

Committed Service Team

Your Market Financial service team is charged with the task of implementing your unique service plan. The following is a list of the qualified personnel that make up your service team.

Broker / Consultant

Responsible for the overall handling of your insurance and risk management needs including program analysis, marketing negotiations, coverage placement and service deliverance.

Anthony Parato	aparato@marketfinancialgrp.com	815.526.4111
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Sr. Account Manager

Responsible for the day-to-day management of your account; answering coverage questions, negotiating with markets, checking policies and reviewing audits.

Sandra Heinzelmann	sheinzelmann@marketfinancialgrp.com	815.526.4108
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Dan Kien	dkien@marketfinancialgrp.com	815.526.4115
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Client Service Representative

Responsible for issuing certificates of insurance, updating and maintaining your automobile and equipment schedules and requesting endorsements.

Dawn Siegel	dsiegel@marketfinancialgrp.com	815.526.4104
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Sandy Seivert	sseivert@marketfinancialgrp.com	815.526.4103
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Claims

Responsible for assisting you in filing claims, enhancing carrier communication and helping facilitate prompt claim payment.

Sandra Heinzelmann	sheinzelmann@marketfinancialgrp.com	815.526.4108
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George Canavan	gcanavan@marketfinancialgrp.com	815.459.3300
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Value Added Services

Responsibilities includes showcasing, marketing, training, and servicing our Value Added Services including Certrax, CSR24, and MFG Live.

Mei Kin Chew	mchew@marketfinancialgrp.com	815.526.4074
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Lucy Bischoff	lbischoff@marketfinancialgrp.com	847.695.8256
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Bond Services

Responsible to assist you with all your bonding needs

Mike Rabe	mrabe@marketfinancialgrp.com	815.526.3300
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Financial Services

Available to educate & assist clients and employees on products such as 401k, Micro Captives, Stocks, Bonds, and Private Placement investment opportunities.

Ed Ducett	educett@aretewealth.com	815.526.4081
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