

## Michael Conti

Department of Computer Science and Statistics  
University of Rhode Island



Sources: Professor Messer's CompTIA N10-007 Network+ Course Notes

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## Denial of Service (DoS)

### Denial of Service

#### Denial of service

- Force a service to fail
  - Overload the service
- Take advantage of a design failure or vulnerability
  - Keep your systems patched!
- Cause a system to be unavailable
  - Competitive advantage
- Create a smokescreen for some other exploit
  - Precursor to a DNS spoofing attack

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### Denial of Service

#### A “friendly” DoS

- Doesn't have to be complicated - Turn off the power
- Unintentional DoSing - It's not always a ne'er-do-well (hug of death)
- Network DoS - Layer 2 loop without STP
- Bandwidth DoS
  - Downloading multi-gigabyte Linux distributions over a DSL line
- The water line breaks - Get a good shop vacuum

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## Denial of Service

### Distributed Denial of Service (DDoS)

- Launch an army of computers to bring down a service
  - Use all the bandwidth or resources - traffic spike
  - This is why the bad guys have botnets
  - Thousands or millions of computers at your command
- At its peak, Zeus botnet infected over 3.6 million PCs
  - Coordinated attack
- Asymmetric threat
  - The attacker may have fewer resources than the victim

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## Denial of Service

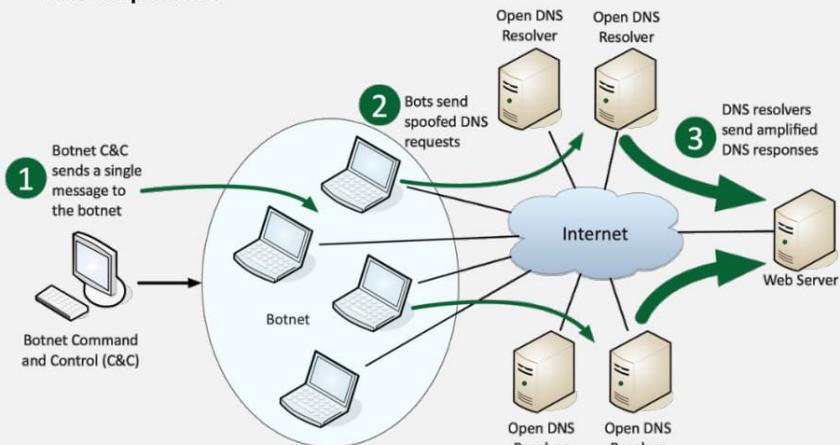
### DDoS Amplification

- Turn your small attack into a big attack
  - Often reflected off another device or service
- An increasingly common DDoS technique
  - Turn Internet services against the victim
- Uses protocols with little (if any) authentication or checks
  - NTP, DNS, ICMP
  - A common example of protocol abuse

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## Denial of Service

### DNS Amplification



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## Social Engineering

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## Social Engineering

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### Effective social engineering

- Constantly changing - You never know what's next
- May involve multiple people
  - And multiple organizations
  - There are ties connecting many organizations
- May be in person or electronic
  - Phone calls from aggressive "customers"
  - Emailed funeral notifications of a friend or associate

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## Social Engineering

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### Social engineering principles (cont.)

- Scarcity
  - The situation will not be this way for long
  - Must make the change before time expires
- Urgency
  - Works alongside scarcity - Act quickly, don't think
- Familiarity / Liking
  - Someone you know, we have common friends
- Trust
  - Someone who is safe
  - I'm from IT, and I'm here to help

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## Social Engineering

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### Social engineering principles

- Authority
  - The social engineer is in charge
  - I'm calling from the help desk/office of the CEO/police
- Intimidation
  - There will be bad things if you don't help
  - If you don't help me, the payroll checks won't be processed
- Consensus / Social proof
  - Convince based on what's normally expected
  - Your co-worker Jill did this for me last week

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## Insider Threats

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## Insider Threats

### Insider threats

We give people tons of access

- Least privilege, anyone?

