

EDUCATION

California State University, Long Beach (CSULB) MS in Information Systems GPA: 3.9	<i>Expected: May 2025</i>
Coventry University, England MS in Supply Chain GPA: 3.7	<i>September 2020</i>
K L University, India Bachelors in Business Administration GPA: 4.0	<i>July 2019</i>

SKILLS

Programming & Data Analysis: Python (Pandas, NumPy, Scikit-learn, PyTorch), R, SQL, MATLAB
Visualization Tools: Tableau, Power BI, Excel (Pivot Tables, Dashboards), Amazon QuickSight, Google Data Studio, IBM SPSS
Data Engineering: AWS (Redshift), Snowflake, Apache Airflow, Jupyter Notebook
Business Tools: Salesforce, Alteryx, Google Analytics, Advanced Excel (Pivot Tables, Macros)
Database Management: MySQL, PostgreSQL, SQL Server
Project Management: Agile, Scrum, Jira, Confluence, Smartsheet, Microsoft Project

PROFESSIONAL EXPERIENCE

BrandSafway Business Analyst Intern	<i>August 2024 - Present</i>
<ul style="list-style-type: none">Automated Billing Processes: Engineered a dynamic billing tool by extracting data through MS SQL, using VBA and Excel macros, improving accuracy to 95% and reducing processing time by 70%.Developed Cost-Savings Tracker: Increased cost-saving contributions by 20% through automating email and Microsoft Forms-based recognition tool, fostering team engagement using email alerts and QR codes.Data-Driven Pricing Strategies: Designed a rate adjustment analysis system leveraging Excel macros, enhancing revenue precision by 15% through actionable insights.Workflow Standardization: Collaborated with cross-functional teams to create operational maps using Draw.io, cutting inefficiencies by 25% across 10+ sites.Interactive KPI Dashboards: Built a Power BI dashboard template consolidating performance metrics for 20+ locations by extracting required database using SQL and making the template presentation ready, expediting decision timelines by 30%.Efficient Data Reconciliation: Automated reconciliation tasks using a VBA-powered tag log system, reducing manual workload by 8 hours weekly and boosting accuracy to 98%.	

Lucid Motors Project Management Intern	<i>May 2024 - August 2024</i>
<ul style="list-style-type: none">Streamlined Documentation Practices: Led a cross-functional initiative to design and implement structured templates in Smartsheet and Confluence, enhancing documentation reliability by 40% and standardizing processes for over 200 employees.Automated Metric Monitoring: Designed and implemented a tracking framework in Smartsheet, incorporating automated email alerts to enhance operational accountability and streamline performance monitoring, reducing data discrepancies by 15%.Improved Scheduling Efficiency: Coordinated with logistics teams to redesign scheduling dashboards using Tableau, driving a 30% increase in on-time deliveries through actionable visual insights.Proactive Discrepancy Management: Oversaw the creation of an alerting mechanism with Apache Airflow, ensuring timely resolution of data discrepancies and reducing downtime in project workflows.	

California State University, Long Beach Research Assistant	<i>January 2024 - May 2024</i>
<ul style="list-style-type: none">Optimized Operations: Used MATLAB for robotic simulations, boosting picking accuracy to 90% and team efficiency by 25%, and applied Python for cost-reduction analyses, achieving 80% process efficiency.	

Shantilal and Company, India Business Intelligence Lead	<i>October 2020 - July 2023</i>
<ul style="list-style-type: none">Improved Customer Segmentation: Conducted k-means clustering and market analysis, driving a 10% revenue increase by aligning segmentation insights with precision-targeted campaigns.Refined Retention Strategies: Partnered with marketing teams to analyze customer journeys, increasing retention by 15% and boosting customer lifetime value by 12% through data-driven recommendations.Accelerated Product Deliveries: Developed a backlog prioritization framework using a weighted scoring model, reducing delivery timelines by 22% and improving cross-departmental coordination.	

CERTIFICATIONS

- Google Data Analytics
- Google Business Intelligence