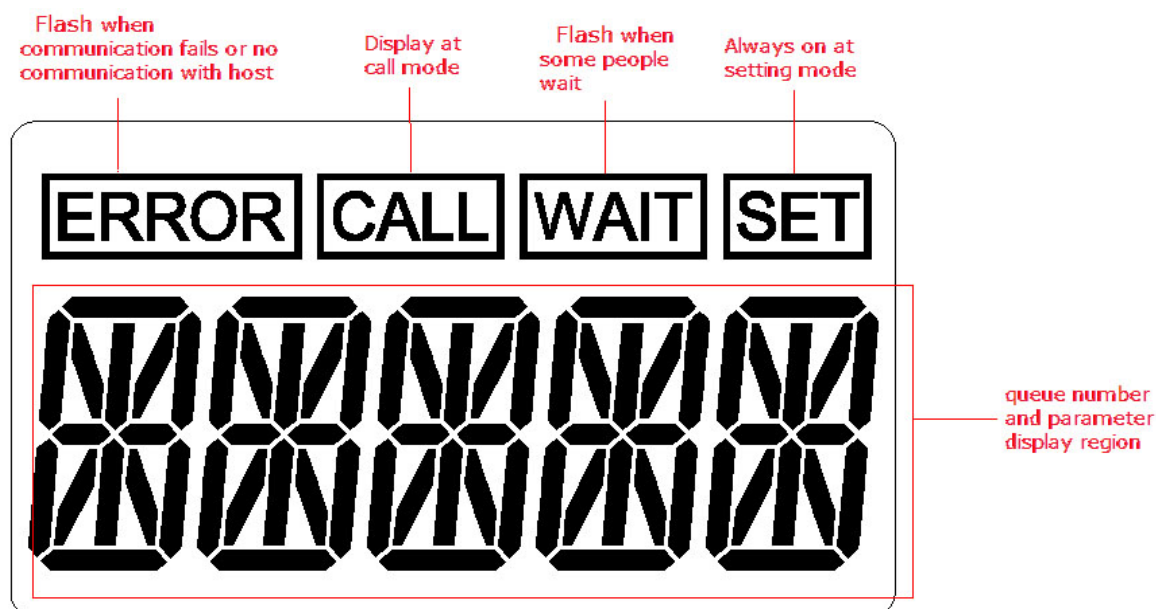
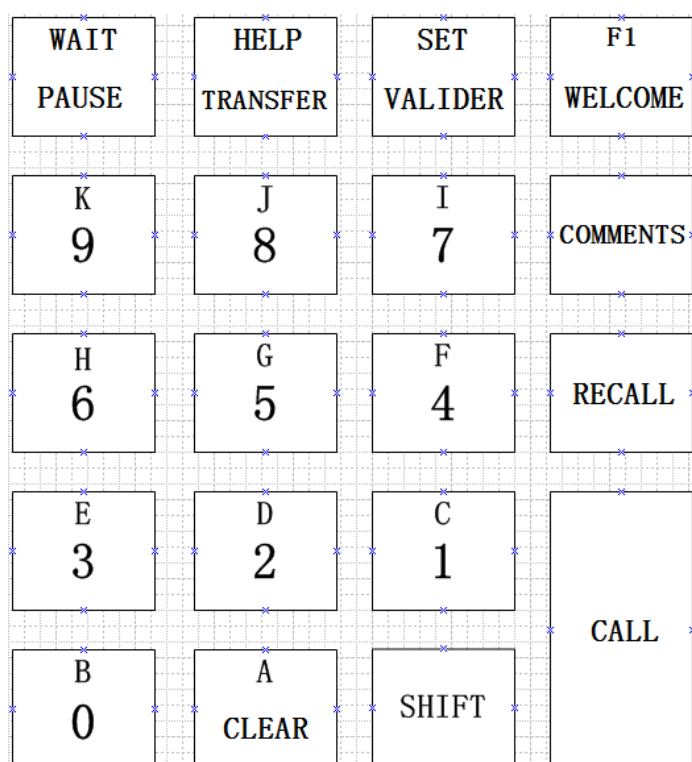


Wireless Calling Manipulator Manual

LCD diagram:



Keyboard diagram:



Wireless calling manipulator has the shift key functions, in addition to SHIFT key, each key has a second function, each key on the bottom line is the key character represents the first function, the top row represents the second function, SHIFT key with the second feature requires, for example, to enter English characters 'A', with the SHIFT + Clear button on it, similar to other keys.

PAUSE: Paused service key

Press PAUSE to enter a paused state, the terminal can automatically enter the suspended state when power, in the paused state Can not operate all the buttons except the CLEAR key, to operate a call must enter the Call Idle state.

CLEAR: enter the Call Idle state

Press the CLEAR key to enter the Call Idle state, the display shows a blinking cursor, call indicator light, check if someone is waiting for service indicator light is flashing check, no waiting for service check indicator light is off, this time you can enter 5 numbers for Special call.

CALL: Call key

Idle state in the call, press the call button to request the host to send number, number in the host has not sent down when the display shows the inquiry, said the wait, is communication, if the host is immediately sent down the number queue number display.

