ONLINE FOOD ORDERING MANAGEMENT SYSTEM

PROJECT REPORT

Submitted by

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<u>Acknowledgment</u>

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I would like to express my heartfelt gratitude to all those who contributed to the success of this project.

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Introduction

In today's fast-paced world, the demand for convenient and efficient food delivery services has surged. The Online Food Ordering Management System is designed to meet this demand by providing a seamless platform for customers to browse, select, and order food from various restaurants with ease. This system bridges the gap between consumers and food service providers, enhancing the overall dining experience.

The core functionality of the Online Food Ordering Management System includes user-friendly interfaces for customers and restaurant owners, enabling easy navigation through menus, real-time order tracking, and efficient payment processing. By leveraging modern technologies, the system not only streamlines the ordering process but also supports various payment options to cater to diverse customer preferences.

This project aims to improve operational efficiency for restaurants by automating order management, reducing human error, and facilitating better communication with customers. Additionally, it provides valuable insights through data analytics, helping restaurant owners to understand customer preferences and optimize their offerings accordingly.

Through this Online Food Ordering Management System, we aspire to enhance the convenience of ordering food, promote local restaurants, and create a more engaging experience for users. By focusing on user satisfaction and operational efficiency, this system aims to set a new standard in the food delivery industry.

Software and Hardware Requirements

Software Requirements:

- **VS CODE EDITOR**
- **XAMPP**
- **MYSQL**

Hardware Requirements:

- **4 GB RAM**
- **1 GHz CPU**
- **Internet access**

Technologies Used

Online Food Ordering Management System several technologies to ensure itsfunctionality and usability:

- **HTML/CSS**

- **JavaScript**

- **MYSQL**

- **PHP**

Functionality Overview

The Library Management System is designed using the **Model-View-Template (MVT)** architecture, a key feature of Django that separates concerns and enhances maintainability. Here's a deeper look into each component of the MVT architecture:

Model

- **Data Structure Definition**: The Model defines the data schema for the application. It includes entities such as:
  - **Books**: Attributes may include title, author, ISBN, category, status (available/borrowed), etc.
  - **Users**: Contains information about library staff and students, such as username, password, email, and role.
  - **Transactions**: Keeps records of borrowing and returning books, tracking which user borrowed which book and when.
- **Database Interaction**: Using Django's ORM, the Model interacts with the SQLite database, allowing for seamless data retrieval and manipulation without writing complex SQL queries.

View

- **Business Logic Handling**: The View processes user requests and determines which data to display. It contains functions that handle various operations like adding or deleting books, managing user accounts, and processing transactions.
- **Response Generation**: After executing the necessary logic, the View renders the appropriate templates to present the results to the user. This ensures a clear separation between the data layer and presentation layer.

Template

- **Frontend Presentation**: The Template layer comprises HTML files that dictate how the application is displayed in the user's browser. Each template is designed to be responsive and user-friendly, ensuring an intuitive user interface.
- **Integration with Bootstrap**: By utilizing Bootstrap, templates are styled consistently across different devices, enhancing user experience and accessibility.

System Features

User Management

- **Register**: New users can create an account by providing necessary details, ensuring only authorized personal can access the system.

- **Login**: Secure authentication process to verify user credentials and grant access to the application.

- **Profile Page**: Displays order food details, orders and tickets allowing users to edit details.

- **Update Profile**: Users can modify their personal information, ensuring the data remains current and accurate.

- **Logout**: Securely ends the user session, protecting sensitive information from unauthorized access.

Online Food Order Management

User Registration and Authentication:
- Allows users to create accounts, log in, and manage their profiles.
- Secure password management and recovery options.

Order Listings:
- Comprehensive listings of restaurants with detailed information, including menus, operating hours, and contact details.
- Filtering options based on cuisine, ratings, and proximity.
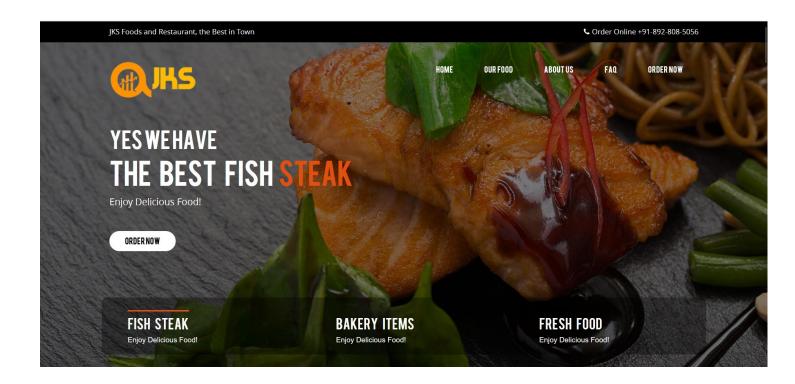
Menu Browsing:
- Interactive menus that display food items, prices, descriptions, and images.
- Options to customize orders (e.g., add toppings, select portion sizes).

Customer Support:
- Integrated chat or support ticket system for users to resolve issues or ask questions.
- FAQs and help sections for common inquiries.

Project Output/Screenshot

Frontend snapshots:

FEATURED FOOD

Thai Chicken Chilly
Enjoy Delicious Food!

Celeriac Soup & Beer
Enjoy Delicious Food!

OUR MENU

Classic Nachos	INR 499.00
Nachos Grande	INR 249.00
Avocado Shell Stuffed	INR 150.00
Stuffed Mushroom	INR 199.00
Baked Potato Jackets	INR 99.00
Mexican Taco	INR 899.00
Tex-Mex Chicken	INR 1250.00
Quesadillas Acapulco	INR 399.00

Other Special Menu
Enjoy Delicious Food!

