

Foodie

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The set of "Users" in the case of our software consists mostly of the "Foodie" users who mostly order food online. This report consists of the briefs about the User Stories.

I. User Stories

We interacted mostly with the foodie users of the IIITG community. We interviewed them asking a few questions. The questions were:-

I. Do you order food online

II. Which are the food apps that you order frequently from

III. What are the problems that you have faced while ordering food online

IV. Which food apps provide more options

V. Which food app takes the least delivery time

VI. Which food app ensures better freshness and quality of food according to you

VII. Which app according to you provides better deals for customers

VIII. How would you rate the food apps that you order from out of 10

IX. Suppose u get a food app that would compare both the apps their deals their delivery times what would you feel about this product?

The replies of the users are summarized below :-

- I. On an average 9 out of 10 users have ordered food online previously in the past.
- II. Mostly the users have ordered food from Zomato, Swiggy, and Uber eats. There were some users who order from ola foods or local services but they were limited. These questions helped us to analyze which apps should we consider while comparing the deals and delivery times.
- III. Most of the users have faced the problems of delivery times, this is the prime goal of our product. The users told us that sometimes service 1 take lesser time and sometimes service 2 take lesser time. The users also had the problem of knowing the right deals. To ensure that the users do not face this problem our product would also compare deals from various services.

- IV. This question had mixed reviews while some felt uber eats provided more options while some felt zomato had more options.
- V. The users told us the delivery times differ in accordance to traffic conditions, availability of the service at that time of the day.
- VI & VII. Even this questions had mixed reviews while some felt uber eats provided freshness as it was faster while some felt zomato had more options as it was faster. Thus this is the prime goal of our product. Our product would compare the delivery times thus the user would know which app will take faster time to deliver ensuring freshness and would also compare the delivery times.
- VIII. On a average this services were given 8 out 10 rating which ensures that these services are still in demand.
- IX. Thus the users were impressed by this product idea.

After the interviews we came up with a product backlog, the things that need to be integrated. The product backlogs are to be discussed before the next scrum meeting.