# **Shiny Porwal**

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#### **TECHNICAL SKILLS**

Languages: Python, JavaScript, C, SQL, HTML, CSS

**Libraries:** Pandas, Numpy, Seaborn, Matplotlib, Beautiful Soup

Databases and Tools: MS SQL Server, PostgreSQL, Git, VS Code, Eclipse, IntelliJ, AWS, Jupyter Notebook, Word, Excel,

Visio, PowerPoint, IBM SPSS, Alteryx

#### **WORK EXPERIENCE**

#### Shantilal & Company, Vijayawada, India

October 2020-July 2023

**Business Analyst** 

- Refined decision-making accuracy by 25% through data cleansing, preparation, and analysis for reliable datasets.
- Drove strategic initiatives with advanced exploratory data analysis, attaining a 15% improvement in outcomes.
- Accomplished a 15% increase in conversion rates by driving precision-driven customer segmentation strategies.
- Conveyed intricate insights through dynamic Tableau dashboards, informing stakeholder decisions.
- Orchestrated cross-functional collaboration, achieving 20% process modified with data-guided solutions.

# Twills, Vijayawada, India

May 2017-August 2017

Inventory and Sales Analysis Intern

- Revamped billing for 20% higher timely payments, slashed overstocked items by 15% with data-driven inventory forecasts.
- Orchestrated 10% improved product visibility, identified sales boost trends, and managed stock fulfillment rate.

# Pantaloons, Vijayawada, India

May 2016-July 2016

Customer Experience and Organizational Development Intern

- Boosted customer satisfaction 25% by providing clear explanations of payment options and prompt query resolution.
- Improved team motivation 15% with innovative weekend programs and streamlining scheduling for efficiency.

#### **PROJECTS**

# Road Accident Analysis | SQL, Power BI, Tableau, Excel | View Project

**Summer 2023** 

- Executed ETL with SQL, integrating diverse road accident data for comprehensive analysis.
- Developed interactive Power BI and Tableau dashboards for visualizing KPIs and in-depth road casualty insights.

# HR Analytics Dashboard | SQL, Power BI, Tableau, Excel | View Project

Summer 2023

- Increased HR data accuracy through robust SQL extraction and transformation, facilitating effective analysis.
- Created dynamic Tableau dashboard for precise employee insights, honing decision-making.

#### **Diwali Sales Analysis** | Python Data Extraction and Visualization | View Project

Spring 2023

- Employed Python for comprehensive Diwali sales analysis, unveiling actionable insights.
- Transformed and analyzed sales data with Python, optimizing inventory and pricing strategies.

#### **INVOLVEMENT**

#### Associated Business Students Organization Council, CSULB | Meet the Industry Expo Chair

August 2023 - Present

- Managing annual flagship event connecting 80+ companies with 500+ business students.
- Leading marketing initiatives and sponsorship outreach resulting in 30% increase in attendance.
- Coordinating speaker sessions, networking events and recruiter booths for professional development.
- Developing project management and leadership skills through event planning role.

# **Grace Hopper Conference** | *Content Creator*

September 2023

**Expected: May 2025** 

Strategically crafted captivating multimedia content for GHC to elevate online engagement and event visibility.

#### **EDUCATION**

# California State University, Long Beach, California

Master of Science in Information Systems

#### Coventry University, Coventry, England

September 2020

Master of Science in Supply Chain Management and Logistics

# K L University, Vijayawada, India

**July 2019** 

**Bachelor of Business Administration**