You have more access than others just by entering the building

- Lock away your documents

- Some organizations have very specific procedures

Significant security issues

- Harms reputation

- Critical system disruption

- Loss of confidential or proprietary information

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## Insider Threats

### Insider threats

Innocent employees

- Phishing scams, hacking scams

Careless employees

- Using a laptop for personal use

Disgruntled employees

- Someone is out to get you

Defense in depth

- Layered approach to security

- Cover all possible scenarios

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## Insider Threats

### Insider threat research

Computer Emergency Response Team

Insider threat research

- 2017 U.S. State of Cybercrime Survey

- [http://www.cert.org/insider\\_threat/](http://www.cert.org/insider_threat/)

20% of attacks caused by insiders

- 43% said that damage from insider attack was more damaging than an outsider attack

76% of insider incidents handled without legal action

- We never really hear about these

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## Logic Bombs

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## Insider Threats

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### Logic Bomb

- Waits for a predefined event
  - Often left by someone with grudge
- Time bomb
  - Time or date
- User event
  - Logic bomb
- Difficult to identify
  - Difficult to recover if it goes off

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## Insider Threats

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### Preventing a logic bomb

- Difficult to recognize - Each is unique
  - No predefined signatures
- Process and procedures - Formal change control
- Electronic monitoring
  - Alert on changes
  - Host-based intrusion detection, Tripwire, etc.
- Constant auditing
  - An administrator can circumvent existing systems

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# Rogue Access Points

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## Rogue Access Points

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### Rogue access points

- A significant potential backdoor
  - Huge security concerns
- Very easy to plug in a wireless AP
  - Or enable wireless sharing in your OS
- Schedule a periodic survey
  - Walk around your building/campus
  - Use third-party tools / WiFi Pineapple
- Consider using 802.1X (Network Access Control)
  - You must authenticate, regardless of connection type
  - Enable port security, limit MAC addresses per port

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## Rogue Access Points

### Wireless evil twins

- Buy a wireless access point
  - Less than \$100 US
- Configure it exactly the same way as an existing network
  - Same SSID (wireless network name) and security settings
- Overpower the existing access points
  - May not require the same physical location
- WiFi hotspots are easy to fool
  - And they're wide open
- You encrypt your communication, right?
  - Use HTTPS and a VPN

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## Wardriving

## Wardriving

### Wardriving

- Combine WiFi monitoring and a GPS
  - Hop in your car and go!
- Huge amount of intel in a short period of time
  - And often some surprising results



- All of this is free
  - Kismet, inSSIDer
  - Wireless Geographic Logging Engine
  - <http://wigle.net>
- Always an alternative
  - Warflying, warbiking

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## Phishing

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## Phishing

### Phishing

Social engineering with a touch of spoofing

Often delivered by spam, IM, etc.

Very remarkable when well done

Don't be fooled - Check the URL

Usually there's something not quite right

Spelling, fonts, graphics

Vishing is done over the phone

Fake security checks or bank updates

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## Phishing

### Spear phishing

Phishing with inside information

Makes the attack more believable

Spear phishing the CEO is "whaling"

April 2011 - Epsilon

Less than 3,000 email addresses attacked

100% of email operations staff

Downloaded anti-virus disabler, keylogger, and remote admin tool

April 2011 - Oak Ridge National Laboratory

Email from the "Human Resources Department"

530 employees targeted, 57 people clicked, 2 were infected

Data downloaded, servers infected with malware

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## Ransomware

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## Ransomware

### Your data is valuable

Personal data

Family pictures and videos

Important documents

Organization data

Planning documents

Employee personally identifiable information (PII)

Financial information

Company private data

How much is it worth?

There's a number

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## Ransomware

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### Ransomware

- The bad guys want your money
  - They'll take your computer in the meantime
- May be a fake ransom
  - Locks your computer "by the police"
- The ransom may be avoided
  - A security professional may be able to remove these kinds of malware

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## Ransomware

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### Crypto-malware

- New generation of ransomware
  - Your data is unavailable until you provide cash
- Malware encrypts your data files
  - Pictures, documents, music, movies, etc.
  - Your OS remains available
  - They want you running, but not working
- You must pay the bad guys to obtain the decryption key
  - Untraceable payment system
  - An unfortunate use of public-key cryptography

