



## **CC5051NI Databases**

### **50% Individual Coursework**

**Autumn 2023**

**Student Name:** Shirshak Aryal

**London Met ID:** 22085620

**Assignment Submission Date:** January 14, 2024

**Word Count:** 4877

*I confirm that I understand my coursework needs to be submitted online via Google Classroom under the relevant module page before the deadline in order for my assignment to be accepted and marked. I am fully aware that late submissions will be treated as non-submission and a mark of zero will be awarded.*

# Table of Contents

<b>1. Introduction.....</b>	<b>1</b>
1.1. About the Company .....	1
1.2. Current Business Activities and Operations .....	1
1.3. Business Rules .....	1
1.4. Entities and Attributes .....	3
<b>2. Initial ERD (Entity Relationship Diagram).....</b>	<b>5</b>
2.1. Primary and Foreign Keys.....	6
2.2. ERD (Entity Relationship Diagram).....	6
<b>3. Normalization .....</b>	<b>8</b>
3.1. UNF (Un-Normalized Form) .....	8
3.2. 1NF (1 <sup>st</sup> Normalized Form).....	8
3.3. 2NF (2 <sup>nd</sup> Normalized Form).....	9
3.3.1. Customer-1 .....	9
3.3.2. Order-1 .....	9
3.3.3. Product-1 .....	10
3.3.4. All entities after 2NF .....	10
3.4. 3NF (3 <sup>rd</sup> Normalized Form) .....	11
3.4.1. Customer-2.....	11
3.4.2. Order-2 .....	11
3.4.3. Product-2 .....	12
3.4.4. Remaining Bridge Entities .....	13
3.4.5. All 3NF entities .....	13
3.5. Final 3NF Entities.....	14
<b>4. Final ERD (Entity Relationship Diagram).....</b>	<b>15</b>
<b>5. Implementation .....</b>	<b>18</b>
5.1. Creating the Gadget_Emporium User .....	18

5.2. Creating the Tables .....	19
5.3. Inserting Data into the Tables.....	25
<b>6. Querying the Database.....</b>	<b>37</b>
6.1. Information Queries.....	37
6.2. Transaction queries.....	40
<b>7. Critical Evaluation .....</b>	<b>46</b>
7.1. Critical Evaluation of the Module.....	46
7.2. Critical Evaluation of the Coursework .....	46
<b>8. Drop Queries and Dump File Creation.....</b>	<b>48</b>
8.1. Drop Queries.....	48
8.2. Dump File Creation .....	49

## Table of Figures

Figure 1: One-to-many optional relationship between Customer and Order .....	5
Figure 2: Optional many-to-many relationship between Order and Product.....	5
Figure 3: Initial ERD – 1 .....	6
Figure 4: Initial ERD – 2 .....	7
Figure 5: Final ERD – 1.....	15
Figure 6: Final ERD – 2.....	16
Figure 7: Connecting to the System and creating the Gadget_Emporium user.....	18
Figure 8: Granting CONNECT and RESOURCE privileges to Gadget_Emporium ..	18
Figure 9: Connecting to Gadget_Emporium .....	18
Figure 10: Creating and describing the Customer table .....	19
Figure 11: Creating and describing the Order table.....	20
Figure 12: Creating and describing the Vendor table .....	20
Figure 13: Creating and describing the Product table .....	21
Figure 14: Creating and describing the Customer_Order table .....	22
Figure 15: Creating and describing the Order_Product table .....	23
Figure 16: Creating and describing the Customer_Order_Product table.....	24
Figure 17: Listing all tables created in Gadget_Emporium .....	24
Figure 18: Inserting values into the Customer table .....	25
Figure 19: Displaying the values inserted into the Customer table.....	25
Figure 20: Inserting values into the Order table .....	26
Figure 21: Displaying the values inserted into the Order table .....	27
Figure 22: Inserting values into the Vendor table .....	27
Figure 23: Displaying the values inserted into the Vendor table .....	28
Figure 24: Inserting values into the Product table .....	28
Figure 25: Displaying the values inserted into the Product table.....	29
Figure 26: Inserting values into the Customer_Order table .....	30
Figure 27: Displaying the values inserted into the Customer_Order table.....	31
Figure 28: Inserting values into the Order_Product table .....	32
Figure 29: Displaying the values inserted into the Order_Product table.....	33
Figure 30: Inserting values into the Customer_Order_Product table.....	34
Figure 31: Displaying the values inserted into the Customer_Order_Product table .	35
Figure 32: Committing the insertions of values into the tables .....	36

Figure 33: Listing all customers that are also the staff of the company .....	37
Figure 34: Listing all orders made for any particular product between the dates 01-05-2023 and 28-05-2023 .....	37
Figure 35: Listing all the customers with their order details and also the customers who have not ordered any products yet .....	38
Figure 36: Listing all product details that have the second letter 'a' in their product name and have a stock quantity more than 50 .....	39
Figure 37: Finding the customer who has ordered recently .....	39
Figure 38: Showing the total revenue of the company for each month .....	40
Figure 39: Creating a temporary Ord_Total table with the order IDs and total amounts .....	41
Figure 40: Finding the orders that are equal or higher than the average order total value .....	42
Figure 41: Dropping the Ord_Total table .....	42
Figure 42: Listing the details of vendors who have supplied more than 3 products to the company .....	43
Figure 43: Showing the top 3 product details that have been ordered the most .....	44
Figure 44: Finding the customer who has ordered the most in August with his/her total spending on that month .....	45
Figure 45: Dropping all tables in order .....	48
Figure 46: Creating a dump file of the coursework .....	49

## Table of Tables

Table 1: Attributes of the Customer entity.....	3
Table 2: Attributes of the Order entity .....	3
Table 3: Attributes of the Product entity .....	4
Table 4: Entities with their Primary and Foreign Keys before normalization .....	6
Table 5: Entities with their Primary and Foreign Keys after normalization .....	17

## **1. Introduction**

### **1.1. About the Company**

Gadget Emporium is an electronics marketplace founded in 2022 by entrepreneur and electronics enthusiast Mr. John. The head office of this marketplace is situated in 623 H. Cashew Street, Rivendell, USA. The business specializes in the retailing of electronic devices and accessories that include a diverse range of products, including TVs, laptops, smartphones, and more. As online marketing has picked up great momentum in the modern era, Gadget Emporium seeks to leverage this and provide a convenient and comprehensive online platform for the buying and selling of electronic gadgets with provision of online payment through mobile banking/credit and debit cards, as well as cash-on-delivery.

### **1.2. Current Business Activities and Operations**

Gadget Emporium currently has a system in which the customer details are recorded when the customer creates an account for the website. Product details, on the other hand, are requested to the respective vendors and recorded. The business advertises itself in several ways including social media, billboards, noticeboards, electronics conventions, etc. Ongoing trends, seasonal trends and popular electronic gadgets are inferred and noted from sources like blogs, statistical information from websites, web traffic analyzing tools, etc. which are then utilized for maximum profit.

### **1.3. Business Rules**

- The system is expected to record the details of electronic devices, such as product names, descriptions, categories, prices, and stock levels.
- A specific product must belong to a single category and each category can contain multiple products.
- The system should be able to record the details of all its customers such as their name, address, and phone number.

- Customers can belong to either one of three categories: Regular (R), Staff (S), and VIP (V). Customers in those categories are granted discounts of 0%, 5% and 10% respectively.
- Each customer's address is stored to be utilized in the delivery process.
- A customer must be associated with exactly one phone number; two different numbers are recorded as belonging to two different customers. However, customers will have the option to update their phone number in the future.
- Customers can browse the website and order one or more electronic gadgets online. An order can include more than one product and any one type of product can be included in multiple orders from multiple customers.
- The system should record the details of every order, including the details of the products purchased, quantities, unit prices, total amounts, and discounted total amounts.
- An order need not be confirmed immediately; an invoice is generated only once the order has been confirmed.
- Invoice details are obtained from the details of the orders themselves, including the customer and payment details (along with the discounted price).
- The discount rate is applied to the line total price of each product in an order, based on the category to which the customer belongs.
- The system should keep records of vendors that supply the electronic devices to the store. A particular product can be supplied by a single vendor, and a vendor can supply one or more products.
- A vendor must have exactly one email address associated with it, and two different addresses are recorded as belonging to two different vendors.
- The system should be able to track the stock quantities of each product in real time to prevent overselling, by recording inventory details like the stock quantity or availability status.
- The system should integrate with numerous payment gateways to ensure secure, seamless transactions for each order.
- Payment options must be either cash on delivery, credit/debit card or e-wallet. An order can be paid for using only one of the payment options.



## 1.4. Entities and Attributes

The business rules mentioned above can be used to derive the entities and attributes involved, which are shown below:

ENTITY	ATTRIBUTES	DATATYPES	DESCRIPTION
<b>Customer</b>	cust_ID	NUMBER	This is a unique identifier for each customer.
	cust_name	VARCHAR2	This is the full name of each customer.
	cust_address	VARCHAR2	This is the address (city and US state) of each customer.
	cust_phone	NUMBER	This is the phone number of each customer.
	cust_category	VARCHAR2	This is the category to which a customer belongs, i.e., Regular (R), Staff (S), and VIP (V).

Table 1: Attributes of the Customer entity

The **Customer** entity stores the details of customers in the attributes mentioned in the table above. The **cust\_ID** attribute stores a **number** that serves as a **unique identifier** for each customer. The **cust\_name** attribute holds the **full name** of the customer, while the **cust\_address** attribute denotes the **address** of the customer which is **used as delivery addresses**. The **cust\_phone** and **cust\_category** attributes store the **phone number** and **category (Regular, Staff, or VIP)** of each customer.

ENTITY	ATTRIBUTES	DATATYPES	DESCRIPTION
<b>Order</b>	ord_ID	NUMBER	This is the unique identifier for each order.
	ord_date	DATE	This is the date each order was placed in.
	discount_rate	NUMBER	This is the discount rate applied to the line totals of each product in an order, based on the category the customer belongs to.

Table 2: Attributes of the Order entity

The **Order** entity, on the other hand, stores the details of each order placed by customers. The **ord\_ID** attribute stores a **number** that **uniquely identifies each order**. The **ord\_date** and **discount\_rate** attributes hold the **date placed** and **applied discount rate** on the **line totals of every product** of each order, respectively.

