**MUKESH PATEL SCHOOL OF TECHNOLOGY MANAGEMENT & ENGINEERING**

SVKM'S NMIMS
Deemed to be UNIVERSITY

**SHIVPRASAD   PATIL**
**BTech IT 2022-2026**
**Date of Birth:08/08/2004**

## Education

| | |
|---|---|
| **MPSTME, NMIMS University** | **2022 - 2026** |
| B. Tech in Information Technology | |
| CGPA: 3.03/4 | |
| **Adv. S.A. Baheti Arts, Commerce and Science College Jalgaon** | **2021 - 2022** |
| HSC: 67.17 | |
| **R.R. Vidyalaya, Jalgaon** | **2020** |
| SSC: 75.66 | |

## Projects

**Local Employment Bridging Platform for MSME-Trained Candidates – 2024**

Developed an Android app using Java, XML, Firebase to connect MSME-trained candidates with local job opportunities. Implemented multilingual support and text-to-speech accessibility for rural/semi-urban users. Designed job recommendation logic and district-wise job listings, improving usability for 200+ potential users.

**Customer Churn Prediction Using Machine Learning – 2024**

Built a churn prediction model with Python (scikit-learn, pandas, NumPy) achieving 82% accuracy. Applied logistic regression and random forest for predictive analytics to identify at-risk customers. Analyzed KPIs (tenure, monthly charges, subscriptions), demonstrating data-driven decision-making relevant to financial services.

**Domino's Pizza Sales Analysis - 2024**

Conducted sales analysis using Power BI, SQL, DAX to track revenue trends and optimize staffing.
Built interactive dashboards for real-time monitoring of KPIs, reducing reporting delays.
Experience transferable to transaction monitoring and customer behavior analysis in banking.

## Internships

**C-TRON SYSTEM AND SOFTWARE Pvt Ltd –  May 2025- July 2025**

**Role: Technical Support Executive Intern**

Diagnosed and resolved front-end and back-end issues in web applications, improving system reliability. Handled 20+ weekly support tickets with SLA compliance, using issue-tracking tools (similar to ServiceNow/Jira). Performed root cause analysis to reduce resolution time by 15%.
Documented recurring issues and solutions, supporting knowledge management initiatives.

## Certifications & Publications

- Machine Learning – **NPTEL |** Jan 2024 – Apr 2024
- Meta Data Analyst Certificate – **Coursera** | 2025
- Web Development – **Acmegrade** | July 2024
- Python – Udemy |  2024
- Full Stack Development **– Udemy** | 2025

## CORE SKILLS

**Technical Skills-**

- **Programming & Development**: Python, Java, SQL, Android Studio (Java/XML)
- **Data Analytics & BI**: Power BI, Tableau Prep, DAX
- **Databases**: MS SQL Server (DDL/DML, Joins, Aggregations)
- **Machine Learning** Random Forest, Logistic Regression, Data Preprocessing
- **Cloud & Monitoring (Beginner):** AWS CloudWatch

**Soft Skills-**

Leadership, Teamwork, Good Communication, Adaptive, Time Management.

## Achievements and Positions of Responsibility

- Code to cure Hackathon :Unstop & Ambiora NMIMS 24-Hour Hackathon (Participation Certificate)