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## Ransomware

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### Protecting against ransomware

- Always have a backup
  - An offline backup, ideally
- Keep your operating system up to date
  - Patch those vulnerabilities
- Keep your applications up to date - security patches
- Keep your anti-virus/anti-malware signatures up to date
  - New attacks every hour
- Keep everything up to date

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## DNS Poisoning

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## DNS Poisoning

### DNS poisoning

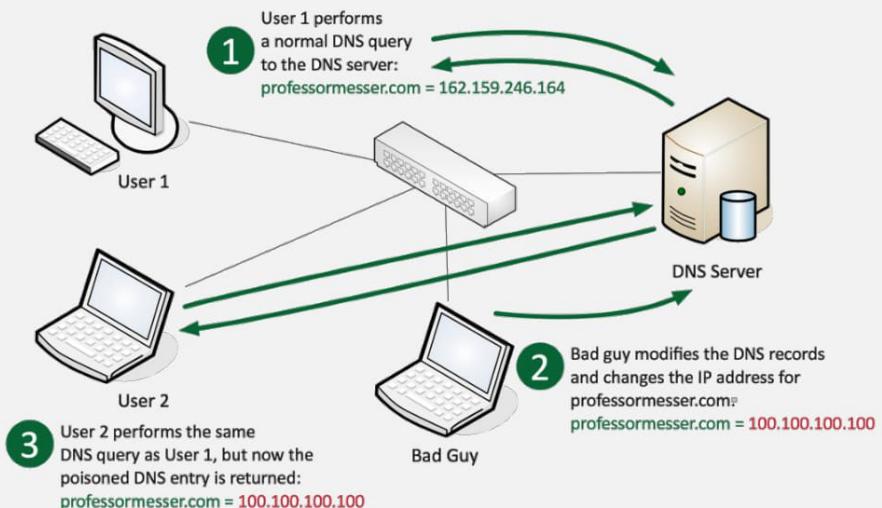
- Modify the DNS server
  - Requires some crafty hacking

- Modify the client host file
  - The host file takes precedent over DNS queries

- Send a fake response to a valid DNS request
  - Requires a redirection of the original request or the resulting response

## DNS Poisoning

### DNS Poisoning



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# Spoofing

## Spoofing

### Spoofing

- Pretend to be something you aren't
  - Fake web server, fake DNS server, etc.
- Email address spoofing
  - The sending address of an email isn't really the sender
- Caller ID spoofing
  - The incoming call information is completely fake
- Man-in-the-middle attacks
  - The person in the middle of the conversation pretends to be both endpoints

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## Spoofing

### MAC spoofing

- Your Ethernet device has a MAC address
  - A unique burned-in address
  - Most drivers allow you to change this
- Changing the MAC address can be legitimate
  - Internet provider expects a certain MAC address
  - Certain applications require a particular MAC address
- It might not be legitimate
  - Circumvent MAC-based ACLs
  - Fake-out a wireless address filter
- Very difficult to detect
  - How do you know it's not the original device?

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## Spoofing

### IP address spoofing

- Take someone else's IP address
  - Actual device
  - Pretend to be somewhere you are not
- Can be legitimate
  - Load balancing
  - Load testing
- May not be legitimate
  - ARP poisoning
  - DNS amplification / DDoS
- Easier to identify than MAC address spoofing
  - Apply rules to prevent invalid traffic, enable switch security

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## Wireless Deauthentication/ Disassociation

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## Wireless Deauthentication

### It started as a normal day...

- Surfing along on your wireless network
  - And then you're not
- And then it happens again
  - And again
- You may not be able to stop it
  - There's (almost) nothing you can do
  - Time to get a long patch cable
- Wireless deauthentication
  - A significant wireless denial of service (DoS) attack

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## Wireless Deauthentication

### 802.11 management frames

802.11 wireless includes a number of management features

- Frames that make everything work
- You never see them

Important for the operation of 802.11 wireless

- How to find access points, manage QoS, associate/ disassociate with an access point, etc.