ENTITY	ATTRIBUTES	DATATYPES	DESCRIPTION
<b>Product</b>	prod_ID	NUMBER	This is a unique identifier for each product.
	prod_name	VARCHAR2	This is the name of each product.
	prod_desc	VARCHAR2	This is the description for each product.
	prod_category	VARCHAR2	This is the category each product belongs to.
	prod_price	NUMBER	This is the unit price of each product.
	prod_stock	NUMBER	This is the stock quantity of each product.
	order_qty	NUMBER	This is the quantity of a product included in an order.
	vendor_ID	NUMBER	This is a unique identifier of each vendor.
	vendor_name	VARCHAR2	This is the name of each vendor.
	vendor_address	VARCHAR2	This is the address (city, country) of each vendor.
	vendor_mail	VARCHAR2	This is the email address of each vendor.

Table 3: Attributes of the Product entity

Lastly, the **Product** entity stores the details of all products as depicted in the table above. The **prod\_ID** attribute holds a **number** that acts as a **unique identifier** for **each product**. The **prod\_name** and **prod\_desc** attributes denote the **names** and **descriptions** of each product, respectively. The **prod\_price** attribute stores the **unit price (in USD)** while the **prod\_stock** attribute stores the available **stock quantity** of the product. The **order\_qty** attribute stores the **quantity of the product** that was included in a **particular order**. The **vendor\_ID** attribute stores a **number** that **uniquely identifies** the **vendor** that supplies the product to the company. The **vendor\_name**, **vendor\_address**, and **vendor\_mail** attributes store the **name**, **address**, and **email address** of the vendor, respectively.

## 2. Initial ERD (Entity Relationship Diagram)

The three entities are related to each other as described by the diagrams below:



Figure 1: One-to-many optional relationship between Customer and Order

The diagram above shows that **Customer** has a **one-to-many optional** relationship with **Order**, since a **customer** can **place multiple orders** as well as **no orders**, while a **specific order** can be placed by **exactly one customer**.

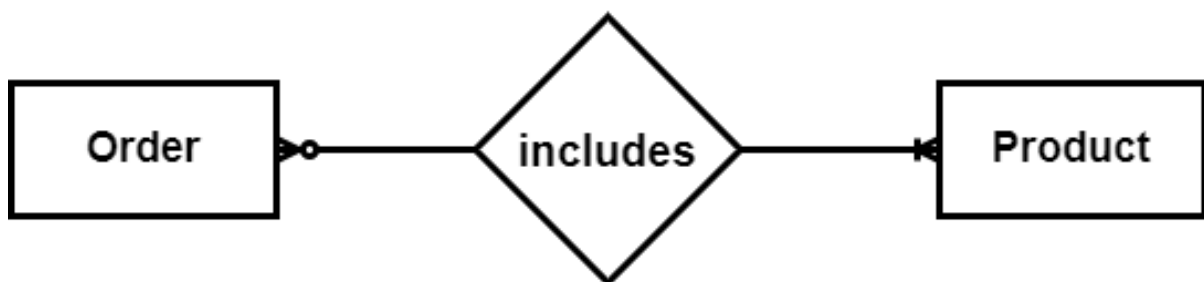


Figure 2: Optional many-to-many relationship between Order and Product

This diagram, on the other hand, shows that **Order** has an **optional many-to-many relationship** with **Product**. This is because an **order** must have **at least one product** included in it, while a **particular product** may be included in **multiple orders or none**.

## 2.1. Primary and Foreign Keys

The entities with their primary and foreign keys are listed in the table below:

ENTITY	PRIMARY KEY	FOREIGN KEY(S)
Customer	cust_ID	-
Order	ord_ID	cust_ID, prod_ID
Product	prod_ID	ord_ID

Table 4: Entities with their Primary and Foreign Keys before normalization

## 2.2. ERD (Entity Relationship Diagram)

The entities, their attributes, and the relationships between each of them are described in the initial entity-relationship diagrams as seen below:

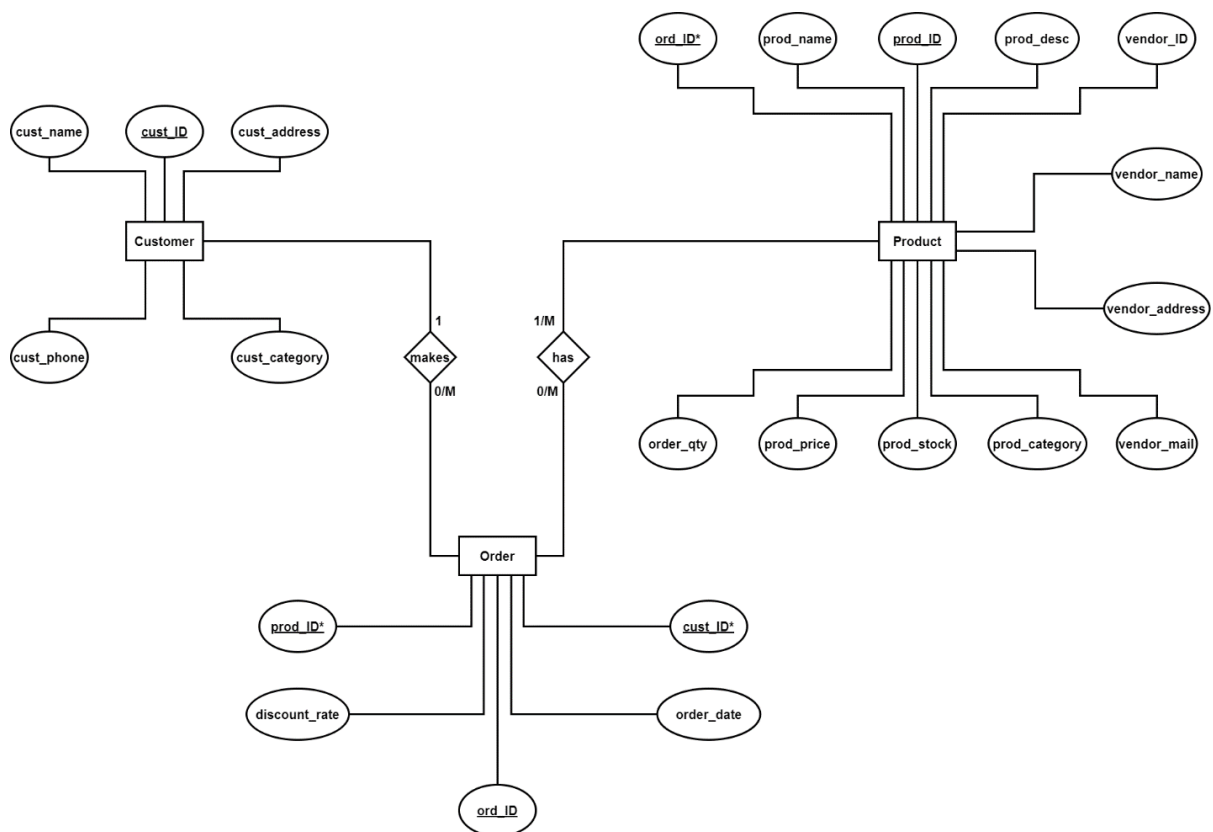


Figure 3: Initial ERD – 1

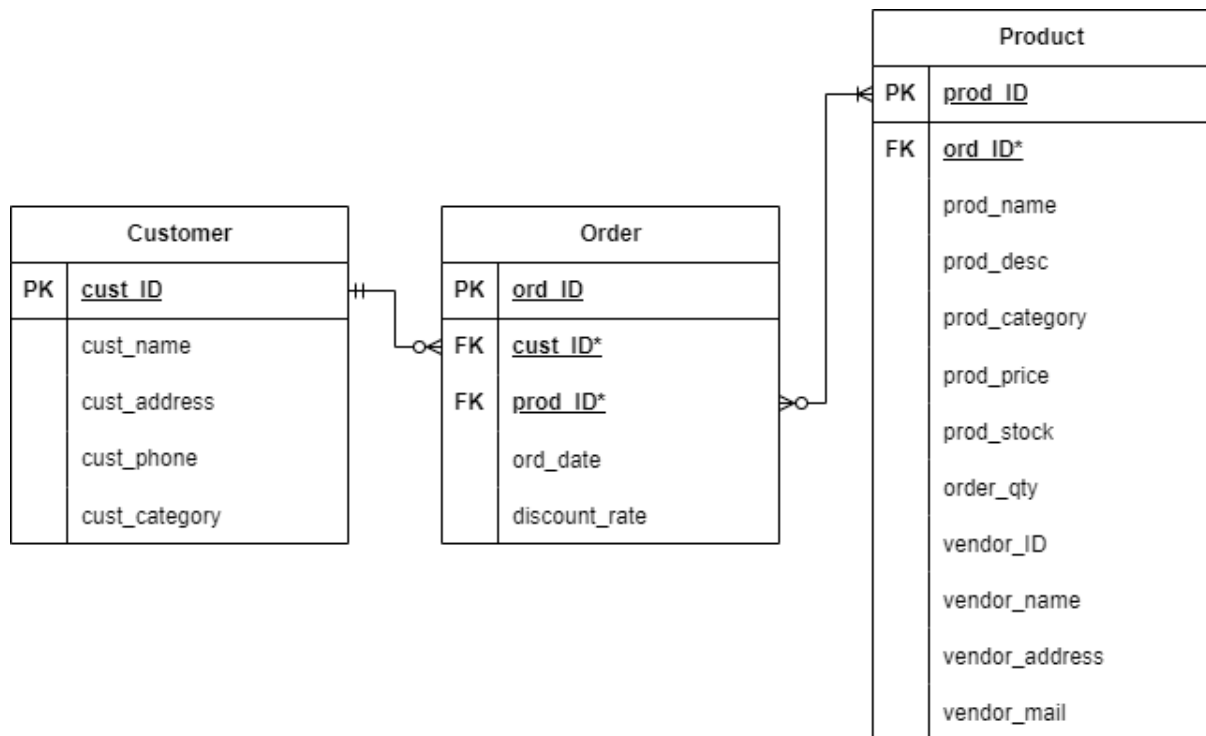


Figure 4: Initial ERD – 2

The initial ERD, represented in both formats above, shows the type of relationships that the entities have with each other. The **Customer** entity has a **one-to-many optional** relationship with the **Order** entity since a **customer** can either make multiple orders or need not have made an order yet, and an **order** must have **exactly one customer** as specified in the business rules. The **Product** entity, on the other hand, has a **many-to-many optional** relationship with the **Order** entity. This is because an **order** must have **at least one product** included, and **products** may be included in **one or multiple orders**, or none. The **primary key** of the **Order** attribute (**ord\_ID**) has been included as the **foreign key** in the **Product** entity, and that of the **Product** entity (**prod\_ID**) has been included as the **foreign key** in the **Order** entity. Similarly, the **Order** entity also has **cust\_ID** as a **foreign key**, which is the **primary key** of the **Customer** entity.

