

Shiny Porwal

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SUMMARY

Detail-oriented data analyst with a strong background in supply chain management and logistics. Pursuing a second master's in management information systems, enhancing skills in Python, SQL, and Data Visualization. Proficient in translating data into actionable insights to improve business processes.

EDUCATION

California State University, Long Beach, California

August 2023-Present

Master's in Information Systems

Coventry University, Coventry, England

August 2019-September 2020

Master's in Supply Chain Management and Logistics

Relevant Coursework: Project Management, Procurement Management, Logistics and Supply Chain Economics.

K L University, Vijayawada, India

May 2016-July 2019

Bachelor's in Business Administration

GPA: 9.4/10

Relevant Coursework: Organizational Behavior, Management Information Systems, Innovation and Entrepreneurship.

WORK EXPERIENCE

Business Analyst | Shantilal & Company, India

October 2020-July 2023

- Refined decision-making accuracy by 25% through data cleansing, preparation, and analysis for reliable datasets.
- Drove strategic initiatives with advanced exploratory data analysis, attaining a 15% improvement in outcomes.
- Accomplished a 15% increase in conversion rates by driving precision-driven customer segmentation strategies.
- Conveyed intricate insights through dynamic Tableau dashboards, informing stakeholder decisions.
- Orchestrated cross-functional collaboration, achieving 20% process modified with data-guided solutions.

Inventory and Sales Analysis Intern | Twills, India

May 2017-August 2017

- Revamped billing for 20% higher timely payments, slashed overstocked items by 15% with data-driven inventory forecasts.
- Orchestrated 10% improved product visibility, identified 25% sales boost trends, and managed 98% stock fulfillment rate.

Customer Experience and Organizational Development Intern | Pantaloons, India

May 2016-July 2016

- Boosted customer satisfaction 25% by providing clear explanations of payment options and prompt query resolution.
- Lifted team motivation 15% with innovative weekend programs, streamlining scheduling for efficiency.

TECHNICAL SKILLS

Programming: C, Python, SQL

Data Analysis Tools: Power BI, Tableau, MSSQL, PostgreSQL, Microsoft Excel

Presentation: Microsoft PowerPoint

PROJECTS

Road Accident Analysis | SQL, Power BI, Tableau, Excel

- Executed ETL with SQL, integrating diverse road accident data for comprehensive analysis.
- Developed interactive Power BI and Tableau dashboards for visualizing KPIs and in-depth road casualty insights.

HR Analytics Dashboard | SQL, Power BI, Tableau, Excel

- Increased HR data accuracy through robust SQL extraction and transformation, facilitating effective analysis.
- Created dynamic Tableau dashboard for precise employee insights, honing decision-making.

Diwali Sales Analysis | Python Data Extraction and Visualization

- Employed Python for comprehensive Diwali sales analysis, unveiling actionable insights.
- Transformed and analyzed sales data with Python, optimizing inventory and pricing strategies.

INVOLVEMENT

Content Creator, Grace Hopper Conference

September 2023

- Strategically crafting captivating multimedia content for GHC, elevating online engagement and event visibility.

Student Ambassador, Coventry University

August 2019-August 2020

- Facilitated campus tours, provided program insights, and fostered a welcoming environment for prospective students.