Phone: (715)821-5973 shilohballards@gmail.com

Experienced Software Engineer Seeking to Make a Difference in an Organization

# **TECHNICAL SKILLS**

JavaScript	JQuery	Backbone.js	GoLang	Java	Redis
CSS3	React.js	Svelte	Node.js	Java Springboot	Firebase
Tailwind	React Redux	Svelte Kit	Express	SQL	

# **WORK EXPERIENCE**

# GENESIS10 / AMERIPRISE CONTRACTOR – Minneapolis, MN **Software Engineer**, February 2022 – Present

- Develops advisor facing applications used by tens of thousands daily.
- Delivers polished production features using both Backbone is and React.is.
- Migrated build and deployment pipelines of applications verticals with little to no supervision.
- Deploys features and applications to production environments safely with no impact to stakeholders.
- Collaborates with business stakeholders to estimate impact and budget for new features and products.

# DIVISION OF TECHNOLOGY / UNIVERSITY OF WISCONSIN RIVER FALLS – River Falls, WI **Tier 1 IT,** January 2020 – December 2021

- Provide networking and desktop support, account maintenance and remote learning assistance to students, staff, and faculty both on and off campus.
- Diagnose and troubleshoot problems and resolve client issues.
- Communicates effectively with both technical and nontechnical users.

# TURNKEY CORRECTIONS/THREE SQUARE MARKET – River Falls, WI

# **Software Development Intern**, June 2020 – August 2020

- Collaborated with the Three-Square Software development team to complete assigned projects.
- Collaborated within live source code.
- Presented finished features and code to company executives.

# UNIVERSITY OF WISCONSIN - RIVER FALLS - River Falls, WI

# Media and Technology Student Manager, January 2018 – January 2020

- Designed visual effects and videos for home and visiting college sports teams within deadlines
- Effectively led the Media and Technology team on and off the court/field
- Facilitated media operations and coverage at Falcon sporting events on campus
- Created programs using Java to complete tasks effectively.

#### **EDUCATION**

UNIVERSITY OF WISCONSIN RIVER FALLS – River Falls, WI

Bachelor of Science - Computer Science and Information Systems

Communication Studies – Minor Graduated – December 2021