



5 Courses

Technical Support
Fundamentals

The Bits and Bytes of Computer
Networking

Operating Systems and You:
Becoming a Power User

System Administration and IT
Infrastructure Services

IT Security: Defense against the
digital dark arts



06/15/2020

SHIVANG SRIVASTAVA

has successfully completed the online, non-credit Professional
Certificate

Google IT Support

Whether you've been tinkering with IT or are completely new to the field, you've come to the right place. This five-course certificate, developed by Googlers, includes industry-relevant curriculum designed to prepare you for an entry-level role in IT support. Think in-person or remote help desk work, either in small shops or at a global company, like Google!

Google

Google

The online specialization named in this certificate may draw on material from courses taught on-campus, but the included courses are not equivalent to on-campus courses. Participation in this online specialization does not constitute enrollment at this university. This certificate does not confer a University grade, course credit or degree, and it does not verify the identity of the learner.

Verify this certificate at:
coursera.org/verify/professional-cert/QY69RRB8VSZE