This ERD contains **no fan traps or chasm traps**, but it does **contain a many-to-many relationship** (between the **Order** and **Product** entities) which can create data redundancy and integrity issues. This can be **resolved through normalization**.

### 3. Normalization

#### 3.1. UNF (Un-Normalized Form)

**Customer** (cust\_ID, cust\_name, cust\_address, cust\_phone, cust\_category, {ord\_ID, ord\_date, discount\_rate, {prod\_ID, prod\_name, prod\_desc, prod\_category, prod\_price, prod\_stock, order\_qty, vendor\_ID, vendor\_name, vendor\_address, vendor\_mail}}})

Here, **cust\_ID** is chosen as the **candidate key**, for which the **attributes of the Customer entity** are **repeating data**. The **attributes of the Order entity** are a **repeating group**, inside which the **attributes of the Product entity** are again a **repeating group**. This is because a **customer** can have **multiple orders**, and an **order** can include **multiple products**.

#### 3.2. 1NF (1<sup>st</sup> Normalized Form)

Separating the repeating groups from the repeating data into separate entities, the following 1NF entities are formed:

1. **Customer-1** (cust\_ID, cust\_name, cust\_address, cust\_phone, cust\_category)
2. **Order-1** (cust\_ID \*, ord\_ID, ord\_date, discount\_rate)
3. **Product-1** (custID\*, ord\_ID\*, prod\_ID, prod\_name, prod\_desc, prod\_category, prod\_price, prod\_stock, order\_qty, vendor\_ID, vendor\_name, vendor\_address, vendor\_mail)

### 3.3. 2NF (2<sup>nd</sup> Normalized Form)

Checking for **partial dependencies** in:

#### 3.3.1. Customer-1

**Customer-1** has only **one key attribute** and hence has **no partial dependencies**, so is **already in 2NF**. Therefore,

- **Customer-2** (cust\_ID, cust\_name, cust\_address, cust\_phone, cust\_category)

#### 3.3.2. Order-1

**Order-1** has **two key attributes**, which may be causing partial dependencies. Using the formula  $(2^n - 1)$ , where  $n = 2$  (i.e., the number of key attributes), gives **3 possible key combinations**.

1. **ord\_ID, cust\_ID** → **discount\_rate**
2. **ord\_ID** → **ord\_date**
3. **cust\_ID** → **Nothing**

Here, the **discount rate** is applied to the **order** itself, but its value **depends on the customer category**, hence its dependency shown above. Similarly, the **date and time** of an order as well as its **confirmation status** depend **only on the order** itself, hence they are shown as such.

Therefore, **the 2NF entities formed from Order-1** are:

- **Order-2** (ord\_ID, ord\_date)
- **Customer-Order-2** (cust\_ID\*, ord\_ID\*, discount\_rate)

### 3.3.3. Product-1

**Product-1** has **three key attributes**, which may also be causing partial dependencies. Using the formula  $(2^n - 1)$  gives **7 possible key combinations**.

1.  $\text{prod\_ID}, \text{cust\_ID}, \text{ord\_ID} \rightarrow \text{Nothing}$
2.  $\text{prod\_ID}, \text{cust\_ID} \rightarrow \text{Nothing}$
3.  $\text{cust\_ID}, \text{ord\_ID} \rightarrow \text{(this entity has already been created above)}$
4.  $\text{prod\_ID}, \text{ord\_ID} \rightarrow \text{order\_qty}$
5.  $\text{prod\_ID} \rightarrow \text{prod\_name}, \text{prod\_desc}, \text{prod\_category}, \text{prod\_price}, \text{prod\_stock}, \text{vendor\_ID}, \text{vendor\_name}, \text{vendor\_address}, \text{vendor\_mail}$
6.  $\text{cust\_ID} \rightarrow \text{Nothing}$
7.  $\text{ord\_ID} \rightarrow \text{Nothing}$

Therefore, the **2NF entities formed from Product-1** are:

8. **Product-2** (prod\_ID, prod\_name, prod\_desc, prod\_category, prod\_price, prod\_stock, order\_qty, vendor\_ID, vendor\_name, vendor\_address, vendor\_mail)
- **Customer-Order-Product-2** (cust\_ID\*, ord\_ID\*, prod\_ID\*)
- **Order-Product-2** (ord\_ID\*, prod\_ID\*, order\_qty)
- **Customer-Product-2** (cust\_ID\*, prod\_ID\*)

### 3.3.4. All entities after 2NF

- **Customer-2** (cust\_ID, cust\_name, cust\_address, cust\_phone, cust\_category)
- **Order-2** (ord\_ID, ord\_date)
- **Customer-Order-2** (cust\_ID\*, ord\_ID\*, discount\_rate)
- **Product-2** (prod\_ID, prod\_name, prod\_desc, prod\_category, prod\_price, prod\_stock, vendor\_ID, vendor\_name, vendor\_address, vendor\_mail)
- **Customer-Order-Product-2** (cust\_ID\*, ord\_ID\*, prod\_ID\*)
- **Order-Product-2** (ord\_ID\*, prod\_ID\*, order\_qty)
- **Customer-Product-2** (cust\_ID\*, prod\_ID\*)



### 3.4. 3NF (3<sup>rd</sup> Normalized Form)

Checking for **transitive dependencies** in:

#### 3.4.1. Customer-2

**Customer-2** (cust\_ID, cust\_name, cust\_address, cust\_phone, cust\_category)

Here,

- cust\_ID → cust\_name, cust\_address, cust\_phone, cust\_category → Nothing

The above assumption is made since **none of the non-key attributes have any other non-key attributes dependent on them**, which implies that **transitive dependencies do not exist**. For example, multiple customers can have identical names, but may not necessarily have the same address or phone number and may not belong to the same category. Similarly, an address alone cannot determine the name, phone number and category of a customer, and so goes for the category as well. As for phone numbers, they do have the ability to uniquely identify each customer but are volatile as customers can change their phone numbers repeatedly.

Since there are **no transitive dependencies** in **Customer-2**, it is **already in 3NF**. That is,

- **Customer-3** (cust\_ID, cust\_name, cust\_address, cust\_phone, cust\_category)

#### 3.4.2. Order-2

**Order-2** (ord\_ID, ord\_date)

There is only **one non-key attribute** here, implying that there is **no transitive dependency** since **transitive dependencies require more than one non-key attribute** to exist. Hence, **Order-2 is already in 3NF**, i.e.,

- **Order-3** (ord\_ID, ord\_date)

### 3.4.3. Product-2

**Product-2** (prod\_ID, prod\_name, prod\_desc, prod\_category, prod\_price, prod\_stock, vendor\_ID, vendor\_name, vendor\_address, vendor\_mail)

Here,

- **prod\_ID** → prod\_name, prod\_desc, prod\_category, prod\_price, prod\_stock, vendor\_name, vendor\_address, vendor\_mail → Nothing

The above assumption can be made since no non-key attribute is dependent on the other. For example, multiple products can have the same name but may have different descriptions, categories, prices, and stock levels, and may be supplied by different vendors. The same logic goes for other attributes as well since none of them are unique to a product. However,

- **prod\_ID** → vendor\_ID → vendor\_name, vendor\_address, vendor\_mail

This assumption is valid since the ID of a vendor is unique to each vendor, and so can determine the name, address, and email address of the vendor. Hence, **transitive dependency** is seen in the case of **vendor\_ID**, which can be resolved as follows:

- **prod\_ID** → vendor\_ID
- **vendor\_ID** → vendor\_name, vendor\_address, vendor\_mail

This creates **two new 3NF entities**:

- **Product-3** (prod\_ID, prod\_name, prod\_desc, prod\_category, prod\_price, prod\_stock, vendor\_ID\*)
- **Vendor-3** (vendor\_ID, vendor\_name, vendor\_address, vendor\_mail)

### 3.4.4. Remaining Bridge Entities

For the **remaining entities**, i.e.:

- **Customer-Order-Product-2** (cust\_ID\*, ord\_ID\*, prod\_ID\*)
- **Order-Product-2** (ord\_ID\*, prod\_ID\*, order\_qty)
- **Customer-Product-2** (cust\_ID\*, prod\_ID\*)
- **Customer-Order-2** (cust\_ID\*, ord\_ID\*, discount\_rate)

**No transitive dependencies** exist in them due to the presence of either **only one non-key attribute**, or **none**. Hence, they are already in 3NF.

i.e.,

- **Customer-Order-Product-3** (cust\_ID\*, ord\_ID\*, prod\_ID\*)
- **Order-Product-3** (ord\_ID\*, prod\_ID\*, order\_qty)
- **Customer-Product-3** (cust\_ID\*, prod\_ID\*)
- **Customer-Order-3** (cust\_ID\*, ord\_ID\*, discount\_rate)

### 3.4.5. All 3NF entities

- **Customer-3** (cust\_ID, cust\_name, cust\_address, cust\_phone, cust\_category)
- **Order-3** (ord\_ID, ord\_date)
- **Product-3** (prod\_ID, prod\_name, prod\_desc, prod\_category, prod\_price, prod\_stock, vendor\_ID\*)
- **Vendor-3** (vendor\_ID, vendor\_name, vendor\_address, vendor\_mail)
- **Customer-Order-3** (cust\_ID\*, ord\_ID\*, discount\_rate)
- **Order-Product-3** (ord\_ID\*, prod\_ID\*, order\_qty)
- **Customer-Product-3** (cust\_ID\*, prod\_ID\*)
- **Customer-Order-Product-3** (cust\_ID\*, ord\_ID\*, prod\_ID\*)

### 3.5. Final 3NF Entities

Out of the 3NF entities obtained, the **Customer-Product-3** (cust\_ID\*, prod\_ID\*) entity can be **omitted**, since it has **no other attributes** besides the two foreign keys, and **Customer-Order-Product-3** (cust\_ID\*, ord\_ID\*, prod\_ID\*) already exists as the **main bridge entity**.

