

Shivam Kumar Singh

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Professional Summary

To obtain a challenging and rewarding role as a Service Desk Analyst, where I can utilize my problem solving and technical support skills while gaining opportunities for growth in the IT support domain.

Education

2022-2025 | BCA(H) | RICIS COLLEGE | KNU UNIVERSITY

2022| 12TH | SCIENCE (PCM) |CBSE BOARD |INDIA INTERNATIONAL SCHOOL

2020| 10TH | CBSE BOARD |DAV PUBLIC SCHOOL

Projects

COLLEGE ALUMNI SYSTEM –

- Developed a web-based platform to connect alumni and students for networking and mentorship.
- Tools Used: HTML, CSS, JavaScript, PHP, MySQL

STOCK PRICE PREDICTION –

- Implemented a machine learning model to predict stock prices based on historical data.
- Tools Used: Python, Pandas, NumPy, Scikit-learn, Matplotlib

Technical & Professional Skills

- Technical – MS Office (Word, PowerPoint, Excel),
- Professional Skills – Time Management, Critical Thinker, Problem Solver

Languages Known

- English (Read, Write, Speak)
- Hindi (Read, Write, Speak)
- Bengali (Speak)

Achievements & Certificates

- EFSET score (54)
- Kabaddi Inter School Competition
- Dancing Competition
- Drawing Competition
- CDSE Certificate in service desk executive (Mettl): IT and soft skill from Anudip Foundation

Declaration – I hereby declare that the above information is true