SHANTAO YI

ASPIRING PRODUCT MANAGER

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EDUCATION

B.S. in Computer Science

with a minor in Mathematics

University of California San Diego 08/2016 - 06/2020

Overall GPA: **3.94** / 4.00 Major GPA: **4.00** / 4.00

SKILLS

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PYTHON SQL

HTML/CSS

REACT.JS/ REACT NATIVE

Tools

GIT/GITHUB

DOCKER

JIRA

SKETCH

FIREBASE

GOOGLE ANALYTICS

Concepts

Project Management
Agile Methodologies
Data Analytics
Product Roadmapping
Marketing Strategies
User Experience Research
Interaction Design
Design Thinking
Rapid Prototyping
Information Architecture

Web. Android & iOS Dev

LEADERSHIP

Chinese Engineering Society

Founder & Department Chair

A non-profit student organization that hosts multiple educational/career development events, benefiting over **1000** engineering students.
Our webste: ucsdces.com

EXPERIENCE

Salesforce

SWE Intern | 06/2019 - 09/2019 | San Francisco, CA

- Optimized usability for vision-impaired users by redesigning the Android app's screen reader workflow
- Reduced testing workload by 20% though improving CI/CD pipeline
- Delivered a content-sharing feature that is highly requested by users

LaunchIt: Unite to Ignite

Product Marketing Manager | 08/2019 - Present | La Jolla, CA

A <u>website</u> that fulfills students' need for seeking extracurricular projects

- Implemented agile methodologies; boosted dev velocity by over 3x
- Initiated a major pivot, shifting the org towards a new vision and formulating the org's two-year strategic plan
- Streamlined user flow, iterated site map, and participated in the rapid prototyping process using Adobe XD
- Achieved an 800% user growth rate within the 1st month by initiating and executing marketing campaigns

Unilink Share

Product Manager | 04/2020 - Present | La Jolla, CA

A mobile app that offers roommate-matching service & off-campus housing

- Triaged 20+ new bugs by launching a round of alpha/beta testing
- Identified needs & pain points through conducting user interviews, competitor analysis, and analyzing 150+ online survey entries
- Created a hi-fi, interactive prototype using Adobe XD and iterated based on usability testings; redesign will be shipped within a month

UC San Diego

Teaching Assistant | 09/2017 - 12/2019 | La Jolla, CA

- Tutored for multiple topics such as OOP, data structures, and ML
- Held office hours & led discussion sessions for 400+ students

PROJECTS

XPlore UCSD

Product Marketing Manager | 01/2020 - Present

The first-ever mobile app that offers touring experience for UCSD visitors

- Conducted ethnographic research to identify place for improvements
- Iterated product roadmap through monitoring dev progress and analyzing feedbacks/requests from stakeholders
- Created user stories; facilitated prototype iteration & usability studies
- Formulated product's business model & go-to-market strategy

CaffeineMated

Tech Lead | 03/2018 - 06/2018

- Coordinated a team of 10; generated tech specs from use cases
- Contributed to front-end implementation & Google location services embedment using React Native (JSX) & JavaScript