Hence, the entities that are required for the database schema are:

1. **Customer-3** (cust\_ID, cust\_name, cust\_address, cust\_phone, cust\_category)
2. **Order-3** (ord\_ID, ord\_date)
3. **Product-3** (prod\_ID, prod\_name, prod\_desc, prod\_category, prod\_price, prod\_stock, vendor\_ID\*)
4. **Vendor-3** (vendor\_ID, vendor\_name, vendor\_address, vendor\_mail)
5. **Customer-Order-3** (cust\_ID\*, ord\_ID\*, discount\_rate)
6. **Order-Product-3** (ord\_ID\*, prod\_ID\*, order\_qty)
7. **Customer-Order-Product-3** (cust\_ID\*, ord\_ID\*, prod\_ID\*)

#### 4. Final ERD (Entity Relationship Diagram)

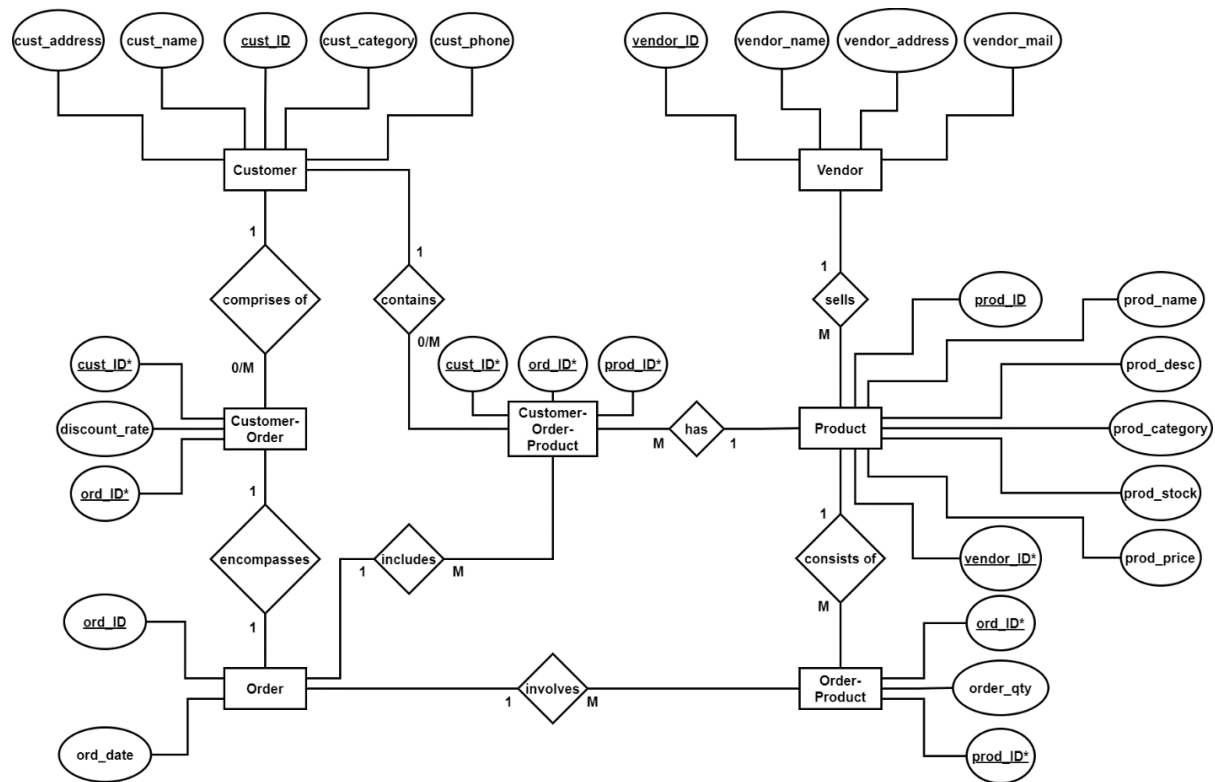


Figure 5: Final ERD – 1

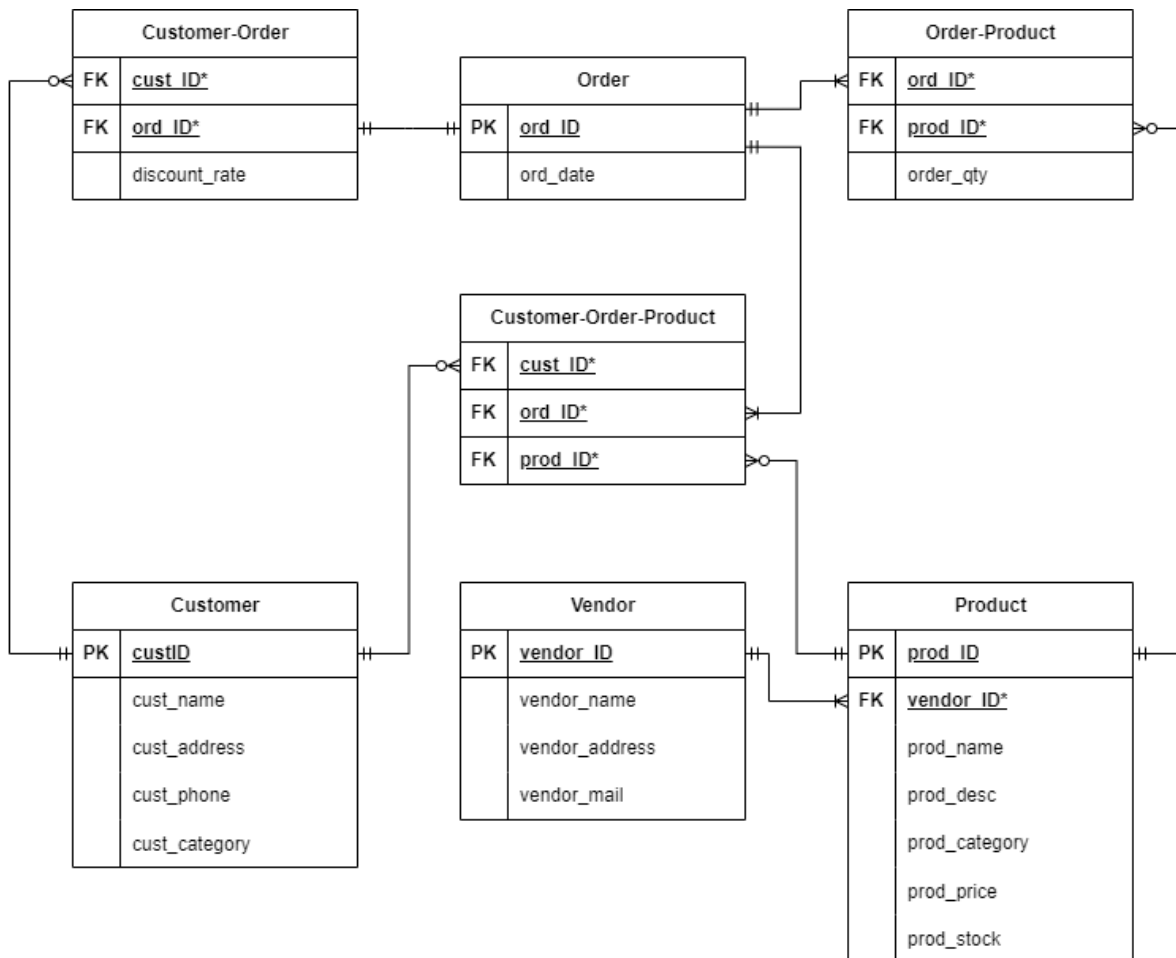


Figure 6: Final ERD – 2

In the final ERDs pictured above, it is evident that **all potential traps have been resolved** through normalization, including the **many-to-many relationship** (between the **Order** and **Product** entities).

Here, **Customer** has a **one-to-many optional relationship** with **Customer-Order**. **Order** has a **one-to-one relationship** with **Customer-Order** a **one-to-many relationship** with **Order-Product**. **Product** has a **one-to-many optional relationship** with **Order-Product** and a **many-to-one relationship** with **Vendor**. Lastly, **Order** has a **one-to-many relationship** while **Customer** and **Product** each have a **one-to-many optional relationship** with the main bridge entity **Customer-Order-Product**.

The primary and foreign keys of all entities are displayed in the following table:

ENTITIES	PRIMARY KEY	FOREIGN KEY(S)
<b>Customer</b>	cust_ID	-
<b>Order</b>	ord_ID	-
<b>Product</b>	prod_ID	vendor_ID
<b>Vendor</b>	vendor_ID	-
<b>Customer-Order</b>	cust_ID + ord_ID (composite)	cust_ID, ord_ID
<b>Order-Product</b>	ord_ID + prod_ID (composite)	ord_ID, prod_ID
<b>Customer-Order-Product</b>	cust_ID + ord_ID + prod_ID (composite)	cust_ID, prod_ID, ord_ID

*Table 5: Entities with their Primary and Foreign Keys after normalization*

## 5. Implementation

### 5.1. Creating the Gadget\_Emporium User

```
SQL*Plus: Release 11.2.0.2.0 Production on Sun Dec 31 18:40:16 2023  
Copyright (c) 1982, 2014, Oracle. All rights reserved.  
  
SQL> CONNECT SYSTEM  
Enter password:  
Connected.  
SQL> CREATE USER Gadget_Emporium IDENTIFIED BY emporium;  
  
User created.
```

Figure 7: Connecting to the System and creating the Gadget\_Emporium user

The **system** was **connected** to in the SQL server, and the **Gadget\_Emporium user** was **created** which is identified by the **password** 'emporium'.

```
SQL> GRANT CONNECT, RESOURCE TO Gadget_Emporium;  
  
Grant succeeded.  
  
SQL>
```

Figure 8: Granting CONNECT and RESOURCE privileges to Gadget\_Emporium

The Gadget\_Emporium user was then **granted** the **Connect and Resource privileges**.

```
SQL> CONNECT Gadget_Emporium  
Enter password:  
Connected.  
SQL>
```

Figure 9: Connecting to Gadget\_Emporium

At last, the **Gadget\_Emporium user** was **connected** to successfully.



## 5.2. Creating the Tables

### Creating the Customer table

```
SQL> CREATE TABLE Customer
  2  (cust_ID NUMBER PRIMARY KEY,
  3  cust_name VARCHAR2(20) NOT NULL,
  4  cust_address VARCHAR2(20) NOT NULL,
  5  cust_phone VARCHAR2(20) NOT NULL UNIQUE,
  6  cust_category VARCHAR2(20) NOT NULL);

Table created.

SQL> DESC Customer;
Name                                Null?    Type
-----
CUST_ID                            NOT NULL NUMBER
CUST_NAME                          NOT NULL VARCHAR2(20)
CUST_ADDRESS                        NOT NULL VARCHAR2(20)
CUST_PHONE                          NOT NULL VARCHAR2(20)
CUST_CATEGORY                      NOT NULL VARCHAR2(20)

SQL>
```

Figure 10: Creating and describing the Customer table

The creation of the 3NF entities was started by creating the Customer table as shown above, with the **NOT NULL** constraint used **for all values**, since a **customer cannot be without any of those attributes**. Additionally, the **UNIQUE** constraint was used in the **cust\_phone** attribute since the **phone number** of a customer is **unique** to them.

