# Shiva Sharma

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#### **EDUCATION**

## Formerly Ryerson University (Toronto Metropolitan University)

350 Victoria St, Toronto

Expected Graduation 2026

- Pursuing a Bachelor of Science degree
- Major Computer Science

7585 Financial Drive, Brampton

Graduated June 2021

Jeunes Sans Frontières High School (2017-2021)

- Awarded Most Improved Student
- Awarded Ontario Scholar
- Honour roll Graduated with an average above 85%

#### PROFESSIONAL EXPERIENCE

## Old Navy

25 Peel Centre Dr, Brampton

August 2021- January 2022

Brand Associate, Cashier

- Greeting Customers and following through on requests and orders
- Assisting an average of 20 customers per day in finding or selecting items, and providing recommendations
- Maintaining accurate and attractive merchandise displays
- Carrying out all transactions on the cash register, including cash, checks, card payments, and refunds or exchanges
- Completed BOPIS (Buy Online, Pickup in Store) Orders & transactions.

#### **VOLUNTEERING EXPERIENCE**

### The City of Brampton, Volunteer Services

340 Vodden St E, Brampton

Registered Programs Volunteer

March 2018 - Nov 2019

- Creating a positive learning space by ensuring the health, safety, and fun of all participants with an inclusive work environment
- Helping with the maintenance of sports equipment
- Continuously striving to deliver excellent customer service to all participants, parents/guardians, and patrons.
- Assisting with teaching the fundamental movement skills of basketball through instruction and gameplay
- Leading Activities and tasks without necessary supervision

### **SKILLS**

- Languages: Python, Java, C, JavaScript, MATLAB
- Tools: PyCharm, VSCode, Eclipse, Excel
- Organization, Methodology, Efficiency, Analytical thinking, Problem Solving

#### **CERTIFICATIONS**

Certificate of Bilingualism - High Proficiency/Fluent in both English and French