**Shivam Yadav**

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S/o. Mr. Ram Chhattra Yadav, Bashirganj, Bahraich. Pin: 271801. Mob No: +919670901819.

**CAREER OBJECTIVE:**

To be a part of an organization where I can fully utilize my skills and make a significant contribution to the success of the employer and at the same time my individual growth.

**WORK EXPERIENCE**:

December 2016 to April 2018 PAYTM – Noida Customer support team

* One years of experience providing customer support of PAYTM user through mail.
* An unwavering commitment to customer service, with the ability to build productive relationships, resolve complex issues and win customer loyalty.

**QUALIFICATION :**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Exam Passed / Appeared** | **College** | **Board / University** | **Year of Passing** | **% of Marks** |
| B. Tech (Mechanical Engg.) | AIMT, Lucknow | U.P.T.U. | 2016 | 72 % |
| Intermediate | G I C, Bahraich | U.P. Board | 2011 | 76 % |
| High School | CMS, Bahraich | U.P. Board | 2009 | 59 % |

**Technical Qualification:**

* International Autodesk AutoCAD Certified from US.
* Having Knowledge Ms. Excel & Advance Excel.

## Achievements:

* Winner of Junkyard Wars at College Level.
* Part of Hospitality Team in College Fest.

**PERSONAL INFORMATION:**

* Father’s Name : Mr. Ram Chhattra Yadav.
* Mother’s Name: Mrs. Usha Devi.
* Date of Birth :1st Feb, 1995.
* Gender :Male.
* Nationality :Indian.
* Status :Single.
* Languages :Hindi, English.
* Hobbies :Watching movies & gathering infos about Bikes.
* Mob No :+91-9670901819.

**STRENGTHS:**

* Absolute Team member.
* Adaptive with environment.
* Open minded.
* Positive attitude.
* Self-confidence.

I access myself as hard working, efficient & sincere towards duty.

**DECLARATION:**

I certify that to the best of my knowledge & belief, this resume correctly describes me & my qualifications.

**Place**: Bangalore **SHIVAM YADAV**