## Creating the Order table

```
SQL> CREATE TABLE "ORDER"
  2  (ord_ID NUMBER PRIMARY KEY,
  3  ord_date DATE NOT NULL);

Table created.

SQL> DESC "ORDER";

```

Name	Null?	Type
ORD_ID	NOT NULL	NUMBER
ORD_DATE	NOT NULL	DATE

```
SQL>
```

Figure 11: Creating and describing the Order table

Next, the Order table was created as seen in the picture here. The table name was written in **double quotation marks** because 'Order' is a **reserved keyword in SQL**. Also, the **ord\_date** attribute was specified as **NOT NULL**, since an **order must have a date** on which it was placed.

## Creating the Vendor table

```
SQL> CREATE TABLE Vendor
  2  (vendor_ID NUMBER PRIMARY KEY,
  3  vendor_name VARCHAR2(20) NOT NULL,
  4  vendor_address VARCHAR2(20) NOT NULL,
  5  vendor_mail VARCHAR2(20) NOT NULL UNIQUE);

Table created.

SQL> DESC Vendor;

```

Name	Null?	Type
VENDOR_ID	NOT NULL	NUMBER
VENDOR_NAME	NOT NULL	VARCHAR2(20)
VENDOR_ADDRESS	NOT NULL	VARCHAR2(20)
VENDOR_MAIL	NOT NULL	VARCHAR2(20)

```
SQL>
```

Figure 12: Creating and describing the Vendor table

The Vendor table was created as illustrated above, also with **NOT NULL specified for all values**, with an additional **UNIQUE** constraint for the **vendor\_mail** attribute.

This is because **none of those attributes can be empty**, and an **email address** is **unique** to everyone, including vendors.

### Creating the Product table

```
SQL> CREATE TABLE Product
  2  (prod_ID NUMBER PRIMARY KEY,
  3  prod_name VARCHAR2(20) NOT NULL,
  4  prod_desc VARCHAR2(20) NOT NULL,
  5  prod_category VARCHAR2(20) NOT NULL,
  6  prod_price NUMBER NOT NULL,
  7  prod_stock NUMBER NOT NULL,
  8  vendor_ID NUMBER NOT NULL,
  9  FOREIGN KEY (vendor_ID) REFERENCES Vendor(vendor_ID));
```

Table created.

```
SQL> DESC Product;
```

Name	Null?	Type
PROD_ID	NOT NULL	NUMBER
PROD_NAME	NOT NULL	VARCHAR2(20)
PROD_DESC	NOT NULL	VARCHAR2(20)
PROD_CATEGORY	NOT NULL	VARCHAR2(20)
PROD_PRICE	NOT NULL	NUMBER
PROD_STOCK	NOT NULL	NUMBER
VENDOR_ID	NOT NULL	NUMBER

Figure 13: Creating and describing the Product table

The Product table was then created as seen here, with **vendor\_ID** as the **foreign key**. The **NOT NULL** constraint was used **for all attributes** here too for the same reasons as above.

## Creating the Customer\_Order table

```
SQL> CREATE TABLE Customer_Order
  2  (cust_ID NUMBER NOT NULL,
  3  ord_ID NUMBER NOT NULL,
  4  discount_rate NUMBER NOT NULL,
  5  FOREIGN KEY (cust_ID) REFERENCES Customer(cust_ID),
  6  FOREIGN KEY (ord_ID) REFERENCES "ORDER"(ord_ID),
  7  PRIMARY KEY (cust_ID, ord_ID));
```

Table created.

```
SQL> DESC Customer_Order;
```

Name	Null?	Type
CUST_ID	NOT NULL	NUMBER
ORD_ID	NOT NULL	NUMBER
DISCOUNT_RATE	NOT NULL	NUMBER

```
SQL>
```

Figure 14: Creating and describing the Customer\_Order table

Next, the Customer\_Order table was created with **customer\_ID** and **ord\_ID** as the **foreign keys**. Both attributes function as a **composite primary key** to determine the **discount\_rate**. **Every attribute** was specified as **NOT NULL** as well.

## Creating the Order\_Product table

```
SQL> CREATE TABLE Order_Product
  2  (ord_ID NUMBER NOT NULL,
  3  prod_ID NUMBER NOT NULL,
  4  order_qty NUMBER NOT NULL,
  5  FOREIGN KEY (ord_ID) REFERENCES "ORDER"(ord_ID),
  6  FOREIGN KEY (prod_ID) REFERENCES Product(prod_ID),
  7  PRIMARY KEY (ord_ID, prod_ID));
```

Table created.

```
SQL> DESC Order_Product;
```

Name	Null?	Type
ORD_ID	NOT NULL	NUMBER
PROD_ID	NOT NULL	NUMBER
ORDER_QTY	NOT NULL	NUMBER

```
SQL>
```

Figure 15: Creating and describing the Order\_Product table

The Order\_Product table was then created, depicted in the picture above. The **ord\_ID** and **prod\_ID** attributes were specified as the **foreign keys**, which acted together as a **composite primary key** to find the value of **order\_qty**. All attributes were specified as **NOT NULL**.

## Creating the Customer\_Order\_Product table

```
SQL> CREATE TABLE Customer_Order_Product
  2 (cust_ID NUMBER NOT NULL,
  3 ord_ID NUMBER NOT NULL,
  4 prod_ID NUMBER NOT NULL,
  5 FOREIGN KEY (cust_ID) REFERENCES Customer(cust_ID),
  6 FOREIGN KEY (ord_ID) REFERENCES "ORDER"(ord_ID),
  7 FOREIGN KEY (prod_ID) REFERENCES Product(prod_ID),
  8 PRIMARY KEY (cust_ID, ord_ID, prod_ID));
```

Table created.

```
SQL> DESC Customer_Order_Product;
```

Name	Null?	Type
CUST_ID	NOT NULL	NUMBER
ORD_ID	NOT NULL	NUMBER
PROD_ID	NOT NULL	NUMBER

```
SQL>
```

Figure 16: Creating and describing the Customer\_Order\_Product table

Finally, the Customer\_Order\_Product table was created, with the **foreign keys** **cust\_ID**, **ord\_ID**, and **prod\_ID** acting together as a **composite primary key**, with **no other attributes**. All of them were specified as **NOT NULL**.

## Displaying all the created tables

```
SQL> SELECT table_name FROM user_tables;
```

```
TABLE_NAME
```

```
-----
```

```
CUSTOMER
```

```
ORDER
```

```
VENDOR
```

```
PRODUCT
```

```
CUSTOMER_ORDER
```

```
ORDER_PRODUCT
```

```
CUSTOMER_ORDER_PRODUCT
```

```
7 rows selected.
```

```
SQL> |
```

Figure 17: Listing all tables created in Gadget\_Emporium

### 5.3. Inserting Data into the Tables

#### Inserting Data into the Customer table

```
SQL> INSERT ALL
  2 INTO Customer VALUES (1, 'Steve Rogers', 'Brooklyn, NY', '555-1234', 'V')
  3 INTO Customer VALUES (2, 'Tony Stark', 'Manhattan, NY', '555-5678', 'S')
  4 INTO Customer VALUES (3, 'Bruce Banner', 'Dayton, OH', '555-9012', 'V')
  5 INTO Customer VALUES (4, 'Peter Parker', 'New York City, NY', '555-3456', 'S')
  6 INTO Customer VALUES (5, 'Matt Murdock', 'Hell's Kitchen, NY', '555-7890', 'S')
  7 INTO Customer VALUES (6, 'Lucifer Morningstar', 'Los Angeles, CA', '555-2345', 'V')
  8 INTO Customer VALUES (7, 'Thomas Edison', 'Milan, OH', '555-6789', 'R')
  9 INTO Customer VALUES (8, 'Maxwell Dillon', 'Endicott, NY', '555-0123', 'S')
 10 INTO Customer VALUES (9, 'Peter Quill', 'St. Charles, MO', '555-4567', 'V')
 11 INTO Customer VALUES (10, 'Benjamin Tennyson', 'Bellwood, PA', '555-8901', 'R')
 12 SELECT * FROM Dual;

10 rows created.
```

Figure 18: Inserting values into the Customer table

In the picture above, it is seen that **10 rows of data** were inserted into the Customer table.

```
SQL> SELECT * FROM Customer;

  CUST_ID CUST_NAME          CUST_ADDRESS          CUST_PHONE          CUST_CATEGORY
-----
      1 Steve Rogers      Brooklyn, NY          555-1234             V
      2 Tony Stark        Manhattan, NY          555-5678             S
      3 Bruce Banner      Dayton, OH             555-9012             V
      4 Peter Parker      New York City, NY      555-3456             S
      5 Matt Murdock      Hell's Kitchen, NY     555-7890             S
      6 Lucifer Morningstar Los Angeles, CA        555-2345             V
      7 Thomas Edison      Milan, OH              555-6789             R
      8 Maxwell Dillon     Endicott, NY           555-0123             S
      9 Peter Quill        St. Charles, MO        555-4567             V
     10 Benjamin Tennyson   Bellwood, PA           555-8901             R

10 rows selected.
```

Figure 19: Displaying the values inserted into the Customer table

The values were then displayed for verifying the insertion.

### Inserting Data into the Order table

```
SQL> INSERT ALL
  2 INTO "ORDER" VALUES (1, '02-MAY-23')
  3 INTO "ORDER" VALUES (2, '23-JUN-23')
  4 INTO "ORDER" VALUES (3, '31-DEC-23')
  5 INTO "ORDER" VALUES (4, '05-OCT-23')
  6 INTO "ORDER" VALUES (5, '25-MAY-23')
  7 INTO "ORDER" VALUES (6, '27-AUG-22')
  8 INTO "ORDER" VALUES (7, '31-JUL-23')
  9 INTO "ORDER" VALUES (8, '16-MAR-23')
 10 INTO "ORDER" VALUES (9, '14-MAR-23')
 11 INTO "ORDER" VALUES (10, '22-MAY-23')
 12 INTO "ORDER" VALUES (11, '01-APR-22')
 13 INTO "ORDER" VALUES (12, '14-MAY-23')
 14 INTO "ORDER" VALUES (13, '16-MAR-23')
 15 INTO "ORDER" VALUES (14, '23-MAY-23')
 16 INTO "ORDER" VALUES (15, '02-NOV-22')
 17 SELECT * FROM Dual;

15 rows created.
```

*Figure 20: Inserting values into the Order table*

The picture above shows the insertion of **15 rows of data** into the Order table.



```
SQL> SELECT * FROM "ORDER";

  ORD_ID  ORD_DATE
-----
1 02-MAY-23
2 23-JUN-23
3 31-DEC-23
4 05-OCT-23
5 25-MAY-23
6 27-AUG-22
7 31-JUL-23
8 16-MAR-23
9 14-MAR-23
10 22-MAY-23
11 01-APR-22
12 14-MAY-23
13 16-MAR-23
14 23-MAY-23
15 02-NOV-22

15 rows selected.
```

Figure 21: Displaying the values inserted into the Order table

The inserted values were then verified by displaying all of them.