Original wireless standards did not add protection for management frames

- Sent in the clear
- No authentication or validation

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## Wireless Deauthentication

```
> Frame 118: 210 bytes on wire (1680 bits), 210 bytes captured (1680 bits) on interface 0
> PPI version 0, 32 bytes
> 802.11 radio information
▼ IEEE 802.11 Association Request, Flags: .......C
  Type/Subtype: Association Request (0x0000)
  ▶ Frame Control Field: 0x0000
    .000 0000 0011 1100 = Duration: 60 microseconds
    Receiver address: Netgear_63:40:3e (a0:21:b7:63:40:3e)
    Destination address: Netgear_63:40:3e (a0:21:b7:63:40:3e)
    Transmitter address: Apple_9a:2e:fd (dc:2b:2a:9a:2e:fd)
    Source address: Apple_9a:2e:fd (dc:2b:2a:9a:2e:fd)
    BSS Id: Netgear_63:40:3e (a0:21:b7:63:40:3e)
    ..... .... .... 0000 = Fragment number: 0
    1110 0001 1001 .... = Sequence number: 3609
    Frame check sequence: 0xe6be034a [correct]
    [FCS Status: Good]
▼ IEEE 802.11 wireless LAN management frame
  ▶ Fixed parameters (4 bytes)
    ▶ Capabilities Information: 0x0011
      Listen Interval: 0x0014
  ▶ Tagged parameters (146 bytes)
    ▶ Tag: SSID parameter set: pmn
      ▶ Tag: Supported Rates 6(B), 9, 12(B), 18, 24(B), 36, 48, 54, [Mbit/sec]
      ▶ Tag: Power Capability Min: 2, Max :17
      ▶ Tag: Supported Channels
      ▶ Tag: RSN Information
      ▶ Tag: HT Capabilities (802.11n D1.10)
      ▶ Tag: Vendor Specific: Apple
```

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## Wireless Deauthentication

### Protecting against disassociation

IEEE has already addressed the problem

- 802.11w - July 2014

Some of the important management frames are encrypted

- Disassociate, deauthenticate, channel switch announcements, etc.

Not everything is encrypted

- Beacons, probes, authentication, association
- Cart before the horse

802.11w is required for 802.11ac compliance

- This will roll out going forward

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## Brute Force Attacks

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## Brute Force Attacks

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### Dictionary attacks

- People use common words as passwords
  - You can find them in the dictionary
- If you're using brute force, you should start with the easy ones
  - password, football, etc.
- Many common wordlists available on the 'net
  - Some are customized by language or line of work
- This will catch the low-hanging fruit
  - You'll need some smarter attacks for the smarter people

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## Brute Force Attacks

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### Brute force

- The password is the key
  - Secret phrase, stored hash
- Brute force attacks - Online
  - Keep trying the login process
  - Very slow
  - Most accounts will lockout after a number of failed attempts
- Brute force the hash - Offline
  - Obtain the list of users and hashes
  - Calculate a password hash, compare it to a stored hash
  - Large computational resource requirement

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# VLAN Hopping

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## VLAN Hopping

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### VLAN Hopping

- Define different VLANs
- You only have access to your VLAN
  - Good security best practice
- "Hop" to another VLAN - this shouldn't happen
- Two primary methods
  - Switch spoofing and double tagging

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## VLAN Hopping

### Switch spoofing

- Some switches support automatic configuration
  - Is the switch port for a device, or is it a trunk?
- There's no authentication required
  - Pretend to be a switch
  - Send trunk negotiation
- Now you've got a trunk link to a switch
  - Send and receive from any configured VLAN
- Switch administrators should disable trunk negotiation
  - Administratively configure trunk interfaces and device/access interfaces

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## VLAN Hopping

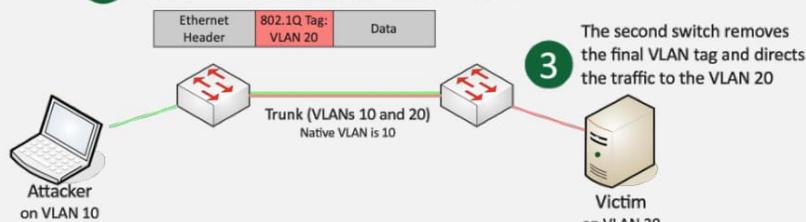
### Double tagging

- Craft a packet that includes two VLAN tags
  - Takes advantage of the “native” VLAN configuration
- The first native VLAN tag is removed by the first switch
  - The second “fake” tag is now visible to the second switch
  - Packet is forwarded to the target
- This is a one-way trip
  - Responses don't have a way back to the source host
- Don't put any devices on the native VLAN
  - Change the native VLAN ID
  - Force tagging of the native VLAN

