

**KONDA SHIRISHA**

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**Phone no: +1 (623)-268-1538**

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### **Career Objective:**

Looking forward to work with a professional organization where I will be able to perform to the best of my abilities & contribute towards the common objectives of the company while at the same time get to learn new things in order to improve my skills

### **Work Experience:**

- Worked as **Senior Process Executive** in **Cognizant** (Client: **Google**) from **OCT 11<sup>th</sup> 2019 – June 15<sup>th</sup> 2022.**

- Capable in handling the different processes for the vendor, expertise dealing with highly spammers which are a threat to the valuable data.
- Analyzing different types of verification methods used for the data which are handled during the process of each issue.
- Identifying the latency and solving the issues on the tool and also to identify bugs.
- Fetching old data for each pending edit of the listing on the backend tool or new data on css (custom search snippet) to provide spam free and to protect valuable information of users.
- Analysis summary of all attributes of the listing to conclude whether invaluable data to delete or erase according to the policies of the clients.
- Identify the spammers of hijack activity in businesses by the business is called listing ids. Using the listing ids we will access the business data from the tool given by the company.
- Worked as a mentor for staging operators to explain policies and handling doubts. And also take responsibilities given by team leaders and be active all the time.

Design, develop, test, deploy, maintain, and continuously improve software

### **Academic Qualifications:**

- **B.TECH** From MRIET, JNTU University – 2017
- **INTERMEDIATE** from Narayana Junior College – 2013
- **SSC** from Z.P.H.S - 2011

### **Technical Skills:**

- C Language
- Good knowledge in SDLC & DLC
- Have knowledge of SDLC models
- Sounds good in software testing

**Strengths:**

- Adaptability
- Flexibility
- Self-confidence

**Personal Details:**

Father's Name : K. Narsimlu

Date of Birth : 15<sup>th</sup> April, 1996

Marital Status : Single

Nationality : Indian

Languages Known : English and Telugu

Permanent Address : H. No. 2-37, Burugupally Village,  
Gajwel Mandal, Medak – 502301.

**DECLARATION:**

I hereby declare that the above particulars are true to the best of my knowledge and belief

**(KONDA**

**SHIRISHA)**