Eran Shalom

System Administrator



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WORK EXPERIENCE

IT administrator

Malam Team

08/2024 - Present IT admin for Netivei Ayalon

Rishon LeZion

Achievements/Tasks

- Responsible for 1k+ users in the site
- Remote and frontal support of end users
- Automation tasks using Powershell and cmd

Tier 3 backend Change Healthcare

11/2022 - 02/2024 Holon Medical devices and systems

Achievements/Tasks

- Providing remote systems support and maintenance as part of escalations for mission-critical Radiology imaging and workflow systems that are deployed at customer facilities around the world
- SQL query as part of investigation and implementing or modifying configuration changes
- Writing KBs for complex cases with no prior solution documented

Life-cycle Management Services Check Point

05/2019 - 11/2022 Tel Aviv

Achievements/Tasks

- Migrating 3rd party security vendor to Chek Point FW
- Refine rules and polices
- Ensure hardware and software are properly configured and tuned

Tier 2 support in IT team Meteorit LTD

06/2016 - 05/2019

Rehovot

Achievements/Tasks

- Provide advanced support to independently debug complex network problems and Microsoft environment issues. Monitor networks, servers, applications and services through a centralized monitoring console.
- Manage private hosting cloud, Active Directory tenants and migrating their mailboxes
- Maintain Office 365 mailboxes, Exchange on-premise 2007-2016, G-Suite, migrating (using BitTitan) to 365, G-Suite to onpremise Exchange, ISP mailboxes to G-Suite.
- Fortigate: S2SVPN, creating policies, static route, setup profiles (web, app, certificate inspection), schedules and port forwarding using VIPs.

SKILLS & COMPETENCES

Problem solving skills	• • • • •
Networking	• • • • •
SQL	\bullet \bullet \bullet \circ \circ
FW	• • • • •
Linux	\bullet \bullet \bullet \circ \circ
Microsoft	\bullet \bullet \bullet \circ
Vmware	\bullet \bullet \bullet \circ
Office 365	\bullet \bullet \bullet \circ \circ
Veeam	\bullet \bullet \bullet \circ

EDUCATION & CERTIFICATION

Check Point CCSA

Self learning - Certified

2020 - 2020

MCSE

Technion Institute of Technology &

2014 - 2015

Courses

 Check Point FW, CISCO basics, Networking, Microsoft servers

QA Master

Ness college

2012 - 2013

Rehovot

Tel Aviv

PERSONAL PROJECTS

NDG Linux Essentials (2018 - 2018)

 Interactive online Linux+ course with hands-on training environment, prepare for the Linux Professional Institute (LPI) Linux Essentials Professional Development Certificate

LANGUAGES

WORK EXPERIENCE

Network Administrator Unique Technologies

07/2015 - 06/2016 Integration company for SMB

Rishon LeZion

Achievements/Tasks

- Support and maintain AD Users and Computers, DNS, DHCP.
- Implement and maintain VMware infrastructure: installing ESXi on Dell and HP servers, setting up vCenter and moving VMs to hosts.
- Acronis and Veeam B&R and Veeam Endpoint for physical servers
- Create tutorials for reference and troubleshooting problems, and on best practices such as cmd tools (dism, robocopy, etc.), system configuration (backup, vCenter).

Customer support for SMB

Bezeq

09/2012 - 07/2015

Achievements/Tasks

- Windows environment end user support: RDP, setting up workgroups, connecting computer to domain, file sharing
- Printers support: setting up Wifi and USB printers, assigning static IP, scanning settings and troubleshooting

INTERESTS



Linux