SET: system set key

In idle state press SHIFT + set key to enter setting mode, Display setting flag indicator lights, the call signs off

VALIDER: Confirmed key

When you press the call key, number sent by the host, the customer came to the window for business, service press the VALIDER key, telling the host of this number has been properly handled.

RECALL: Re-call key:

When you press the CALL key, number sent by the host, and the display shows the correct queue number. before pressed VALIDER button If customers did not come at a certain time to conduct business, service can press RECALL key to call this number again, you can unlimited calls, but when pressing the VALIDER key to enter the service status, you can not re-call this number, and the RECALL key is invalid.

WAIT: query waiting key

In Call Idle state press SHIFT + Pause to query the number of waiting, such as display -023- that There are 23 people waiting for service, a duration of about 2 seconds after the call back to Call Idle state.

HELP: Request Help key

In the Call Idle state press SHIFT + help key, the manipulator send a help signal to the host, the help signal processing by the host depending on the user asked to do different treatments, may also be streamlined version of the software does not support this feature, sent to the host a help signal, the Idle state will automatically return to the manipulator.

WELCOME: Welcome key

When your system is configured to evaluate the system, the customer comes, you press the WELCOME key to tell the host welcomes the beginning of customer service, Host will control the evaluator to play welcome words, The evaluator into the working state, the key is available except in the query waiting state or setting state , and This function must also set the corresponding RS232 terminal enable bit later to be effective.

COMMENTS: Evaluation key

When you complete the customer service business, press the COMMENTS button, tell the host you have completed service, the host can control evaluation lets customers evaluate your services and settings play service terms, this function must be set in the terminal after the RS232 to be effective.

TRANSFER: Call Transfer key

When you need to service the current number to another queue or a window, you have to press the Enter key to enter the service status, press the TRANSFER key in the service state, the display shows T-x x x, 0001-255 at this time if you enter the number in this range that you want to transfer to the 001-255 address manipulator, if you type the characters A-K in English, remember, the English characters only need to enter one But can only enter one number that you want to transfer to the current A-K queue to go inside the business

F1: Reset button, After completion of the set parameters, some parameters need to restart Action to take effect, you can press SHIFT + F1 to reset the manipulator.

Functional description of setting options (to SET key)

In Call Idle state press SHIFT + set key to enter setting mode, the Set flag light, call Sign off.

Parameter display area shows

T1- Flashes, waiting for input, when the input parameters after a complete stop blinking, means the

parameter input is complete, then press SHIFT + set key to set a parameter to the next item, you can press the CLEAR key to exit the parameter setting, Here is the description of parameters and functions displayed. Remember Reset the manipulator

After completion of the set parameters.

T1- T7 reserved.

AD*** Set manipulator address, the range 001-255, in the same system address can not be the same, if found using or commissioning a corresponding number of manipulator no communications or slow, check this number is not the same address.

CH---* Setting manipulator 1-9 range of wireless channel, the antenna bandwidth as the reason, please use the front of the channel, and the host must be the same channel to communicate normally. Channels have been set before leaving the factory, do not modify.

MU-** reserved.

K1--K7 reserved.

232-* Evaluation of the interface connected to switch 232, range 0 to turn off the power supply 232, 1 means the power to open the 232, if the use of evaluation must be open to communication devices, in the absence of the case evaluator must be close Function.

Normal operation process:

When manipulator power on, if the screen flashes ERROR, said the manipulator to the host signal is not received, or that signal reception is normal. Then press the CLEAR key, and then the CALL key to start the call number. If you press the CALL key, the screen displays "ID", that asked to enter the staff number, staff number in the queue and set the program's "permission settings" item in the set. If you do not want to use the staff number to log, in the "permissions" remove "staff number to log" check box. Enter the staff number in the manipulator, if less than 5, use the 0 in front of filling, if the staff number is 23, enter "00023. " When you enter full five, if the correct staff number, manipulator prompt "OK", otherwise the prompt "WRONG", then press the CLEAR key re-input.

Note: Each time a new operation in the former, if the content is displayed on the screen, need to press the CLEAR key to clear the screen, until the bottom right corner of the screen shows "_ " cursor, then can use other function keys.

Enter the correct staff number, press the CLEAR key, and then CALL key and the manipulator first display "WAIT", said the manipulator is waiting for the host number, after receipt number, the manipulator display screen flashes the number that are waiting to hold the arrival of the numbers (Note: If the screen shows "- - - -" indicating that no number was). RECALL key can be used to repeat the call during flashing numbers, when the customer arrived, press the VALIDER key, then number is no longer flashing, re-call key and the call key is invalid, said the Customer is to conduct business, if the call evaluation of devices installed on the device, press the VALIDER key when the voice prompt "Welcome", the business process is complete, press the CLEAR key, the evaluation device plays the voice: "Please make my service evaluation", then press CALL key to open a new round of calls right again.

Note: If the customer did not hear the voice prompts, can be respectively WELCOME key or COMMENTS key to replay voice.