January 3, 2023

The Wawanesa Mutual Insurance Company

Suit 100 – 4110 Younge Street

Toronto, ON

**Subject: Letter of Recommendation for Shilun (Sherry) Dai**

To Whom It May Concern:

I had the pleasure of working with Shilun (Sherry) Dai for four months in the Insurance Risk Management Department at Wawanesa Insurance. I would highly recommend her for your ***(graduate program)***.

I am Michelle Hsiao, Actuarial Manager at Wawanesa Insurance. I have 8 years of experience working in the insurance industry. I have worked with many bright and hardworking professionals, but Sherry’s talent and problem-solving skills stand out among his peers. I remain impressed with her driven ability to work creatively under pressure, her tireless work ethic and her self-learning ability.

My first experience with Sherry’s ability to work creatively under pressure came not long after she was hired. Our team needed to perform a reinsurance earthquake data review on time. She accepted the responsibility without hesitation and worked tirelessly on the project, including identifying invalid sources and data fields using Radar. Within one month, the potential implications and ramifications in the reinsurance data set were successfully detected and documented from completeness, accuracy, and consistency perspectives. Our executives were grateful for our team’s hard work in meeting the deadline under the circumstances.

During the time we worked together, her self-learning ability and problem-solving skill helped our team successfully automate the sensitive test process using VBA (Visual Basic for Applications). Sherry took initiative to take the lead on this project. We were hesitant to let her lead the project at the very beginning because she is not as experienced in this programming language as the project required. However, she convinced us of her great interest in the project and her qualification from self-taught VBA skills. Finally, within a month, she successfully completed the program and saved 90% of the work for the following years.

In addition to her impressive working ability, Sherry is also a great team member, a natural leader and a humble employee. She has a great attitude and is always willing to help another colleague.

I am confident Sherry will be a great asset to (***University name)***. Not only does she offer creative data analysis methods, but she also helps other employees grow and flourish on her team. Please do not hesitate to contact me if you need more information or would like to discuss any of her other achievements. You can reach me at +1 (416) 764-5436, or by email at [mhsiao@wawanesa.com](mailto:mhsiao@wawanesa.com).

Sincerely,

Michelle Hsiao

Actuarial Manager, The Wawanesa Mutual Insurance Company