Backend Snapshot:

JKS

$ 2000

Rohan
Customer

- Order Food
- Orders
- Tickets
- Edit Details

ORDER FOOD

Name	Image	Item Price/Piece	Quantity
Baked Potato Jackets		99	Quantity
Mexican Taco		899	Quantity
Quesadillas Acapulco		399	Quantity

Home   Our Food   About   FAQ

Register

Join us now!

Username
rohan@123

Name

Password
●●●●●●●●

Phone
7304037644

LOGIN

Already have an account? Login

Kartik
Customer

Order Food

Orders   >

Tickets   ∨

All Tickets

Edit Details

If you're experiencing any issues, contact us by opening a ticket.

OPEN A TICKET

Subject
food quality is good

Description
the food is tasteles and the odour is also not the good

Type
Support   ▼

SUBMIT ➤

DATABASE SNAPSHOT:

phpMyAdmin

Recent Favorites

- New
- food
  - New
  - items
  - orders
  - order_details
  - tickets
  - ticket_details
  - users
  - wallet
  - wallet_details
- information_schema
- mysql
- performance_schema
- phpmyadmin

Server: 127.0.0.1 » Database: food » Table: tickets

Browse | Structure | SQL | Search | Insert | Export | Import | Privileges | Operations | Triggers

Showing rows 0 - 2 (3 total, Query took 0.0008 seconds.)

```
SELECT * FROM `tickets`
```

Profiling [Edit inline] [Edit] [Explain SQL] [Create PHP code] [Refresh]

Show all | Number of rows: 25 | Filter rows: Search this table | Sort by key: None

Extra options

	id	poster_id	subject	description	status	type	date	deleted
Edit Copy Delete	1	2	Subject 1	New Description for Subject 1	Answered	Support	2017-03-30 18:08:51	0
Edit Copy Delete	2	14	sdfujbuibv	djbjkbbefwsdabjjbjfbjkbjkbfa	Open	Support	2024-11-05 12:08:52	0
Edit Copy Delete	3	16	food quality is good	the food is tasteles and the odour is also not the...	Open	Support	2024-11-05 12:25:53	0

Check all | With selected: Edit | Copy | Delete | Export
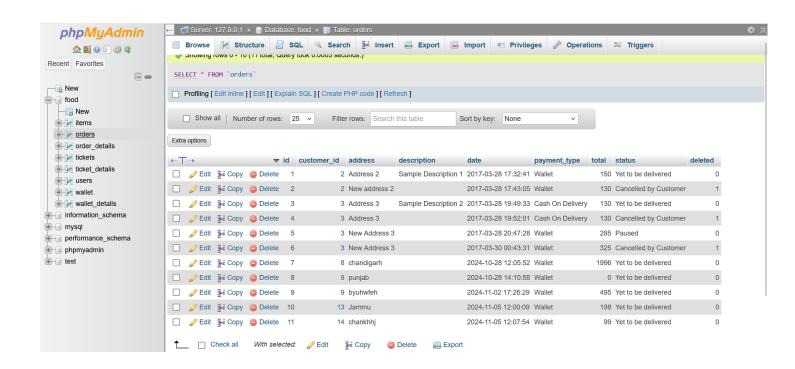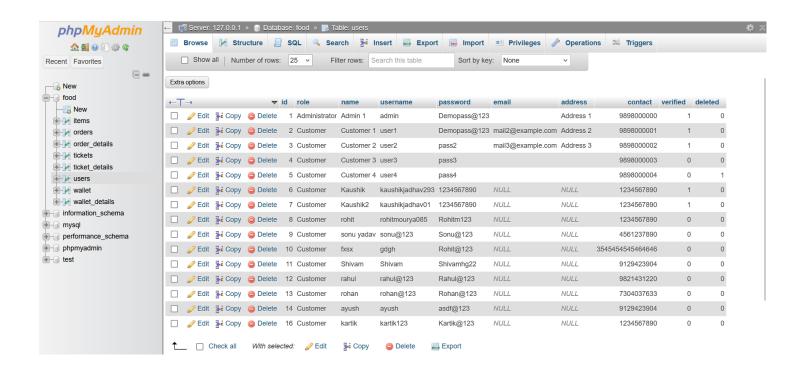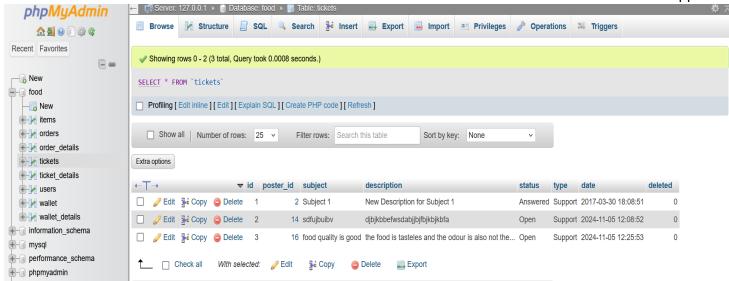
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Conclusion

An Online Food Ordering Management System also offers scalability, enabling businesses to reach a larger audience, boost sales, and gather valuable customer data for tailored marketing. By minimizing dependency on physical interactions, it meets the growing demand for contactless service and provides real-time insights into customer preferences and business performance. Overall, it fosters a seamless, efficient, and satisfying experience for all stakeholders, positioning businesses to stay competitive in a digital-first environment.