



# Shirish Bhusal

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## Professional Experience

### Barista

Coffee O'clock | June 2021 - July 2022

- Greeting customers in a friendly manner and taking food and drink orders
- Preparing and serving beverages, ranging from simple to elaborate ones
- Preparing and serving food items such as soups, sandwiches, and pastries
- Answering customers' questions about menu choices
- Promoting and recommending menu options to customers
- Taking payment from customers
- Maintaining inventory and equipment by cleaning, troubleshooting, and scheduling repairs.
- Keeping the work environment sanitary and organized.
- Evaluating and modifying processes to improve efficiency and quality of service.
- Providing excellent customer service to build brand loyalty.
- Providing a clean and sanitized environment for customers.
- Making coffee and other beverages to customers' specifications

### Busser

Jacobs And Steak House | August 2022 - Present

- Making Coffee Items.
- Greeted customers and provided excellent customer service
- Set tables with silverware, plates, cups, and napkins
- Refilled beverages and cleared empty plates from tables
- Assisted servers in delivering food to tables
- Proactively responded to customer requests and inquiries
- Cleaned and reset tables in a timely manner
- Worked with other bussers to ensure a smooth running of the restaurant
- Demonstrated knowledge of menu items and specials
- Followed all health and safety protocols
- Maintained cleanliness of the dining area and restocked supplies as needed

## Education

### Diploma in Software Engineering

Centennial College at Toronto, ON | September 2022 - Present

Excellent problemsolving and communication skills

## Key Skills

- Digital media literacy skills
- Information literacy skills
- Creativity skills
- Work efficiently