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## VLAN Hopping

- 2 The first switch removes the VLAN 10 tag, leaving the VLAN 20 tag to be processed by the next switch



- 1 Attacker sends a specially crafted frame containing two VLAN tags

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## Man-in-the-Middle

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## Man-in-the-Middle

### Man-in-the-middle

- How can a bad guy watch without you knowing?

- Man-in-the-middle

- Redirects your traffic

- Then passes it on to the destination

- You never know your traffic was redirected

- ARP poisoning

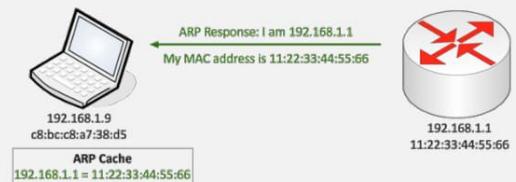
- ARP has no security

## Spoofing

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A legitimate response to an ARP request is received from the default gateway.

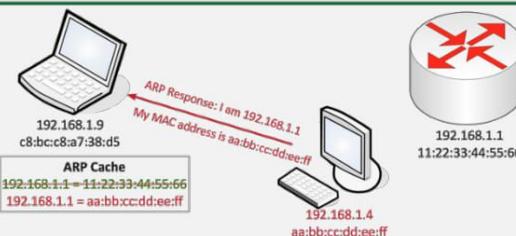
The ARP response is cached on the local device.



2

An attacker sends an ARP response that spoofs the IP address of the router and includes the attacker's MAC address.

The malicious ARP information replaces the cached record, completing the ARP poisoning.



## Man-in-the-Middle

### Man-in-the-browser

- What if the middleman was on the same computer as the victim?

- The calls are coming from inside the browser!

- Malware/Trojan does all of the proxy work

- Huge advantages for the bad guys

- Relatively easy to proxy encrypted traffic

- Everything looks normal to the victim

- The man-in-the-browser waits for you to login to your bank

- And cleans you out

## Vulnerabilities and Exploits

## Vulnerabilities and Exploits

### Vulnerabilities and exploits

- Vulnerability
  - A weakness in a system
  - Allows the bad guys to gain access or cause a security breach
  - Some vulnerabilities are never discovered
  - Or discovered after years of use

### Exploit

- Take advantage of a vulnerability
- Software designed to use vulnerability for attack
- Gain control of a system
- Modify data
- Disable a service

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## Vulnerabilities and Exploits

### Zero-day attacks

- Many applications have vulnerabilities
  - We've just not found them yet
- Someone is working hard to find the next big vulnerability
  - The good guys share these with the developer
- Bad guys keep these yet-to-be-discovered holes to themselves
  - They want to use these vulnerabilities for personal gain

### Zero-day

- The vulnerability has not been detected or published
- Zero-day exploits are increasingly common

### Common Vulnerabilities and Exposures (CVE)

- <http://cve.mitre.org/>

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# Device Hardening

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## Device Hardening

### Changing default credentials

- Most devices have default usernames and passwords
  - Change yours!
- The right credentials provide full control
  - Administrator access
- Very easy to find the defaults for your WAP or router
  - <http://www.routerpasswords.com>

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## Device Hardening

### Avoid common passwords

- People use common words as passwords
  - You can find them in the dictionary
- Brute force attackers start with the easy ones
  - password, football, etc.
- Many common wordlists are available
  - Some are customized by language or line of work

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## Device Hardening

### Upgrading firmware

- Many network devices do not use a traditional operating system
  - All updates are made to firmware
- The potential exists for security vulnerabilities
  - Upgrade the firmware to a non-vulnerable version
- Plan for the unexpected
  - Always have a rollback plan
  - Save those firmware binaries

