|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Functional completeness | Functional correctness | Functional appropriateness | **Total** | **Average** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| **150** | **150** | **150** |  |  |
| **5.00** | **5.00** | **5.00** | **20.00** |  |
| **Functional Suitability** | | | | **5.00** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Time behavior** | **Resource utilization** | **Capacity** | **Total** | **Average** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| **150** | **150** | **150** |  |  |
| **5.00** | **5.00** | **5.00** | **20.00** |  |
| **Performance efficiency** | | | | **5.00** |

|  |  |  |  |
| --- | --- | --- | --- |
| **Co-existence** | **Interoperability** | **Total** | **Average** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| 5 | 5 | **20** | **5.00** |
| **150** | **150** |  |  |
| **5.00** | **5.00** | **20.00** |  |
| **Compatibility** | | | **5.00** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Appropriateness recognizability | Learnability | Operability | User error protection | User interface aesthetics | Accessibility | **Total** | **Average** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| **150** | **150** | **150** | **150** | **150** | **150** |  |  |
| **5.00** | **5.00** | **5.00** | **5.00** | **5.00** | **5.00** | **20.00** |  |
| **Usability** | | | | | | | **5.00** |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Maturity | Availability | Fault tolerance | Recoverability | **Total** | **Average** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | **20** | **5.00** |
| **150** | **150** | **150** | **150** |  |  |
| **5.00** | **5.00** | **5.00** | **5.00** | **20.00** |  |
| **Reliability** | | | | | **5.00** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Confidentiality | Integrity | Non-repudiation | Accountability | Authenticity | **Total** | **Average** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| **150** | **150** | **150** | **150** | **150** |  |  |
| **5.00** | **5.00** | **5.00** | **5.00** | **5.00** | **20.00** |  |
| **Security** | | | | | | **5.00** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Modularity | Reusability | Analyzability | Modifiability | Testability | **Total** | **Average** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | 5 | 5 | **20** | **5.00** |
| **150** | **150** | **150** | **150** | **150** |  |  |
| **5.00** | **5.00** | **5.00** | **5.00** | **5.00** | **20.00** |  |
| **Maintainability** | | | | | | **5.00** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Adaptability | Installability | Replaceability | **Total** | **Average** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| 5 | 5 | 5 | **20** | **5.00** |
| **150** | **150** | **150** |  |  |
| **5.00** | **5.00** | **5.00** | **20.00** |  |
| **Portability** | | | | **5.00** |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Functional Suitability** | **Respondents** | | | **Mean** | **Interpretations** |
| **Client** | **IT Expert** | **Non-IT** |
| Functional completeness | 5.00 | 4.02 | 4.87 |  |  |
| Functional correctness | 5.00 | 4.04 | 4.87 |  |  |
| Functional appropriateness | 5.00 | 4.04 | 4.09 |  |  |
| **Overall Mean** | | | |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Performance efficiency** | **Respondents** | | | **Mean** | **Interpretations** |
| **Client** | **IT Expert** | **Non-IT** |
| Time behavior | 5.00 | 4.06 | 4.93 |  |  |
| Resource utilization | 5.00 | 4.04 | 4.97 |  |  |
| Capacity | 5.00 | 4.04 | 4.08 |  |  |
| **Overall Mean** | | | |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Compatibility** | **Respondents** | | | **Mean** | **Interpretations** |
| **Client** | **IT Expert** | **Non-IT** |
| Co-existence | 5.00 | 4.00 | 4.09 |  |  |
| Interoperability | 5.00 | 4.04 | 4.77 |  |  |
| **Overall Mean** | | | |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Usability** | **Respondents** | | | **Mean** | **Interpretations** |
| **Client** | **IT Expert** | **Non-IT** |
| Appropriateness recognizability | 5.00 | 4.02 | 4.93 |  |  |
| Learnability | 5.00 | 4.04 | 4.77 |  |  |
| Operability | 5.00 | 4.06 | 4.93 |  |  |
| User error protection | 5.00 | 3.08 | 4.83 |  |  |
| User interface aesthetics | 5.00 | 4.06 | 4.93 |  |  |
| Accessibility | 5.00 | 4.04 | 4.09 |  |  |
| **Overall Mean** | | | |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Reliability** | **Respondents** | | | **Mean** | **Interpretations** |
| **Client** | **IT Expert** | **Non-IT** |
| Maturity | 5.00 | 4.04 | 4.73 |  |  |
| Availability | 5.00 | 4.06 | 4.09 |  |  |
| Fault tolerance | 5.00 | 3.04 | 4.87 |  |  |
| Recoverability | 5.00 | 3.04 | 4.08 |  |  |
| **Overall Mean** | | | |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Security** | **Respondents** | | | **Mean** | **Interpretations** |
| **Client** | **IT Expert** | **Non-IT** |
| Confidentiality | 5.00 | 4.02 | 4.97 |  |  |
| Integrity | 5.00 | 3.08 | 4.09 |  |  |
| Non-repudiation | 5.00 | 4.00 | 4.87 |  |  |
| Accountability | 5.00 | 4.02 | 4.87 |  |  |
| Authenticity | 5.00 | 4.04 | 4.93 |  |  |
| **Overall Mean** | | | |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Maintainability** | **Respondents** | | | **Mean** | **Interpretations** |
| **Client** | **IT Expert** | **Non-IT** |
| Modularity | 5.00 | 4.02 | 4.83 |  |  |
| Reusability | 5.00 | 4.04 | 4.09 |  |  |
| Analysability | 5.00 | 4.02 | 4.09 |  |  |
| Modifiability | 5.00 | 4.06 | 4.08 |  |  |
| Testability | 5.00 | 4.04 | 4.87 |  |  |
| **Overall Mean** | | | |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Portability** | **Respondents** | | | **Mean** | **Interpretations** |
| **Client** | **IT Expert** | **Non-IT** |
| Adaptability | 5.00 | 4.04 | 4.77 |  |  |
| Installability | 5.00 | 4.04 | 4.97 |  |  |
| Replaceability | 5.00 | 4.02 | 4.93 |  |  |
| **Overall Mean** | | | |  |  |

|  |  |  |
| --- | --- | --- |
| **Software Product Quality** | **Mean** | **Interpretation** |
| Functional Suitability | 5.00 | Highly Acceptable |
| Performance efficiency | 5.00 | Highly Acceptable |
| Compatibility | 5.00 | Highly Acceptable |
| Usability | 5.00 | Highly Acceptable |
| Reliability | 5.00 | Highly Acceptable |
| Security | 5.00 | Highly Acceptable |
| Maintainability | 5.00 | Highly Acceptable |
| Portability | 5.00 | Highly Acceptable |
| **Overall Mean** | 5.00 | Highly Acceptable |

|  |  |  |
| --- | --- | --- |
| **Software Product Quality** | **Mean** | **Interpretation** |
| Functional Suitability | 4.33 |  |
| Performance efficiency | 4.47 |  |
| Compatibility | 4.02 |  |
| Usability | 4.33 |  |
| Reliability | 3.95 |  |
| Security | 4.12 |  |
| Maintainability | 4.36 |  |
| Portability | 4.33 |  |
| **Overall Mean** |  |  |

|  |  |  |
| --- | --- | --- |
| **Software Product Quality** | **Mean** | **Interpretation** |
| Functional Suitability | 4.89 |  |
| Performance efficiency | 4.86 |  |
| Compatibility | 4.83 |  |
| Usability | 4.88 |  |
| Reliability | 4.83 |  |
| Security | 4.90 |  |
| Maintainability | 4.86 |  |
| Portability | 4.89 |  |
| **Overall Mean** |  |  |