
      SELECT U.unitId, U.unitName, COUNT(DISTINCT(R.reviewId)) AS 'Review Numbers',
SUM(R.reviewRate) / COUNT(R.reviewId) AS 'AvgRate'
      FROM [Smurf.Unit] U, [Smurf.Review] R, [Smurf.Comment] C
      WHERE U.unitId = C.unitId AND R.reviewId = C.reviewId
      GROUP BY U.unitId, U.unitName
```