

FIRST LAST

New York City, NY 10000 • abc@email.com • + 91 (212) 123-4567

Github link:

Linkedin profile:

PROFESSIONAL EXPERIENCE

COMPANY NAME

San Francisco, CA and New York, NY

Technical Program Manager

2014-Present

- Led multi-disciplinary 7 person team to design, develop, and launch online e-commerce store; prioritized and resolved 45+ new features and bug fixes
- Promoted within 12 months due to strong performance and organizational impact (one year ahead of schedule)
- Developed strategic insights across 5 product teams, including revenue, marketing and operations departments

Selected Project Experience

- Operations Improvement Project
 - Drove redevelopment of internal tracking system in use by 125 employees, resulting in 20+ new features, reduction of 20% in save/load time and 15% operation time
 - Refined outsourcing strategy, resulting in increased offshore headcount from 12 to 95 employees
 - Reduced development costs by 25 percent by creating a plan to merge related products into one, more streamlined product.
 - Managed a process re-engineering project to improve and consolidate end-to-end service processes; restructured communication flow among 10 departments, and cut down reporting time by 75%
- Launch of New iPhone App
 - Led application design sessions with client teams on 20+ projects to develop technical requirements

EDUCATION

UNIVERSITY/COLLEGE NAME

San Francisco, CA

NAME OF DEGREE/COURSE

2011-2012

UNIVERSITY/COLLEGE NAME

San Francisco, CA

NAME OF DEGREE/COURSE

2011-2012

PROFESSIONAL COURSES

INSTITUTE NAME

San Francisco, CA

COURSE NAME

2011-2012

TECHNICAL SKILLS

- PYTHON
- SQL

SOFT SKILLS

- COMMUNICATION

- CRITICAL THINKING

PROJECTS

PROJECT NAME - TECHNOLOGY

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