### Inserting Data into the Vendor table

```
SQL> INSERT ALL
2 INTO Vendor VALUES (1, 'Tesla Electronics', 'Smiljan, Croatia', 'tesla@nikola.com')
3 INTO Vendor VALUES (2, 'Samsung', 'Suwon-si, S. Korea', 'elec@samsung.com')
4 INTO Vendor VALUES (3, 'Stark Industries', 'California, USA', 'stark@ironman.com')
5 INTO Vendor VALUES (4, 'HammerTech', 'New York, USA', 'tech@justinhmr.com')
6 INTO Vendor VALUES (5, 'Apple', 'California, USA', 'appleinc@apple.com')
7 INTO Vendor VALUES (6, 'Gada Electronics', 'Mumbai, India', 'gada@jethalal.com')
8 INTO Vendor VALUES (7, 'OsCorp', 'New York, USA', 'osborn@norman.com')
9 SELECT * FROM Dual;

7 rows created.
```

Figure 22: Inserting values into the Vendor table

Next, **7 rows of data** were inserted into the Vendor table as seen here.

```
SQL> SELECT * FROM Vendor;
```

VENDOR_ID	VENDOR_NAME	VENDOR_ADDRESS	VENDOR_MAIL
1	Tesla Electronics	Smiljan, Croatia	tesla@nikola.com
2	Samsung	Suwon-si, S. Korea	elec@samsung.com
3	Stark Industries	California, USA	stark@ironman.com
4	HammerTech	New York, USA	tech@justinhmr.com
5	Apple	California, USA	appleinc@apple.com
6	Gada Electronics	Mumbai, India	gada@jethalal.com
7	OsCorp	New York, USA	osborn@norman.com

7 rows selected.

Figure 23: Displaying the values inserted into the Vendor table

The values were displayed for verification as well.

### Inserting Data into the Product table

```
SQL> INSERT ALL
2 INTO Product VALUES (1, 'TeslaLED', 'LED Bulb', 'Lighting', 5, 150, 1)
3 INTO Product VALUES (2, 'Galaxy Note 3', 'Smartphone', 'Productivity', 500, 200, 2)
4 INTO Product VALUES (3, 'Mark IV Arc Reactor', 'Arc Reactor', 'Health', 4000, 30, 3)
5 INTO Product VALUES (4, 'EDITH', 'Smart Glasses', 'Fashion', 600, 160, 3)
6 INTO Product VALUES (5, 'Stark Eagle', 'Drone', 'Surveillance', 3500, 290, 3)
7 INTO Product VALUES (6, 'B.A.R.F.', 'Holograph Generator', 'Health', 1300, 180, 3)
8 INTO Product VALUES (7, 'TonyTV', 'Television', 'Entertainment', 1900, 95, 6)
9 INTO Product VALUES (8, 'iPhone 14', 'Smartphone', 'Productivity', 700, 40, 5)
10 INTO Product VALUES (9, 'Macbook Air', 'Laptop', 'Productivity', 1000, 300, 5)
11 INTO Product VALUES (10, 'Apple Watch Series 9', 'Smart Watch', 'Productivity', 400, 330, 5)
12 INTO Product VALUES (11, 'iPhone 13', 'Smartphone', 'Productivity', 600, 500, 5)
13 INTO Product VALUES (12, 'HammerTop 1.0', 'Laptop', 'Productivity', 3200, 50, 4)
14 INTO Product VALUES (13, 'HammerTop 2.0', 'Desktop', 'Productivity', 3600, 30, 4)
15 INTO Product VALUES (14, 'HammerScan', 'Eye Scanner', 'Security', 800, 70, 4)
16 INTO Product VALUES (15, 'HammerLock', 'Smart Doorlock', 'Security', 1000, 60, 4)
17 INTO Product VALUES (16, 'OsCorp TV', 'CCTV Camera', 'Surveillance', 750, 290, 7)
18 INTO Product VALUES (17, 'OsCorp DoorLock', 'Smart Doorlock', 'Security', 1200, 400, 7)
19 INTO Product VALUES (18, 'OsCorp SmartWatch', 'Smartwatch', 'Productivity', 600, 120, 7)
20 INTO Product VALUES (19, 'NormanPhone 3', 'Smartphone', 'Productivity', 1000, 200, 7)
21 INTO Product VALUES (20, 'OsCorp UAV', 'Drone', 'Surveillance', 1300, 370, 7)
22 SELECT * FROM Dual;
```

20 rows created.

Figure 24: Inserting values into the Product table

The insertion of **20 rows of data** in the Product table followed, as seen in the picture above.

```
SQL> SELECT * FROM Product;
```

PROD_ID	PROD_NAME	PROD_DESC	PROD_CATEGORY	PROD_PRICE	PROD_STOCK	VENDOR_ID
1	TeslaLED	LED Bulb	Lighting	5	150	1
2	Galaxy Note 3	Smartphone	Productivity	500	200	2
3	Mark IV Arc Reactor	Arc Reactor	Health	4000	30	3
4	EDITH	Smart Glasses	Fashion	600	160	3
5	Stark Eagle	Drone	Surveillance	3500	290	3
6	B.A.R.F	Holograph Generator	Health	1300	180	3
7	TonyTV	Television	Entertainment	1900	95	6
8	iPhone 14	Smartphone	Productivity	700	40	5
9	Macbook Air	Laptop	Productivity	1000	300	5
10	Apple Watch Series 9	Smart Watch	Productivity	400	330	5
11	iPhone 13	Smartphone	Productivity	600	500	5
12	HammerTop 1.0	Laptop	Productivity	3200	50	4
13	HammerTop 2.0	Desktop	Productivity	3600	30	4
14	HammerScan	Eye Scanner	Security	800	70	4
15	HammerLock	Smart Doorlock	Security	1000	60	4
16	OsCorp TV	CCTV Camera	Surveillance	750	290	7
17	OsCorp DoorLock	Smart Doorlock	Security	1200	400	7
18	OsCorp SmartWatch	Smartwatch	Productivity	600	120	7
19	NormanPhone 3	Smartphone	Productivity	1000	200	7
20	OsCorp UAV	Drone	Surveillance	1300	370	7

20 rows selected.

Figure 25: Displaying the values inserted into the Product table

The inserted values were displayed for verification.

**Inserting Data into the Customer\_Order table**

```
SQL> INSERT ALL
  2 INTO Customer_Order VALUES (1,1,0.10)
  3 INTO Customer_Order VALUES (1,2,0.10)
  4 INTO Customer_Order VALUES (4,3,0.05)
  5 INTO Customer_Order VALUES (5,4,0.05)
  6 INTO Customer_Order VALUES (5,6,0.05)
  7 INTO Customer_Order VALUES (7,5,0)
  8 INTO Customer_Order VALUES (8,7,0.05)
  9 INTO Customer_Order VALUES (8,8,0.05)
 10 INTO Customer_Order VALUES (8,9,0.05)
 11 INTO Customer_Order VALUES (9,10,0.10)
 12 INTO Customer_Order VALUES (9,11,0.10)
 13 INTO Customer_Order VALUES (9,12,0.10)
 14 INTO Customer_Order VALUES (9,13,0.10)
 15 INTO Customer_Order VALUES (9,14,0.10)
 16 INTO Customer_Order VALUES (9,15,0.10)
 17 SELECT * FROM Dual;

15 rows created.
```

*Figure 26: Inserting values into the Customer\_Order table*

As depicted in the picture above, **15 rows of data** were inserted into the Customer\_Order table.

```
SQL> SELECT * FROM Customer_Order;
```

CUST_ID	ORD_ID	DISCOUNT_RATE
1	1	.1
1	2	.1
4	3	.05
5	4	.05
5	6	.05
7	5	0
8	7	.05
8	8	.05
8	9	.05
9	10	.1
9	11	.1
9	12	.1
9	13	.1
9	14	.1
9	15	.1

15 rows selected.

*Figure 27: Displaying the values inserted into the Customer\_Order table*

The values were then displayed for verifying the insertion.

**Inserting Data into the Order\_Product table**

```
SQL> INSERT ALL
  2 INTO Order_Product VALUES (1,2,5)
  3 INTO Order_Product VALUES (2,1,1)
  4 INTO Order_Product VALUES (2,3,10)
  5 INTO Order_Product VALUES (2,4,12)
  6 INTO Order_Product VALUES (3,8,10)
  7 INTO Order_Product VALUES (3,9,3)
  8 INTO Order_Product VALUES (4,14,4)
  9 INTO Order_Product VALUES (5,1,10)
 10 INTO Order_Product VALUES (6,11,15)
 11 INTO Order_Product VALUES (6,13,13)
 12 INTO Order_Product VALUES (7,5,20)
 13 INTO Order_Product VALUES (8,9,40)
 14 INTO Order_Product VALUES (8,2,32)
 15 INTO Order_Product VALUES (8,4,10)
 16 INTO Order_Product VALUES (9,6,17)
 17 INTO Order_Product VALUES (9,1,50)
 18 INTO Order_Product VALUES (10,2,35)
 19 INTO Order_Product VALUES (10,3,12)
 20 INTO Order_Product VALUES (11,7,4)
 21 INTO Order_Product VALUES (11,1,1)
 22 INTO Order_Product VALUES (12,2,1)
 23 INTO Order_Product VALUES (13,4,50)
 24 INTO Order_Product VALUES (14,2,30)
 25 INTO Order_Product VALUES (15,1,20)
 26 INTO Order_Product VALUES (15,9,12)
 27 SELECT * FROM Dual;

25 rows created.
```

*Figure 28: Inserting values into the Order\_Product table*

The Order\_Product table was next populated with **25 rows of data**, which can be seen in the picture above.

```
SQL> SELECT * FROM Order_Product;
```

ORD_ID	PROD_ID	ORDER_QTY
1	2	5
2	1	1
2	3	10
2	4	12
3	8	10
3	9	3
4	14	4
5	1	10
6	11	15
6	13	13
7	5	20
8	9	40
8	2	32
8	4	10
9	6	17
9	1	50
10	2	35
10	3	12
11	7	4
11	1	1
12	2	1
13	4	50
14	2	30
15	1	20
15	9	12

25 rows selected.

Figure 29: Displaying the values inserted into the Order\_Product table

The values were displayed to ensure that no mistakes were made during the insertion.

