



## Village of Arlington Heights

33 South Arlington Heights Road  
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Website: [www.vah.com](http://www.vah.com)

March, 2012

Dear Fire Alarm Subscriber,

The Arlington Heights Fire Department and the Northwest Central Dispatch System are pleased to announce the availability of wireless fire alarm monitoring. The Northwest Central Dispatch System is a consolidated, multi-jurisdictional emergency communications system which presently serves the Village of Arlington Heights and 11 neighboring communities. Northwest Central Dispatch System's wireless fire alarm vendor, ADT, is installing computer hardware capable of receiving wireless alarm transmissions from transceivers (devices that both transmit and receive) located throughout Arlington Heights. If you choose to participate, a transceiver will be installed in your facility and will replace conventional dedicated phone lines currently used to monitor fire alarms.

Though not required by code, the Arlington Heights Fire Department strongly endorses this radio alarm system that ***connects directly*** with our dispatch center. This eliminates the possibility of signal transmission delays and promotes faster response times.

### ***How does wireless alarm monitoring benefit you?***

- Provides reliable monitoring of your fire alarm system.
- Eliminates the need for expensive dedicated phone lines.
- Reduces the number of false alarms from phone line ground faults, thus limiting the likelihood of receiving fines for false alarms.
- Eliminates "trouble" alarms and "runaway" conditions generated by phone line problems.
- Ensures a higher degree of reliability during storm conditions.
- Provides a secure, **direct** and **immediate** radio transmission to Northwest Central Dispatch.

### ***What will the installation cost?***

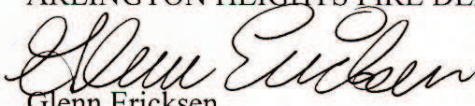
- A one-time \$150 connection fee is being waived by ADT until August 1, 2013.
- A monthly rental fee of \$81 which includes the monthly monitoring fee, maintenance and rental fee for a standard installation.

For more information please contact your ADT representative, Mike Marsh, at (630) 458-7695 or [mikemarsh@adt.com](mailto:mikemarsh@adt.com) to discuss your installation options.

If you have any further questions, please feel free to contact Deputy Chief Bernie Lyons at (847) 368-5456 or [blyons@vah.com](mailto:blyons@vah.com).

Very truly yours,

ARLINGTON HEIGHTS FIRE DEPARTMENT

  
Glenn Ericksen  
Chief