
5-Year Full Replacement Limited Warranty

Warranty Provider: Lumina Solutions

Warranty Coverage

Lumina Solutions warrants that the EKO Solar Wall Light – including both the battery and the luminaire – will be free from defects in materials and workmanship under normal use for a period of five (5) years from the date of delivery.

Warranty Terms

For the entire five-year warranty period:

1. Lumina Solutions will replace any failed product, including either the battery or the luminaire free of charge if the failure is due to a manufacturing defect.
2. All shipping costs for the replacement will be covered by Lumina Solutions.

Exclusions

This warranty does not cover:

- Damage caused by misuse, neglect, improper installation, or modification.
- Normal wear and tear, cosmetic damage, or consumable components (such as batteries) unless failure is due to a defect in materials or workmanship.
- Damage resulting from acts of nature (lightning, flooding, extreme weather etc.) unless specifically stated in product documentation.

Warranty Claim Process

To make a warranty claim, please contact Lumina Solutions with:

- Proof of purchase (receipt or invoice)
- Product details (model, serial number if applicable)
- Description of the issue, including photos if possible

Lumina Solutions reserve the right to inspect the returned product before confirming coverage under this warranty.

Limitation of Liability

This warranty is limited to the repair, replacement, or provision of spare parts as described above. Lumina Solutions is not liable for any incidental or consequential damages resulting from the use or inability to use the product.