**Inserting Data into the Customer\_Order\_Product table**

```
SQL> INSERT ALL
  2 INTO Customer_Order_Product VALUES (1,1,2)
  3 INTO Customer_Order_Product VALUES (1,2,1)
  4 INTO Customer_Order_Product VALUES (1,2,3)
  5 INTO Customer_Order_Product VALUES (1,2,4)
  6 INTO Customer_Order_Product VALUES (4,3,8)
  7 INTO Customer_Order_Product VALUES (4,3,9)
  8 INTO Customer_Order_Product VALUES (5,4,14)
  9 INTO Customer_Order_Product VALUES (7,5,1)
 10 INTO Customer_Order_Product VALUES (5,6,11)
 11 INTO Customer_Order_Product VALUES (5,6,13)
 12 INTO Customer_Order_Product VALUES (8,7,5)
 13 INTO Customer_Order_Product VALUES (8,8,9)
 14 INTO Customer_Order_Product VALUES (8,8,2)
 15 INTO Customer_Order_Product VALUES (8,8,4)
 16 INTO Customer_Order_Product VALUES (8,9,6)
 17 INTO Customer_Order_Product VALUES (8,9,1)
 18 INTO Customer_Order_Product VALUES (9,10,2)
 19 INTO Customer_Order_Product VALUES (9,10,3)
 20 INTO Customer_Order_Product VALUES (9,11,7)
 21 INTO Customer_Order_Product VALUES (9,11,1)
 22 INTO Customer_Order_Product VALUES (9,12,2)
 23 INTO Customer_Order_Product VALUES (9,13,4)
 24 INTO Customer_Order_Product VALUES (9,14,2)
 25 INTO Customer_Order_Product VALUES (9,15,1)
 26 INTO Customer_Order_Product VALUES (9,15,9)
 27 SELECT * FROM Dual;

25 rows created.
```

*Figure 30: Inserting values into the Customer\_Order\_Product table*

Finally, the Customer\_Order\_Product table was filled with **25 rows of data**, as described in the picture above.



```
SQL> SELECT * FROM Customer_Order_Product;
```

CUST_ID	ORD_ID	PROD_ID
1	1	2
1	2	1
1	2	3
1	2	4
4	3	8
4	3	9
5	4	14
7	5	1
5	6	11
5	6	13
8	7	5
8	8	9
8	8	2
8	8	4
8	9	6
8	9	1
9	10	2
9	10	3
9	11	7
9	11	1
9	12	2
9	13	4
9	14	2
9	15	1
9	15	9

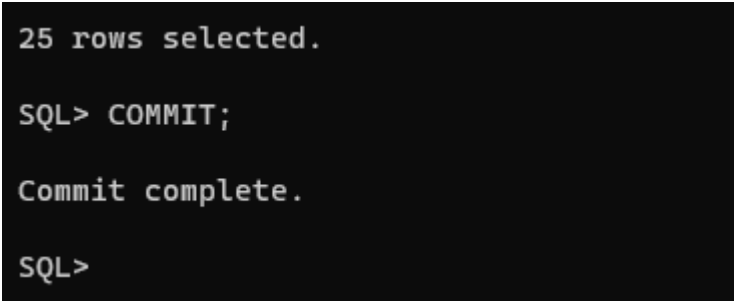
25 rows selected.

```
SQL>
```

Figure 31: Displaying the values inserted into the Customer\_Order\_Product table

The inserted values were verified by displaying all of them.

### Committing the Data Insertions



```
25 rows selected.  
  
SQL> COMMIT;  
  
Commit complete.  
  
SQL>
```

*Figure 32: Committing the insertions of values into the tables*

All the **data inserted** into the tables above were then **committed to**, to ensure that no records were lost in the next session.

## 6. Querying the Database

### 6.1. Information Queries

Listing all the customers that are also the staff of the company

```
SQL> SELECT * FROM Customer WHERE cust_category = 'S';
```

CUST_ID	CUST_NAME	CUST_ADDRESS	CUST_PHONE	CUST_CATEGORY
2	Tony Stark	Manhattan, NY	555-5678	S
4	Peter Parker	New York City, NY	555-3456	S
5	Matt Murdock	Hell's Kitchen, NY	555-7890	S
8	Maxwell Dillon	Endicott, NY	555-0123	S

```
SQL> |
```

Figure 33: Listing all customers that are also the staff of the company

It is seen here that **all attributes** from the **Customer** table were displayed where the **cust\_category** attribute was 'S'.

Listing all the orders made for any particular product between the dates 01-05-2023 and 28-05-2023

```
SQL> SELECT * FROM "ORDER" NATURAL JOIN Order_Product
2 WHERE prod_ID = 2 AND
3 ord_date BETWEEN TO_DATE('01-05-2023', 'DD-MM-YY') AND TO_DATE('28-05-2023', 'DD-MM-YY');
```

ORD_ID	ORD_DATE	PROD_ID	ORDER_QTY
1	02-MAY-23	2	5
10	22-MAY-23	2	35
12	14-MAY-23	2	1
14	23-MAY-23	2	30

Figure 34: Listing all orders made for any particular product between the dates 01-05-2023 and 28-05-2023

The picture above shows that the **Order** and **Order\_Product** tables were **naturally joined**, and the **ord\_ID**, **ord\_date**, **prod\_ID**, and **order\_qty** attributes were **displayed** where the **prod\_ID** was **2** and the **ord\_date** fell **between 01 May 2023 and 28 May 2023**.

**Listing all customers with their order details and also the customers who have not ordered any products yet**

```
SQL> SELECT c.cust_ID, c.cust_name, co.ord_ID, o.ord_date FROM
  2 Customer c LEFT JOIN Customer_Order co ON c.cust_ID = co.cust_ID
  3 LEFT JOIN "ORDER" o ON o.ord_ID = co.ord_ID
  4 ORDER BY co.ord_ID, c.cust_ID;
```

CUST_ID	CUST_NAME	ORD_ID	ORD_DATE
1	Steve Rogers	1	02-MAY-23
1	Steve Rogers	2	23-JUN-23
4	Peter Parker	3	31-DEC-23
5	Matt Murdock	4	05-OCT-23
7	Thomas Edison	5	25-MAY-23
5	Matt Murdock	6	27-AUG-22
8	Maxwell Dillon	7	31-JUL-23
8	Maxwell Dillon	8	16-MAR-23
8	Maxwell Dillon	9	14-MAR-23
9	Peter Quill	10	22-MAY-23
9	Peter Quill	11	01-APR-22
9	Peter Quill	12	14-MAY-23
9	Peter Quill	13	16-MAR-23
9	Peter Quill	14	23-MAY-23
9	Peter Quill	15	02-NOV-22
2	Tony Stark		
3	Bruce Banner		
6	Lucifer Morningstar		
10	Benjamin Tennyson		

19 rows selected.

*Figure 35: Listing all the customers with their order details and also the customers who have not ordered any products yet*

As depicted in the picture above, the **Customer** and **Customer\_Order** tables were **left joined on cust\_ID** of both tables, followed by **left joining** the **Order** table on **ord\_ID** of the **Order** and **Customer\_Order** tables. Then, the **cust\_ID**, **cust\_name**, **ord\_ID**, and **ord\_date** attributes were **selected**, and the output was **sorted by ord\_ID** and **then by cust\_ID** in **ascending** order. The **left join** allowed the **customers without any orders** to be **displayed** as well.

**Listing all product details that have the second letter 'a' in their product name and have a stock quantity more than 50**

```
SQL> SELECT * FROM Product
2 WHERE prod_name LIKE '_a%' AND prod_stock > 50;
```

PROD_ID	PROD_NAME	PROD_DESC	PROD_CATEGORY	PROD_PRICE	PROD_STOCK	VENDOR_ID
2	Galaxy Note 3	Smartphone	Productivity	500	200	2
9	Macbook Air	Laptop	Productivity	1000	300	5
14	HammerScan	Eye Scanner	Security	800	70	4
15	HammerLock	Smart Doorlock	Security	1000	60	4

*Figure 36: Listing all product details that have the second letter 'a' in their product name and have a stock quantity more than 50*

The picture above shows that **all attributes** from the **Product** table were **selected** where the **prod\_name** attribute had **'a'** as the **second character** while **simultaneously** having the **prod\_stock** value **greater than 50**.

**Finding the customer who has ordered recently**

```
SQL> SELECT * FROM
2 (SELECT cust_ID, cust_name, ord_ID, ord_date FROM
3 Customer NATURAL JOIN Customer_Order NATURAL JOIN "ORDER"
4 ORDER BY ord_date DESC)
5 WHERE ROWNUM = 1;
```

CUST_ID	CUST_NAME	ORD_ID	ORD_DATE
4	Peter Parker	3	31-DEC-23

*Figure 37: Finding the customer who has ordered recently*

As seen above, the **Customer**, **Customer\_Order**, and **Order** tables were **naturally joined**, and the **cust\_ID**, **cust\_name**, **ord\_ID**, and **ord\_date** attributes were selected. The result was then **sorted by ord\_date** in **descending** order.

The query for the **output above** was enclosed as a **subquery**, out of which **only the top record** was then **displayed**.

## 6.2. Transaction queries

### Showing the total revenue of the company for each month

```
SQL> SELECT TO_CHAR(ord_date, 'YYYY-MM') AS ord_mon,
2 SUM(prod_price * order_qty * (1 - discount_rate)) AS total_revenue FROM
3 "ORDER" NATURAL JOIN Order_Product
4 NATURAL JOIN Product
5 NATURAL JOIN Customer_Order
6 GROUP BY TO_CHAR(ord_date, 'YYYY-MM')
7 ORDER BY TO_CHAR(ord_date, 'YYYY-MM');
```

ORD_MON	TOTAL_REVENUE
2022-04	6844.5
2022-08	53010
2022-11	10890
2023-03	107132.5
2023-05	75200
2023-06	42484.5
2023-07	66500
2023-10	3040
2023-12	9500

9 rows selected.

Figure 38: Showing the total revenue of the company for each month

The picture above describes that the **Order**, **Order\_Product**, **Product**, and **Customer\_Order** tables were **naturally joined**, out of which the **ord\_date** (only the **year and month**) and the **total\_revenue** attributes were selected. The **year and month** were **extracted from ord\_date** using the **TO\_CHAR** function, and the **total\_revenue** was calculated as the **sum of the products of the prod\_price, order\_qty, and (1 – discount\_rate)** attributes, **grouped by** the **year-and-month** combination of the **ord\_date**.

The query above resulted in the **output** of the **total revenue** of the company **per month**.

### Finding the orders that are equal or higher than the average order total value

```
SQL> CREATE TABLE Ord_Total as
2 (SELECT ord_ID, SUM(prod_price * order_qty) AS total_revenue FROM
3 "ORDER" NATURAL JOIN Order_Product
4 NATURAL JOIN Product
5 NATURAL JOIN Customer_Order
6 GROUP BY ord_ID);

Table created.

SQL> SELECT * FROM Ord_Total ORDER BY ord_ID;
```

ORD_ID	TOTAL_REVENUE
1	2500
2	47205
3	10000
4	3200
5	50
6	55800
7	70000
8	62000
9	22350
10	65500
11	7605
12	500
13	30000
14	15000
15	12100

15 rows selected.

