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https://profile.shinnovation21.com/
http://shinnovation-frontend-app-2025.s3-website-us-west-1.amazonaws.com/

I possess a range of skills and qualities, including honesty, integrity, effective time management, and a strong commitment to my work. These attributes enable me to contribute meaningfully to the success and growth of the company.

WORK EXPERIENCE

Bosch Japan (Global Software)
Full-time – System Engineer / Cloud Engineer / Full-stack Engineer (June 4 2024 –Present)
- **Solution Design:** Architect scalable, secure tech solutions.
- **Systems Engineering:** Manage infrastructure, cloud, and databases.
- **Full-Stack Development:** Build both front-end and back-end features.
- **Performance Optimization:** Ensure high availability and scalability.
- **Collaboration:** Align tech solutions with business goals.

Heart Corporation
Full-time – Assistant Language Teacher for Junior High and Elementary (March 9,2020 –March 29, 2024)
- **Classroom Support:** Assist lead teachers in planning and delivering lessons.
- **Language Practice:** Facilitate language activities and conversation practice.
- **Student Engagement:** Encourage participation and create an interactive learning environment.
- **Cultural Exchange:** Share cultural insights to enhance language learning.
- **Progress Monitoring:** Assist in tracking student performance and providing feedback.

Hyatt Centric Ginza Tokyo Japan
*Part-Time – Host /Receptionist (*June 25, 2018 –March 12,2020)
- **Guest Reception:** Greet and assist guests with check-ins and inquiries.
- **Customer Service:** Provide exceptional service, ensuring a positive experience.
- **Booking Management:** Handle reservations, cancellations, and special requests.
- **Communication:** Coordinate with housekeeping and other departments for guest needs.
- **Problem Resolution:** Address guest concerns and resolve issues promptly.

Grandvrio Resort Saipan (Saint Trading)
*Regular – Front Desk Staff (*January 19, 2014 – March 28, 2018)
- **Team Leadership:** Supervise and train front desk staff to ensure smooth operations.
- **Guest Services:** Manage check-ins, check-outs, and guest inquiries efficiently.
- **Problem Solving:** Handle guest complaints and resolve issues promptly.
- **Scheduling & Coordination:** Oversee shift scheduling and front desk workflow.
- **Administrative Tasks:** Maintain records, process payments, and ensure compliance with policies.

Asiana Airlines Manila , Philippines(Aviacor)
Regular – Passenger Service Agent (January 05, 2012 – March 30, 2013)
- **Check-in Assistance:** Help passengers with check-ins, boarding passes, and baggage handling.
- **Customer Service:** Provide information on flight schedules, gate changes, and policies.
- **Issue Resolution:** Assist with passenger inquiries, special requests, and complaints.
- **Security & Safety:** Ensure compliance with airport security and safety procedures.
- **Operational Support:** Coordinate with ground crew and flight operations for smooth boarding processes.

Saudi Arabian Airlines Jeddah, K.S.A. (Miascor Ground Handling Corporation)
Trainee – Passenger Service Agent (October 03, 2011 – December 13, 2011)

- **Hajj Passenger Assistance:** Provide dedicated support to Hajj pilgrims during check-in, baggage handling, and boarding.
- **Information & Support:** Assist with flight schedules, gate directions, and customs procedures.
- **Crowd Management:** Ensure smooth flow of passengers, especially during peak Hajj seasons.
- **Coordination:** Work closely with airlines, security, and ground staff to ensure a seamless journey for pilgrims.

EDUCATIONAL ATTAINMENT

ICHIKAWA NIHONGO LANGUAGE SCHOOL
(April 07, 2018 - March 06, 2020)

FAR EASTERN UNIVERSITY
Bachelor of Science in Commerce major in Tourism Management   (May 2011)

OUR LADY OF LOURDES COLLEGE
Secondary Education   (March 2007)

Qualifications / Licenses

AWS Solution Architect - Associate (November 2, 2025)
AWS Knowledge: Architecting Badge(March 23, 2025)
AWS Cloud Practitioner (December 17, 2024)
AWS Knowledge: Cloud Essential Badge(December 11, 2024)
Japanese-Language Proficiency Test for N2 (July 6, 2025)
Japanese-Language Proficiency Test for N3 (July 7, 2019)
Japanese-Language Proficiency Test for N4 (December 2, 2018)

Certificates of Achievements

Code With Mosh (June 2024 - Present)
        The Ultimate Git Course
        Ultimate Java Fundamentals, Object Oriented Programming
        The Ultimate Docker Course

Udemy (May 2025 - Present)
        C# Advanced Topics: Prepare for Technical Interviews
        C# Intermediate: Classes, Interfaces and OOP
        C# Basic for Beginners: Learn C# Fundamentals by Coding
        Ultimate AWS Certified Solutions Architect Associate SAA-C03
        Complete C# Unity Game Developer 3D
        Ultimate AWS Certified Cloud Practitioner (CLF-C01 and CLF-C02)
        Web and Mobile Designer: UI/UX and Figma
        Web Development Bootcamp
        100 Days of Code: Python Pro Bootcamp
        CompTIA Security+ (SY0-601)

Free Code Academy (March 2023 - Present)
        Machine Learning with Python
        Data Analysis with Python
        Scientific Computing with Python

Teaching English to Speaker of Other Language Certificate

References and Supporting Documents Furnished upon Request