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## Device Hardening

### File hashing

- Hashing represents data as a short string of text
  - A message digest (MD5, SHA1)
- Unique value
  - A hash is unique to a particular data structure
  - The hash will be different if the data changes
- Verify a downloaded file (integrity)
  - Hashes may be provided on the download site
  - Compare the downloaded file hash with the posted hash value

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## Device Hardening

### Disabling unnecessary services

- Every service has the potential for trouble
  - The worst vulnerabilities are 0-day
- “Unnecessary” isn’t always obvious
  - Windows 7 includes over 130 services by default
  - Windows 10 has over 240
- This may require a lot of research
  - Many different sources
  - Don’t rely on the manufacturer
- Trial and error may be necessary
  - Testing and monitoring

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## Device Hardening

### Watching the network

- There's a wealth of information in the packets
  - Some of it is very sensitive information
- It's exceptionally easy to pull this out of the air
  - Your coffee break could cost you
- Use encrypted protocols and technologies
  - Browser, email, terminal, file transfer, encrypted tunnels

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## Device Hardening

### Secure protocols

- SSH - Secure Shell
  - Terminal sessions; use instead of Telnet
- SFTP - Secure (SSH) File Transfer Protocol
  - File transfer using SSH instead of FTP
- SNMPv3 - Simple Network Management Protocol
  - Version 3 added encrypted communication instead of SNMPv1 and v2
- TLS/SSL - Transport Layer Security / Secure Sockets Layer
  - HTTP inside of TLS is HTTPS
- IPsec - Internet Protocol Security
  - Encrypt at the IP packet level

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## Device Hardening

### Generating new keys

- We communicate to network devices over encrypted channels
  - HTTPS, SSH
- Encryption keys are usually managed on the device
  - SSL/TLS keys for HTTPS, SSH keys
- Anyone with the key can potentially decrypt administrative sessions
  - Or gain access to the device
- Update or change the keys during the installation
  - Have a formal policy to outline processes and procedures

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## Device Hardening

### Disabling unused TCP and UDP ports

- Control traffic based on data within the content
  - Data in the packets
- Use a firewall to allow or restrict port numbers
  - TCP and UDP filtering
- Firewall location
  - Personal/Software firewall
  - Network-based firewall
  - Vendor Diversity

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## Device Hardening

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### Disabling unused interfaces

- Enabled physical ports
  - Conference rooms
  - Break rooms
- Administratively disable unused ports
  - More to maintain, but more secure
- Network Access Control (NAC)
  - 802.1X controls
  - You can't communicate unless you are authenticated

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## Mitigation Techniques

## Mitigation Techniques

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### IPS signature management

- You determine what happens when unwanted traffic appears
  - Block, allow, send an alert, etc.
- Thousands of rules - Or more
- Rules can be customized by group
  - Or as individual rules
- This can take time to find the right balance
  - Security / alert "noise" / false positives

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## Mitigation Techniques

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### Device hardening

- No system is secure with the default configurations
  - You need some guidelines to keep everything safe
- Hardening guides are specific to the software or platform
  - Get feedback from the manufacturer or Internet interest group
- Other general-purpose guides are available online

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## Mitigation Techniques

### The native VLAN

- This is different than the “default VLAN”
  - The default VLAN is the VLAN assigned to an interface by default
- Each trunk has a native VLAN
  - The native VLAN doesn’t add an 802.1Q header
  - Non-trunked frames
- Native VLAN defaults to VLAN 1
  - But some Cisco management protocols use VLAN 1
- Change the native VLAN number (e.g., VLAN 999)
  - Management protocols will continue to use VLAN 1 (even if it’s not formally configured on the trunk)
- Non-trunked traffic will use the native VLAN number (VLAN 999)

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## Mitigation Techniques

### Privileged accounts

- Elevated access to one or more systems
  - Administrator, Root
- Complete access to the system
  - Often used to manage hardware, drivers, and software installation
- Needs to be highly secured
  - Strong passwords, 2FA
  - Scheduled password changes
- User accounts should have limited control
  - Role separation with different access rights
  - More difficult for a single limited account to breach security

