

General Guidelines for Presentation

- Slides should not be too heavy with content. Better to create point wise.
- If you require more than one slide for any point, right click on that point slide then select duplicate slide and modify the duplicated slide.
- Diagrams must be aligned at centre and clearly visible with caption.
- All the mentioned fonts, font size, title content, etc should not change and strictly as per the given format and guidelines.



Parshvanath Charitable Trust's
A. P. SHAH INSTITUTE OF TECHNOLOGY, THANE
(All Programs Accredited by NBA)

Department of Information Technology



Complaint Box

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Project Guide
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1. Introduction

The function of the website is to look into the complaints raised by any student or staff, and judge its merit. The Help Desk is also empowered to look into matters of genuine Issue can register and submit their complaint which will be approached by the department members in person. Students, Staff and Members of college can register their complaints and grievances online.

- **Problem Identified :**

Absence of one stop helpline for all queries and a genuine platform for enquires or complaints.

- **Solution Proposed :**

A seamless help desk for college students which will solve their issues.

2. Objectives

1. To provide easy login.
2. To respond quickly and address any issue.
3. To help students track down the progress of complaints and provide timely responses.
4. To give easy medium to submit their complaints and feedback.
5. To provide students with a transparent and accountable system.
6. To keep track of each and every complaint.

3. Scope

1. Campus Connection connects the students with our help desk services in or from outside the college premises for any queries.
2. It is going to help the students connect with a source where their issues regarding any college associated notion would be solved.
3. There will be a faster acknowledgement of queries from website as compared to human interaction.

4. Feature /Functionality

1. Easy-to-use Interface: It's intuitive and easy-to-use interface allows students to submit their complaints quickly and easily, while its secure and confidential environment ensures their satisfaction.
2. Seamless Login experience: It's easy to login, student can use their Name as username and accordingly use the respective password to create an account.
3. Classification of Categories : Once you login, the UI is designed in such a way that it's easier to browse into categories like “scholarship related query or queries that fresher's have and so on”.

5. Outcome of Project

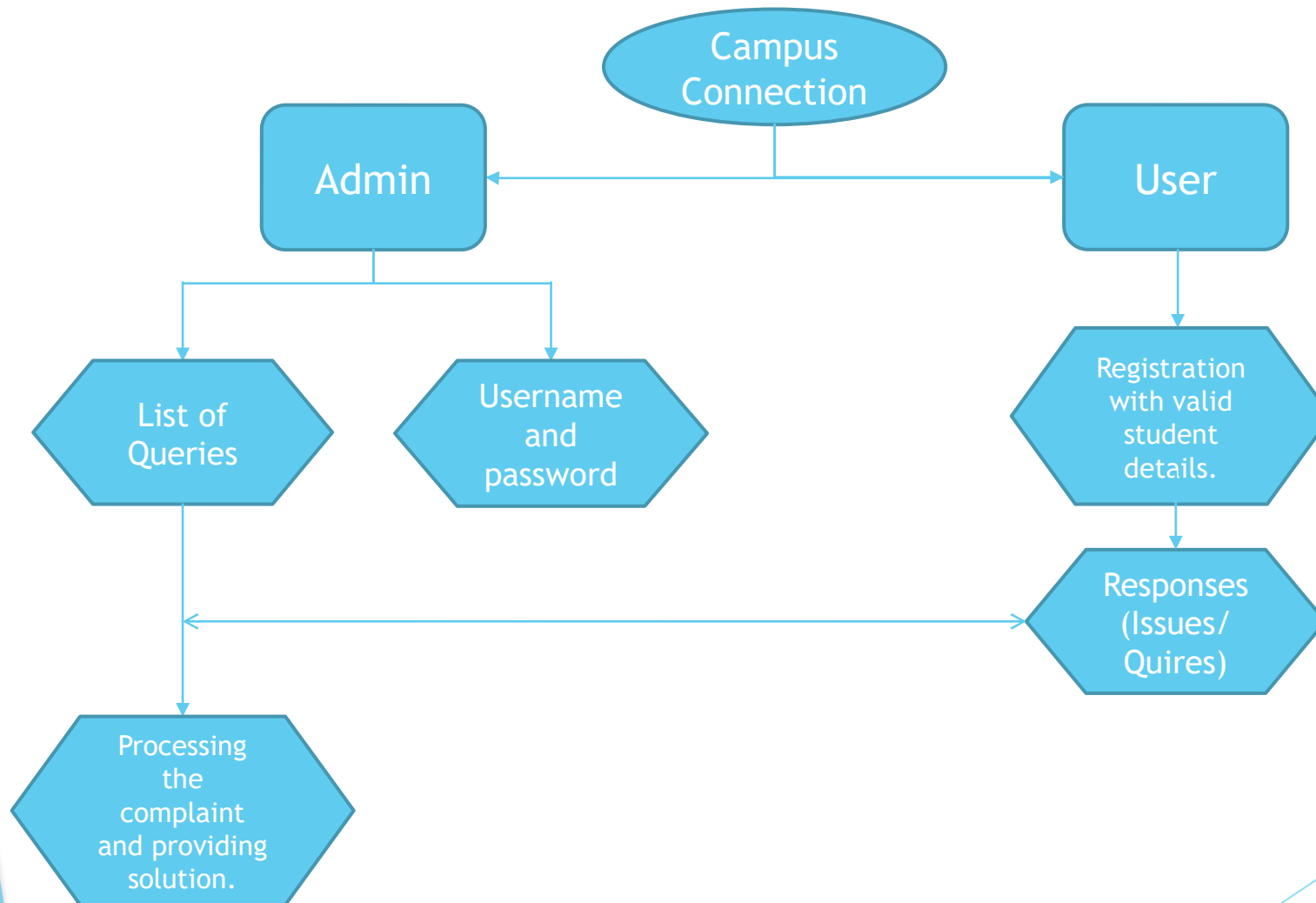
1. Campus Connection will be an invaluable tool for us to track student's feedback and provide responses to them.
2. The system will increase student's satisfaction and meet their expectations, as they feel heard, and their feedback is taken into consideration.
3. This is going to be a great aid for students having social anxiety as it doesn't involve human interaction.

6. Technology Stack

Write what you have planned to develop front end (GUI) & Backend (Database if applicable)

- 1.For front end (GUI)- HTML, CSS
- 2.Intermidiate- Python, JAVAscript
- 3.For backend (Database)- PostgreSQL

7. Block Diagram



Thank You...!!