

# SHIJO LAL



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## PROFILE

Strategic and results-driven Operational Excellence & Supply Chain Leader with 9+ years of experience in process optimization, supply chain management, and continuous improvement. **Certified Lean Six Sigma Black Belt** with proven success in driving cost reduction, efficiency gains, and workflow standardization across global and India operations. Adept at leading cross-functional teams, implementing S&OP processes, ERP tools and embedding a culture of CI and KPI-driven execution.

## CORE COMPETENCIES

- Lean Six Sigma (Black Belt – DMAIC, VSM, Kaizen, 5S)
- Supply Chain Optimization (S&OP, EOQ, 3PL, WMS, Freight & Cost Control)
- Supply & Inventory Planning (Safety Stock, Turnover)
- Logistics & Distribution Management (OTIF, Warehousing, Transportation)
- Continuous Improvement & Process Excellence (BPR, Standardization, Kaizen Events)
- Root Cause & Corrective Action (RCA, CAPA, FMEA, 5 Whys)
- ERP & Analytics Tools: SAP, Excel (Advanced), Power BI
- Stakeholder Engagement & Change Management

## CERTIFICATIONS

- Lean Six Sigma Black Belt – Council for Six Sigma Certification (CSSC)
- SC0x: Supply Chain Analytics – MIT, USA
- Supply Chain & Operations – NASBA
- Food Safety Awareness – FSPCA

## EXPERIENCE

### Process Improvement Manager – India

CHEP India Pvt Ltd | India

2024-2025

- Led enterprise-wide process assessments using Lean Six Sigma (DMAIC, VSM) to eliminate inefficiencies and enhance KPIs.
- Designed and executed CI roadmaps, delivering cycle time reduction, cost savings, and process standardization.
- Directed multiple cross-functional CI projects at global and India levels, improving KPIs through root cause analysis and data-driven interventions.
- Facilitated Lean Six Sigma training programs, embedding CI culture, enabling scalable capability building and an annual savings of \$0.1M.
- Managed CI portfolio within a PMO framework, ensuring scope, risk, and benefit realization.

**Associate Director – SCM, Asst. Manager – SCM**

Khanal Foods Pvt Ltd – Dogsee &amp; Himalayan Natives | Bengaluru, KA, India

2020-2023

- Developed supply chain & product lifecycle models, integrating demand planning & EOQ optimization, reducing operational costs by 20%.
- Analyzed transportation metrics and product mix, cutting logistics charges by 5% while improving service levels.
- Defined KPIs for supply chain and process performance; drove targeted improvement projects through cross-functional collaboration.
- Negotiated international shipping contracts, reducing freight costs and enhancing risk resilience in global distribution.
- Implemented workflow automation in inventory & logistics, boosting scalability.

**Operations Associate**

PinkBlue Supply Solutions | Bengaluru, KA, India

2019-2020

- Managed HMS implementation, covering stock audits, software setup, and user training across the purchase-to-pay cycle.
- Improved inventory forecasting & working capital efficiency for 1,000+ SKUs, reducing excess stock while maintaining availability.

**Executive – Operations**

LEAP India Pvt Ltd | Bengaluru, KA, India

2016-2018

- Streamlined logistics workflows, achieving 95% OTIF and reducing internal error rates by 20%.
- Enhanced QA performance by 20% through audits, inspections, and Kaizen-driven improvements.
- Executed weekly/monthly procurement & production plans, balancing shortages/backlogs.

**Mechanical Developer**

Embedded Innovation Labs | Bengaluru, KA, India

2015-2016

**EDUCATION**

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**B-Tech - Mechanical Engineering**

Jawaharlal Nehru Technological University - Hyderabad

2015

**MITx MicroMasters Program - SCM**

MIT - USA

till date

**REFERENCES**

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**April Young**Global Head – OpEx | Brambles | [april@coustille.com](mailto:april@coustille.com)**Pradesh Naidu**Senior Manager: OpEx | CHEP | [Pradashen.Naidu@chep.com](mailto:Pradashen.Naidu@chep.com)