

LIRAZ RETA

A LITTLE ABOUT MYSELF

Graduate of a B.Sc. in Information Systems and Cyber

Highly motivated to succeed, with a creative and effective approach to solving problems and challenges

Ability to motivate and harness teams, fast learner, and excellent interpersonal skills

CONTACT

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Hakookia 25, Rishon LeZion, Israel

EXPERTISE

Data Analysis Visualization

Real-time data monitoring and analysis

Critical thinking and problem solving

Attention to detail

Multitasking in high-pressure environments

Strong communication

LANGUAGES

- Hebrew: Native
- English: Fluent

WORK EXPERIENCE

worker in the "clean room"

"Intel"

September 2020 - February 2021

- Working in Intel's clean room - an environment where the highest level of cleanliness is maintained for the purpose of manufacturing products.
- Transferring electronic chips from machines after their processing process is complete.
- Getting to know the machines and learning how to operate them in different situations.

Team leader

"Sight"

March 2021 - August 2022

- A startup company specializing in the production of blood test kits that provide results within 10 minutes.
- Preparing materials for rapid test kit components in clean and controlled rooms.
- Supervising a team of 7-12 employees to ensure efficient and proper daily operations in the preparation and packaging rooms.
- Preparing detailed daily reports on room and product conditions, conducting attendance checks, and handling maintenance issues.
- Training new employees in the packaging process and later also in the material preparation process.

Attention and Concentration Test Administrator

"Marom"

March 2023-October 2024

- Receiving clients and ensuring they provide all the required forms to begin the process.
- Explaining the computerized testing process, operating the technological system, and helping clients integrate smoothly into the process.
- Supervising clients during the test and making sure everything runs properly within the computerized system.
- Working with a technological system for test management and ensuring that data is saved correctly and securely.

Service and Billing Representative

"Tamar Marketing"

July 2024-February 2025

- Providing ongoing phone and email support to existing and new patients regarding the purchase of personalized medications.
- Handling the payment collection process - receiving payment over the phone via the CRM system, including credit card verification and order processing.
- Receiving medical prescriptions via email, performing checks for accuracy, and managing the opening of new prescriptions in the system.
- Creating customer files in the CRM system, including entering personal details, medical information, and tracking orders.
- Collaborating with internal teams to coordinate shipments and resolve service issues.

MILITARY SERVICE

July 2018 - July 2020

Service at the Southern Command Base, 373rd Communications Battalion, as a network and computer technician

Successfully completed a ICT technician course on behalf of the ICT Corps

Providing technical and professional service to the soldiers of the base and to the bases subordinate to us, including handling Internet and network problems

Responding to field problems related to military systems

Full participation in formulating professional decisions and their implementation

.Working with and connecting with many military entities

Main projects and workshops

- Analyzing network protocol packets (TCP, UDP, MAC) using Wireshark for security insights.
- Experience working with Kali Linux including Bash scripts using Nmap tools and Brute Force testing on VMware.
- Certification in Google Analytics software.
- Writing queries creating databases and managing integrations in MySQL.
- Introduction to the process of deploying and managing servers using Node.js.