# Shivam Johri

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# Summary

Highly accomplished Senior Machine Learning Engineer with 9+ years of experience (5+ in AI/ML), specializing in architecting scalable MLOps pipelines, deep learning, NLP, LLMs, and cloud-based AI solutions. Proven expertise in model lifecycle automation, data engineering, and cloud technologies.

### Technical Skills

#### **MLOps**

CI/CD, Airflow, MLflow, Spacy, Langchain, Huggingface, vllm, Ray

### ML/DL

TensorFlow, PyTorch, Scikit-learn, LLMs, Deep Learning, Recommendation Systems, NLP

### Big Data/Devops

Apache Spark, Hadoop, Hive, SQL, Docker, Kubernetes

### **Programming**

Python, SQL, Go, Bash, Git/GitHub

#### Cloud

Google Cloud (Vertex AI, BigQuery, GKE), AWS, MS Azure

#### **Databases**

MySQL, NoSQL (MongoDB, HBase)

# Experience

### Senior ML Engineer — EPAM Systems — 02/2024 - Present

- Architected an end-to-end MLOps pipeline for a financial Named Entity Recognition (NER) model using BERT Transformers, improving search relevancy and results accuracy by 44%.
- Developed LLM-based query rewriting for indexing services, increasing search relevance and accuracy.
- Built a robust recommendation engine for stock name prediction, integrating it into a real-time search platform for search enhancement.

# ML Engineering Senior Analyst — Accenture — 09/2021 - 02/2024

- Led development of LLM-based query expansion for financial queries, increasing query coverage by 25%.
- Created Signature detection models for forgery matching, achieving a 91% accuracy rate in detecting handwritten signed documents (Object detection usecase).
- Engineered deployed 5 personalized fashion recommendation models on GCP, improving engagement by 15%.
- Automated regulatory report generation, reducing manual effort by 40%.

# Machine Learning Engineer — Tata Consultancy Services — 03/2016 - 09/2021

- Developed an end-to-end text detection and extraction pipeline for ID cards using CTPN, automating data processing.
- Built classification models for financial document processing, reducing validation costs by 30%.
- Led ML model deployment on Azure for banking clients, streamlining cognitive business processes.
- Implemented a use case for Extraction and Indexing using email data along with EntityRecognition

#### Education

### B.Tech in Electronics and Communication Engineering

APJ Abdul Kalam University, Lucknow (2011 - 2015) — GPA: 6.24/10

### Certifications

Google Cloud Associate Cloud Engineer (Valid till 11/2025)