

# Laxita Singh

Email: [laxitasingh2112@gmail.com](mailto:laxitasingh2112@gmail.com) | Phone: +91 9784303329 | Experience: 1 year | Role: Software Engineer (Backend+Frontend) | LinkedIn: <https://www.linkedin.com/in/laxita-singh> | GitHub: [www.github.com/laxxitaasingh](https://github.com/laxxitaasingh)

## EDUCATION

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**Rajasthan Technical University**  
Bachelor of Technology [B.Tech], Computer Science

**July 2020 – July 2024**  
Jaipur, Rajasthan

**GD Goenka Public School**  
10th, 12th [CBSE]

**July 2018 – July 2020**  
Jaipur, Rajasthan

## PROFESSIONAL EXPERIENCE

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**Robomq.io (Top Rated Employee Lifecycle and Identity Governance Platform)**  
Software Development Engineer

**January 2024 – Present**  
Jaipur, Rajasthan

- **Field Validation Implementation:** Developed and integrated robust field validation mechanisms within the Hire2Retire product, reducing data entry loss errors by 40%, which improved data integrity and provided a seamless user experience.
- **Communication Hub Development:** Implemented versioning for over 50 mail templates, improving CRUD functionality and boosting user experience across systems by 20%.
- **SMTP Mail Configuration for Environments:** Enhanced email delivery by implementing streamlined SMTP configuration for 5 different deployment environments, ensuring 99.9% reliable communication.
- **IT Service Management (ITSM) Enhancement:** Resolved over 100 bugs and optimized ITSM functionalities, increasing system stability by 25% and user satisfaction by 15%.
- **Backward Compatibility:** Developed and authorized over 50 scripts to maintain backward compatibility, ensuring smooth functionality across all user environment, supporting 95% legacy systems.
- **Automated Testing:** Created and implemented automated testing scripts using Cucumber in Zephyr, streamline testing process reducing 60% efforts and improving quality assurance for product release.
- **Termination Process Enhancement:** Streamlined processes by resolving 500+ identity conflicts and enhancing reconciliation reports by 30%, improving overall efficiency.
- **Customer Employee Reporting Project:** Developed a real-time CSV reporting system, ensuring 100% contractual compliance and automating report generation, which reduced manual effort by 40%, significantly enhancing customer insights.

## ACHIEVEMENTS

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- **Co-Led a customer success team** for 1 year, improving client onboarding and issue resolution processes for the Hire2Retire and Connect platforms, leading to a 60% increase in customer satisfaction.
- Managed and **delivered entire sprints taking ownership**, shouldering full responsibility by coordinating across teams.
- Repeatedly recognized as the top developer for **outstanding performance and commitment**.
- **Wordle Game 2.0 (ReactJS, NodeJS):** Enhanced Wordle with flexible word lengths, real-time updates via WebSocket, and a multiplayer room feature, with live voting from 100+ players. A cron job generates unique words daily for continuous gameplay.
- Represented the college at the national level by securing the position of **Grand Finalist at the world's largest hackathon SMART INDIA HACKATHON - 2022** by designing a unique product for attendance system.
- **To-Do-Application (Angular ,NodeJS, MySQL):** Created To-Do application allowing users to perform **CRUD operation**, with session-based authentication **using Redis**. Utilized Angular to provide **real-time updates** for task changes without need for manual refresh.

## ADDITIONAL

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**Technical Skills:** JavaScript, Typescript, Nodejs, React JS, Angular, SQL, MongoDB, Analysis of Algorithms, Low Level Design, Kubernetes, System Design, Redis, DBMS, DSA, Git, Docker, WebServices(API), Tailwind CSS, OOPS, Material UI(Angular), C++, Python

**Languages:** Fluent in English, Fluent in Hindi