

PROBLEM STATEMENT

Questions	Description
who does the problem affect?	Passengers who often travel by flight.
What are the boundaries of the problem?	Passenger categories (business passengers, tourists, civilians)
What is the issue?	Massive amounts of aircraft delays on the ground and in the air are creating confusion, and hinderances in consumer's day to day activities.
Why does the issue occur?	Flight delays occur due to technical malfunction, air and runway traffic, natural calamities/disasters, political disturbances and other unforeseen extraordinary situations.
Why is it important that we fix the problem?	Flight delays are responsible for poor time management, and natural resource depletion. Optimising this would help passengers manage their time by staying aware about delays beforehand and aid them in having peaceful journeys and avoiding unnecessary waits.

