



RE: Trimming hedges

Josh Felt

to:

LRay@lmsnet.com, John Carman

07/08/2013 11:58 AM

Cc:

Krista Lee Hale, Mike Beltz

Hide Details

From: Josh Felt <Josh.Felt@brickmangroup.com>

To: "LRay@lmsnet.com" <LRay@lmsnet.com>, John Carman

<John.Carman@BrickmanGroup.com>,

Cc: Krista Lee Hale <Krista.Hale@BrickmanGroup.com>, Mike Beltz

<mike.beltz@brickmangroup.com>

History: This message has been replied to and forwarded.

Lisette and the Board,

*Unfortunately I do not know all of the facts as I was not involved at that point. What I do know is that any work requests/approvals sent to us came from Janice and/or the landscape committee (verbally or written) – just as they do from Lisette this year. It is impossible to know who made the final decision without being there. Brickman has operated from the direction of the landscape committee and the property manager for the last few years. We were never given any indication from the committee, board or Janice that the committee and property manager did not have decision making power. Based on that we only produced work under the approval of Janice or the landscape committee. It has not been and will not be Brickman's policy – or would it be in anyone's best interest - to produce work without prior approval. This year when we receive a specific request from Lisette we are working under the assumption that she has the board's approval to provide us with that specific direction. Previous years were no different except that instead of taking requests from Lisette we received them from the landscape committee or Janice.

*Cultivation has been completed once this year already. The soil in all of the beds and tree rings is of very poor quality and cultivation will only make a difference for a limited time without the addition of mulch (for tree rings) or compost (for perennial beds) to add nutrients to the soil.

*Unfortunately the entrance beds are going to look poor until the board makes a decision on how to proceed with the perennial replacements. They have been cultivated once this year but are in desperate need of additional nutrients.

Josh

From: LRay@lmsnet.com [<mailto:LRay@lmsnet.com>]

Sent: Monday, July 08, 2013 11:19 AM

To: John Carman

Cc: Josh Felt; Krista Lee Hale; Mike Beltz

Subject: Re: Trimming hedges

Hello,

Thank you and I will look forward to a written report. I understand how difficult it can be.

The annuals are not in question, as those were discussed and approved by the Board as a whole. They are just wondering why those buildings have these tall perennials which are blocking the boxwoods when the design was not approved with it. I agree that having a clear authority is best for holding everyone accountable including myself and the

Board.

Sincerely,

Lisette Ray, CMCA
On-site Property Manager
The Dana Point Condominiums
1519 E. Central Road, Arlington Heights, IL 60005
Office (847) 228.5176 Fax (847) 228.5190

lms lieberman management services

▼ John Carman ---07/08/2013 11:08:59 AM---Lisette, Krista addressed this issue in her email report, but I am requesting that Josh address it f

From: John Carman <John.Carman@BrickmanGroup.com>
 To: "lray@lmsnet.com" <lray@lmsnet.com>,
 Cc: Josh Felt <Josh.Felt@brickmangroup.com>, Krista Lee Hale <Krista.Hale@BrickmanGroup.com>, Mike Beltz <mike.beltz@brickmangroup.com>
 Date: 07/08/2013 11:08 AM
 Subject: Re: Trimming hedges

Lisette,
 Krista addressed this issue in her email report, but I am requesting that Josh address it formally in a report.

My understanding is that the decision was instigated by Jean since she did not like the cone flower and russian sage that was in the original design and installed per the design. The monarda (does not matter what variety) was her choice too.

I noted it with Josh on my first walk-thru as an inappropriate choice.

We did not charge since we were just responding and try to appease in an attempt to serve the customers request.

I personally, do not agree with this approach either,
 But obviously this has been a difficult property since there has not been a clear definition of authority.

Josh,
 Please put (facts) in a report for Lisette.
 If cultivation has not been completed in April, get it on the schedule immediately.
 Remove all dead material, photo and document.
 The Board needs to approve a replacement plan for the perennials. If they need more information Josh can schedule a meeting.
 Concerning the annual flowers that was also an Association decision.

We require definite decisions made based on our recommendations and we can be held accountable for those.

We want to assist you with the priorities and enhancements that will make a positive difference for the property.
 I will also personally work with you to make sure it works with the budget.

I think it will make a big difference now that you are managing the property.

I will touch base when I return from vacation.

John
 Brickman Group
 John Carman
 312-890-1923
 Sent via BlackBerry

From: LRay@lmsnet.com [<mailto:LRay@lmsnet.com>]
Sent: Monday, July 08, 2013 10:14 AM Central Standard Time
To: John Carman
Cc: Josh Felt; Krista Lee Hale
Subject: Re: Trimming hedges

Hi John,

Yes, the Monarda at 1615 and 1405 are overtaking the rest of the design. The Board would like a written explanation of who chose this plant and who instructed it to be planted in this location so that I may present it at the next meeting. Jean Dimpfl had the following to say regarding this matter-

"The replacement was to be mixed Monarda that we have at 1405 and 1505. The choice was made by Janice at a meeting in the office with Krista. What we actually got was a brand new highbred double flower Menarda which does grow taller but it's a beautiful flower. I think this might have been an unintended mix-up because we were not charged more and new releases are more expensive for the first few years. "


Please submit your written explanation.

Also, we have quite a few dead perennials in the entrance beds where they need to be removed. The Board would like to know why the beds have not been cultivated yet as well as part of the maintenance this year.

Please let me know when we can expect to have this done so that I may advise the Board. I know we were focusing on the hedge trimming, but the entrances should have already been attended to since they are in bloom and are a focal point. Thanks.

Sincerely,

Lisette Ray, CMCA
 On-site Property Manager
The Dana Point Condominiums
 1519 E. Central Road, Arlington Heights, IL 60005
 Office (847) 228.5176 Fax (847) 228.5190



▼ John Carman ---07/03/2013 04:05:15 PM---I will follow up with you. I also have information concerning your last email.

From: John Carman <John.Carman@BrickmanGroup.com>
 To: "lray@lmsnet.com" <lray@lmsnet.com>,
 Date: 07/03/2013 04:05 PM
 Subject: Re: Trimming hedges

I will follow up with you.

I also have information concerning your last email.

I left a message with Anne Marie.

John
 Brickman Group

John Carman
312-890-1923
Sent via BlackBerry

From: LRay@lmsnet.com [<mailto:LRay@lmsnet.com>]
Sent: Wednesday, July 03, 2013 03:52 PM Central Standard Time
To: Krista Lee Hale; John Carman
Subject: Trimming hedges

Good Afternoon,

I had an owner who complained about the hedges at her unit, stating they have not been pruned. She said they have not been completed yet but the main road were all done. I understand our goal was to have all the pruning and trimming done before the 4th of July. I have not looked at them to see if they have been cut on the exterior or interior. Can you please advise what the delay was and when we can get her hedges pruned? She is at 1615 #114B.

I also saw a few in the front of 1405 that looks like they missed a few tips when they were cut. Most of the others are a smooth and linear and a few have a few tips poking out that are uneven. I would appreciate if they can be attended to. I look forward to your reply.

Sincerely,

Lisette Ray, CMCA
On-site Property Manager
The Dana Point Condominiums
1519 E. Central Road, Arlington Heights, IL 60005
Office (847) 228.5176 Fax (847) 228.5190

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