

PREVIOUS WORK EXPERIENCE**Software Developer**, Cape & Bay, Lutz, FL 08/2019- Present

- ✓ Worked with PHP, HTML, CSS, and JavaScript for website development and maintenance.
- ✓ Project managed client promos for websites and developed promo pages by specifications.
- ✓ Used multiple automated testing tools to test software.
- ✓ Aided senior developer with code reviews and troubleshooting.
- ✓ Produced front end and back end code for client webpages as a full stack developer.

Data Analyst / IT Specialist, Gulf Coast JFCS, Clearwater, FL 01/2018-08/2019

- ✓ Traveled to Washington DC for Netsmart's annual "Connections" conference.
- ✓ Used Netsmart's EHR system called Avatar to pull and analyze data and correct any clinician errors before uploading to managing entities for State Reporting.
- ✓ Automated monthly reports and Crosswalks for State Reporting.
- ✓ Created detailed instructions for State Reporting after converting Flat to XML file structure.
- ✓ Used Crystal Reports and Tableau for data visualization and presented results to the CIO.
- ✓ Used API calls to automate tasks in the company's "Paylocity" and HRM systems.
- ✓ Supported 500+ employees mobile devices using Intune device management.
- ✓ Created instruction manuals and videos to install and use Intune MDM on their iPhones

Business Development Manager / Project Manager, Solutions UI/UX, Tampa, FL 09/2018-Present

- ✓ Aided with market research, budgeting, and strategic analysis.
- ✓ Project manager for a custom CRM and compliancy tool. Worked with a team of senior level developers, an architect, and UX designer.
- ✓ Met with potential investors and customers to promote the products.
- ✓ Aided with conflict resolutions and strengthened trust and relations between team members..

Production Manager/ Data Analyst, Chargebacks911, Clearwater, FL 01/2016 - 01/2018

- ✓ Traveled to India on company's behalf to train on new procedures for a large enterprise client.
- ✓ Trained, quality controlled, and communicated to the company's production team in India.
- ✓ Managed and trained teams state side on new procedures and more efficient workflows.
- ✓ Uploaded Chargebacks into company's proprietary system using custom software.
- ✓ Maintained Data Integrity of Chargeback data entered into the system using SQL.
- ✓ Conducted Quarterly Reports for the company's clients using Excel.
- ✓ Conducted and automated "Affiliate Fraud Shield" analysis using Excel.
- ✓ Created new and improved technical instructions and videos for various tasks.
- ✓ Performed purchasing duties for the production department.

Assistant Manager, Art & Wine Gallery of CB Incorporation, Clearwater, FL 01/2011 - 12/2015

- ✓ Created reports using Excel which helped the owner with accounting, balancing the cash register, weekly deposits, and maintaining inventory and supply chain.
- ✓ Used Excel Power Pivot to document particular purchases and to discover trends after analyzing the data. Revamped sales structure which improved monthly sales by 15%.

EDUCATION**Bachelor of Science in Management Information Systems**, USF, Tampa FL 12/14**President of Management Information Society - USF:**

- ✓ Lead 26 students to bring industry executives to present on latest technologies.
- ✓ Revamped organizational structure into a horizontal structure allowing for more involvement of students in meetings and decisions. Increased members from 12 to 26.
- ✓ First group of students selected to assist in evaluation of new instructors in the MIS Dept.

PROFICIENT WORK SKILLS**Development skills:** Python, R, SAS, C#, PHP, Laravel, HTML, CSS JavaScript, SDLC Model, Agile Methodology, Machine Learning**Office Tools:** MS Project, MS Visio, MS SharePoint, MS Excel focus on: Power Pivot, Data Mining, Pivot Tables, V-Look Ups, Macros, and Formulas.**Other Tools:** Visual Studio, SQL Server, Oracle Analytics, ETL tools, CRM, Tableau, Avatar EHR**Operating System Skills:** Windows XP - 10, Mac OS, iOS, Android, Linux, VMware**Sales Skills:** Retail experience, Complex Sales, Customer Service, Balancing Register, Weekly Deposits.**Management Skills:** Training, Team Lead, Procedures/Instruction, Purchasing Duties, QC