Figure 39: Creating a temporary Ord\_Total table with the order IDs and total amounts

As seen in the picture above, a **temporary table** called **Ord\_Total** was **created** by **naturally joining** the **Order**, **Order\_Product**, **Product**, and **Customer\_Order** tables, then **selecting** the **ord\_ID** and **total\_revenue** attributes, like in the previous query. The **values** in the resulting table were then **displayed**.

```
SQL> SELECT * FROM Ord_Total
  2  WHERE total_revenue >= (SELECT AVG(total_revenue) FROM Ord_Total)
  3  ORDER BY ord_ID;

ORD_ID TOTAL_REVENUE
-----
      2      47205
      6      55800
      7      70000
      8      62000
     10      65500
     13      30000

6 rows selected.
```

Figure 40: Finding the orders that are equal or higher than the average order total value

Next, **all attributes** from the **Ord\_Total** table were **selected**, and the records where **total\_revenue** had values **equal to or higher than** the **average** of all its values were displayed.

```
SQL> DROP TABLE Ord_Total;

Table dropped.
```

Figure 41: Dropping the Ord\_Total table

The **Ord\_Total** table was then **dropped**, as there was **no further use** of it.



**Listing the details of vendors who have supplied more than 3 products to the company**

```
SQL> SELECT vendor_ID, vendor_name, COUNT(prod_ID) as Num_of_Products FROM
2 Vendor NATURAL JOIN Product
3 GROUP BY vendor_ID, vendor_name
4 HAVING COUNT(prod_ID) > 3
5 ORDER BY vendor_ID;
```

VENDOR_ID	VENDOR_NAME	NUM_OF_PRODUCTS
3	Stark Industries	4
4	HammerTech	4
5	Apple	4
7	OsCorp	5

*Figure 42: Listing the details of vendors who have supplied more than 3 products to the company*

As seen in the picture above, the **Vendor** and **Product** tables were **naturally joined**, from which the **vendor\_ID**, **vendor\_name**, and **COUNT (prod\_ID)** attributes were **selected**. The **COUNT (prod\_ID)** was **grouped by vendor\_ID** and **vendor\_name**, which returned the **number of different prod\_ID values** associated with **each vendor\_ID**. Then, all the **records** having **COUNT (prod\_ID) greater than 3** were returned, **sorted by vendor\_ID** in ascending order.

**Showing the top 3 product details that have been ordered the most**

```
SQL> SELECT * FROM
  2  (SELECT prod_ID, prod_name, SUM(order_qty) AS Times_Ordered FROM
  3  Order_Product NATURAL JOIN Product
  4  GROUP BY prod_ID, prod_name
  5  ORDER BY SUM(order_qty) DESC)
  6  WHERE ROWNUM <= 3;
```

PROD_ID	PROD_NAME	TIMES_ORDERED
2	Galaxy Note 3	103
1	TeslaLED	82
4	EDITH	72

*Figure 43: Showing the top 3 product details that have been ordered the most*

The picture above shows that the **Order\_Product** and **Product** tables were **naturally joined**, followed by **selecting** the **prod\_ID**, **prod\_name**, and **SUM (order\_qty)** attributes. The **SUM (order\_qty)** was **grouped by prod\_ID and prod\_name**, which returned the **total quantities** of each product that had been ordered. The result was then **sorted** by the **SUM (order\_qty)** in **descending** order.

The query for the **output from above** was enclosed as a **subquery**, out of which **only the top 3 rows** were then **displayed**.

**Finding the customer who has ordered the most in August with his/her total spending on that month**

```
SQL> SELECT * FROM
  2 (SELECT cust_ID, cust_name, TO_CHAR(ord_date, 'YYYY-MON') AS Order_Month,
  3 SUM(prod_price * order_qty * (1 - discount_rate)) as total_spending FROM
  4 Customer NATURAL JOIN Customer_Order
  5 NATURAL JOIN "ORDER"
  6 NATURAL JOIN Order_Product
  7 NATURAL JOIN Product
  8 WHERE EXTRACT(MONTH FROM ord_date) = 8
  9 GROUP BY TO_CHAR(ord_date, 'YYYY-MON'), cust_ID, cust_name
 10 ORDER BY total_spending DESC)
 11 WHERE ROWNUM <= 1;
```

CUST_ID	CUST_NAME	ORDER_MONTH	TOTAL_SPENDING
5	Matt Murdock	2022-AUG	53010

*Figure 44: Finding the customer who has ordered the most in August with his/her total spending on that month*

It is clear from the picture above that the **Customer**, **Customer\_Order**, **Order**, **Order\_Product**, and **Product** tables were **naturally joined**, from which the **cust\_ID**, **cust\_name**, and **ord\_date** (year and month only) attributes were **selected**, along with the **total\_spending** attribute calculated as the **sum of the products of the prod\_price, order\_qty and (1 – discount\_rate)** attributes **grouped by ord\_date** (year-and-month combination), **cust\_ID**, and **cust\_name**. Then, all the **records** where the **month** in the **ord\_date** attribute was **AUG (August)** were returned using the **EXTRACT** function. The records were then **sorted** by **total\_spending** in **descending** order.

The query for the entire **result from above** was enclosed as a **subquery**, out of which **only the topmost row** was then **returned**.

## **7. Critical Evaluation**

### **7.1. Critical Evaluation of the Module**

The completion of the module CC5051NI Databases has proven to be an excellent way of learning the basic concepts of databases, including ERDs, database schemas, SQL functions, and many more. It was understood that data is the most valuable currency in the digital world, and efficient storage of data that can be accessed quickly was of utmost importance for any type of business. The most important concept in the development of a database schema was normalization, which turned out to be a critical factor in deciding whether a schema was valid for a DBMS software and ensuring that no data redundancies/anomalies existed after verifying it. Normalization was a tough concept to understand in the beginning but became significantly easier once the core of the concept clicked together. Also, normalization is not defined by strict rules but rather has some room where logical thinking and reasoning is required.

### **7.2. Critical Evaluation of the Coursework**

The coursework for this module has served as one of the best ways of getting started with practical experience of using a DBMS and creating and managing a database. The coursework requirements demanded the development of a database that recorded the details of customers, orders, products, and vendors involved in an electronics retail store that recently launched an e-commerce platform to make use of the growing trend of online marketing. Logical thinking and reasoning were done to decide the entities and attributes that would comprise the database schema, and the records that would be inserted to produce the outputs according to the information and transaction queries mentioned in the coursework.

Overall, developing the initial ERDs were simple and straightforward, but involved multiple reviews with the module leader and tutors. Normalizing the attributes for the proposed schema followed by the designing of the final ERDs was an intensive task which required several repetitions to get right. Creating each table, populating them, and screenshotting the outputs of each query as well as describing them turned out

was a tedious task as well. The spool file, server-side flat file, and dump file creations were straightforward as well.

## 8. Drop Queries and Dump File Creation

### 8.1. Drop Queries

```
SQL> DROP TABLE Customer_Order_Product;
Table dropped.

SQL> DROP TABLE Customer_Order;
Table dropped.

SQL> DROP TABLE Order_Product;
Table dropped.

SQL> DROP TABLE Product;
Table dropped.

SQL> DROP TABLE Vendor;
Table dropped.

SQL> DROP TABLE "ORDER";
Table dropped.

SQL> DROP TABLE Customer;
Table dropped.

SQL> SELECT table_name FROM user_tables;
no rows selected
```

*Figure 45: Dropping all tables in order*

## 8.2. Dump File Creation

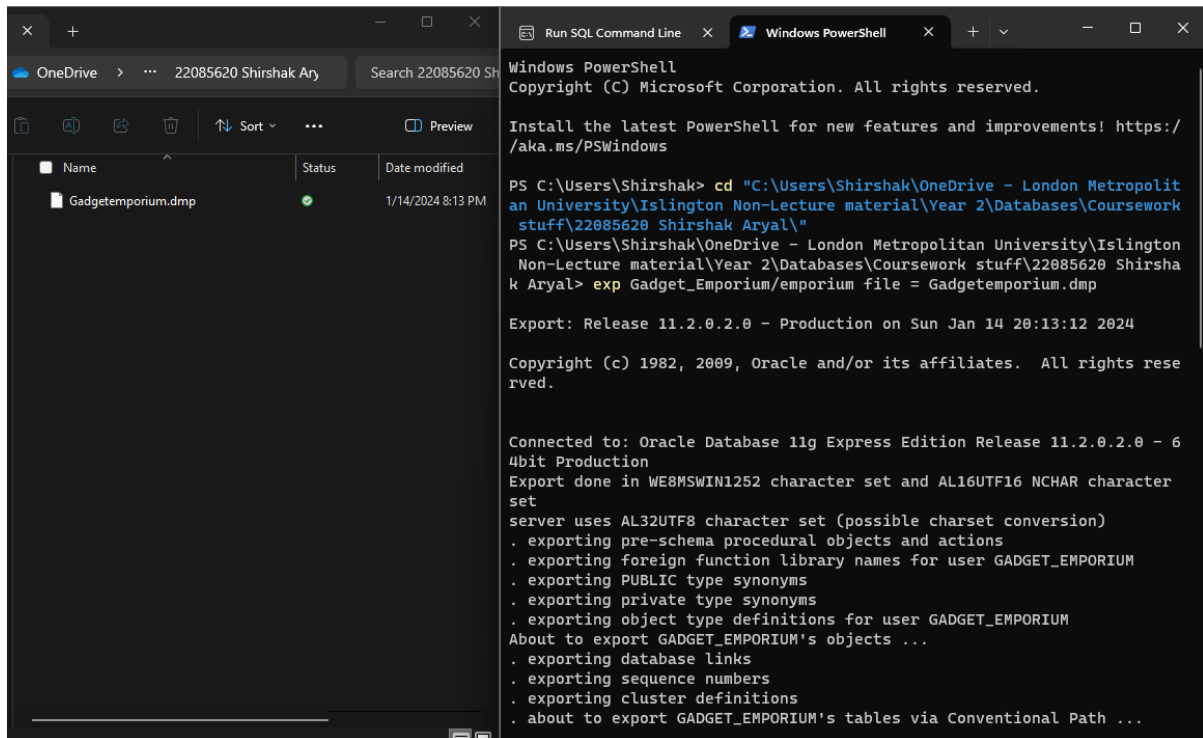


Figure 46: Creating a dump file of the coursework