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## Mitigation Techniques

### FIM (File Integrity Monitoring)

- Some files change all the time
  - Some files should NEVER change
- Monitor important operating system & application files
  - Identify when changes occur
- Windows - SFC (System File Checker)
- Linux - Tripwire
- Many host-based IPS options

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## Mitigation Techniques

### Restricting access via ACLs

- Use device ACLs to limit access to important infrastructure devices
  - Only admins should be able to login
- Drop all other traffic
  - Define the subnets for the technology teams
- This is a bit different than setting an application ACL
  - You’re dropping traffic for non-authorized users
  - Used mostly for access to management interfaces

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## Mitigation Techniques

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### Honeypots

- Attract the bad guys - and trap them there
- The bad guys are probably a machine
  - Makes for interesting recon
- Honeypots / Honeynet - a network of honeypots
- Many different options
  - <http://www.projecthoneypot.org/honeyd>
- Constant battle to discern the real from the fake

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## Mitigation Techniques

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### Penetration testing

- Pentest
  - Simulate an attack
- Similar to vulnerability scanning
  - Except we actually try to exploit the vulnerabilities
- Often a compliance mandate
  - Regular penetration testing by a 3rd-party
- National Institute of Standards and Technology Technical Guide to Information Security Testing and Assessment

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# Switch Port Protection

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## Switch Port Protection

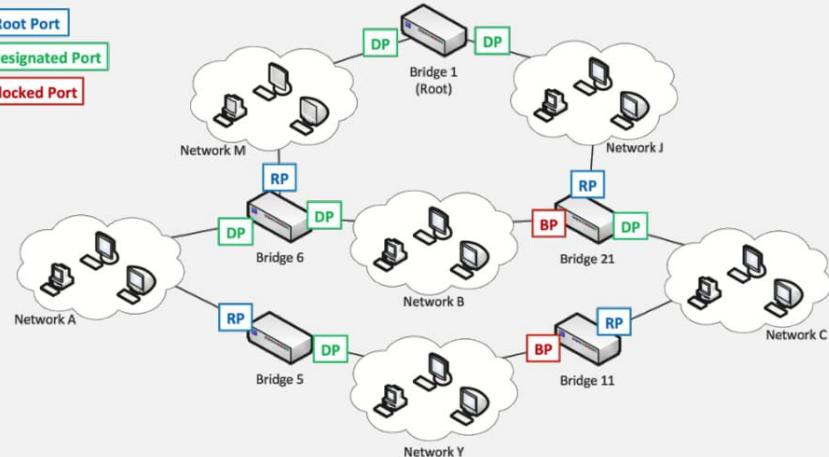
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### Loop protection

- Connect two switches to each other
  - They'll send traffic back and forth forever
  - There's no "counting" mechanism at the MAC layer
- This is an easy way to bring down a network
  - And somewhat difficult to troubleshoot
- Relatively easy to resolve
- IEEE standard 802.1D to prevent loops in bridged (switched) networks (1990)
  - Created by Radia Perlman
  - Used practically everywhere

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## Switch Port Protection



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## Switch Port Protection

### BPDU guard

- Spanning tree takes time to determine if a switch port should forward frames
  - Bypass the listening and learning states
  - Cisco calls this PortFast
- BPDU (Bridge Protocol Data Unit)
  - The spanning tree control protocol
- If a BPDU frame is seen on a PortFast configured interface (i.e., a workstation), shut down the interface
  - This shouldn't happen - Workstations don't send BPDUs

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## Switch Port Protection

### Root guard

- Spanning tree determines the root bridge
  - You can set the root bridge priority to 0, but that doesn't always guarantee the root
- Root guard allows you to pick the root
  - Cisco feature
  - Prevents a rogue root bridge
- If your root bridge receives a superior STP BPDU on a root guard port, root guard changes the interface status to "root-inconsistent" (listening)
  - This effectively disables the interface to the rogue root

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## Switch Port Protection

### Flood guard

- Configure a maximum number of source MAC addresses on an interface
  - You decide how many is too many
  - You can also configure specific MAC addresses
- The switch monitors the number of unique MAC addresses
  - Maintains a list of every source MAC address
- Once you exceed the maximum, port security activates
  - Interface is usually disabled by default

