

Pulishetty Venkatesh  
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### **Profile Summary**

- A competent professional with 4 year of experience in Customer satisfaction in swiggy warehouse Mid-mile and Last mile operations.
- Sound knowledge of basic administration operation.
- Familiarity with warehousing and distribution concepts.
- Ability to provide excellent customer service.
- Following SOP & fulfillment of TAT.
- Vehicle and vendor management.

### **Work Experience**

- Company – Supr infotech solutions private Limited (working from past 2 years)  
Designation – Team Leader – Mid-mile and last mile operations/ Mother Hub operations/vendor management for Dilsukhnagar location.
- Company- flipkart logistics private limited (working form 2 Year) designation Team leader Saroonagar location

### **Job Profile**

- Working as a part of Team to improve Center performance.
- Provide work instruction to workforce in support of Executives.
- Responsible for people management- functional know how, resource planning and career development.
- Following up with Vehicles/DEs/supervisors/sorters for on time delivery's.
- Attain company and customer delivery performance, revenue and delinquency reduction goals.
- Dealing with 120 people team.
- Knowledge of Implant Operation.
- Following TAT & SOP maintenance on regular basis.
- Having experience of 2000 sq ft Warehouse maintenance.
- Coordinating with all branch offices located in different states.
- Ensure proper coordinating with the clients.
- Checking quality of shipment & in case any damage Deal with client to change it or taking necessary action against it.

- Dealing with client on major issue and trying to solve it.
- Inventory Management and stock reconciliation.
- Ensuring on time placement and dispatch of vehicles.

### **Education**

- Pursued Btech in JNTU university.
- Pursued Board of intermediate in CV Raman jr college.

### **Personal Strength**

- Excellent standards of service, efficiency and performance through outstanding people management skills
- Possess excellent communication, leadership relationship management and analytical skills.
- Service delivery, quality of material and seamless distribution, thereby achieving cost saving.
- Optimistic & self-motivated.
- Customer focus & data driven approach .
- Hard working & result oriented

### **Personal Profile**

- Date of Birth – 15 June 1996
- Marital Status – Single
- Nationality – Indian
- Languages – English,Hindi,Telugu

Date –  
Place - Hyderabad

Thanks & Regards  
Pulishetty Venkatesh.