



April 1, 2013

Dear Owners and Residents:

This notice is to inform you that your unit, or a unit in your tier, has been scheduled for repair. Crews will be mobilizing equipment to your balcony/tier to remove and replace the deteriorated concrete at the roof.

This process will include QRI installing plastic on doors/windows at the balcony that will be directly affected by work. They will also be installing shoring at the levels below the roof being replaced. They will then remove the deteriorated concrete using pneumatic jack hammers, install forms and place concrete. This process will be noisy and dusty. After adequate cure time, a roofing company will return to reinstall roof flashing.

QRI will take care to minimize dust, water and any other damage to units during this process. Unit owners/residents are advised to remove any furniture from balconies for this work. It is also advisable to remove anything from walls that may fall from vibration.

Quality Restorations will take steps to protect property, but owners are responsible for moving belongings to safe areas away from potential harm. Quality Restorations is not responsible for broken items in any way caused by the concrete repair project, including but not limited to: dust, drywall cracks, nail pops, pictures falling off walls, items falling off of furniture, etc.

Quality Restorations will work as quickly and efficiently as possible to minimize the inconvenience to residents.

Thank you in advance for your cooperation,

QUALITY RESTORATIONS, INC.