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## Switch Port Protection

### DHCP snooping

- IP tracking on a layer 2 device (switch)
  - The switch is a DHCP firewall
  - Trusted: Routers, switches, DHCP servers
  - Untrusted: Other computers, unofficial DHCP servers
- Switch watches for DHCP conversations
  - Adds a list of untrusted devices to a table
- Filters invalid IP and DHCP information
  - Static IP addresses
  - Devices acting as DHCP servers
  - Other invalid traffic patterns

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## Network Segmentation

## Network Segmentation

### Segmenting the network

- Physical, logical, or virtual segmentation
  - Devices, VLANs, virtual networks
- Performance - High-bandwidth applications
- Security
  - Users should not talk directly to database servers
  - The only applications in the core are SQL and SSH
- Compliance
  - Mandated segmentation (PCI compliance)
  - Makes change control much easier

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## Network Segmentation

### Physical segmentation

- Devices are physically separate
  - Switch A and Switch B
- Must be connected to provide communication
  - Direct connect, or another switch or router
- Web servers in one rack
  - Database servers on another
- Customer A on one switch, customer B on another
  - No opportunity for mixing data
- Separate devices
  - Multiple units, separate infrastructure

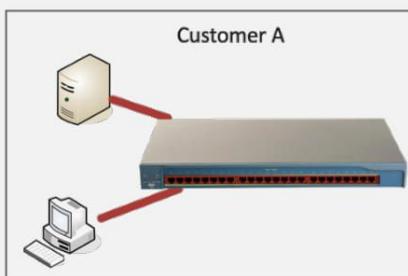
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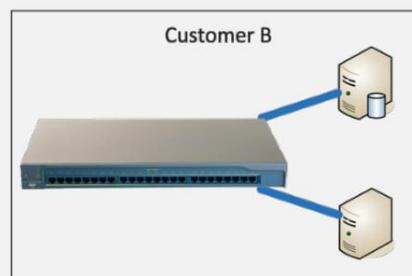
## Network Segmentation

### Physical segmentation

- Separate Device
  - Multiple units, separate infrastructure



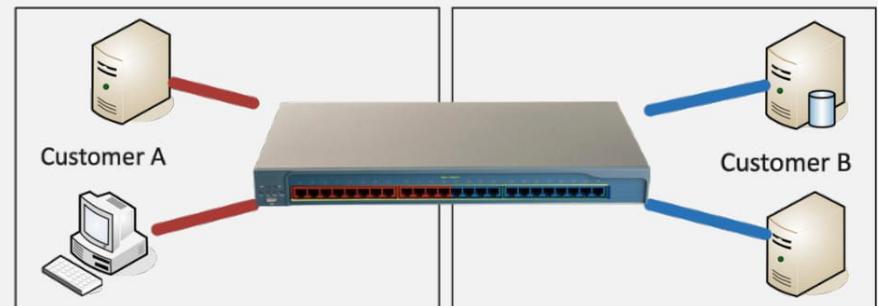
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## Network Segmentation

### Logical segmentation with VLANs

- Virtual Local Area Networks (VLANs)
- Separated logically instead of physically - Cannot communicate between VLANs without a Layer 3 device / router

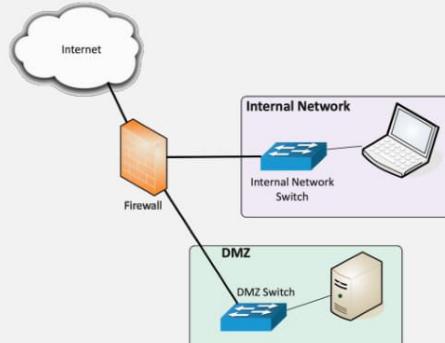


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## Network Segmentation

### DMZ

- Demilitarized zone
  - An additional layer of security between the Internet and you
- Public access to public resources



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## CSF 432: Intro to Network and System Security

### Week 12 - Review

Michael Conti

Department of Computer Science and Statistics  
University of Rhode Island



Sources: Professor Messer's CompTIA N10-007 Network+ Course Notes

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