e-police(Estonia)

PRESENTED BY: JAMUNA ACHARYA

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PUBLIC SERVICE MANAGEMENT-II
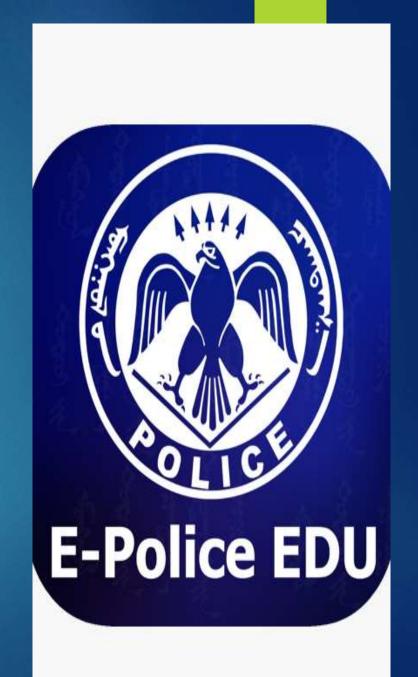
Introduction

▶ ePolice is an integrated digital policing system designed to provide better and faster citizen services.

▶ It enhances public safety through surveillance and crime prevention.

▶ The system aims to optimize police resources while increasing efficiency and transparency.

Key Features of ePolice

► **Integrated queries across police and partner databases.**

► **Surveillance and tracking systems operate cohesively.**

► **Tools for crime prevention and accident reduction.**

► **Enables quick information sharing among law enforcement and partners.**

Benefits of ePolice System

- Faster and improved citizen service delivery.

- Increased transparency in police operations.

- Higher crime clearance rates.

- Reduction in injuries related to traffic accidents.

- More effective use of police and partner resources.

ePolice in the Context of e-Estonia

- ePolice is part of Estonia's larger digital government ecosystem.
- Nearly all public services in Estonia are online with 24/7 accessibility.
- e-Estonia uses platforms like X-Road for secure data exchange across institutions.
- Estonia leads globally with online public services including e-Health, e-Residency, and i-Voting

Technological Backbone

- ePolice leverages centralized, secure data systems ensuring integrity and confidentiality.

- It integrates with Estonia's X-Road platform for inter-agency communications.

- Blockchain is used in data management for security and transparency in governance.

Impacts

- Public trust is bolstered by transparency tools.

- ePolice contributes to Estonia's reputation as a leader in digital governance.

- High citizen uptake of digital services indicates strong confidence in the security and efficiency of the system

Conclusion

- ePolice Estonia exemplifies the effective use of digital technology in modern policing.

- It demonstrates Estonia's pioneering approach to e-governance and public service innovation.

- Continuous development ensures adaptability to future challenges and security needs.