Credit Card Complaints Dashboard

Total Complaints

86,893

Rolling 12 Month
20,202

Timely Response

85,934

Closed %
98.90%

In Progress

329

In Progress %
0.38%

Filter Panel

Year of Date received
(All)

State
(All)

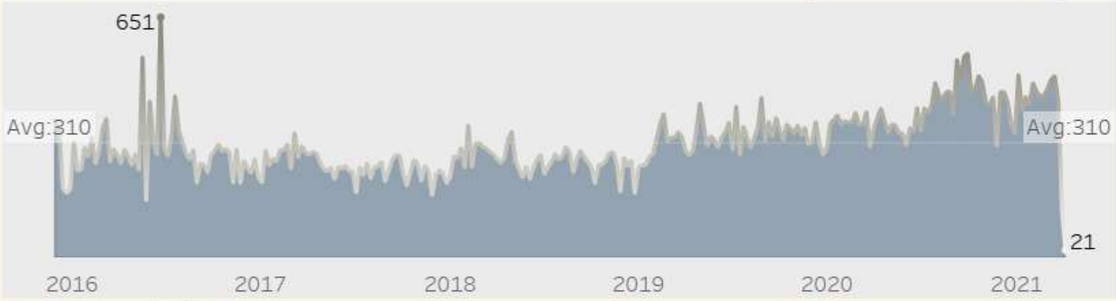
Number of Records
2,861 — 14,688

Export Panel

PDF

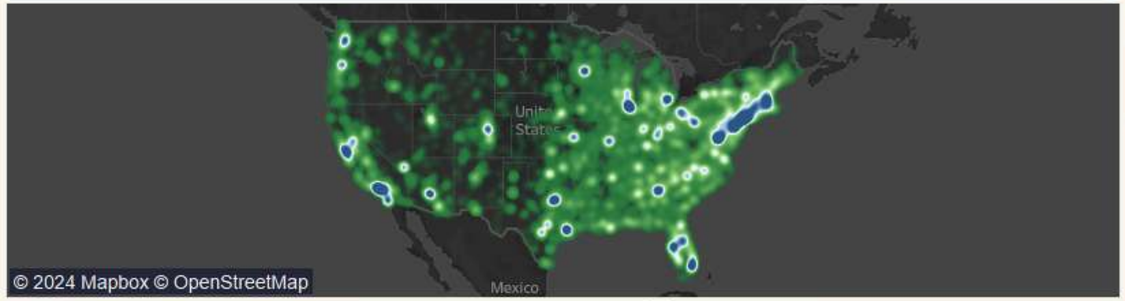
WeeklyTrend

Weekly



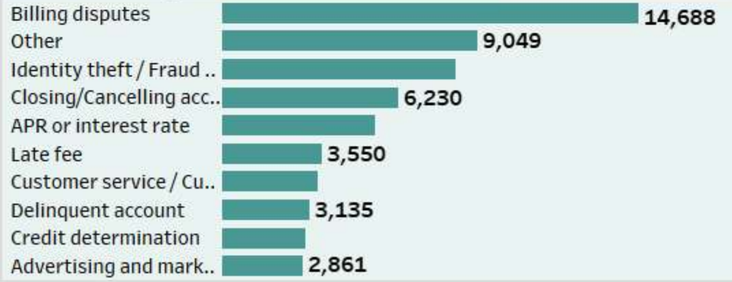
State Wise Complaints

Density Map



Top Issues

(All)



Daily Complaints

February 2020

Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

Company Response

(All)

Closed with explanation	51,873	59.70%
Closed with monetary relief	17,942	20.65%
Closed with non-monetary relief	9,215	10.60%
Closed without relief	4,246	4.89%
Closed with relief	2,500	2.88%
Closed	649	0.75%
In progress	329	0.38%
Untimely response	139	0.16%

Submitted Via

Web	68.92%
Referral	16.58%
Phone	7.48%
Postal mail	5.96%
Fax	1.00%
Email	0.05%