

EDUCATION

California State University, Long Beach (CSULB) | MS in Information Systems | GPA: 3.80

Expected: May 2025

Coventry University, England | MS in Supply Chain | GPA: 3.70

September 2020

K L University | Bachelors in Business Administration | CGPA: 4.00

July 2019

SKILLS

Python, R, SQL | Airflow, Redshift, AWS | Alteryx, Tableau, PowerBI, Excel, Google Data Studio, Amazon Quicksight, SPSS, Jupyter Notebook | Pandas, Numpy, Seaborn, Matplotlib, PyTorch, Scikit-learn, Django | Microsoft Suite, Canvas, Agile, Jira, Smartsheet | Salesforce DMS

PROFESSIONAL EXPERIENCE

BrandSafway | Business Analyst Intern

August 2024 - Present

- Automated comparison of rate sheets year-over-year with Excel macros, cutting processing time by 70%, improving accuracy by 90%.
- Constructed an interactive SQL dashboard for Quarterly Business Reviews, highlighting safety statistics, cost savings, and profit margins, resulting in a streamlined decision-making process that reduced review preparation time by 50%.

Lucid Motors | Project Management Intern

May 2024 - August 2024

- Spearheaded the review and update of Service Standard Operating Procedures (SOPs), improving documentation accuracy and operational efficiency ahead of integration into the TechInfo Portal, benefiting over 200 service employees.
- Developed and implemented a robust tracking and review system for MBRs, QBPs, and 1:1 sessions, utilizing Smartsheet automation to enhance accountability and strategic alignment across 24 service centers, resulting in 30% increased efficiency.
- Enhanced Service KPI Dashboard with precise delivery logistics metrics, facilitating efficient scheduling for managers and achieving a 30% improvement in logistics performance and on-time delivery rates through data-driven decisions.
- Engineered an automated email alert system using DAG in Airflow, notifying stakeholders of data discrepancies, enhancing data integrity, and reducing data-related errors by 15% through timely issue resolution.

California State University, Long Beach | Research Assistant

January 2024 - May 2024

- Conducted simulations of warehouse operations, enhancing item-picking accuracy to 90% and improving efficiency in autonomous robot processes.
- Delivered critical insights into supply chain performance, contributing to an 80% reduction in operational costs and time.

Shantilal and Company, India | Business Intelligence Lead

October 2020 - July 2023

- Elevated customer segmentation by 20% through ingeniously using k-means clustering and tailored campaigns for precision targeting and enhanced satisfaction.
- Unlocked 15% customer retention gain through comprehensive customer journey analysis, refining marketing strategies, and boosting engagement within 1 month.
- Accelerated product delivery by 22% by streamlining backlog management with a weighted scoring model.

Twills, India | Inventory and Sales Analyst Intern

May 2017 - August 2017

- Masterminded a 15% reduction in overstock by crafting potent time series forecast models to predict demand, thereby revolutionizing inventory management.

Pantaloons, India | Customer Experience and Organizational Development Intern

May 2016 - July 2016

- Unveiled program metrics revelations to augment rewards offerings, igniting a 30% upsurge in customer loyalty engagement.

PROJECTS

Animal Shelters Data Analysis Report

March 2024

- Delved into SPSS datasets to unveil trends that honed adoption by 40%, reduced euthanasia by 30%, and advanced animal welfare.

Data Mart Analysis

November 2023

- Explored the sales impact of eco-friendly packaging via SQL, providing critical support for sustainable business decisions and demonstrating concrete ROI around 70%.

CAREER PILLARS

- Achieved **Best Design Award at Alteryx Datathon, December 2023** for groundbreaking data visualization design that elevated data presentation standards, resulting in top recognition among 50+ high-caliber contestants.
- Led **Meet the Industry Expo (MIE) as Chair, ABSOC, CSULB 2023-2024**; facilitated networking between 300+ business students and 20+ recruiters, enhancing career opportunities, resulting in a 35% increase in post-event job interviews.
- Selected to attend the prestigious **Grace Hopper Conference 2023, as a Press and Influencer**, collaborated with top professionals, and presented cutting-edge solutions.