GILAD FIX

Phone: 050-7576426

Email: giladfix@gmail.com

LinkedIn: https://www.linkedin.com/in/giladfix/

# About Me

As an experienced IT Manager, I specialize in managing AD, Azure +Office 365, network security solutions including Firewall, Proxy and XDR. I thrive in fast-paced environments and excel in solving complex IT challenges. My goal is to ensure systems run smoothly and securely while delivering outstanding support. I also bring valuable experience in AI tools like Copilot and ChatGPT, leveraging them to boost productivity and optimize workflows.

# Professional Experience

## IT Manager

**i24NEWS**, **Altice** | 2023 – Present

- Lead IT operations for 450 employees, managing the network of computers and servers.  
- Administrator of: DC,Microsoft Entra, Check Point Firewall, Palo Alto XDR, Cisco switches, and WWS proxy systems.  
- Oversee hybrid email systems, integrating on-prem Outlook mailboxes and Exchange 365.  
- Implement innovative technologies to streamline processes.  
- Resolve daily user issues and maintain system reliability.

## IT Technician

**i24NEWS**, **Altice** | 2022 – 2023

- Managed 350 endpoints, ensuring system and network maintenance.  
- Resolved user, server, and network issues.  
- Gained hands-on experience in PC repairs, mobile device setup, and troubleshooting.

- Set up new workstations and manage system setups for employees across the organization.

## Studio Manager

**i24NEWS**, **Altice** | 2013 – 2022

Managing TV Studios and ensuring smooth teamwork and Technical efficiency during live broadcasts.

# Volunteer Experience

## Youth Movement Volunteer

**"Hashomer Hatzair**" | Pre-military service

- Led and Guiding activities fostering teamwork and leadership among youth.

# Education

## Offensive Cyber Course

ECOM SCHOOL | 2021

- Gained knowledge of modern cyber threats, including OWASP vulnerabilities and defense strategies. Learning Python and Linux during the course.  
- Certified in vulnerability analysis and mitigation.