

Yarden Amami

📍 Tel Aviv - Yafo | ✉ yardenamami25@gmail.com | ☎ 052-7700117

PROFESSIONAL SUMMARY

Customer-oriented professional with experience in team management, hospitality, and problem-solving. Strong communication skills, a welcoming attitude, and the ability to work efficiently under pressure. Strategic thinker with a macro perspective, identifying cost-saving opportunities and optimizing operations.

KEY COMPETENCIES

- ✔ Excellent interpersonal and communication skills
- ✔ Problem-solving and independent decision-making
- ✔ Customer service excellence and leadership experience
- ✔ Strategic thinking and cost-saving implementation

PROFESSIONAL EXPERIENCE

Bar Manager – GUGY’S (2022 - 2023)

- Managed bar operations, events, and a team of 12 staff.
- Trained employees in customer service and optimized workflow.
- Reduced business expenses while maintaining service quality.**
- Applied a macro-perspective approach to improve efficiency.**

Shift Manager – Amore Mio (2020 - 2022)

- Coordinated between kitchen, bar, and waitstaff.
- Delivered high-level customer service in a fast-paced environment.

Military Service (2016 - 2018)

Combat Soldier – Special Unit, Armored Corps

- Operated in high-pressure environments, demonstrating adaptability and teamwork

Active Reserve Duty (2023 - 2024)

- Participated in operational activities in northern and southern regions.

EDUCATION & CERTIFICATIONS

- B.A. in Psychology & Computer Science (First-year student) – The Open University**
- High School Diploma – Harav Thumi Emek Harod**

LANGUAGES

- Hebrew – Native**
- English – Proficient**