

## SHIKHA

Contact no.: +91-7022120968

[Email-kashyapshikha4@gmail.com](mailto:Email-kashyapshikha4@gmail.com)

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### OBJECTIVE

To experience a challenging environment along with multifarious opportunities to learn and grow.

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### SUMMARY

- Having **1 YEARS of Professional work experience in IT industry as an Operations Engineer.**
- Experience in OBD (Outbound Dial) Application Testing & Telecom Testing.
- Experience in server handling, relational databases, maintenance of server and critical server issue, translating application requirement to XML, delivering successful projects within multi-disciplined organizational environment.
- Close working with account managers and ensures the closure of all the tasks effectively within stipulated time.
- Owner of the Campaign Manager, ROBD to run Campaigns (SMS, OBD CALL) for different operators to produce the revenue to achieve defined targets.
- Experience in Bug reporting like **JIRA.**
- Tabulation and Maintaining of the report.
- Experience in backend testing by querying in database.
- Knowledge on VAS related technologies like **OBD, WAP, USSD and SMS.**

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### WORK EXPERIENCE

Operation Engineer, Working at **Onmobile Global Private Ltd. (Now ONMO)** and having **1.1 YEARS of Experience in Telecom Domain.**

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#### PROJECT OVERVIEW

**Title: - IBMP technology(SMS)**  
**Client: - Grameen, Robi, Banglalink**  
**Duration: - MARCH- 2016 to Present**  
**Skills Used: - SQL, Linux**

**Title: - OBD technology**  
**Client: - GRAMEEN, TELETALK, AIRTEL, ROBI, DIALOG**  
**Duration: - Dec 2016 – Present**  
**Skills Used: - SQL, LINUX**

## SKILL SETS

<b>Languages</b>	C#, C++, Java
<b>Web Technologies</b>	HTML, CSS, JavaScript
<b>Databases</b>	SQL Server 2008, Oracle 11g
<b>Operating Systems</b>	Windows XP, Windows 7, Windows 8, Linux

## EDUCATION

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- **PGDASS** from **CDAC** (Centre of Development Advance Computing), Bangalore with percentage of 65% in 2015.
- **B. Tech in Electronics & Communication Engineering** from Kurukshetra University of technology, Jagadhri (Yamuna Nagar) with an aggregate of 68.50% in 2013.
- **Intermediate (12th)** from H.B.S.E. Board with 68.80% in 2009.
- **High School (10th)** from H.B.S.E Board with 82.66% in 2007.

## PERSONAL DETAILS

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Date of birth : JUNE 22, 1992

Address : H.no-#303, Y.J Residency, Guru Raja Layout  
Doddanakundi, Bangalore -560037

Hobbies : Cooking, listening music.

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**DECLARATION:** I hereby declare that the above mentioned information is true to the best of my knowledge.

**Date:** 16/12/2016

**Place:** Bangalore

**(SHIKHA)**